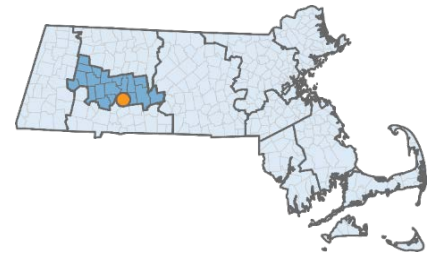


South Hadley (Hampshire)

South Hadley is a town in western Massachusetts with 3,162 residents aged 65 or older. The transit score suggests that there is some transit (3/10). Compared to state averages, older residents have lower rates of anxiety disorders, bipolar disorders, schizophrenia and other psychotic disorders, diabetes, ischemic heart disease, lung cancer, liver disease, and visual impairment. However, they have higher rates of Alzheimer's disease, hypertension, heart attack, atrial fibrillation, arthritis, benign prostatic hyperplasia, hypothyroidism, chronic kidney disease, glaucoma, cataract, ulcer, and hearing impairment. Health promotion behavior includes taking a shingles vaccine, cholesterol screening, and living in a non-smoking home. Community resources to promote healthy aging include a Council on Aging walking club, a Parks and Recreation department, and one memory café. South Hadley has been designated an Age-Friendly Community and is emerging in its efforts to become Dementia-Friendly.



POPULATION CHARACTERISTICS	BETTER / WORSE STATE RATE¹	COMMUNITY ESTIMATE	STATE ESTIMATE
Total population all ages		17,753	6,742,143
Population 60 years or older as % of total population		25.1%	21.2%
Total population 60 years or older		4,450	1,428,144
Population 65 years or older as % of total population		17.8%	15.1%
Total population 65 years or older		3,162	1,016,679
% 65-74 years		49.7%	55.3%
% 75-84 years		31.6%	29.4%
% 85 years or older		18.7%	15.2%
Gender (65+ population)			
% female		58.4%	57.2%
Race/Ethnicity (65+ population)			
% White		97.7%	90.0%
% African American		1.4%	4.3%
% Asian		0.9%	3.2%
% Other		0.0%	2.5%
% Hispanic/Latino		0.6%	3.8%
Marital Status (65+ population)			
% married		47.9%	52.5%
% divorced/separated		16.1%	14.0%
% widowed		30.3%	25.5%
% never married		5.7%	8.0%
Education (65+ population)			
% with less than high school education		10.4%	16.5%
% with high school or some college		52.8%	52.6%
% with college degree		36.8%	30.9%
% of 60+ LGBT (county)		4.7%	3.2%
% of 65+ population living alone		35.5%	30.2%
% of 65+ population who speak only English at home		91.5%	83.3%
% of 65+ population who are veterans of military service		24.1%	18.8%
Age-sex adjusted 1-year mortality rate		4.2%	4.2%

HEALTHY AGING INDICATORS	BETTER / WORSE STATE RATE¹	COMMUNITY ESTIMATE	STATE ESTIMATE
Geographic Migration (65+ population) in the past 12 months			
% moved within same county		2.1%	3.6%
% moved from different county in Massachusetts		0.4%	1.1%
% moved from different state		0.2%	0.8%
WELLNESS & PREVENTION			
% 60+ with any physical activity within last month		78.3%	73.3%
% 60+ met CDC guidelines for muscle-strengthening activity		31.3%	27.7%
% 60+ met CDC guidelines for aerobic physical activity		58.3%	56.8%
% 60+ met CDC guidelines for both types of physical activities		22.6%	20.8%
% 60+ getting recommended hours of sleep		70.3%	62.7%
% 60+ injured in a fall within last 12 months		10.2%	10.6%
% 65+ had hip fracture		4.1%	3.7%
% 60+ with self-reported fair or poor health status		13.2%	18.0%
% 60+ with 15+ physically unhealthy days last month		9.1%	12.7%
% 60+ with physical exam/check-up in past year		89.2%	89.3%
% 60+ met CDC preventive health screening goals		34.9%	35.0%
% 60+ flu shot past year		64.3%	60.8%
% 65+ with pneumonia vaccine		72.9%	72.0%
% 60+ with shingles vaccine	B	52.6%	39.7%
% 60+ with cholesterol screening	B	98.2%	95.7%
% 60+ women with a mammogram within last 2 years		82.8%	84.8%
% 60+ with colorectal cancer screening		61.7%	63.3%
% 60+ with HIV test		12.5%	15.6%
% 60+ current smokers		9.2%	8.5%
% 60+ living in a home where smoking is not allowed	B	90.1%	84.7%
Oral Health			
% 60+ with loss of 6 or more teeth		30.9%	32.5%
% 60+ with annual dental exam		80.2%	77.5%
# of dentists per 100,000 persons (all ages)		68	84
NUTRITION/DIET			
% 60+ with 5 or more servings of fruit or vegetables per day		22.3%	21.5%
% 60+ self-reported obese		23.1%	23.1%
% 65+ clinically diagnosed obese		18.9%	19.0%
% 65+ with high cholesterol		76.5%	75.0%
% 60+ excessive drinking		10.2%	9.3%
% 65+ with poor supermarket access		58.1%	29.3%

HEALTHY AGING INDICATORS	BETTER / WORSE STATE RATE¹	COMMUNITY ESTIMATE	STATE ESTIMATE
BEHAVIORAL HEALTH			
% 60+ with 15+ days poor mental health last month		6.2%	7.0%
% 65+ with depression		29.6%	31.5%
% 65+ with anxiety disorders	B	22.1%	25.4%
% 65+ with bipolar disorders	B	2.8%	4.5%
% 65+ with post-traumatic stress disorder		1.5%	1.8%
% 65+ with schizophrenia & other psychotic disorders	B	4.2%	5.9%
% 65+ with personality disorders		1.1%	1.4%
# opioid deaths (all ages)		3	1,873
% 65+ with substance use disorders (drug use +/- alcohol abuse)		6.3%	6.6%
% 65+ with tobacco use disorders		9.3%	10.2%
CHRONIC DISEASE			
% 65+ with Alzheimer's disease or related dementias	W	15.1%	13.6%
% 65+ with diabetes	B	27.1%	31.7%
% 65+ with stroke		13.4%	12.0%
% 65+ with chronic obstructive pulmonary disease		21.9%	21.5%
% 65+ with asthma		14.7%	15.0%
% 65+ with hypertension	W	78.3%	76.2%
% 65+ ever had a heart attack	W	6.0%	4.6%
% 65+ with ischemic heart disease	B	37.5%	40.2%
% 65+ with congestive heart failure		21.4%	22.4%
% 65+ with atrial fibrillation	W	17.8%	15.9%
% 65+ with peripheral vascular disease		18.0%	19.4%
% 65+ with osteoarthritis/rheumatoid arthritis	W	55.0%	52.4%
% 65+ with osteoporosis		22.1%	20.7%
% 65+ with leukemias and lymphomas		1.9%	2.3%
% 65+ with lung cancer	B	1.5%	2.1%
% 65+ with colon cancer		2.9%	2.9%
% 65+ women with breast cancer		12.1%	10.9%
% 65+ women with endometrial cancer		2.4%	1.9%
% 65+ men with prostate cancer		13.1%	13.8%
% 65+ with benign prostatic hyperplasia	W	48.9%	40.9%
% 65+ with HIV/AIDS	*	0.1%	0.2%
% 65+ with hypothyroidism	W	23.1%	21.1%
% 65+ with anemia		46.9%	46.6%
% 65+ with chronic kidney disease	W	30.2%	27.3%
% 65+ with liver diseases	B	7.3%	8.6%
% 65+ with fibromyalgia, chronic pain and fatigue		21.4%	19.8%

HEALTHY AGING INDICATORS	BETTER / WORSE STATE RATE¹	COMMUNITY ESTIMATE	STATE ESTIMATE
% 65+ with migraine and other chronic headache		5.0%	4.6%
% 65+ with epilepsy		2.4%	2.9%
% 65+ with traumatic brain injury		1.2%	1.5%
% 65+ with autism spectrum disorders		0.1%	0.1%
% 65+ with glaucoma	W	28.6%	25.7%
% 65+ with cataract	W	67.8%	65.4%
% 65+ with pressure ulcer or chronic ulcer	W	15.0%	8.5%
% 65+ with 4+ (out of 15) chronic conditions		61.7%	60.7%
% 65+ with 0 chronic conditions		6.7%	7.3%
LIVING WITH DISABILITY			
% 65+ with self-reported hearing difficulty		11.3%	14.2%
% 65+ with clinical diagnosis of deafness or hearing impairment	W	19.7%	16.1%
% 65+ with self-reported vision difficulty		4.0%	5.8%
% 65+ with clinical diagnosis of blindness or visual impairment	B	1.0%	1.5%
% 65+ with self-reported cognition difficulty		5.7%	8.3%
% 65+ with self-reported ambulatory difficulty		18.6%	20.2%
% 65+ with clinical diagnosis of mobility impairments		4.0%	3.9%
% 65+ with self-reported self-care difficulty		8.2%	7.9%
% 65+ with self-reported independent living difficulty		13.6%	14.3%
ACCESS TO CARE			
Medicare (65+ population)			
% Medicare managed care enrollees		21.8%	23.1%
% dually eligible for Medicare and Medicaid	*	8.7%	16.7%
% 60+ with a regular doctor		96.2%	96.4%
% 60+ who did not see doctor when needed due to cost		2.2%	4.1%
# of primary care providers within 5 miles		52	10,333
# of hospitals within 5 miles		0	66
# of nursing homes within 5 miles		1	399
# of home health agencies		30	299
# of community health centers		0	116
# of adult day health centers		0	131
# of memory cafes		1	95
# of dementia-related support groups		0	136
SERVICE UTILIZATION			
Physician visits per year	*	8.6	7.8
Emergency room visits/1000 persons 65+ years per year	*	575	639

HEALTHY AGING INDICATORS	BETTER / WORSE STATE RATE¹	COMMUNITY ESTIMATE	STATE ESTIMATE
Part D monthly prescription fills per person per year	*	48.9	52.4
Home health visits per year		3.9	4.0
Durable medical equipment claims per year		2.0	1.9
Inpatient hospital stays/1000 persons 65+ years per year		272	294
Medicare inpatient hospital readmissions (as % of admissions)		16.6%	17.9%
# skilled nursing facility stays/1000 persons 65+ years per year		108	106
# skilled nursing home Medicare beds/1000 persons 65+ years		37	43
% 65+ getting Medicaid long term services and supports	*	3.5%	4.9%
COMMUNITY VARIABLES & CIVIC ENGAGEMENT			
Age-friendly efforts in community		Yes	Yes
Air pollution: annual # of unhealthy days for 65+ (county)		4	N/A
Open space in community		23.2%	18.0%
Walkability score of community (0-100)		54	N/A
% of grandparents raising grandchildren		0.9%	0.8%
% of grandparents who live with grandchildren		2.8%	2.9%
# of assisted living sites		1	238
% of vacant homes in community		3.7%	9.8%
# of universities and community colleges		1	163
# of public libraries		2	470
# of YMCAs		0	83
% in county with access to broadband (all ages)		84.0%	97.0%
% 60+ who used Internet in last month	*	78.3%	71.3%
Voter participation rate in 2016 presidential election (age 18+)		79.6%	71.3%
SAFETY & TRANSPORTATION			
Violent crime rate /100,000 persons		207	396
Homicide rate /100,000 persons (county)		0	2
# firearm fatalities (county)		21	1,126
Property crime rate /100,000 persons		1,482	1,825
% of licensed drivers who are age 61+		35.7%	28.7%
% 65+ who own a motor vehicle		87.9%	82.4%
% 60+ who always drive wearing a seatbelt		84.7%	86.3%
# of fatal crashes involving adult age 60+/town		1	529
# of fatal crashes involving adult age 60+/county		10	529
Total # of all crashes involving adult age 60+/town		264	132,351
# of senior transportation providers		5	324
# of medical transportation services for older people		4	268
# of nonmedical transportation services for older people		24	252
Summary transportation performance score		2.5	N/A

HEALTHY AGING INDICATORS	BETTER / WORSE STATE RATE ¹	COMMUNITY ESTIMATE	STATE ESTIMATE
ECONOMIC & HOUSING VARIABLES			
% 65+ with income below the poverty line past year		9.4%	8.7%
% 60+ receiving food stamps past year		9.7%	12.3%
% 65+ employed past year		21.6%	24.3%
Household income (65+ householder)			
% households with annual income < \$20,000		18.5%	23.6%
% households with annual income \$20,000-\$49,999		35.9%	32.5%
% households with annual income > \$50,000		45.6%	43.9%
% 60+ own home		80.6%	72.7%
% 60+ have mortgage on home		35.0%	34.1%
% 65+ households spend >35% of income on housing (renter)		8.3%	11.6%
% 65+ households spend >35% of income on housing (owner)		23.1%	20.4%
COST OF LIVING	\$ COUNTY ESTIMATE	\$ STATE ESTIMATE	RATIO (COUNTY/STATE)
Elder Economic Security Standard Index			
Single, homeowner without mortgage, good health	\$23,976	\$24,636	0.97
Single, renter, good health	\$25,980	\$28,248	0.92
Couple, homeowner without mortgage, good health	\$36,360	\$36,168	1.01
Couple, renter, good health	\$38,364	\$39,780	0.96

TECHNICAL NOTES

*See our technical report (online at <http://mahealthyagingcollaborative.org/data-report/explore-the-profiles/data-sources-and-methods/#technical>) for comprehensive information on data sources, measures, methodology, and margin of errors.

For most indicators the reported community and state values are both estimates derived from sample data. Thus, it is possible that some of the differences between state and community estimates may be due to chance associated with population sampling. We use the terms “better” and “worse” to highlight differences between community and state estimates that we are confident are not due to chance. “Better” is used where a higher/lower value has positive implications for the health of older residents. “Worse” is used where a higher/lower score has negative implications for the health of older people, and when the implication is unclear we use an *.

General Notes

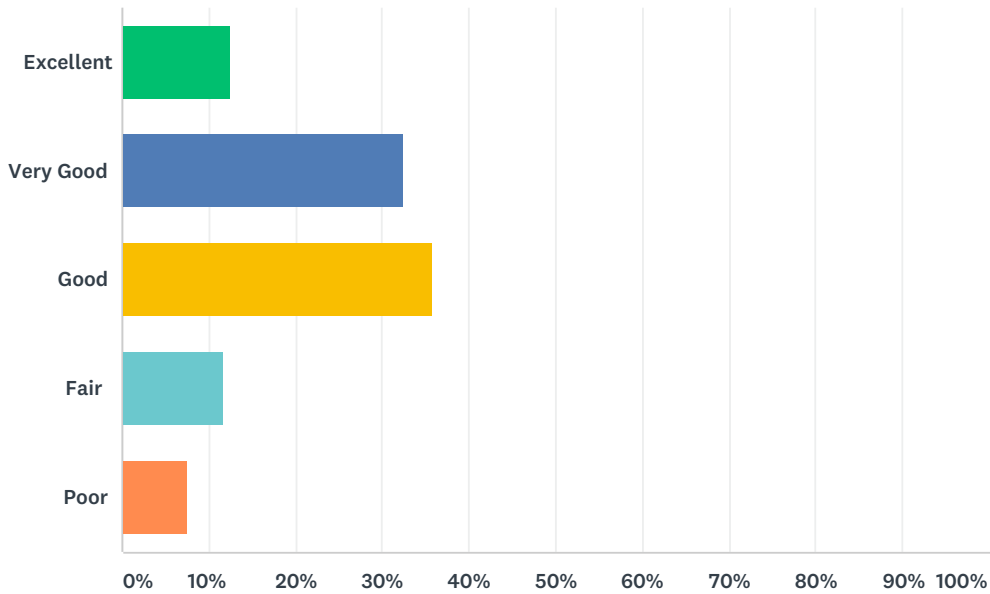
We balance two goals. First, we aim to report data at very local levels because we believe change is often locally driven. Second, we vowed to protect the privacy of the people providing the information reported. Thus, given the constraints of the data analyzed we used a hierarchical approach to reporting. When possible we report estimates for 379 geographic units (i.e., every Massachusetts city/town and 16 Boston neighborhoods, 6 Worcester neighborhoods, and 6 Springfield neighborhoods). For example, the population characteristics and information from the US Census were reported for all 379 units. For other data (i.e., highly prevalent chronic disease, health services utilization) we could report for 310 geographic units. For less prevalent conditions we report for 201 geographic units. For the BRFSS data we report for 41 geographic units, and for the lowest prevalence conditions (e.g., HIV) we report for 18 geographic units. The same estimate is reported for all cities/towns within aggregated geographic areas. Maps of the different geographic groupings and the rationale behind the groupings are in the Technical Report.

Data Sources. The Technical Report describes the all of the data sources for the report, but three to note are: (1) the American Community Survey (2012-2016); (2) Centers for Medicare and Medicaid Services Master Beneficiary Summary File (2014-2015); and (3) The Behavioral Risk Factor Surveillance System (2010-2015).

Healthy Aging Data Report Team. Many people contributed to this research. The 2018 research team: Beth Dugan PhD, Frank Porell PhD, Nina Silverstein PhD, Chae Man Lee PhD, Shuang Shuang Wang PhD, Bon Kim, Natalie Pitheckoff, Haowei Wang, Sae Hwang Han, Richard Chunga, & Shiva Prasad from the Gerontology Institute in the McCormack Graduate School of Policy and Global Studies at the University of Massachusetts Boston. The Tufts Health Plan Foundation supported the research and provided important guidance. We thank our Advisory Committee members for contributing ideas and advice on how to make the Data Report best address the needs of Massachusetts. We thank our colleagues at JSI for their continued partnership. Questions or suggestions? Beth.dugan@umb.edu

Q1 How would you rate your community as a place for people to live as they age? (This would be the geographical location where your home is located. A community can be located within a city or town or county.)

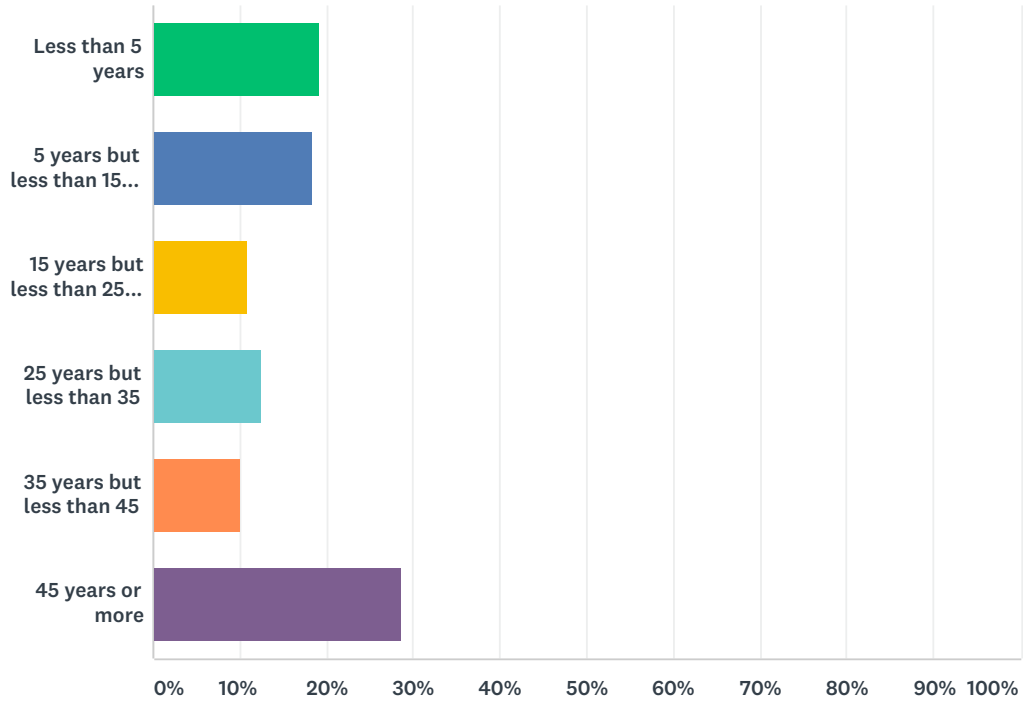
Answered: 120 Skipped: 1



ANSWER CHOICES	RESPONSES	
Excellent	12.50%	15
Very Good	32.50%	39
Good	35.83%	43
Fair	11.67%	14
Poor	7.50%	9
TOTAL		120

Q4 How long have you lived in this community?

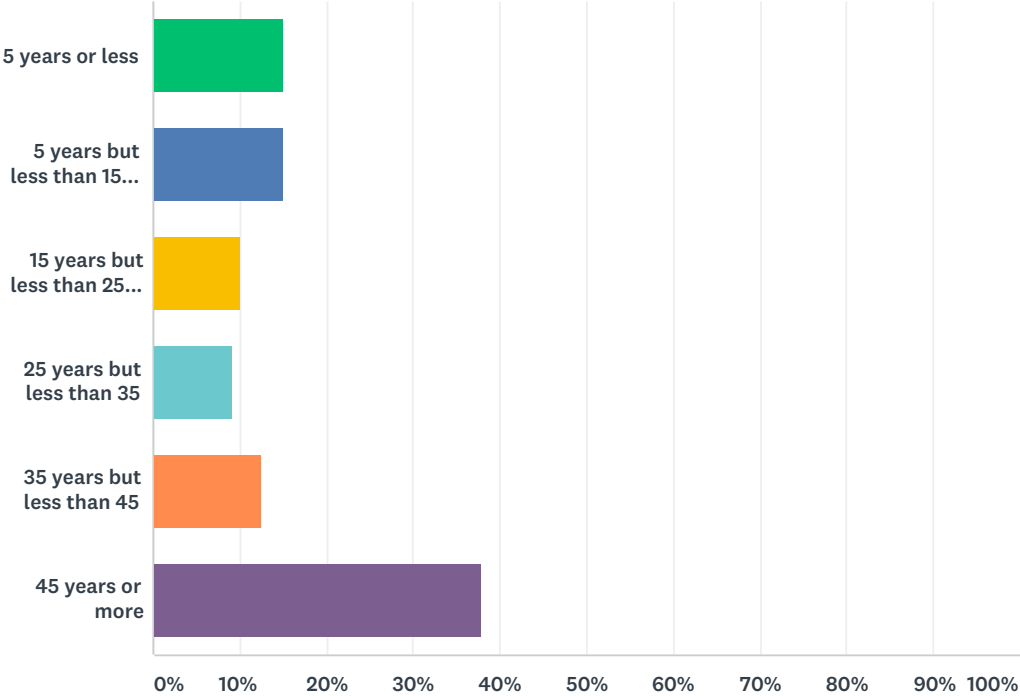
Answered: 119 Skipped: 2



ANSWER CHOICES	RESPONSES	
Less than 5 years	19.33%	23
5 years but less than 15 years	18.49%	22
15 years but less than 25 years	10.92%	13
25 years but less than 35	12.61%	15
35 years but less than 45	10.08%	12
45 years or more	28.57%	34
TOTAL		119

Q5 How long have you lived in your county?

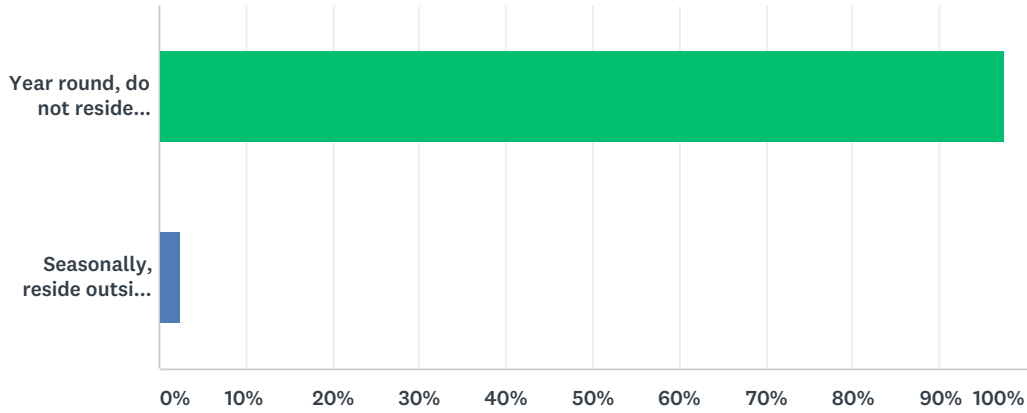
Answered: 119 Skipped: 2



ANSWER CHOICES	RESPONSES	
5 years or less	15.13%	18
5 years but less than 15 years	15.13%	18
15 years but less than 25 years	10.08%	12
25 years but less than 35	9.24%	11
35 years but less than 45	12.61%	15
45 years or more	37.82%	45
TOTAL		119

**Q6 Some people reside in places outside of their state for part of the year. Which of the following describes how you reside in your state?
[CHECK ONLY ONE]**

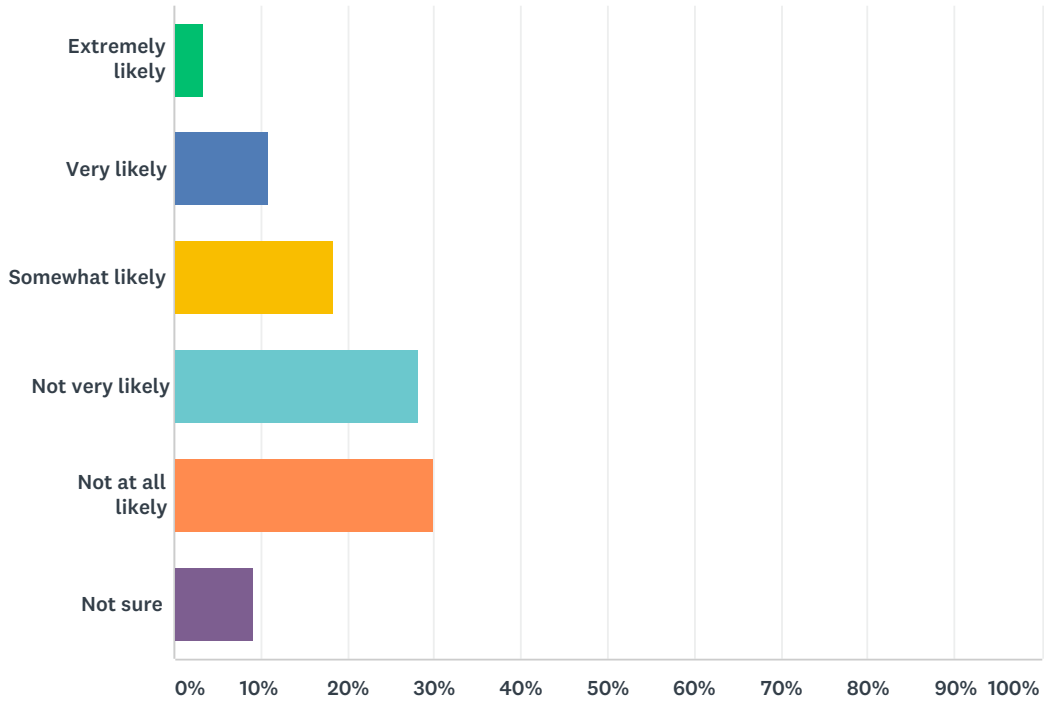
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ANSWER CHOICES	RESPONSES
Year round, do not reside anywhere outside of Hampden or Hampshire County, MA	97.44% 114
Seasonally, reside outside of Hampden or Hampshire County, MA during Winter, Spring, Summer or Fall on a regular basis	2.56% 3
TOTAL	117

Q7 Thinking about your retirement years when you do not work at all for pay, how likely is it that you will move to a different home in your community?

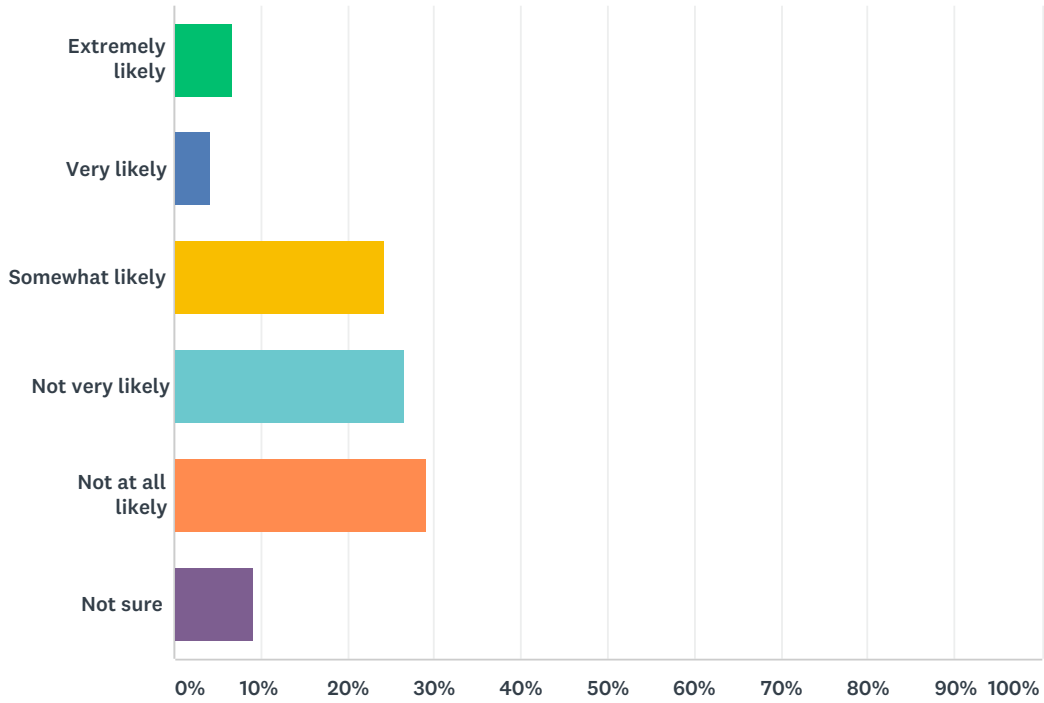
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ANSWER CHOICES	RESPONSES	
Extremely likely	3.33%	4
Very likely	10.83%	13
Somewhat likely	18.33%	22
Not very likely	28.33%	34
Not at all likely	30.00%	36
Not sure	9.17%	11
TOTAL		120

Q8 Thinking about your retirement years when you do not work at all for pay, how likely is it that you will move to a different home outside of your community?

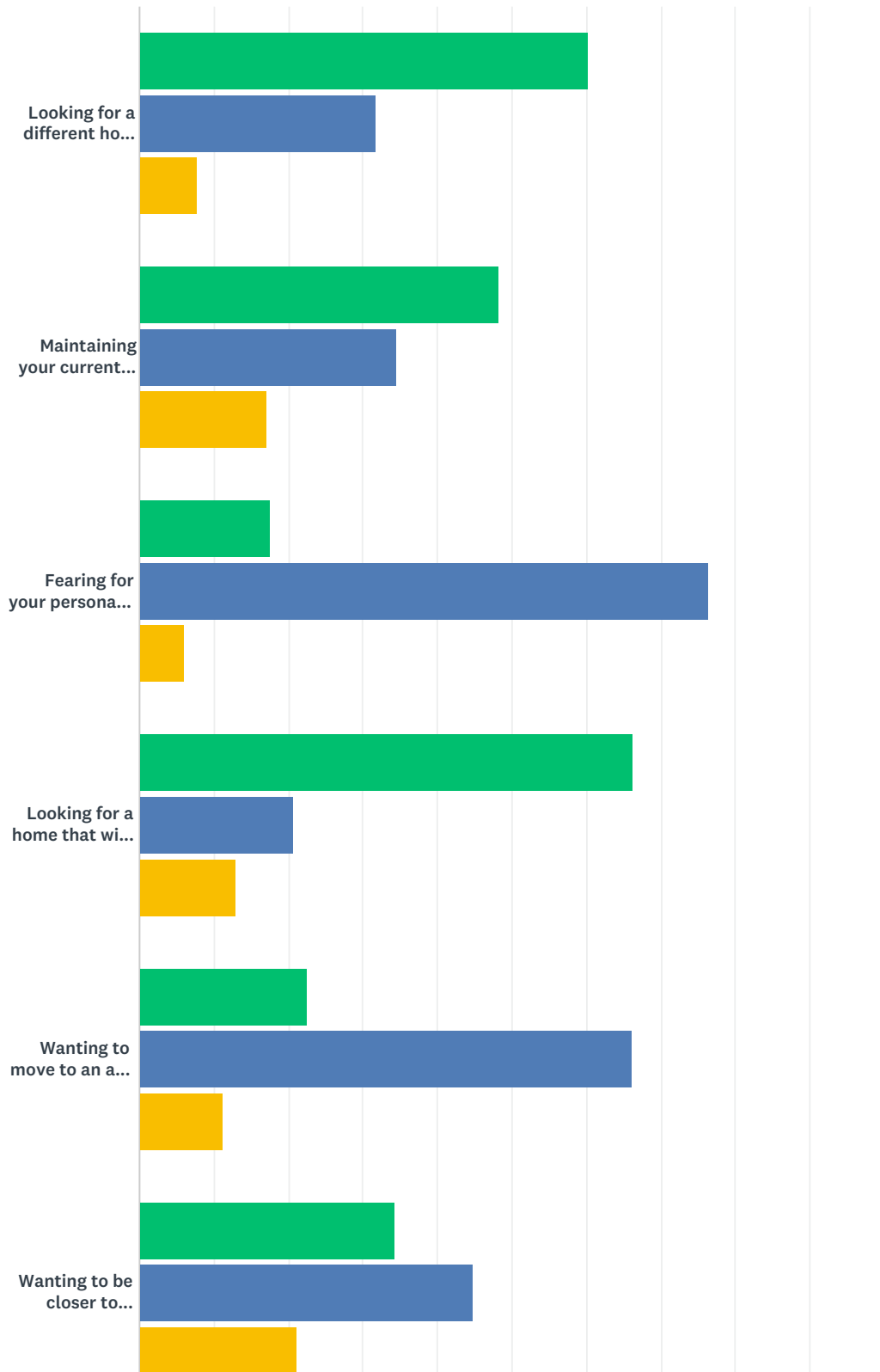
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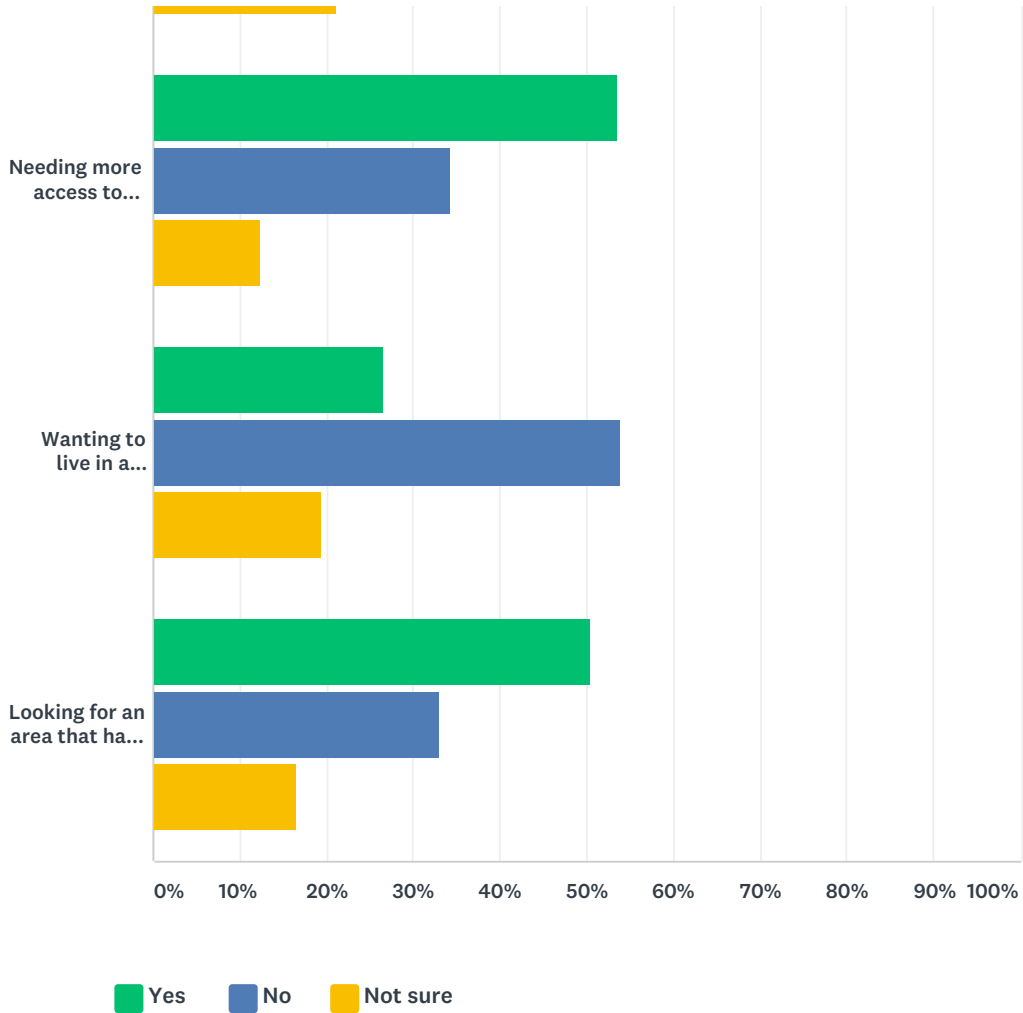
ANSWER CHOICES	RESPONSES	
Extremely likely	6.67%	8
Very likely	4.17%	5
Somewhat likely	24.17%	29
Not very likely	26.67%	32
Not at all likely	29.17%	35
Not sure	9.17%	11
TOTAL		120

Q9 If you were to consider moving out of your community during your retirement when you do not work at all, would the following factors impact your decision to move?

Answered: 118 Skipped: 3



Livable Communities Survey - Chicopee, Holyoke, and South Hadley



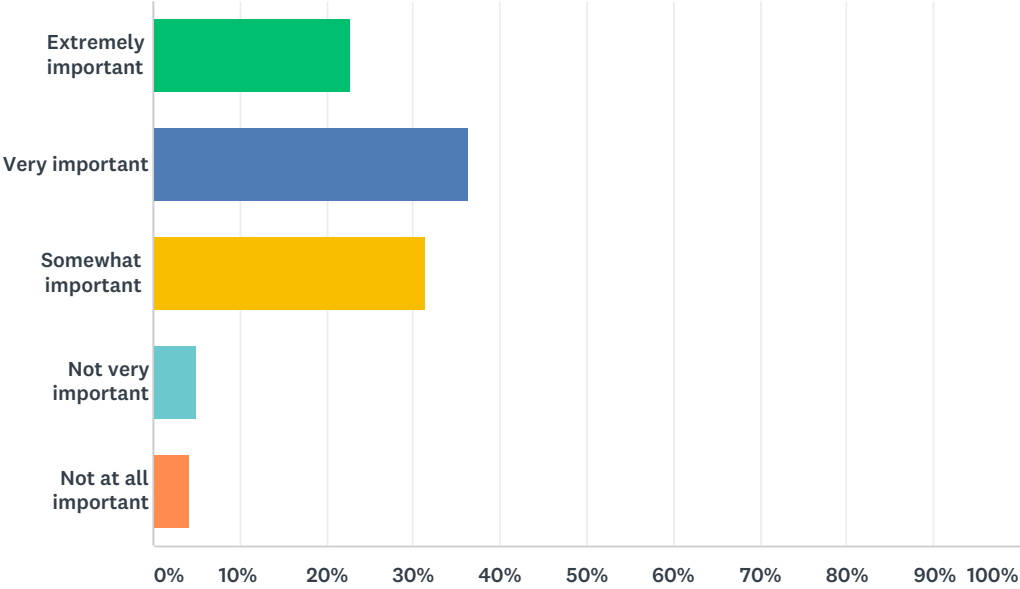
	YES	NO	NOT SURE	TOTAL
Looking for a different home size that meets your needs	60.34% 70	31.90% 37	7.76% 9	116
Maintaining your current home will be too expensive	48.28% 56	34.48% 40	17.24% 20	116
Fearing for your personal safety or security concerns	17.54% 20	76.32% 87	6.14% 7	114
Looking for a home that will help you live independently as you age	66.38% 77	20.69% 24	12.93% 15	116
Wanting to move to an area that has better health care facilities	22.61% 26	66.09% 76	11.30% 13	115
Wanting to be closer to family	34.21% 39	44.74% 51	21.05% 24	114
Needing more access to public transportation	53.51% 61	34.21% 39	12.28% 14	114
Wanting to live in a different climate	26.55% 30	53.98% 61	19.47% 22	113
Looking for an area that has a lower cost of living	50.43% 58	33.04% 38	16.52% 19	115
#	OTHER (PLEASE SPECIFY)			DATE

Livable Communities Survey - Chicopee, Holyoke, and South Hadley

1	Crowded	6/28/2019 8:40 PM
2	A place that thinks about what is best for taxpayers	6/27/2019 12:03 PM
3	No Bike trail	6/13/2019 4:25 AM
4	Walking distance to a downtown community	6/7/2019 5:22 AM
5	Transportation is huge. Benches to rest while working.	4/29/2019 7:27 PM
6	Town lacks programs, housing, services, etc. to help low income elderly. Seems to cater to the younger families with children that demand state of the arts schools and activities. Town also seems to love new development that caters to the \$100,000 plus income earners not the \$25,000 Social Security only elders/adults.	4/17/2019 12:49 AM
7	I'm 41 with no older relatives/friends in the area and I'm definitely out of touch with the modern needs of elderly. I love SOUTH HADLEY and would love for this town to shift into a perfect place for me.	4/15/2019 9:29 AM
8	variety of shopping that is close by, groceries, department stores	4/10/2019 6:38 AM
9	Looking for a more diverse community	4/1/2019 7:49 PM
10	area that has made formal decisions regarding what surveillance technology is and is not appropriate for the community. IF a donor paid for Drones, cameras on public streets or Shots Fired system, has that community already decided if they would accept or refuse the donation?	3/28/2019 12:25 PM
11	Walkable to neighborhood places, restaurants, markets, parks	3/27/2019 7:34 AM
12	More diversity and acceptance of others would be welcome. Also more access to bike/ walking trails that hook up with existing trails	3/17/2019 1:58 PM
13	shopping (especially food) within walking distance	3/13/2019 7:27 AM
14	MORE OPPORTUNITIES TO SOCIALIZE/ MEET PEOPLE,	3/13/2019 7:06 AM
15	DO NOT WISH TO REL-LOCATE	3/13/2019 4:52 AM
16	APARTMENT	3/13/2019 4:36 AM
17	Wanting to live someplace with sidewalks.	3/12/2019 8:54 AM
18	Needing a place with poprtunities fo	3/12/2019 4:11 AM
19	Bad roads and an expensive golf course	3/7/2019 3:59 PM
20	Senior center in South Hadley is awful. Town does not appear to support an aging community. i. e. elder activities, exercise facilities, easy accessibility to public buildings, etc.	2/26/2019 9:55 AM
21	none apply since our move to Loomis Village was a retirement move intended bascally for the rest of our lives	2/24/2019 11:56 AM
22	Expense size, rather than downsize.	2/24/2019 8:24 AM
23	Ability to walk on sidewalks that connect to town centers.	2/24/2019 7:14 AM
24	High taxes, somewhat limited walkability	2/22/2019 8:29 PM
25	Looking for an area where neighbors are neighborly. They at least speak to each other.	2/22/2019 2:24 PM
26	More walking areas	2/21/2019 7:00 AM
27	i would like to live where I can walk to get things needed	2/20/2019 6:35 PM
28	Looking for a more active senior community.	2/20/2019 8:21 AM
29	walkable community, better shopping and restaurants	2/20/2019 5:54 AM

Q10 How important is it for you to remain in your community as you age?

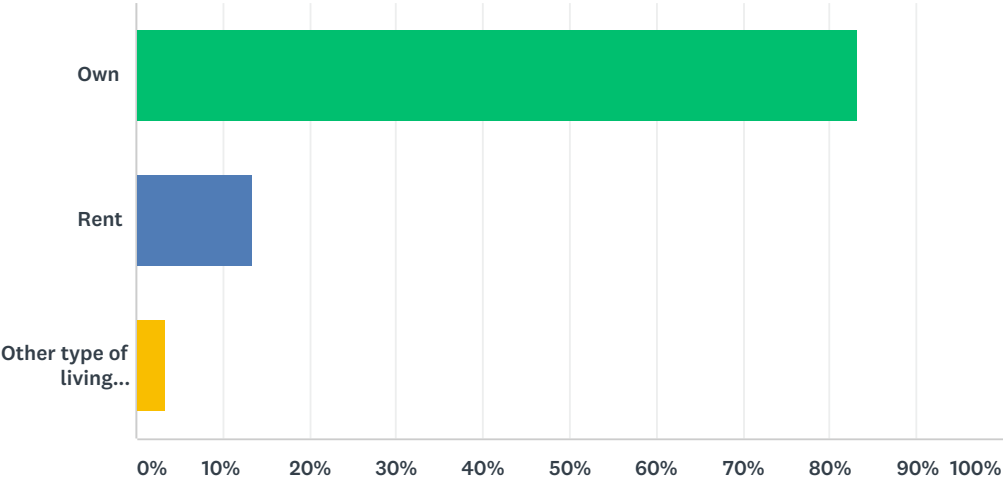
Answered: 118 Skipped: 3



ANSWER CHOICES	RESPONSES	
Extremely important	22.88%	27
Very important	36.44%	43
Somewhat important	31.36%	37
Not very important	5.08%	6
Not at all important	4.24%	5
TOTAL		118

Q11 Do you rent or own your primary home - or do you have some other type of living arrangement, such as living with a family member or friend?

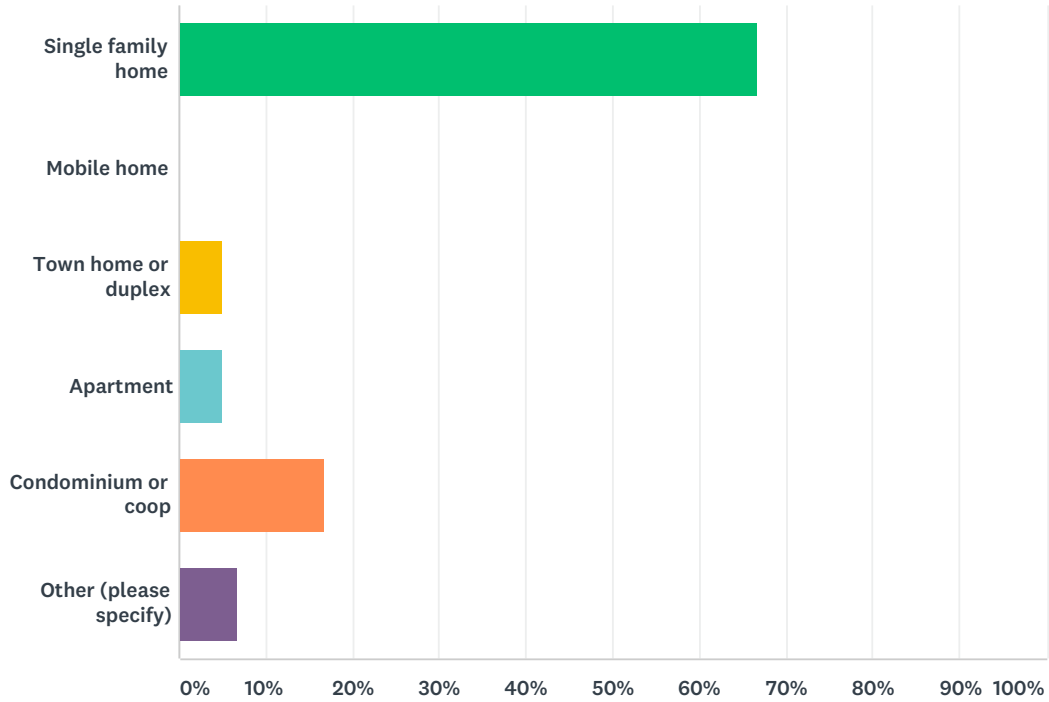
Answered: 120 Skipped: 1



ANSWER CHOICES	RESPONSES	
Own	83.33%	100
Rent	13.33%	16
Other type of living arrangement	3.33%	4
TOTAL		120

Q12 What type of home is your primary home?

Answered: 120 Skipped: 1

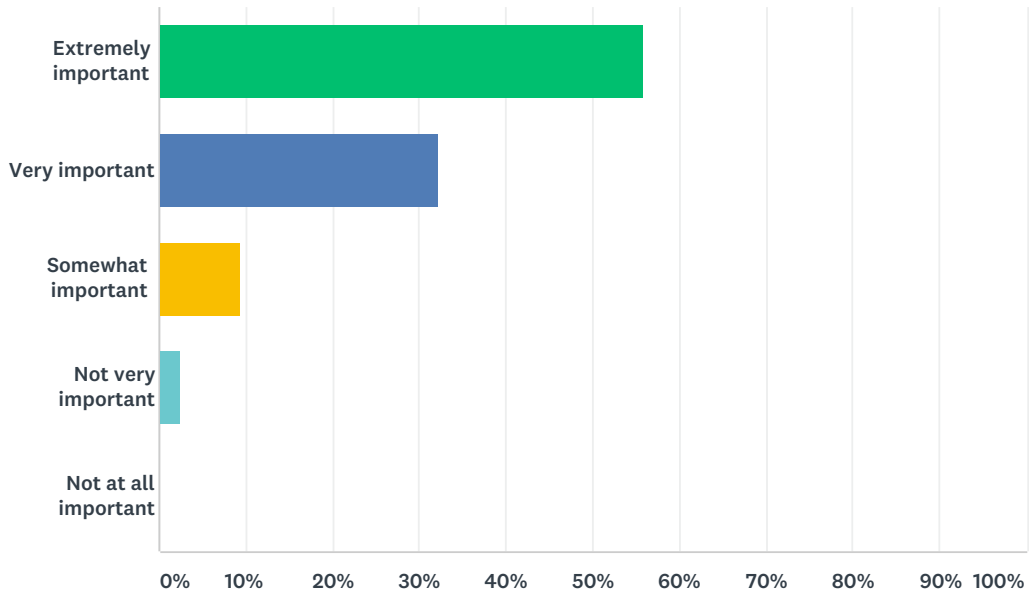


ANSWER CHOICES	RESPONSES	
Single family home	66.67%	80
Mobile home	0.00%	0
Town home or duplex	5.00%	6
Apartment	5.00%	6
Condominium or coop	16.67%	20
Other (please specify)	6.67%	8
TOTAL		120

#	OTHER (PLEASE SPECIFY)	DATE
1	SENIOR COMMUNITY	5/7/2019 11:18 AM
2	3 family	3/22/2019 4:15 PM
3	LATHROP VILLAGE	3/14/2019 4:17 AM
4	OWNER OF 3 FAMILY	3/13/2019 5:33 AM
5	2-FAMILY	3/13/2019 4:52 AM
6	3 FAMILY	3/13/2019 4:36 AM
7	2 Family	2/20/2019 11:31 AM
8	Townhome in triplex	2/20/2019 10:13 AM

Q13 How important is it for you to be able to live independently in your own home as you age?

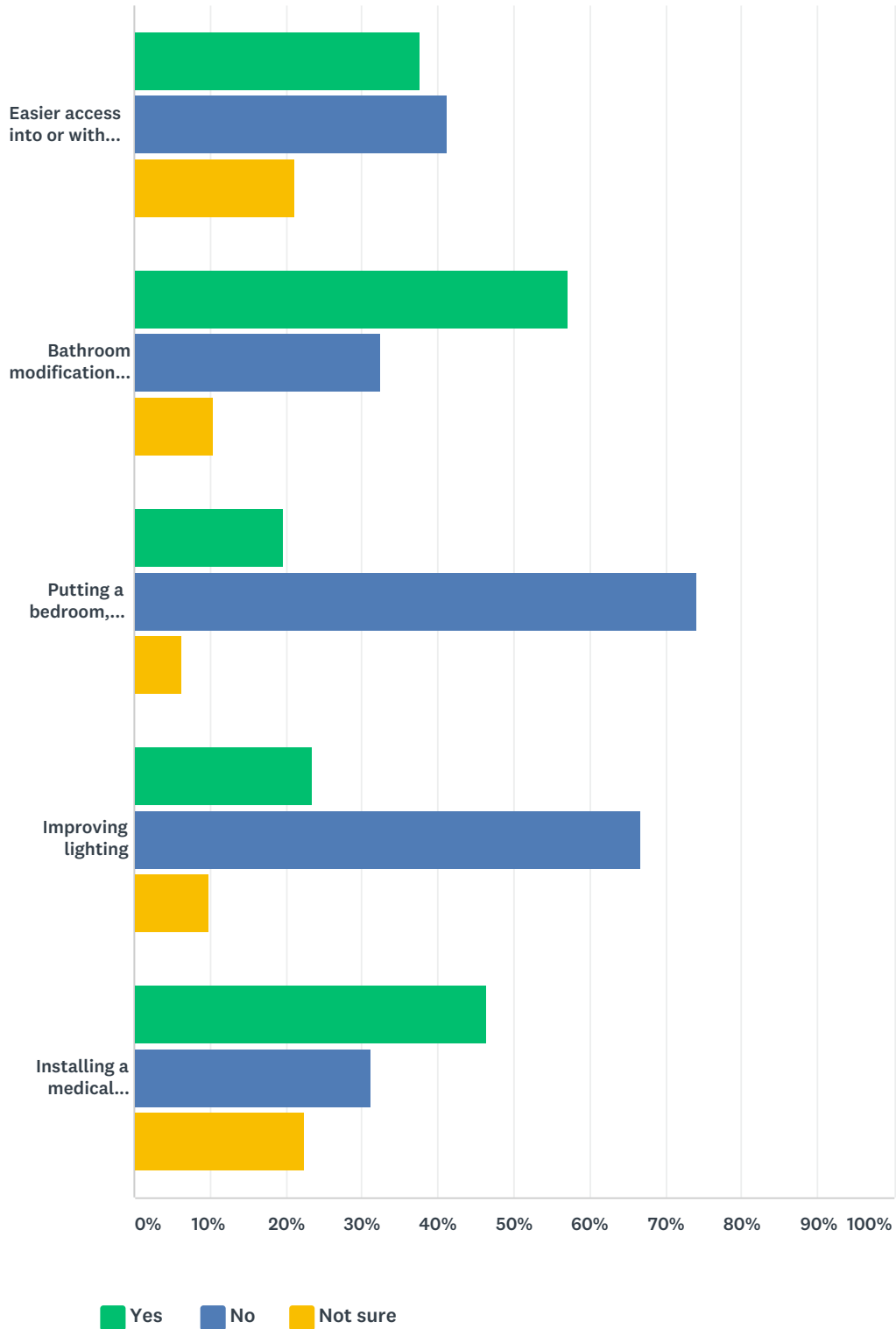
Answered: 118 Skipped: 3



ANSWER CHOICES	RESPONSES	
Extremely important	55.93%	66
Very important	32.20%	38
Somewhat important	9.32%	11
Not very important	2.54%	3
Not at all important	0.00%	0
TOTAL		118

Q14 People sometimes make modifications to their home so they can stay there as they age. Do you think you will need to make the following types of modifications or improvements to your home to enable you to stay there as you age?

Answered: 115 Skipped: 6



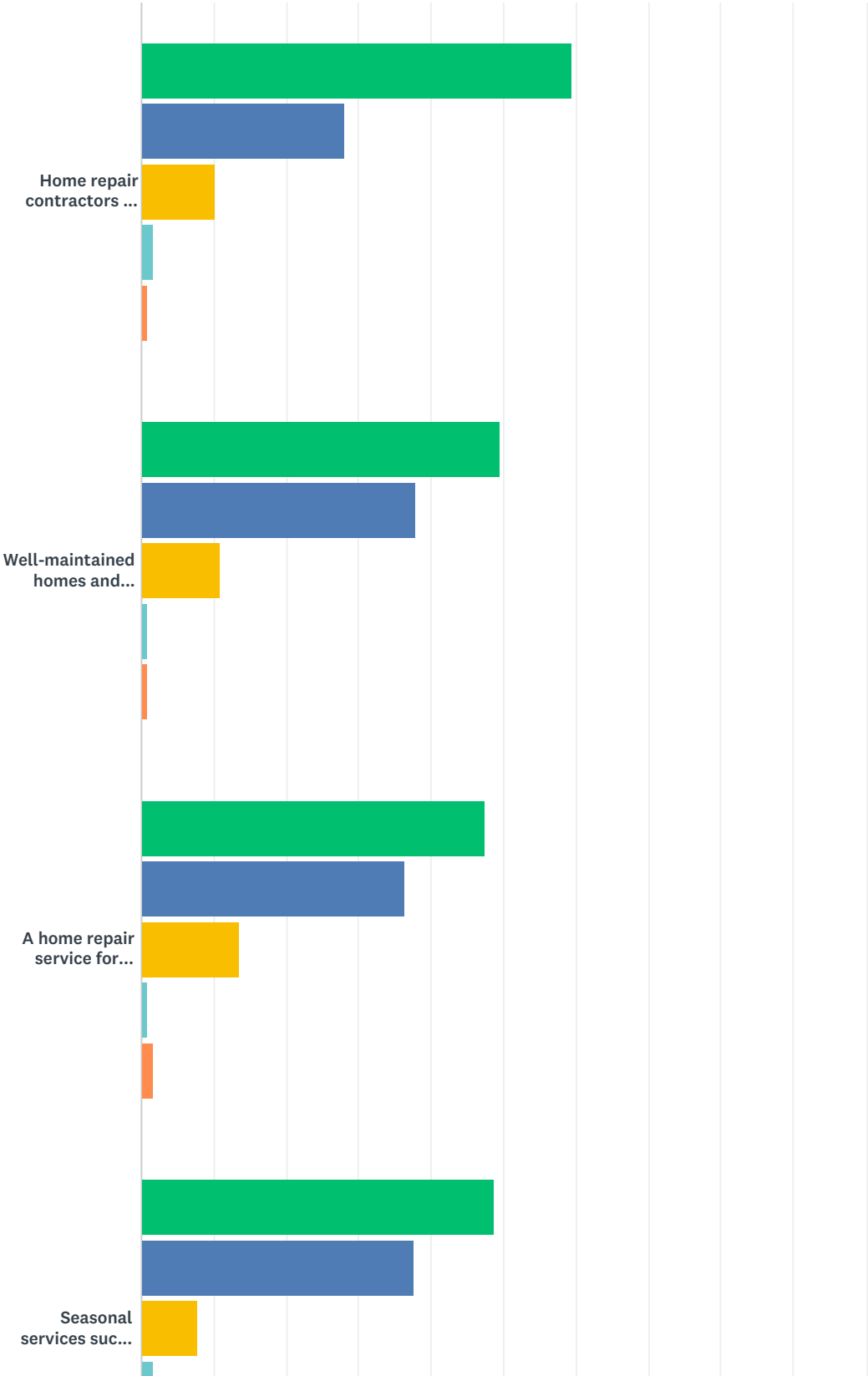
Livable Communities Survey - Chicopee, Holyoke, and South Hadley

	YES	NO	NOT SURE	TOTAL
Easier access into or within your home such as a ramp, charlift or elevator, or wider doorways	37.72% 43	41.23% 47	21.05% 24	114
Bathroom modifications such as grab bars, handrails, a higher toilet or non-slip tiles	57.02% 65	32.46% 37	10.53% 12	114
Putting a bedroom, bathroom, and kitchen on the first floor	19.64% 22	74.11% 83	6.25% 7	112
Improving lighting	23.42% 26	66.67% 74	9.91% 11	111
Installing a medical emergency response system that notifies others in case of emergency	46.43% 52	31.25% 35	22.32% 25	112

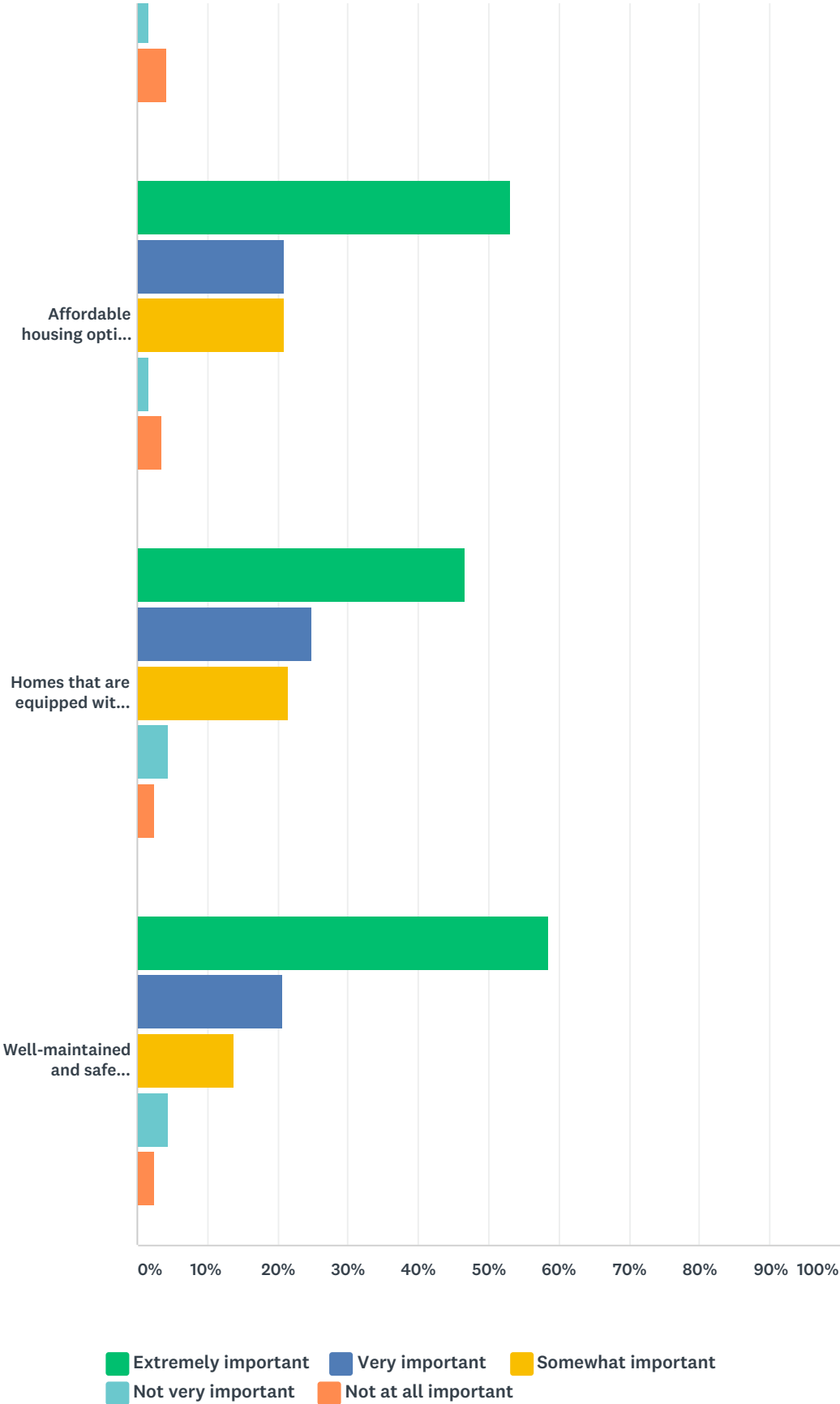
#	OTHER (PLEASE SPECIFY)	DATE
1	Safe place to live	6/27/2019 12:03 PM
2	Stair lift	4/24/2019 8:27 AM
3	Am unable to make changes due to financial issues,	4/17/2019 12:49 AM
4	Shower with flat bottom and no lip for wheelchair access	4/1/2019 7:49 PM
5	of these 5 we have already done 2-5	3/28/2019 12:25 PM
6	i AM DISAPPOINTED AND SURPRISED THERE IS NO BUS SERVICE ON 202.	3/13/2019 6:44 AM
7	Something to help get up or down stairs.	3/12/2019 8:25 AM
8	We would move before making major modifications	3/12/2019 7:35 AM
9	already have all of these things	2/24/2019 11:56 AM
10	Wheelchair accessible shower stall (remove tub)	2/21/2019 8:36 PM

Q15 How important do you think it is to have the following in your community?

Answered: 119 Skipped: 2



Livable Communities Survey - Chicopee, Holyoke, and South Hadley



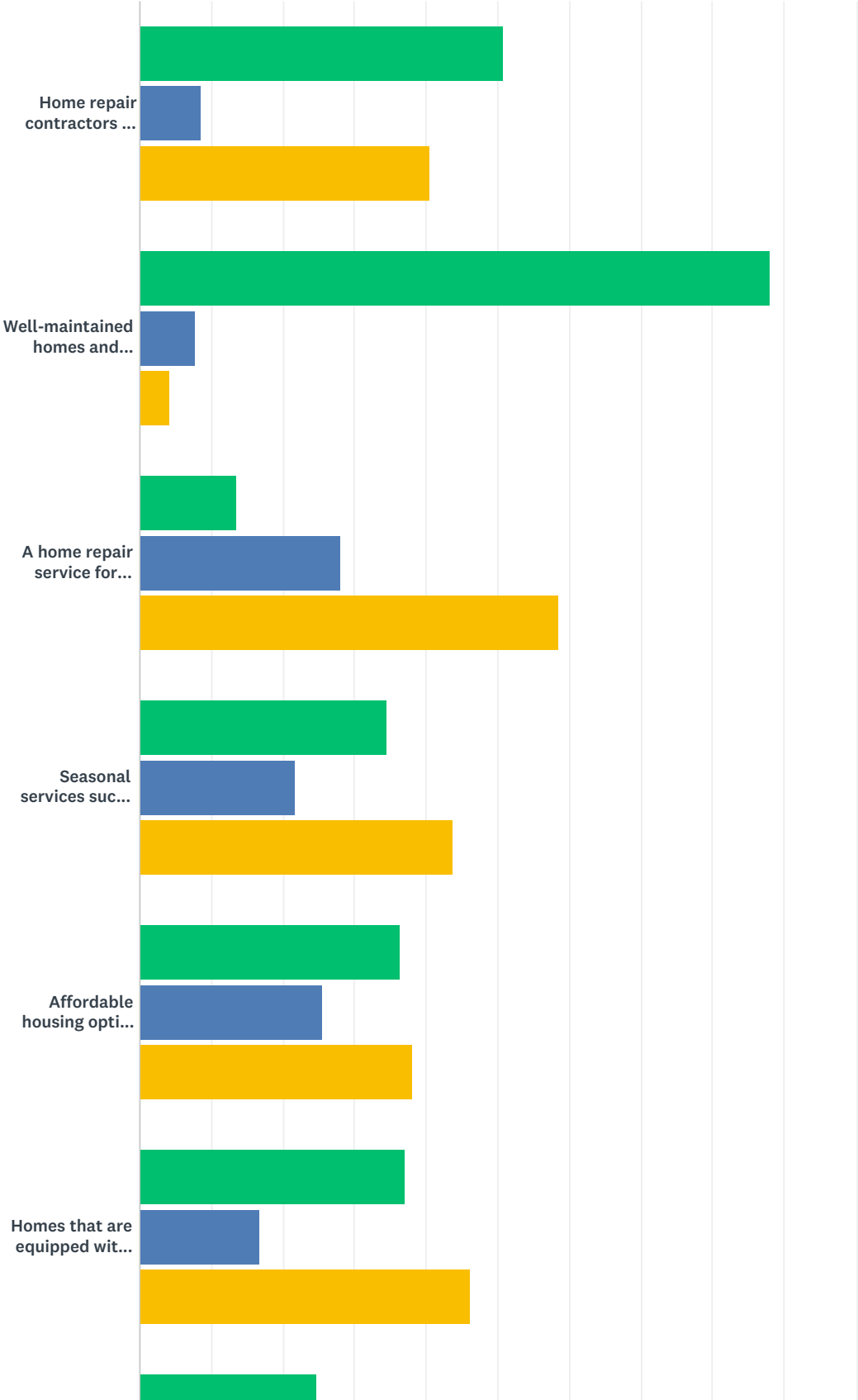
	EXTREMELY IMPORTANT	VERY IMPORTANT	SOMEWHAT IMPORTANT	NOT VERY IMPORTANT	NOT AT ALL IMPORTANT	TOTAL
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Livable Communities Survey - Chicopee, Holyoke, and South Hadley

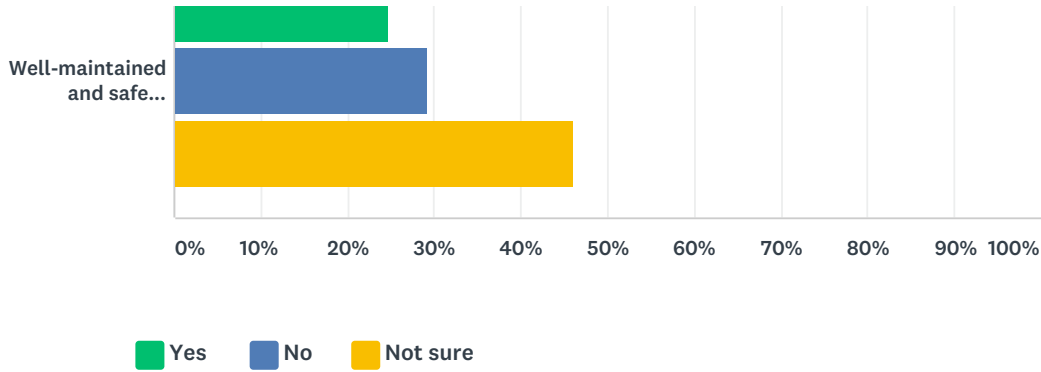
Home repair contractors who are trustworthy, do quality work and are affordable	59.32% 70	27.97% 33	10.17% 12	1.69% 2	0.85% 1	118
Well-maintained homes and properties	49.58% 59	37.82% 45	10.92% 13	0.84% 1	0.84% 1	119
A home repair service for low-income and older adults that helps with repairs	47.46% 56	36.44% 43	13.56% 16	0.85% 1	1.69% 2	118
Seasonal services such as lawn work or snow removal for low-income and older adults	48.72% 57	37.61% 44	7.69% 9	1.71% 2	4.27% 5	117
Affordable housing options for adults of varying income levels such as older active adult communities, assisted living and communities with shared facilities and outdoor spaces	53.04% 61	20.87% 24	20.87% 24	1.74% 2	3.48% 4	115
Homes that are equipped with features such as a no-step entry, wider doorways, first floor bedroom and bath, grab bars in bathrooms	46.55% 54	25.00% 29	21.55% 25	4.31% 5	2.59% 3	116
Well-maintained and safe low-income housing	58.62% 68	20.69% 24	13.79% 16	4.31% 5	2.59% 3	116

Q16 Does the community where you live have the following?

Answered: 119 Skipped: 2



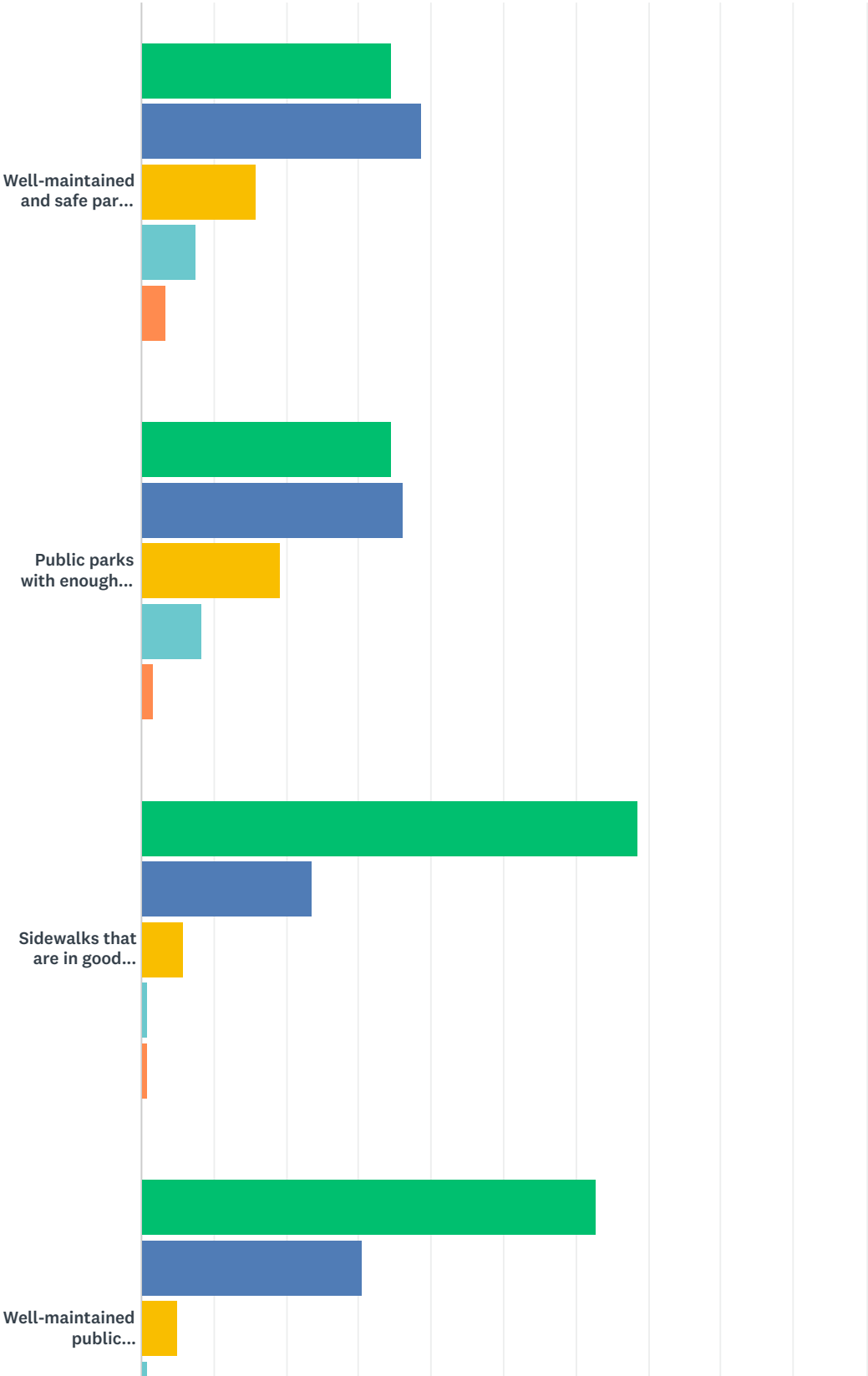
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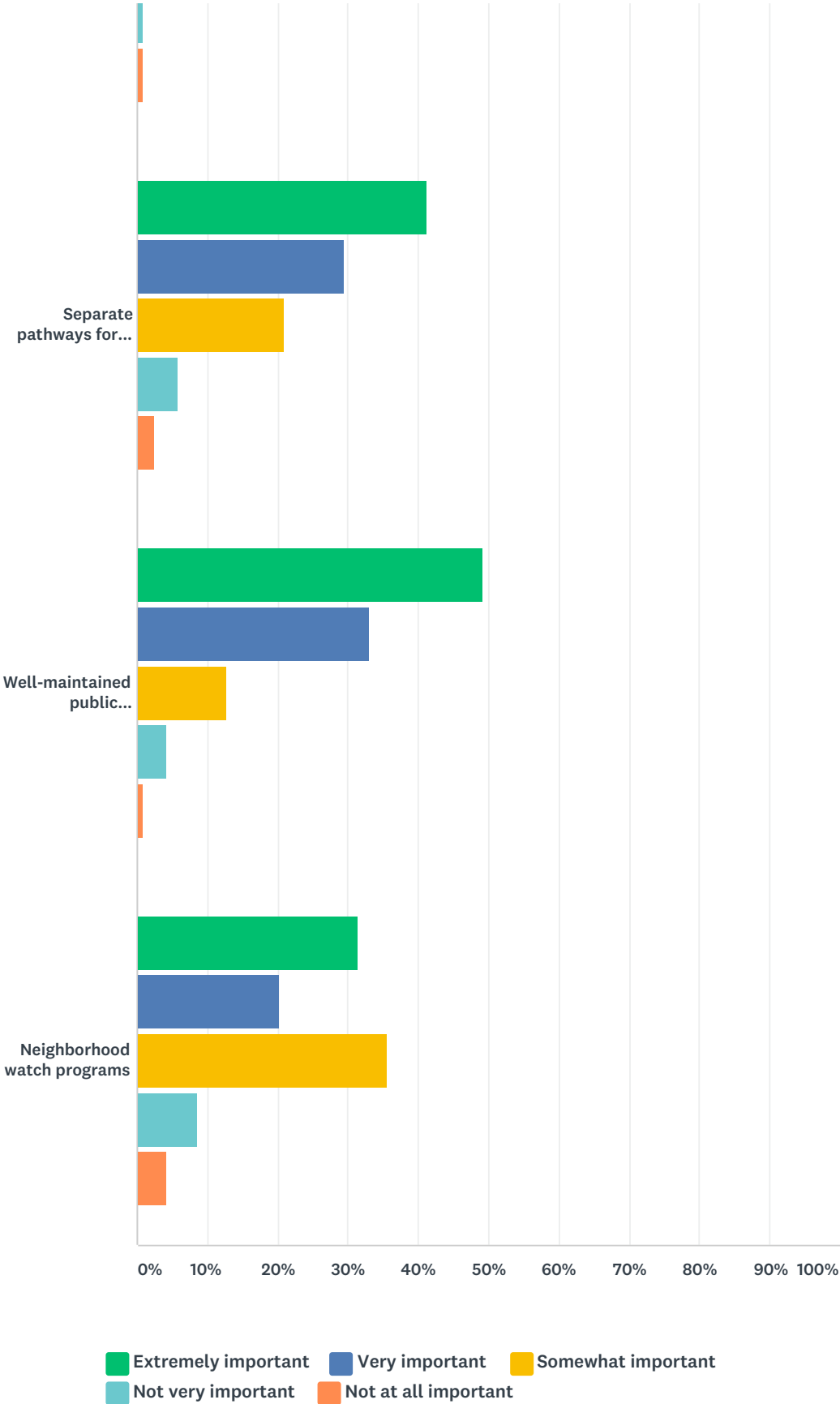
	YES	NO	NOT SURE	TOTAL
Home repair contractors who are trustworthy, do quality work and are affordable	50.85% 60	8.47% 10	40.68% 48	118
Well-maintained homes and properties	88.03% 103	7.69% 9	4.27% 5	117
A home repair service for low-income and older adults that helps with repairs	13.56% 16	27.97% 33	58.47% 69	118
Seasonal services such as lawn work or snow removal for low-income and older adults	34.45% 41	21.85% 26	43.70% 52	119
Affordable housing options for adults of varying income levels, such as older active adult communities, assisted living and communities with shared facilities and outdoor spaces	36.44% 43	25.42% 30	38.14% 45	118
Homes that are equipped with features such as a no-step entry, wider doorways, first floor bedroom and bath, grab bars in bathrooms	36.97% 44	16.81% 20	46.22% 55	119
Well-maintained and safe low-income housing	24.78% 28	29.20% 33	46.02% 52	113

Q17 How important do you think it is to have the following in your community?

Answered: 119 Skipped: 2



Livable Communities Survey - Chicopee, Holyoke, and South Hadley



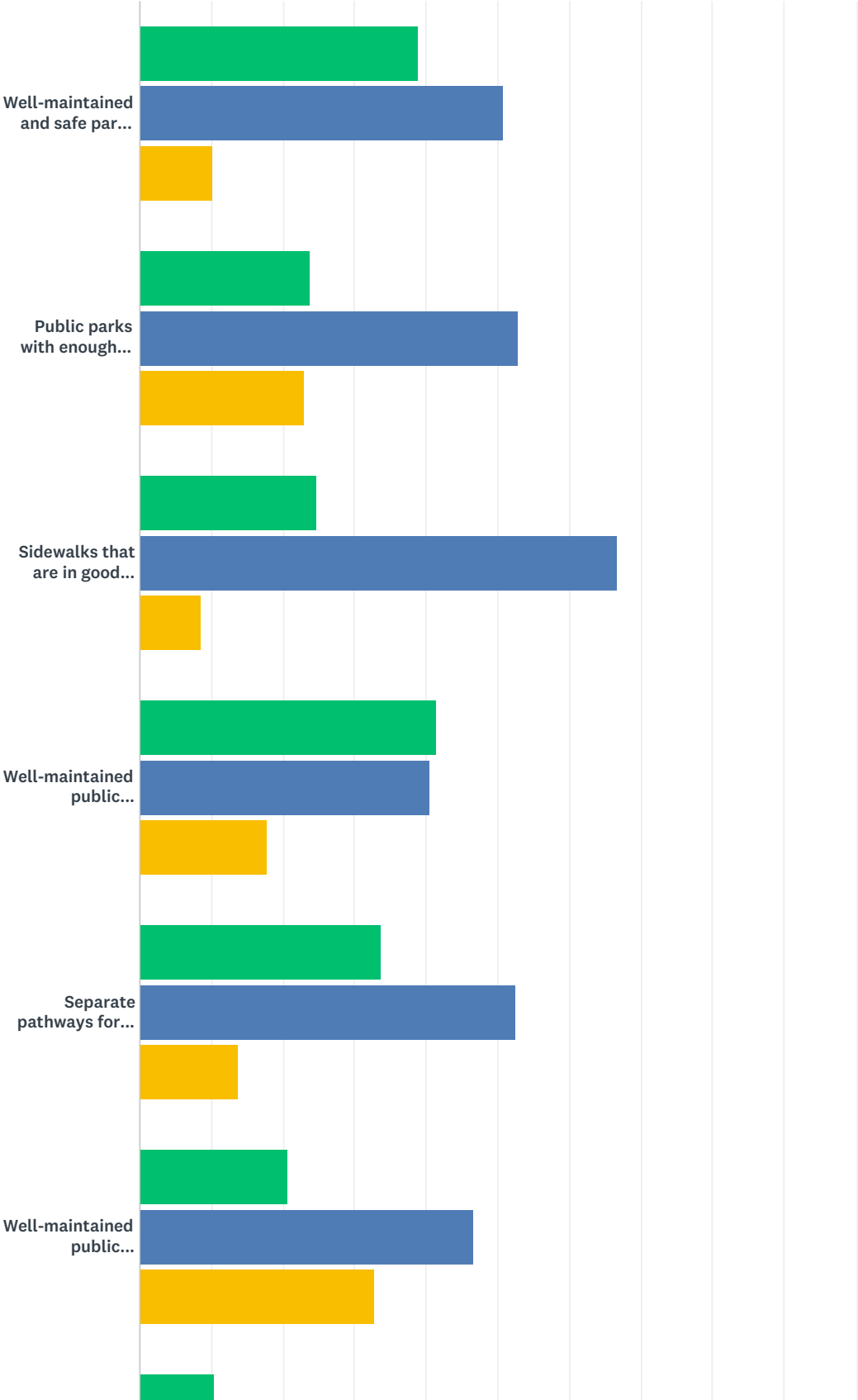
	EXTREMELY IMPORTANT	VERY IMPORTANT	SOMEWHAT IMPORTANT	NOT VERY IMPORTANT	NOT AT ALL IMPORTANT	TOTAL
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Livable Communities Survey - Chicopee, Holyoke, and South Hadley

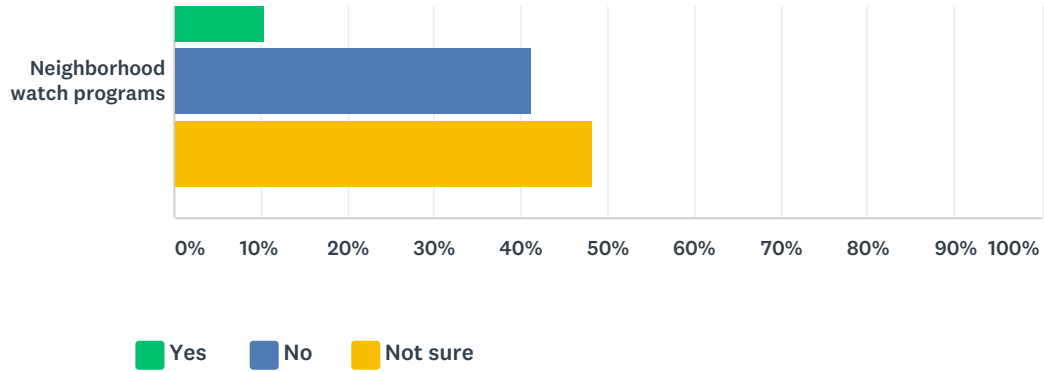
Well-maintained and safe parks that are within walking distance of your home	34.45% 41	38.66% 46	15.97% 19	7.56% 9	3.36% 4	119
Public parks with enough benches	34.45% 41	36.13% 43	19.33% 23	8.40% 10	1.68% 2	119
Sidewalks that are in good condition, free from obstruction and are safe for pedestrian use and accessible for wheelchairs or other assistive mobility devices	68.64% 81	23.73% 28	5.93% 7	0.85% 1	0.85% 1	118
Well-maintained public buildings and facilities that are accessible to people of different physical abilities	62.71% 74	30.51% 36	5.08% 6	0.85% 1	0.85% 1	118
Separate pathways for bicyclists and pedestrians	41.18% 49	29.41% 35	21.01% 25	5.88% 7	2.52% 3	119
Well-maintained public restrooms that are accessible to people of different physical abilities	49.15% 58	33.05% 39	12.71% 15	4.24% 5	0.85% 1	118
Neighborhood watch programs	31.36% 37	20.34% 24	35.59% 42	8.47% 10	4.24% 5	118

Q18 Does the community where you live have the following?

Answered: 119 Skipped: 2



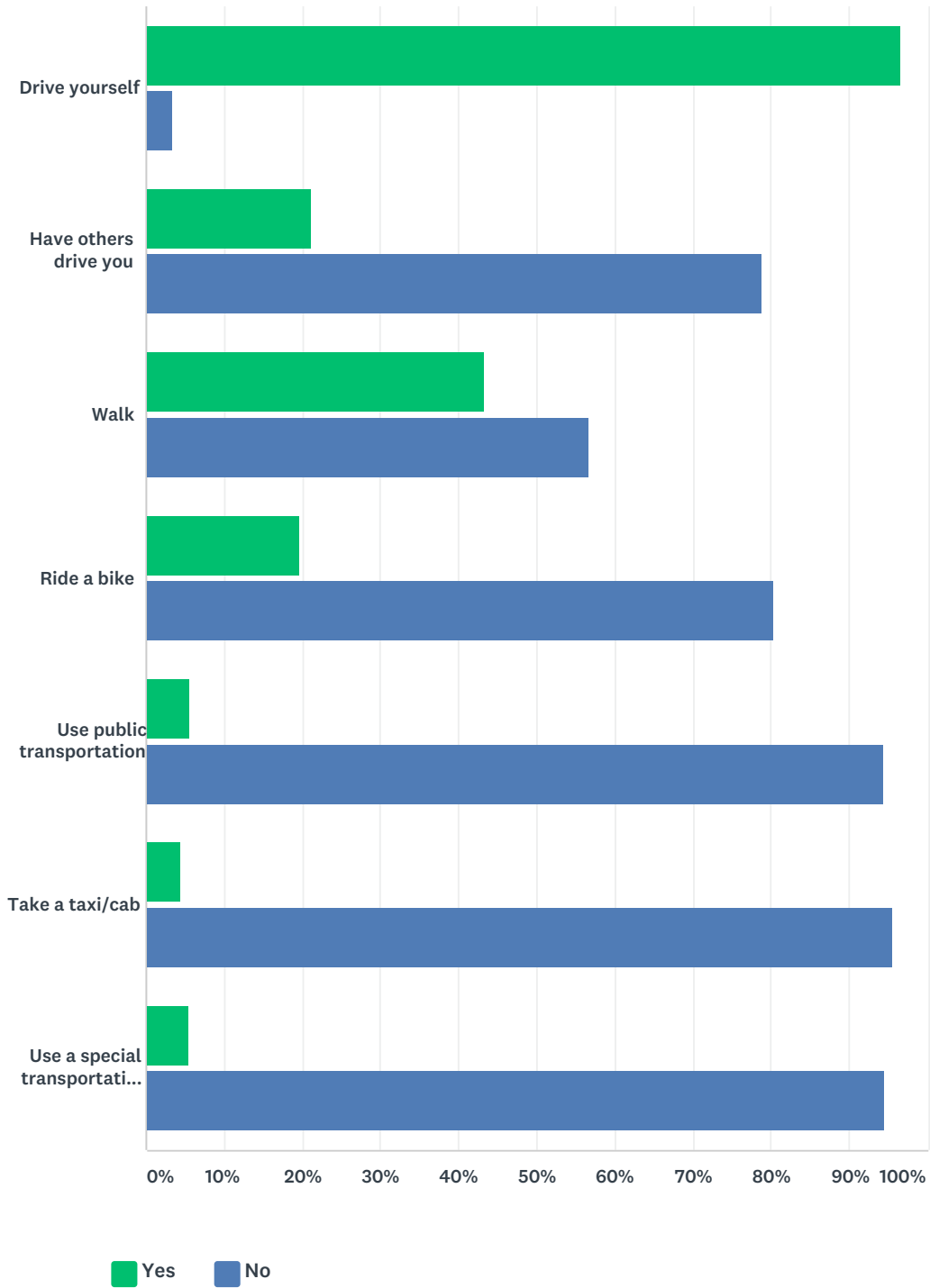
Livable Communities Survey - Chicopee, Holyoke, and South Hadley



	YES	NO	NOT SURE	TOTAL
Well-maintained and safe parks that are within walking distance of your home	38.98% 46	50.85% 60	10.17% 12	118
Public parks with enough benches	23.93% 28	52.99% 62	23.08% 27	117
Sidewalks that are in good condition, free from obstruction and are safe for pedestrian use and accessible for wheelchairs or other assistive mobility devices	24.79% 29	66.67% 78	8.55% 10	117
Well-maintained public buildings and facilities that are accessible to people of different physical abilities	41.53% 49	40.68% 48	17.80% 21	118
Separate pathways for bicyclists and pedestrians	33.62% 39	52.59% 61	13.79% 16	116
Well-maintained public restrooms that are accessible to people of different physical abilities	20.69% 24	46.55% 54	32.76% 38	116
Neighborhood watch programs	10.53% 12	41.23% 47	48.25% 55	114

Q19 Do you get around for things like shopping, visiting the doctor, running errands, or going other places in the following ways?

Answered: 120 Skipped: 1



	YES	NO	TOTAL
Drive yourself	96.67% 116	3.33% 4	120

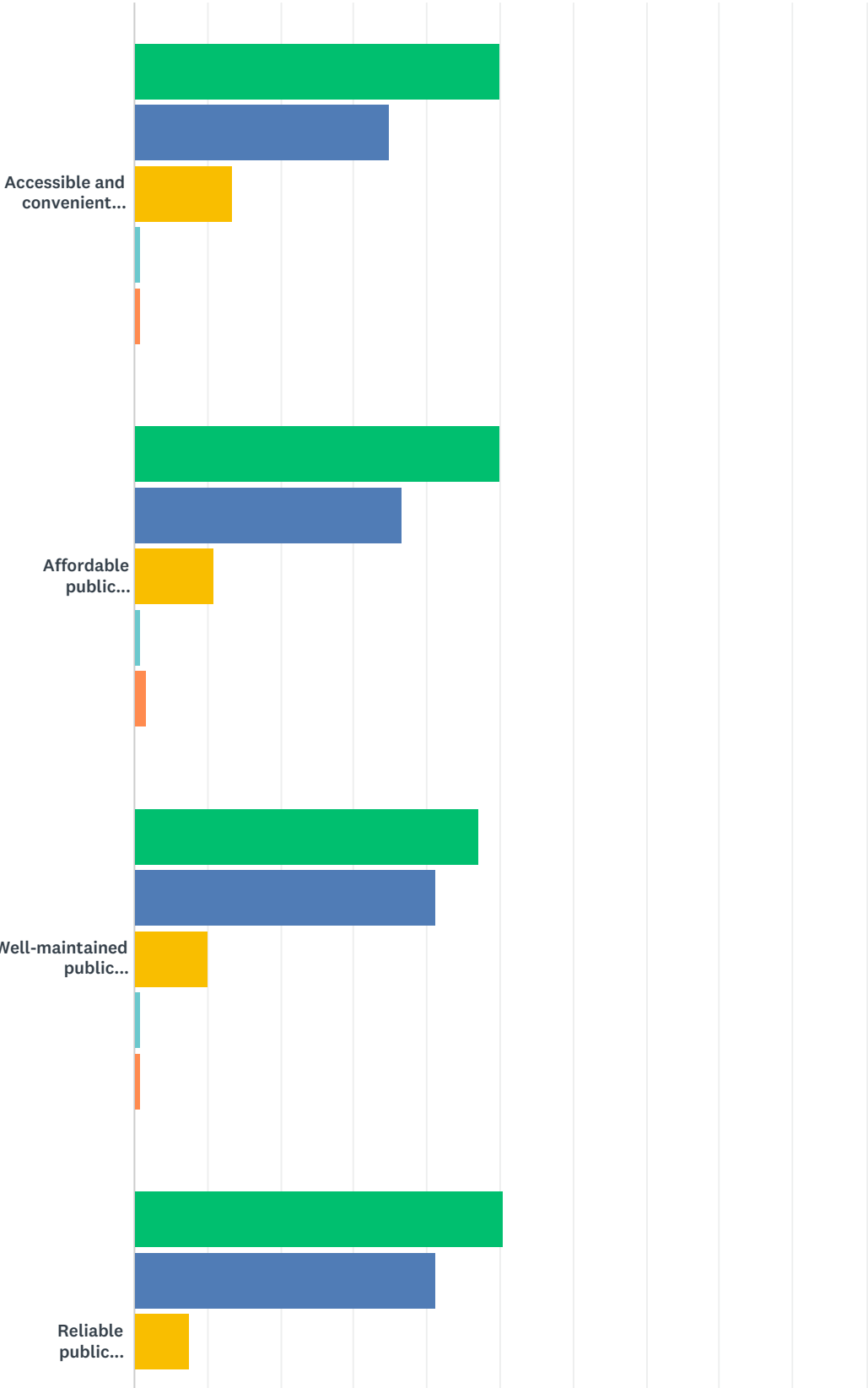
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Have others drive you	21.05% 24	78.95% 90	114
Walk	43.36% 49	56.64% 64	113
Ride a bike	19.64% 22	80.36% 90	112
Use public transportation	5.56% 6	94.44% 102	108
Take a taxi/cab	4.46% 5	95.54% 107	112
Use a special transportation service, such as one for seniors or persons with disabilities	5.50% 6	94.50% 103	109

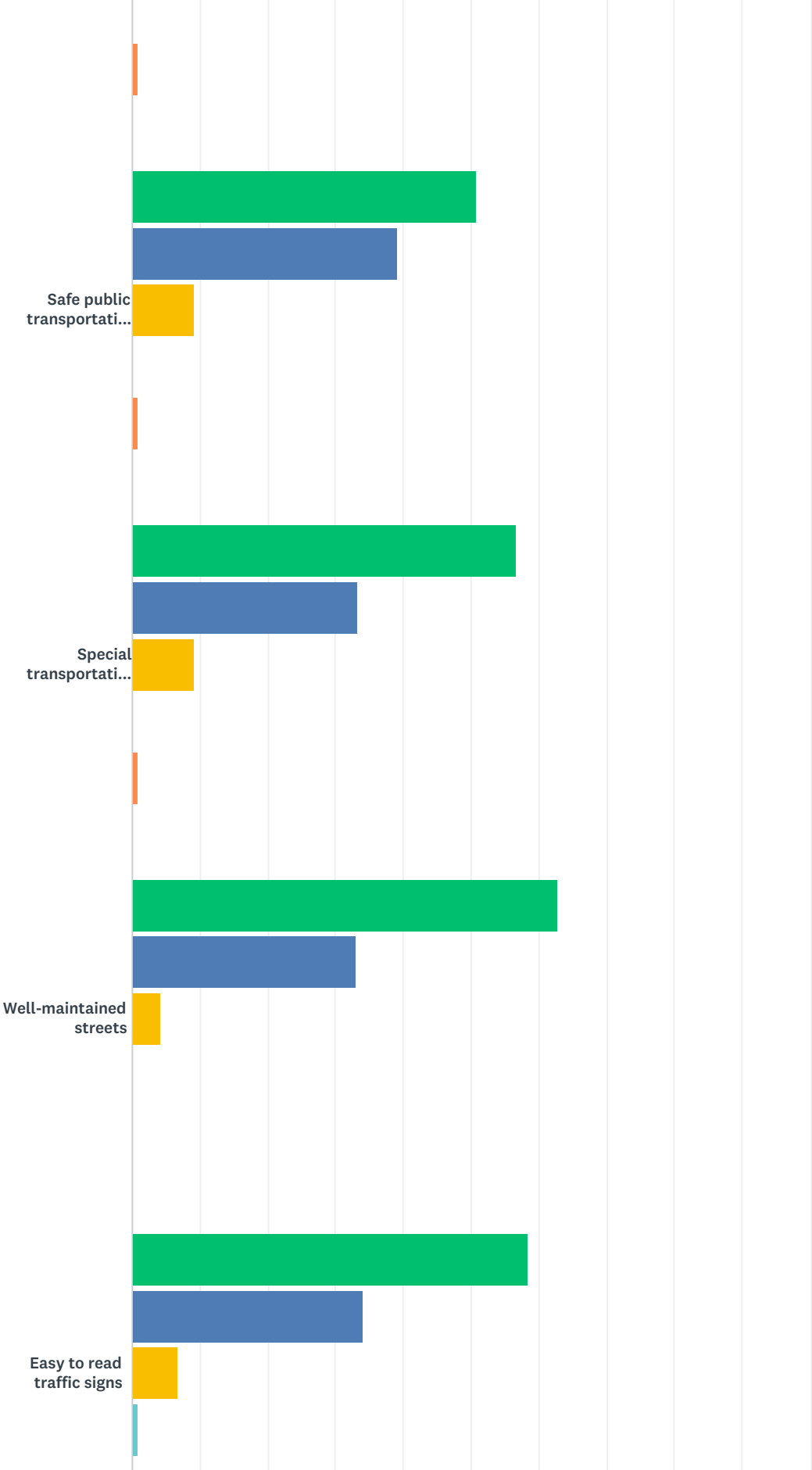
#	OTHER (PLEASE SPECIFY)	DATE
1	I would love more sidewalks and bike ways that are safe and accessible in the falls area especially the round about. It's hard to find how to find a safe place to access sidewalks to bridge, library and to the main town shopping area	3/17/2019 1:58 PM
2	I WISH THEY HAD IT.	3/13/2019 6:44 AM
3	FAMILY	3/13/2019 4:52 AM
4	I am still able to drive but these could be important in 10-15 years	2/26/2019 12:28 PM
5	It's VERY difficult to do errands by walking and biking--non-existent sidewalks and bike lanes throughout town.	2/24/2019 7:14 AM
6	Walking any distance is difficult, nothing close by to go to	2/22/2019 8:29 PM

Q20 How important do you think it is to have the following in your community?

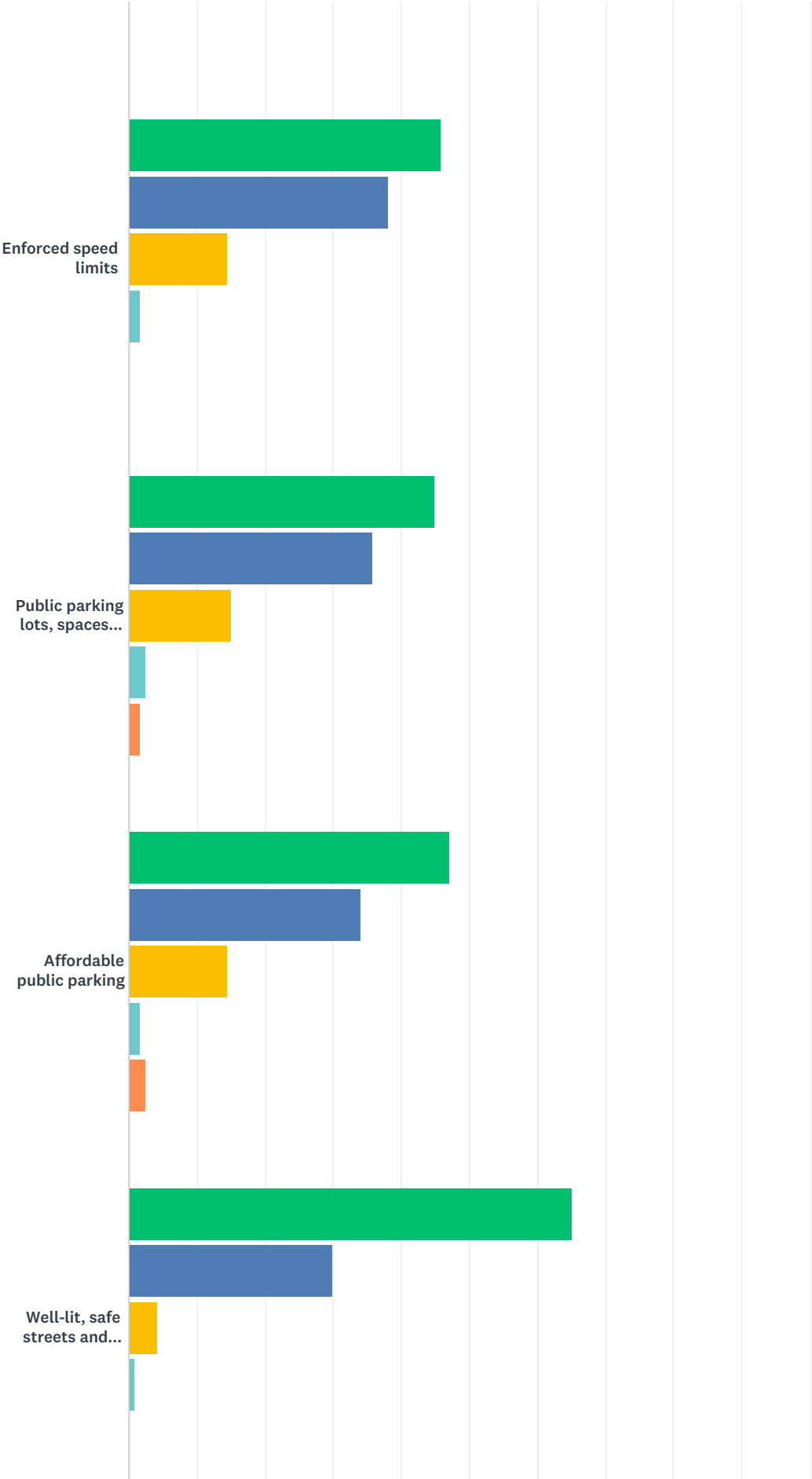
Answered: 120 Skipped: 1



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Livable Communities Survey - Chicopee, Holyoke, and South Hadley



Liveable Communities Survey - Chicopee, Holyoke, and South Hadley



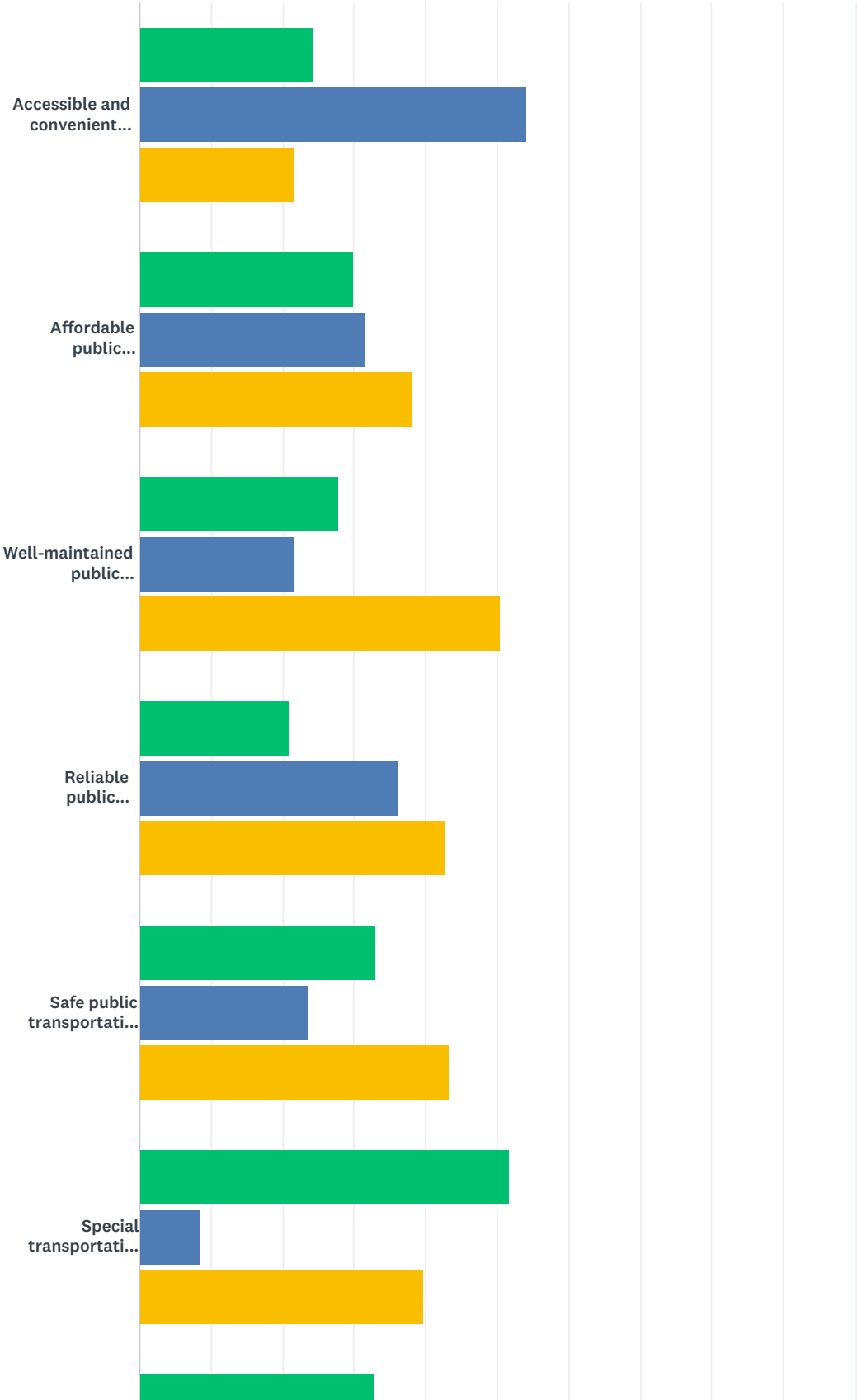
	EXTREMELY IMPORTANT	VERY IMPORTANT	SOMEWHAT IMPORTANT	NOT VERY IMPORTANT	NOT AT ALL IMPORTANT	TOTAL
Accessible and convenient public transportation	50.00% 60	35.00% 42	13.33% 16	0.83% 1	0.83% 1	120
Affordable public transportation	50.00% 60	36.67% 44	10.83% 13	0.83% 1	1.67% 2	120
Well-maintained public transportation vehicles	47.06% 56	41.18% 49	10.08% 12	0.84% 1	0.84% 1	119
Reliable public transportation	50.42% 60	41.18% 49	7.56% 9	0.00% 0	0.84% 1	119
Safe public transportation stops or areas	50.83% 61	39.17% 47	9.17% 11	0.00% 0	0.83% 1	120
Special transportation services for people with disabilities and older adults	56.67% 68	33.33% 40	9.17% 11	0.00% 0	0.83% 1	120

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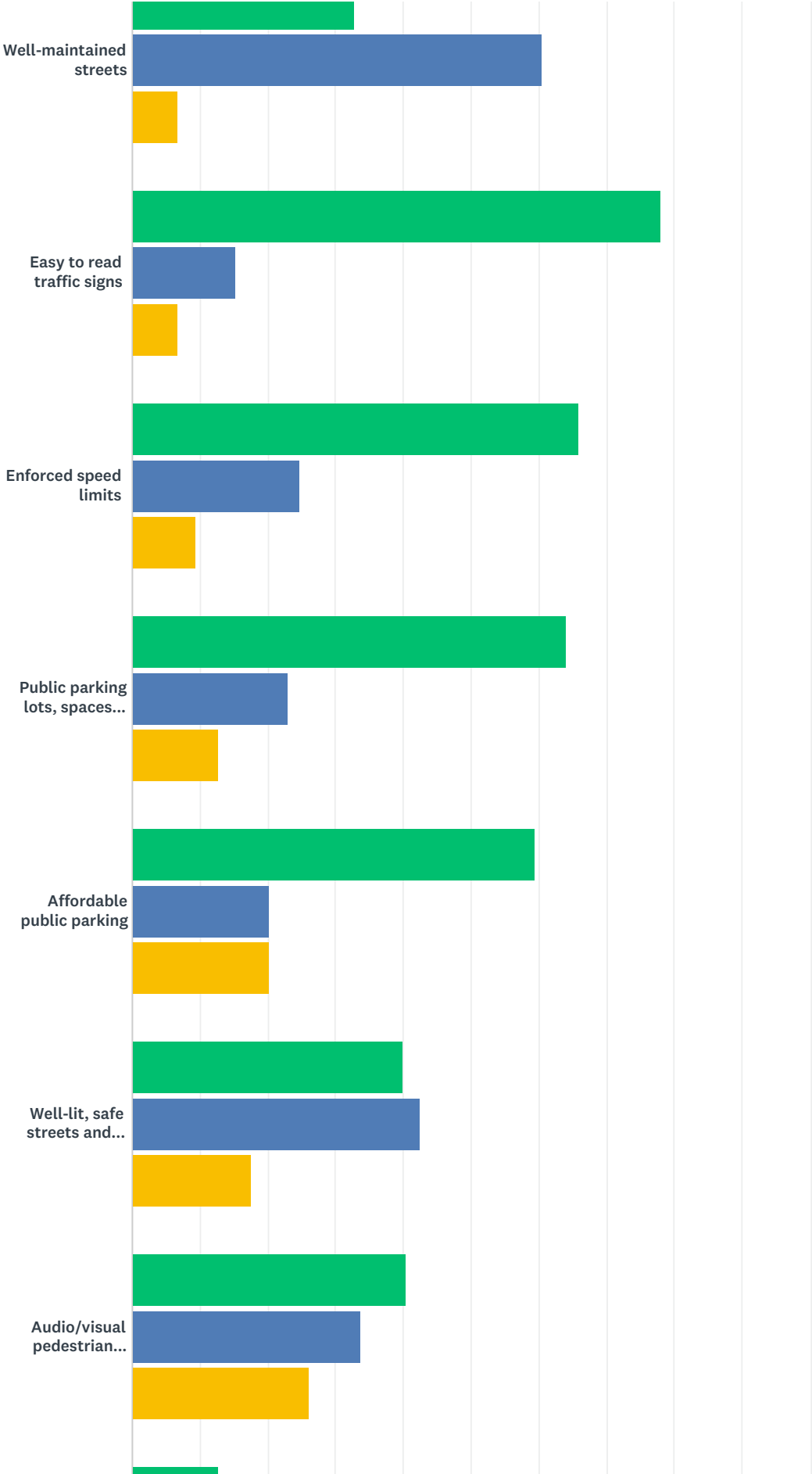
Well-maintained streets	62.71% 74	33.05% 39	4.24% 5	0.00% 0	0.00% 0	118
Easy to read traffic signs	58.33% 70	34.17% 41	6.67% 8	0.83% 1	0.00% 0	120
Enforced speed limits	45.76% 54	38.14% 45	14.41% 17	1.69% 2	0.00% 0	118
Public parking lots, spaces and areas to park	45.00% 54	35.83% 43	15.00% 18	2.50% 3	1.67% 2	120
Affordable public parking	47.01% 55	34.19% 40	14.53% 17	1.71% 2	2.56% 3	117
Well-lit, safe streets and intersections for all users (pedestrians, bicyclists, drivers)	65.00% 78	30.00% 36	4.17% 5	0.83% 1	0.00% 0	120
Audio/visual pedestrian crossings	45.00% 54	35.00% 42	15.00% 18	3.33% 4	1.67% 2	120
Driver education/refresher courses	29.41% 35	29.41% 35	28.57% 34	9.24% 11	3.36% 4	119

Q21 Does the community where you live have the following?

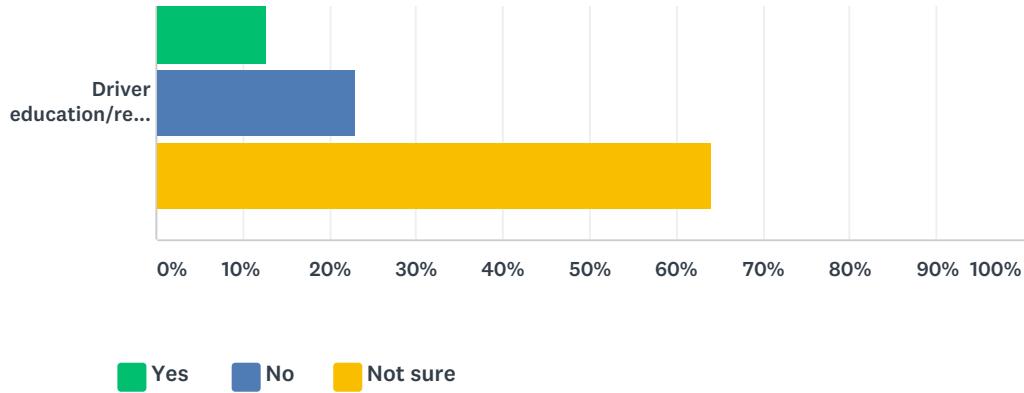
Answered: 120 Skipped: 1



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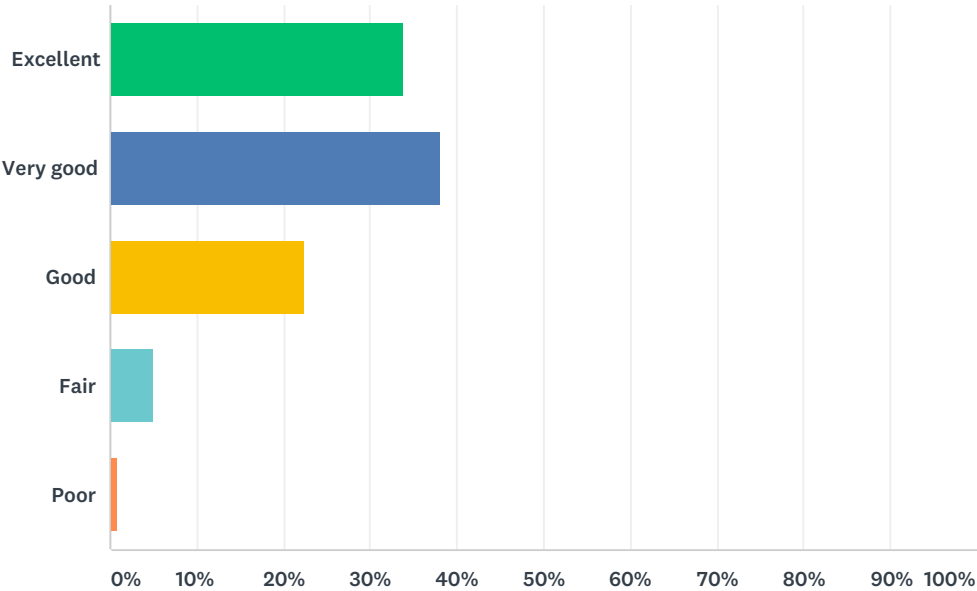
Livable Communities Survey - Chicopee, Holyoke, and South Hadley



	YES	NO	NOT SURE	TOTAL
Accessible and convenient public transportation	24.17% 29	54.17% 65	21.67% 26	120
Affordable public transportation	30.00% 36	31.67% 38	38.33% 46	120
Well-maintained public transportation vehicles	27.73% 33	21.85% 26	50.42% 60	119
Reliable public transportation	21.01% 25	36.13% 43	42.86% 51	119
Safe public transportation stops or areas	33.05% 39	23.73% 28	43.22% 51	118
Special transportation services for people with disabilities and older adults	51.69% 61	8.47% 10	39.83% 47	118
Well-maintained streets	32.77% 39	60.50% 72	6.72% 8	119
Easy to read traffic signs	77.97% 92	15.25% 18	6.78% 8	118
Enforced speed limits	65.81% 77	24.79% 29	9.40% 11	117
Public parking lots, spaces and areas to park	64.10% 75	23.08% 27	12.82% 15	117
Affordable public parking	59.32% 70	20.34% 24	20.34% 24	118
Well-lit, safe streets and intersections for all users (pedestrians, bicyclists, drivers)	40.00% 48	42.50% 51	17.50% 21	120
Audio/visual pedestrian crossings	40.34% 48	33.61% 40	26.05% 31	119
Driver education/refreshers courses	12.82% 15	23.08% 27	64.10% 75	117

Q22 In general, when compared to most people your age, how would you rate your health?

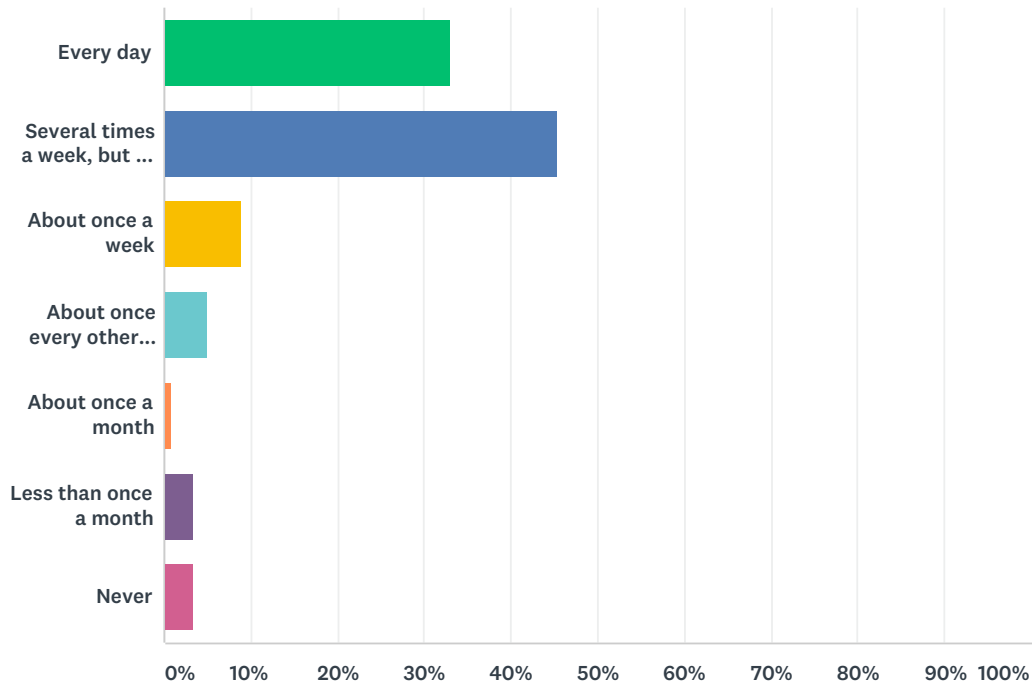
Answered: 121 Skipped: 0



ANSWER CHOICES	RESPONSES	
Excellent	33.88%	41
Very good	38.02%	46
Good	22.31%	27
Fair	4.96%	6
Poor	0.83%	1
TOTAL		121

Q23 How often do you engage in some form of physical exercise (such as walking, running, biking, swimming, sports, strength training, yoga, stretching)?

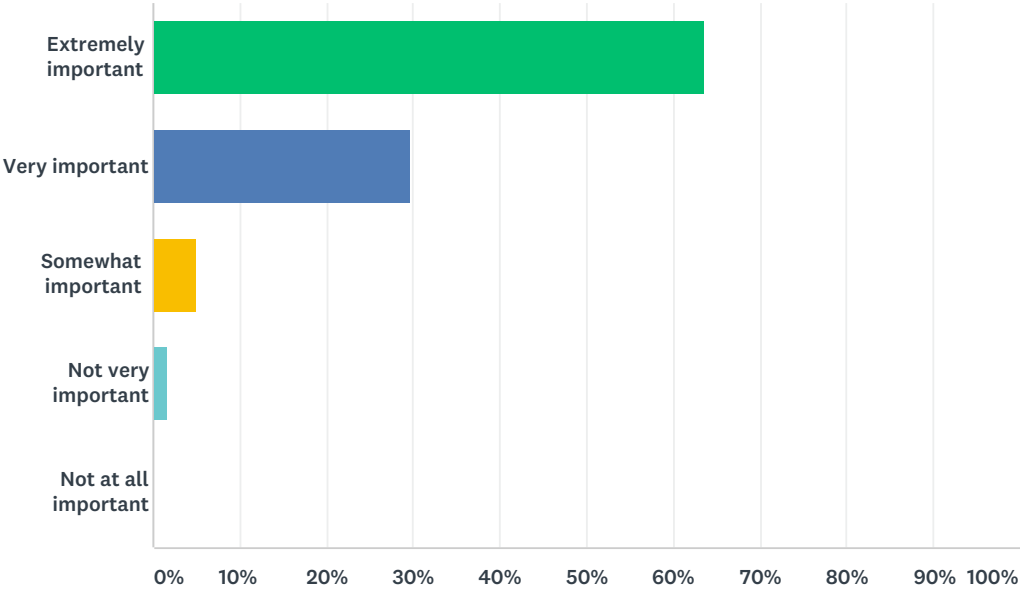
Answered: 121 Skipped: 0



ANSWER CHOICES	RESPONSES	
Every day	33.06%	40
Several times a week, but not every day	45.45%	55
About once a week	9.09%	11
About once every other week	4.96%	6
About once a month	0.83%	1
Less than once a month	3.31%	4
Never	3.31%	4
TOTAL		121

Q24 How important is it to you to remain physically active for as long as possible?

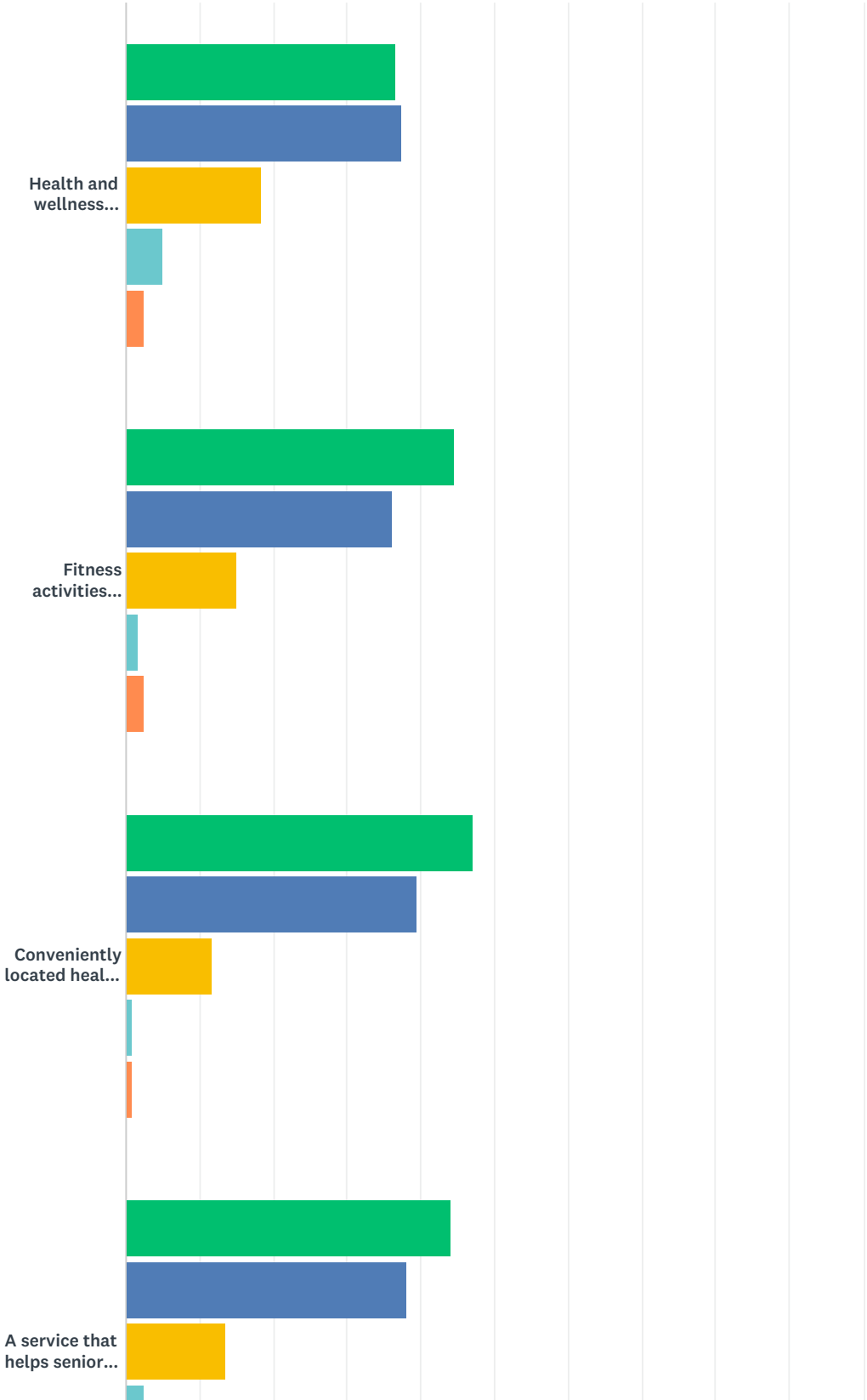
Answered: 118 Skipped: 3



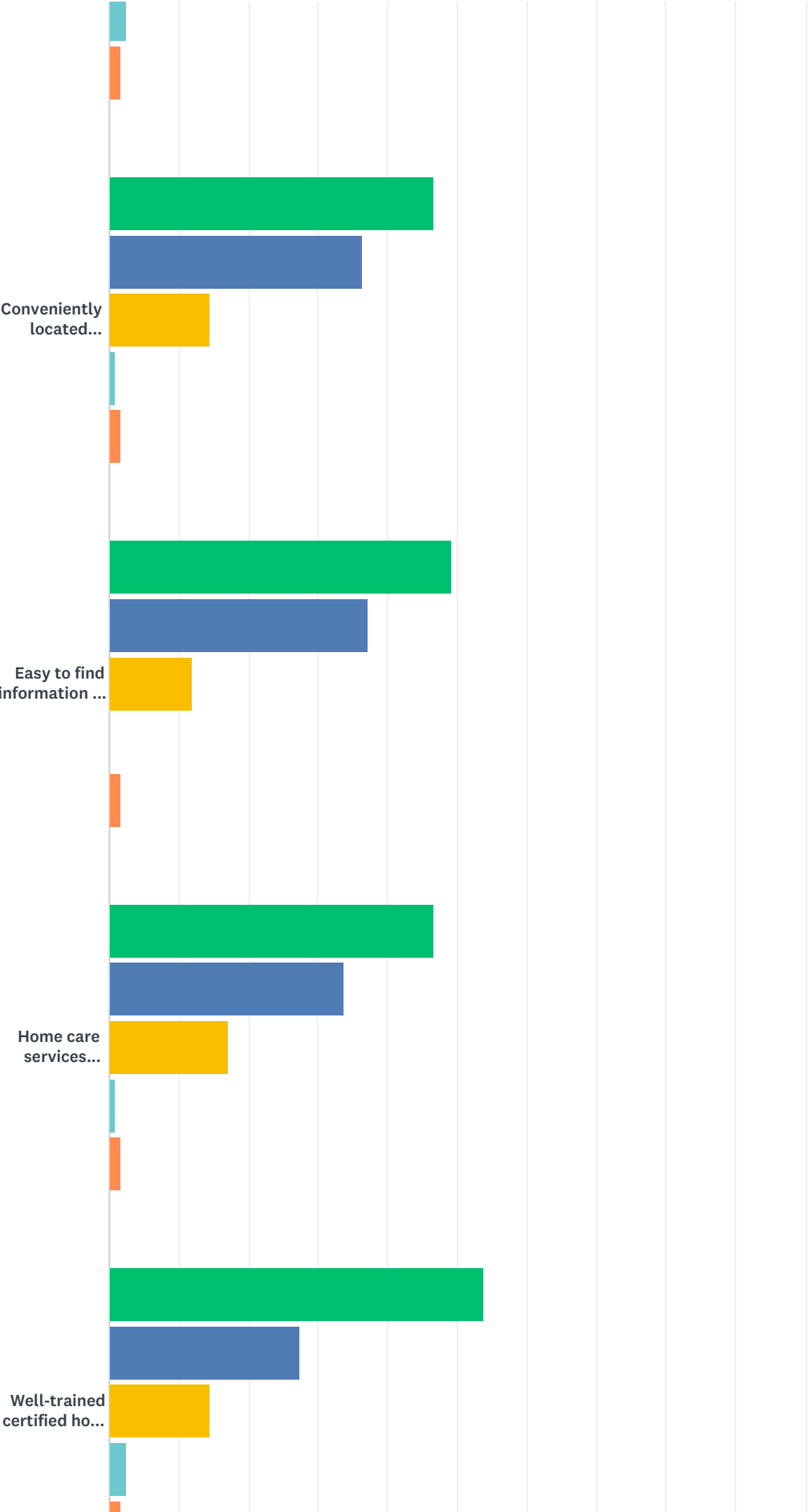
ANSWER CHOICES	RESPONSES	
Extremely important	63.56%	75
Very important	29.66%	35
Somewhat important	5.08%	6
Not very important	1.69%	2
Not at all important	0.00%	0
TOTAL		118

Q25 How important do you think it is to have the following in your community?

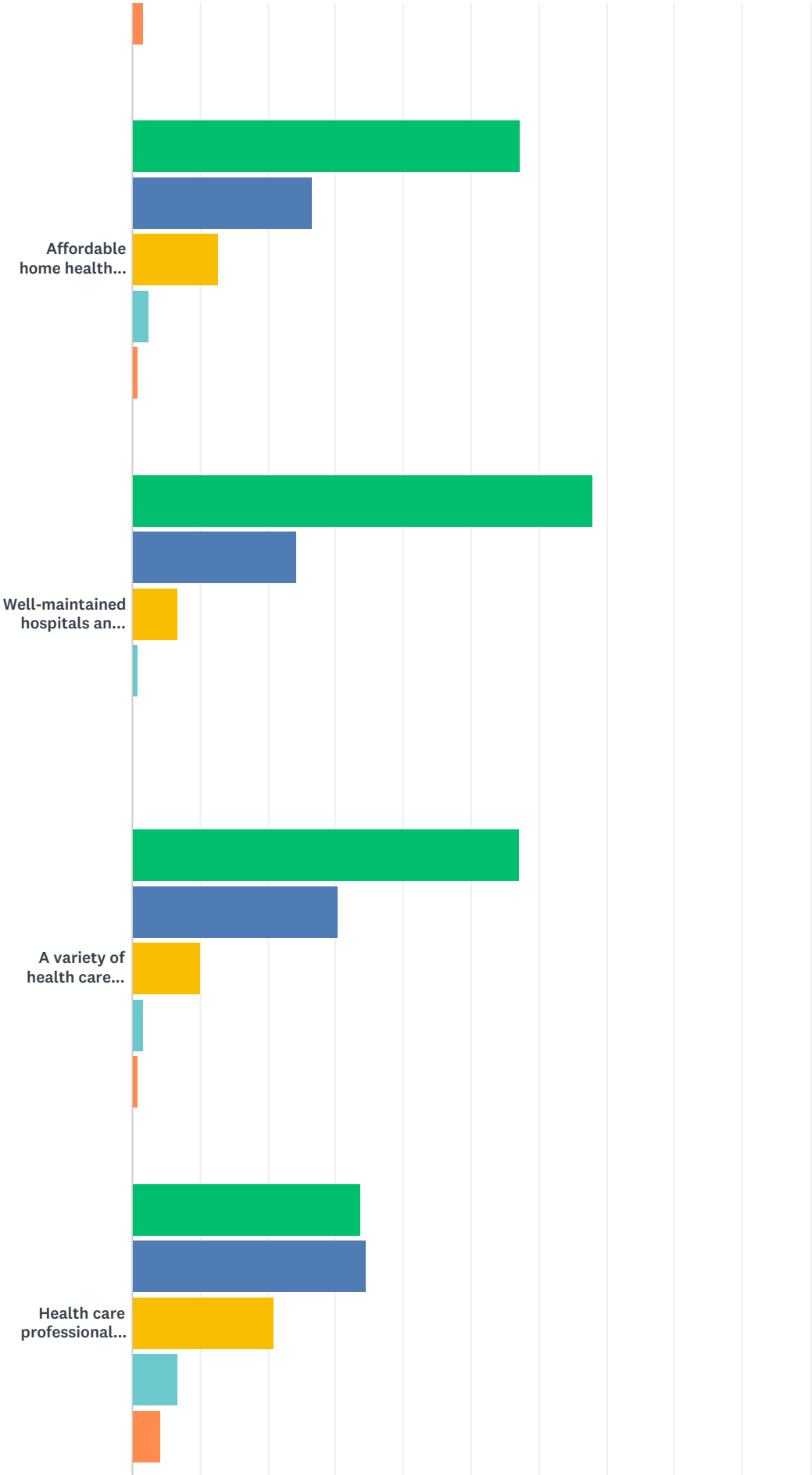
Answered: 120 Skipped: 1



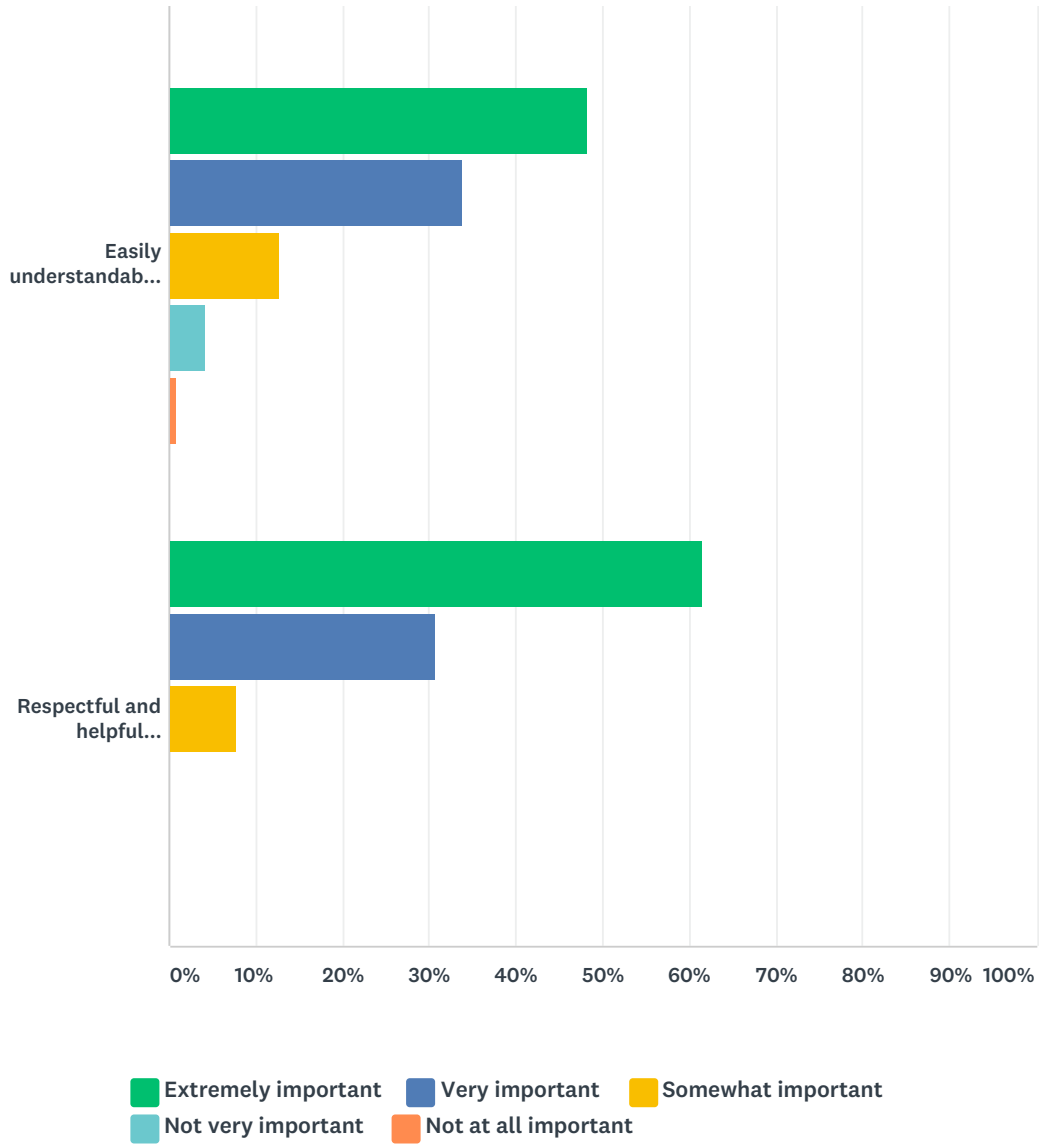
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Livable Communities Survey - Chicopee, Holyoke, and South Hadley



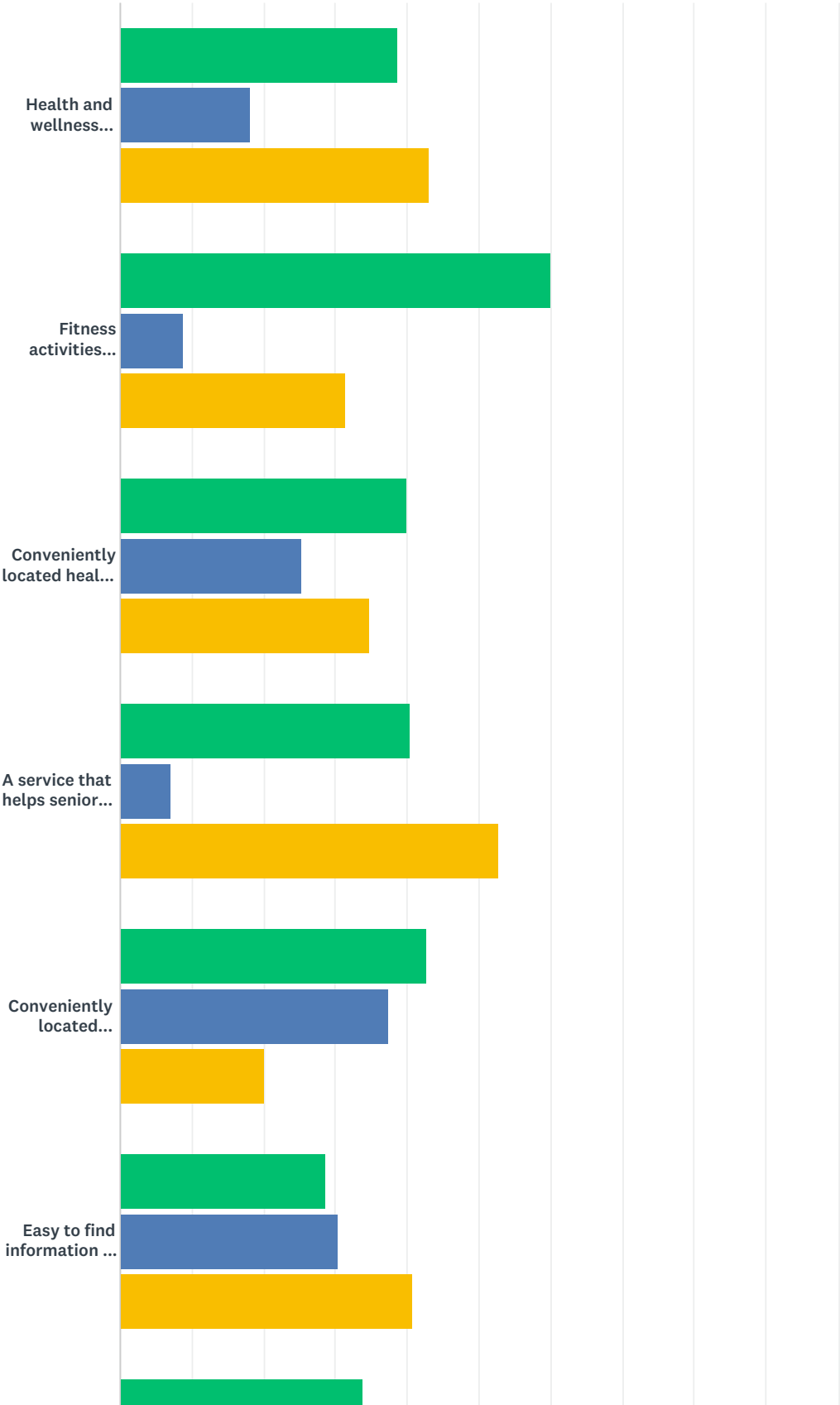
	EXTREMELY IMPORTANT	VERY IMPORTANT	SOMEWHAT IMPORTANT	NOT VERY IMPORTANT	NOT AT ALL IMPORTANT	TOTAL
Health and wellness programs and classes in areas such as nutrition, smoking cessation, and weight control	36.67% 44	37.50% 45	18.33% 22	5.00% 6	2.50% 3	120
Fitness activities specifically geared to older adults	44.54% 53	36.13% 43	15.13% 18	1.68% 2	2.52% 3	119
Conveniently located health and social services	47.06% 56	39.50% 47	11.76% 14	0.84% 1	0.84% 1	119
A service that helps seniors find and access health and supportive services	44.07% 52	38.14% 45	13.56% 16	2.54% 3	1.69% 2	118
Conveniently located emergency care centers	46.61% 55	36.44% 43	14.41% 17	0.85% 1	1.69% 2	118
Easy to find information on local health and supportive services	49.15% 58	37.29% 44	11.86% 14	0.00% 0	1.69% 2	118
Home care services including health, personal care and housekeeping	46.55% 54	33.62% 39	17.24% 20	0.86% 1	1.72% 2	116
Well-trained certified home health providers	53.85% 63	27.35% 32	14.53% 17	2.56% 3	1.71% 2	117

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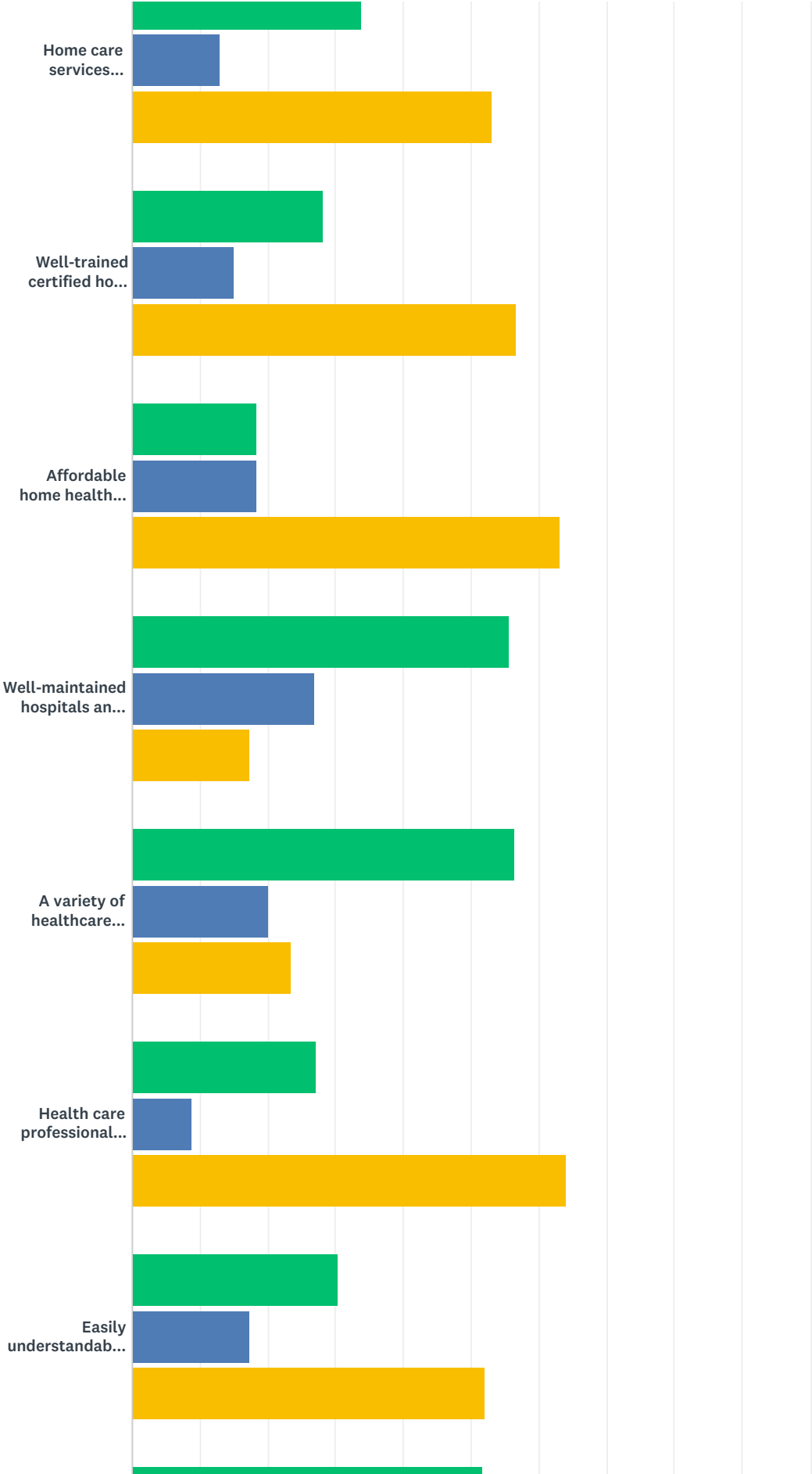
Affordable home health care providers	57.26% 67	26.50% 31	12.82% 15	2.56% 3	0.85% 1	117
Well-maintained hospitals and health care facilities	68.07% 81	24.37% 29	6.72% 8	0.84% 1	0.00% 0	119
A variety of health care professionals including specialists	57.14% 68	30.25% 36	10.08% 12	1.68% 2	0.84% 1	119
Health care professionals who speak different languages	33.61% 40	34.45% 41	21.01% 25	6.72% 8	4.20% 5	119
Easily understandable and helpful local hospital or clinic answering services	48.31% 57	33.90% 40	12.71% 15	4.24% 5	0.85% 1	118
Respectful and helpful hospital and clinic staff	61.54% 72	30.77% 36	7.69% 9	0.00% 0	0.00% 0	117

Q26 Does the community where you live have the following?

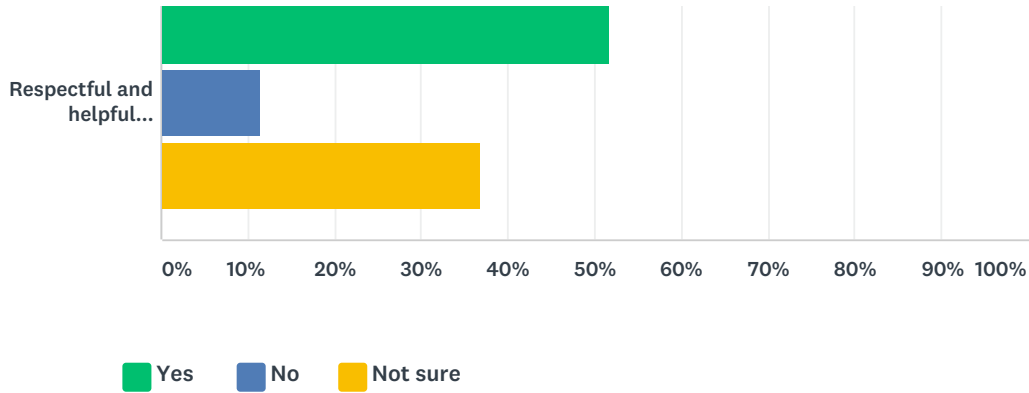
Answered: 116 Skipped: 5



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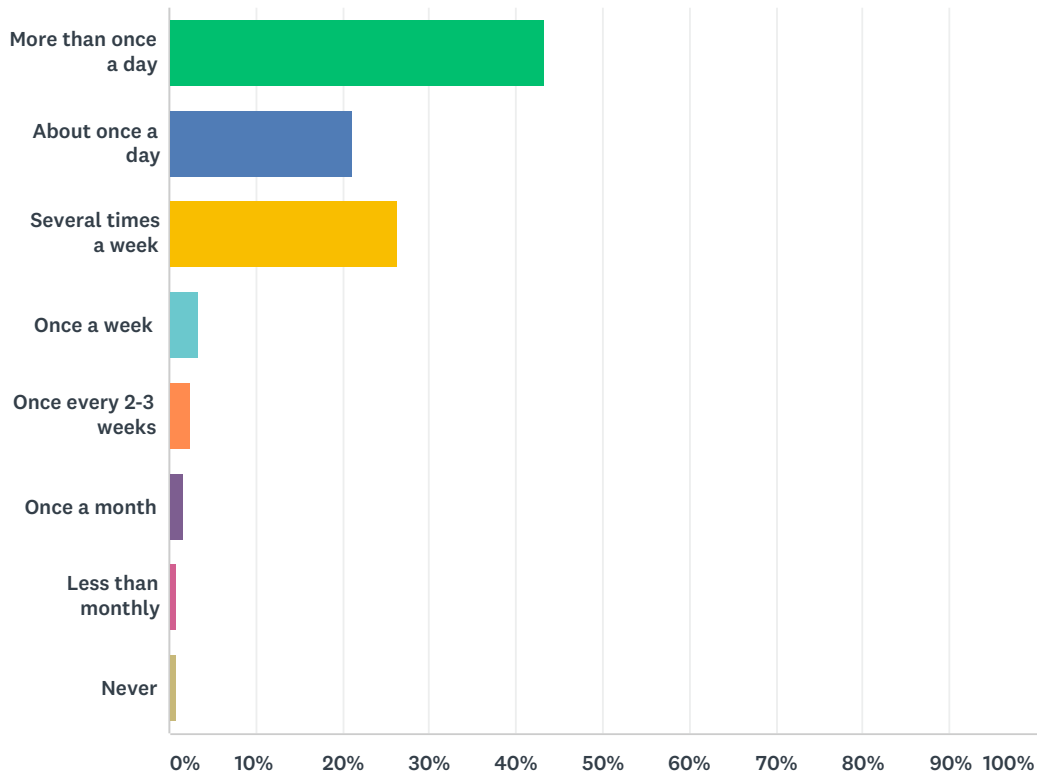
Livable Communities Survey - Chicopee, Holyoke, and South Hadley



	YES	NO	NOT SURE	TOTAL
Health and wellness programs and classes in areas such as nutrition, smoking cessation, and weight control	38.79% 45	18.10% 21	43.10% 50	116
Fitness activities specifically geared to older adults	60.00% 69	8.70% 10	31.30% 36	115
Conveniently located health and social services	40.00% 46	25.22% 29	34.78% 40	115
A service that helps seniors find and access health and supportive services	40.35% 46	7.02% 8	52.63% 60	114
Conveniently located emergency care centers	42.61% 49	37.39% 43	20.00% 23	115
Easy to find information on local health and supportive services	28.70% 33	30.43% 35	40.87% 47	115
Home care services including health, personal care and housekeeping	33.91% 39	13.04% 15	53.04% 61	115
Well-trained certified home health care providers	28.32% 32	15.04% 17	56.64% 64	113
Affordable home health care providers	18.42% 21	18.42% 21	63.16% 72	114
Well-maintained hospitals and health care facilities	55.65% 64	26.96% 31	17.39% 20	115
A variety of healthcare professionals including specialists	56.52% 65	20.00% 23	23.48% 27	115
Health care professionals who speak different languages	27.19% 31	8.77% 10	64.04% 73	114
Easily understandable and helpful local hospital or clinic answering services	30.43% 35	17.39% 20	52.17% 60	115
Respectful and helpful hospital and clinic staff	51.75% 59	11.40% 13	36.84% 42	114

Q27 About how frequently do you interact with your friends, family or neighbors in your community? This interaction could be by phone, in person, email or social media (such as Facebook).

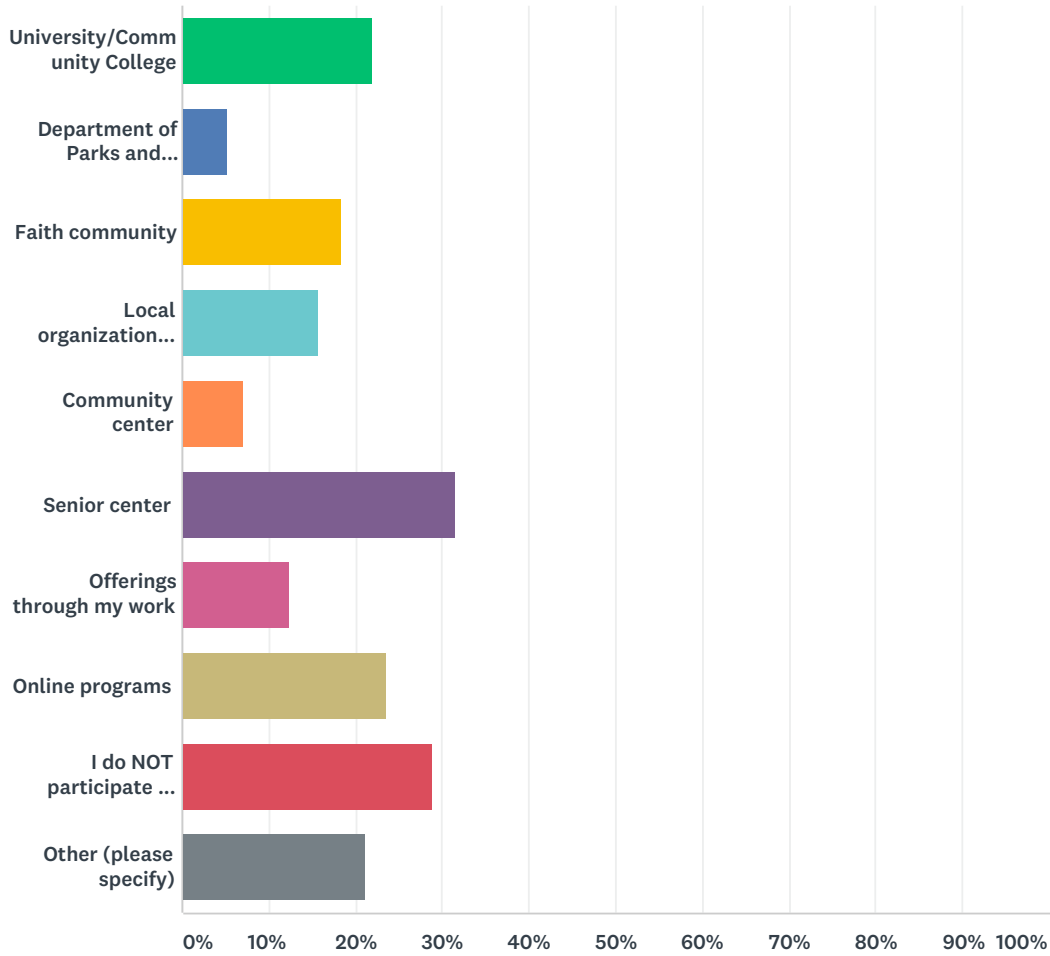
Answered: 118 Skipped: 3



ANSWER CHOICES	RESPONSES	
More than once a day	43.22%	51
About once a day	21.19%	25
Several times a week	26.27%	31
Once a week	3.39%	4
Once every 2-3 weeks	2.54%	3
Once a month	1.69%	2
Less than monthly	0.85%	1
Never	0.85%	1
TOTAL		118

Q28 Where do you typically go for continuing education or self-improvement classes/workshops in your community? [CHECK ALL THAT APPLY]

Answered: 114 Skipped: 7



ANSWER CHOICES	RESPONSES	
University/Community College	21.93%	25
Department of Parks and Recreation	5.26%	6
Faith community	18.42%	21
Local organizations or businesses	15.79%	18
Community center	7.02%	8
Senior center	31.58%	36
Offerings through my work	12.28%	14
Online programs	23.68%	27
I do NOT participate in any continuing education/self-improvement classes	28.95%	33
Other (please specify)	21.05%	24

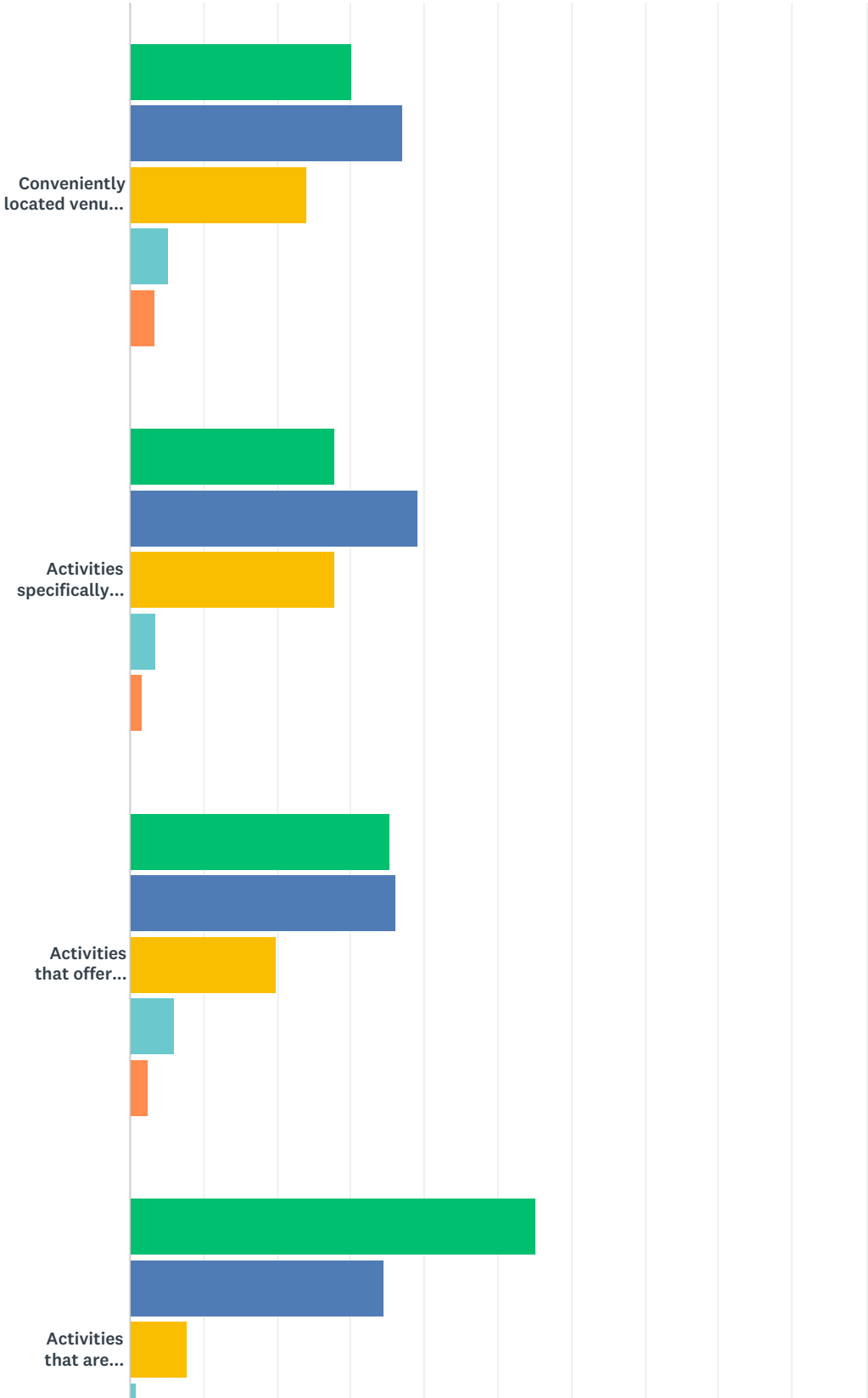
Livable Communities Survey - Chicopee, Holyoke, and South Hadley

Total Respondents: 114

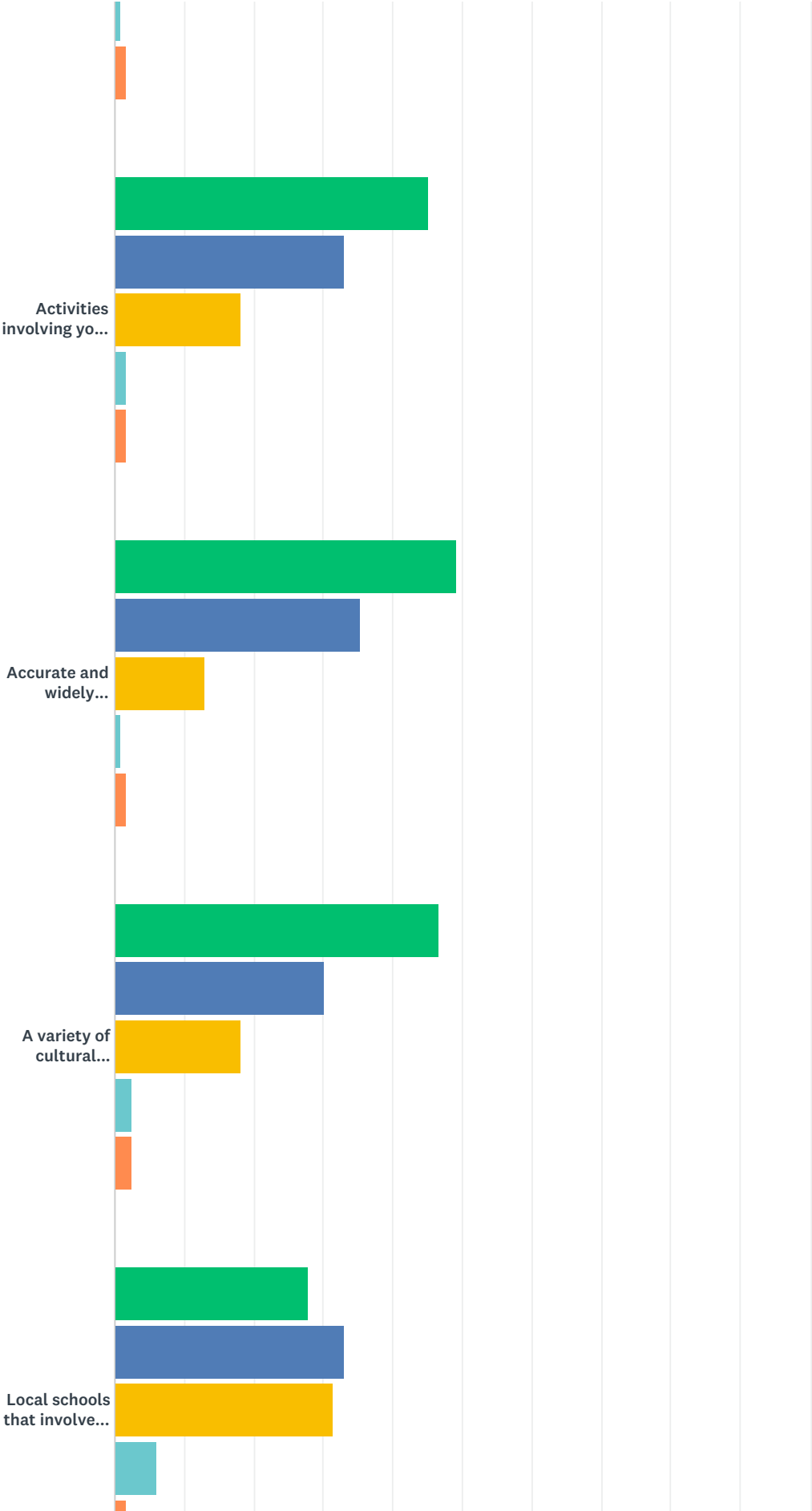
#	OTHER (PLEASE SPECIFY)	DATE
1	There's a Sr Ctr here, but I do not feel comfortable there.	6/18/2019 9:41 AM
2	Public Library	6/13/2019 4:25 AM
3	Library	6/7/2019 5:22 AM
4	Hitchcock Center, Amherst	5/19/2019 11:49 AM
5	Library	4/29/2019 7:27 PM
6	I have some physical mobility issues, I stay in a lot.	4/17/2019 12:49 AM
7	PUBLIC LIBRARY	4/16/2019 12:05 PM
8	lynda.com and the South Hadley Public Library	4/15/2019 9:29 AM
9	Town committee volunteer	4/15/2019 6:30 AM
10	more classes at the Senior Center that are not just for seniors would be great	4/10/2019 6:38 AM
11	Why limit to "in your community?" I go to HCC, which is not in my community!	4/1/2019 7:49 PM
12	Amherst because they provide Leisure services in addition to Recreation (cooking classes etc)	3/28/2019 12:25 PM
13	Go to the next town	3/27/2019 7:34 AM
14	Usually all the educatio/ self improvement classes are taken outside of community like in Northampton. Would love more involvement here if info was out there. It's hard to find info about happenings in south hadley	3/17/2019 1:58 PM
15	LIBRARY	3/13/2019 6:17 AM
16	Wish there were more continuing ed classes in town	3/12/2019 4:34 AM
17	civic organizations	3/11/2019 5:28 PM
18	Hampshire Atheletic Club, Serenity Yoga	2/28/2019 11:20 AM
19	None of these exist in my community	2/27/2019 3:43 AM
20	many offerings at Loomis Village where I reside	2/24/2019 11:56 AM
21	Local library programs	2/23/2019 4:17 AM
22	Museums, private classes, arts organizations, library, bookstore	2/22/2019 8:29 PM
23	Library; fairh community not in my town	2/21/2019 8:36 PM
24	Town library	2/20/2019 8:21 AM

Q29 How important do you think it is to have the following in your community?

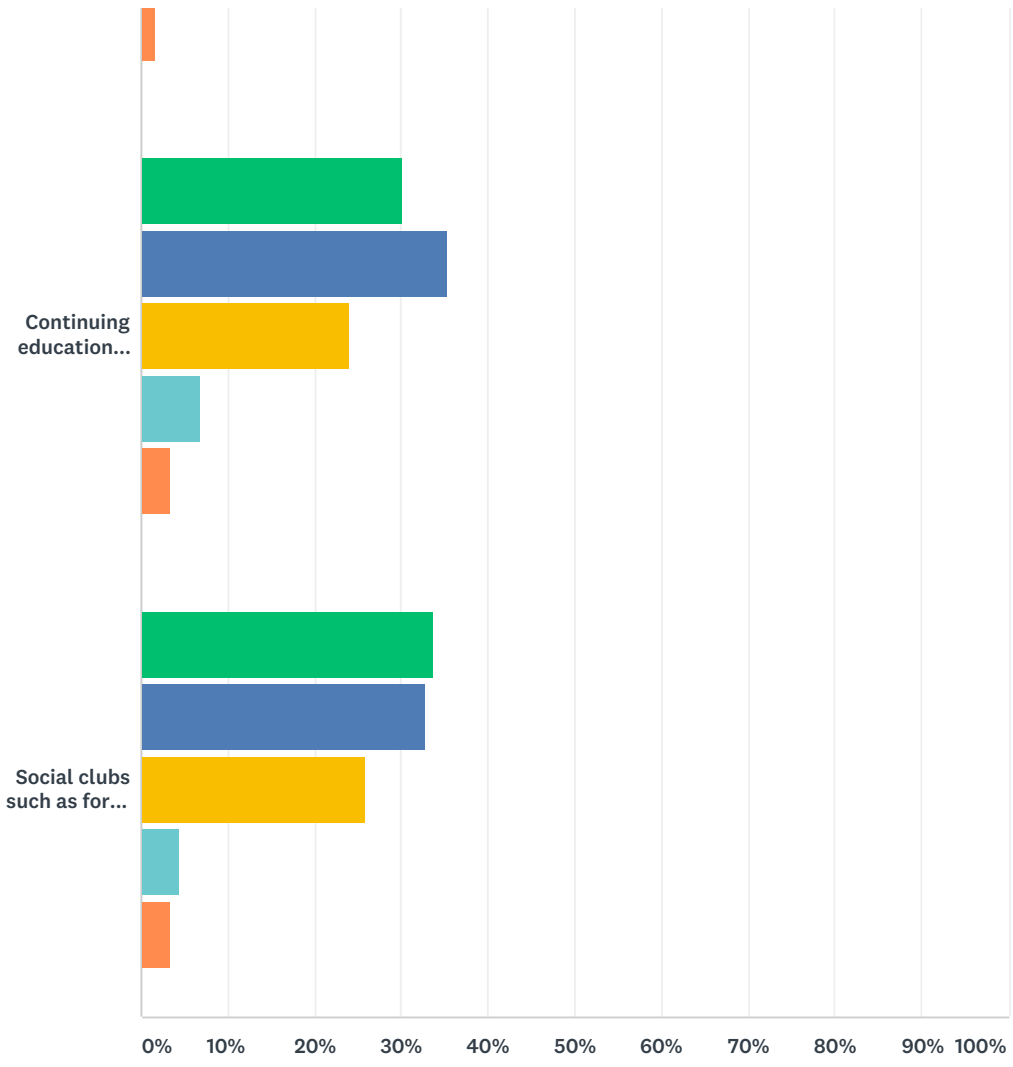
Answered: 117 Skipped: 4



Livable Communities Survey - Chicopee, Holyoke, and South Hadley



Liveable Communities Survey - Chicopee, Holyoke, and South Hadley



■ Extremely important
 ■ Very important
 ■ Somewhat important
■ Not very important
 ■ Not at all important

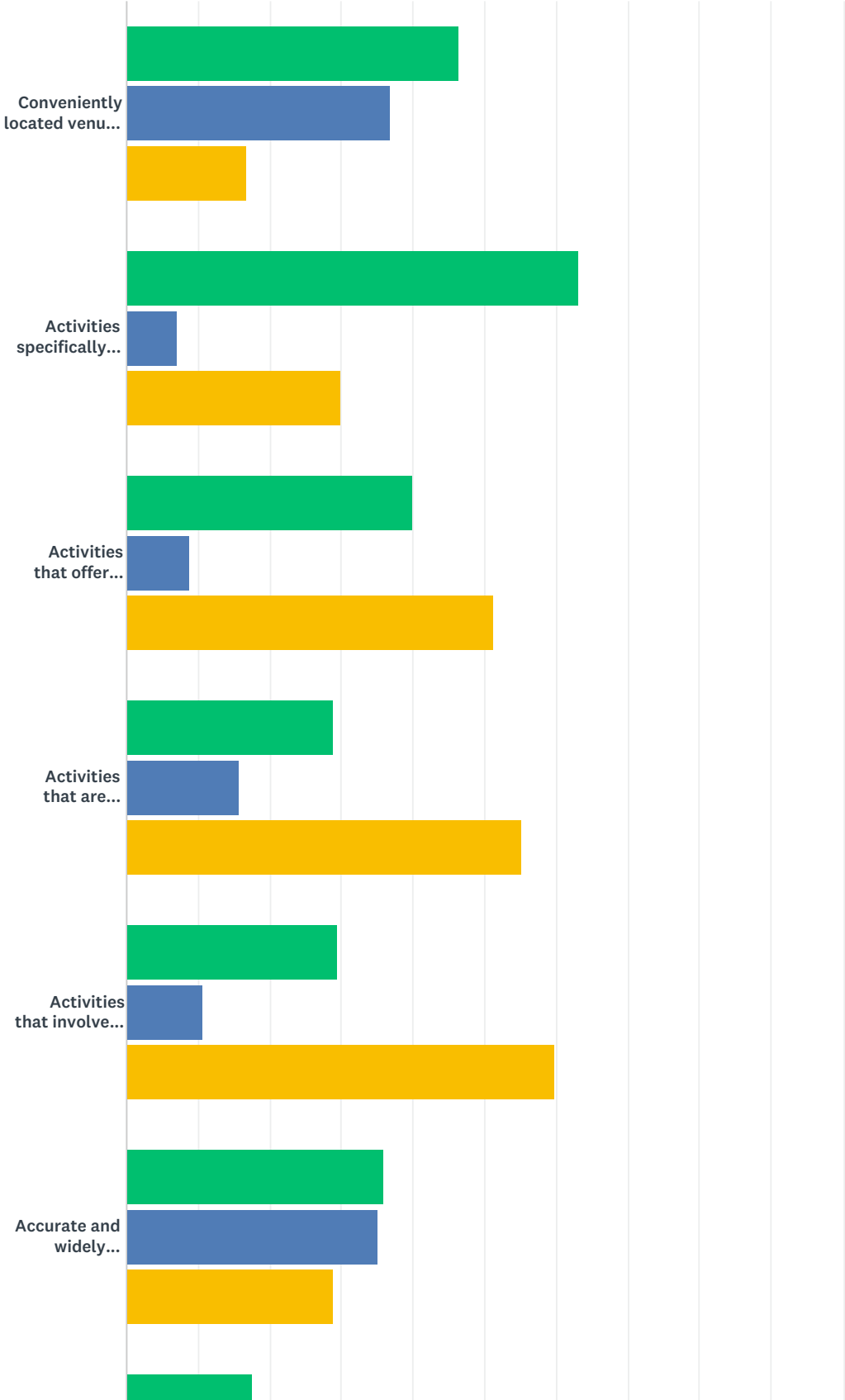
	EXTREMELY IMPORTANT	VERY IMPORTANT	SOMEWHAT IMPORTANT	NOT VERY IMPORTANT	NOT AT ALL IMPORTANT	TOTAL
Conveniently located venues for entertainment	30.17% 35	37.07% 43	24.14% 28	5.17% 6	3.45% 4	116
Activities specifically geared to older adults	27.83% 32	39.13% 45	27.83% 32	3.48% 4	1.74% 2	115
Activities that offer senior discounts	35.34% 41	36.21% 42	19.83% 23	6.03% 7	2.59% 3	116
Activities that are affordable to all residents	55.17% 64	34.48% 40	7.76% 9	0.86% 1	1.72% 2	116
Activities involving young AND older people	45.22% 52	33.04% 38	18.26% 21	1.74% 2	1.74% 2	115
Accurate and widely publicized information about social activities	49.14% 57	35.34% 41	12.93% 15	0.86% 1	1.72% 2	116
A variety of cultural activities for diverse populations	46.55% 54	30.17% 35	18.10% 21	2.59% 3	2.59% 3	116

Livable Communities Survey - Chicopee, Holyoke, and South Hadley

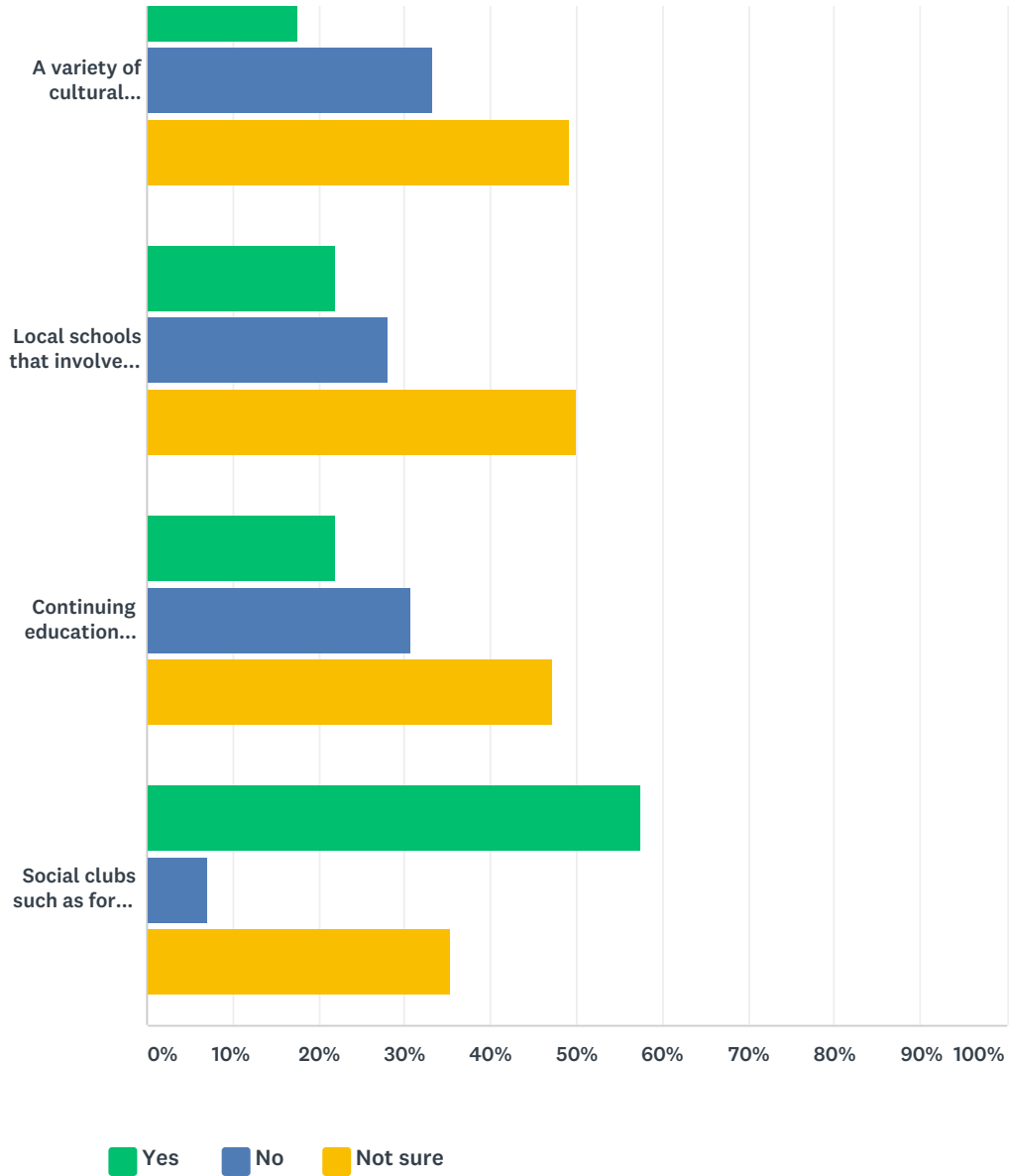
Local schools that involve older adults in events and activities	27.83% 32	33.04% 38	31.30% 36	6.09% 7	1.74% 2	115
Continuing education classes	30.17% 35	35.34% 41	24.14% 28	6.90% 8	3.45% 4	116
Social clubs such as for books, gardening, crafts or hobbies	33.62% 39	32.76% 38	25.86% 30	4.31% 5	3.45% 4	116

Q30 Does the community where you live have the following?

Answered: 116 Skipped: 5



Livable Communities Survey - Chicopee, Holyoke, and South Hadley



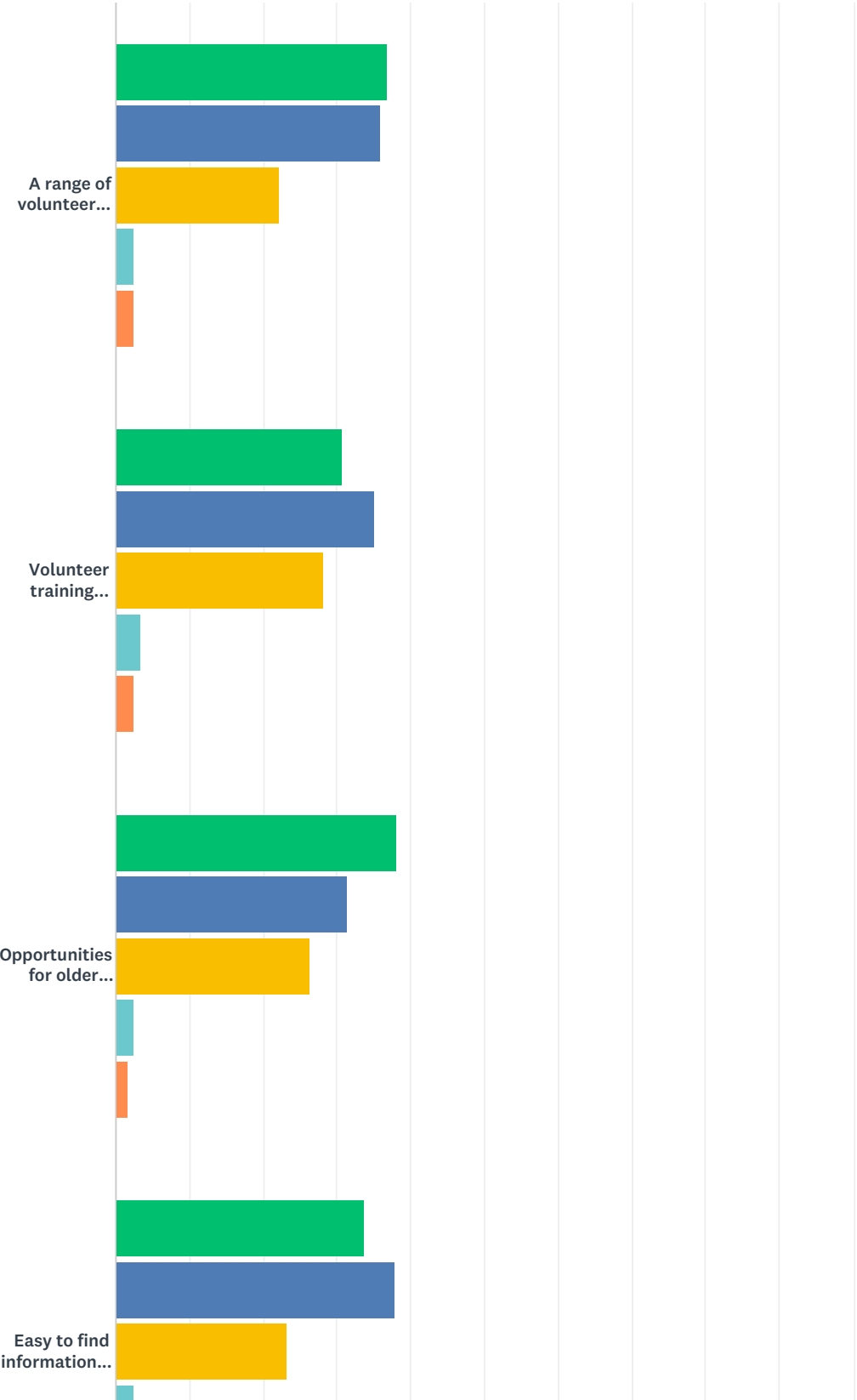
	YES	NO	NOT SURE	TOTAL
Conveniently located venues for entertainment	46.49% 53	36.84% 42	16.67% 19	114
Activities specifically geared to older adults	63.16% 72	7.02% 8	29.82% 34	114
Activities that offer senior discounts	40.00% 46	8.70% 10	51.30% 59	115
Activities that are affordable to all residents	28.95% 33	15.79% 18	55.26% 63	114
Activities that involve both younger and older people	29.46% 33	10.71% 12	59.82% 67	112
Accurate and widely publicized information about social activities	35.96% 41	35.09% 40	28.95% 33	114
A variety of cultural activities for diverse populations	17.54% 20	33.33% 38	49.12% 56	114
Local schools that involve older adults in events and activities	21.93% 25	28.07% 32	50.00% 57	114

Livable Communities Survey - Chicopee, Holyoke, and South Hadley

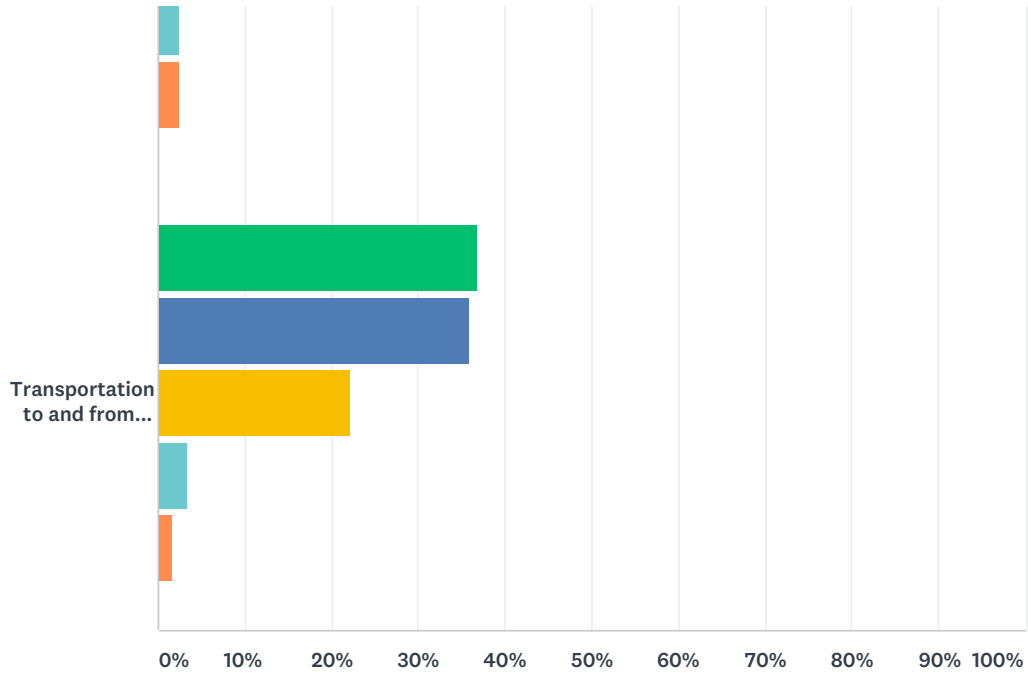
Continuing education classes	21.93%	30.70%	47.37%	
	25	35	54	114
<hr/>				
Social clubs such as for books, gardening crafts or hobbies	57.52%	7.08%	35.40%	
	65	8	40	113

Q31 How important do you think it is to have the following in your community?

Answered: 118 Skipped: 3



Livable Communities Survey - Chicopee, Holyoke, and South Hadley

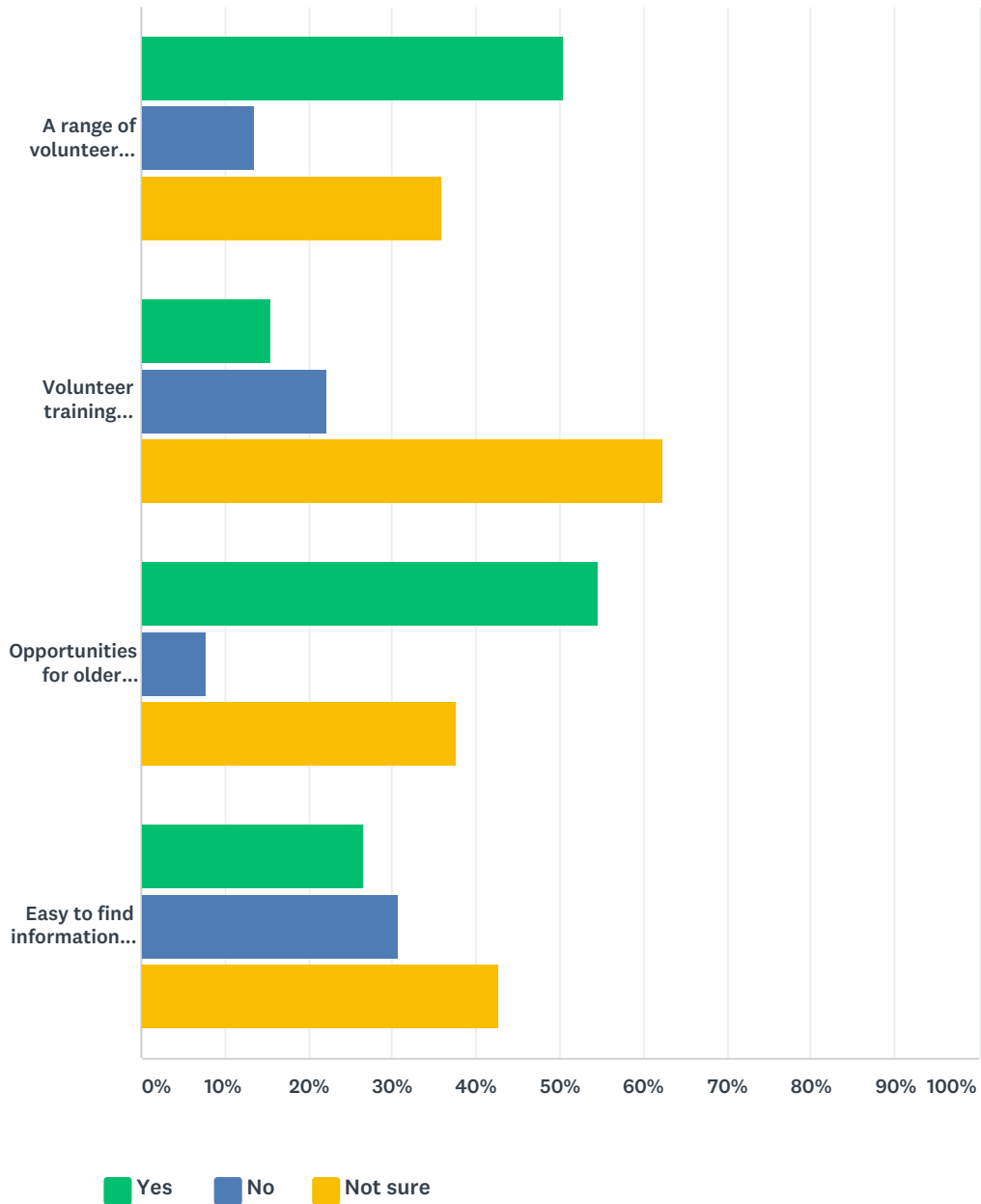


■ Extremely important
 ■ Very important
 ■ Somewhat important
■ Not very important
 ■ Not at all important

	EXTREMELY IMPORTANT	VERY IMPORTANT	SOMEWHAT IMPORTANT	NOT VERY IMPORTANT	NOT AT ALL IMPORTANT	TOTAL
A range of volunteer activities to choose from	36.75% 43	35.90% 42	22.22% 26	2.56% 3	2.56% 3	117
Volunteer training opportunities to help people perform better in their volunteer roles	30.77% 36	35.04% 41	28.21% 33	3.42% 4	2.56% 3	117
Opportunities for older adults to participate in decision making bodies such as community councils or committees	38.14% 45	31.36% 37	26.27% 31	2.54% 3	1.69% 2	118
Easy to find information about local volunteer opportunities	33.62% 39	37.93% 44	23.28% 27	2.59% 3	2.59% 3	116
Transportation to and from volunteer activities for those who need it	36.75% 43	35.90% 42	22.22% 26	3.42% 4	1.71% 2	117

Q32 Does the community where you live have the following?

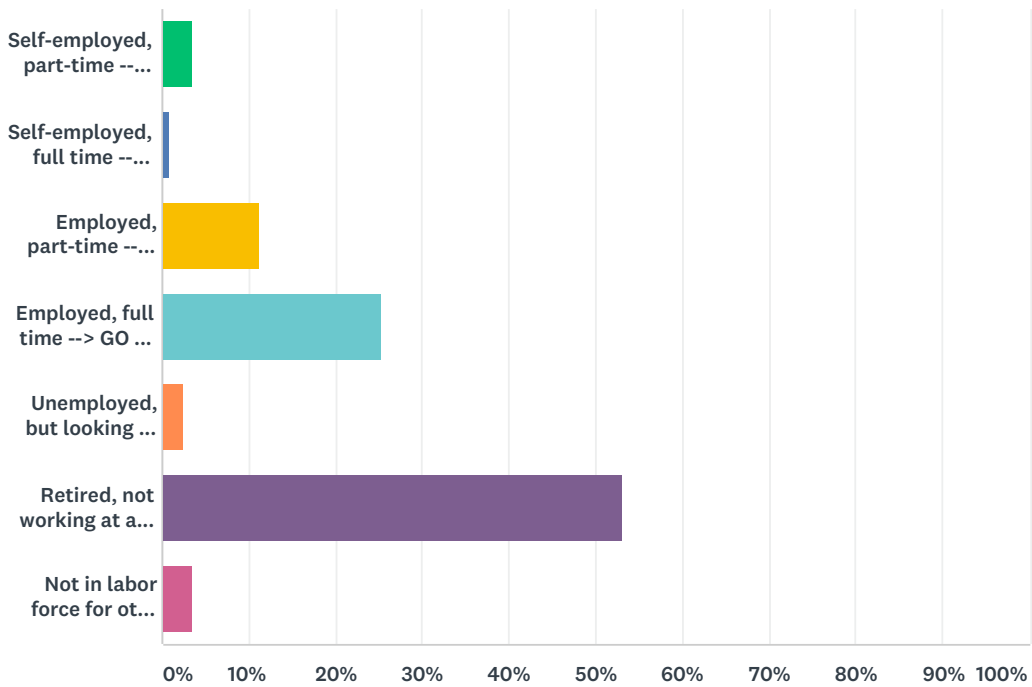
Answered: 118 Skipped: 3



	YES	NO	NOT SURE	TOTAL
A range of volunteer activities to choose from	50.43% 59	13.68% 16	35.90% 42	117
Volunteer training opportunities to help people perform better in their volunteer roles	15.38% 18	22.22% 26	62.39% 73	117
Opportunities for older adults to participate in decision making bodies such as community councils or committees	54.70% 64	7.69% 9	37.61% 44	117
Easy to find information about local volunteer opportunities	26.50% 31	30.77% 36	42.74% 50	117

Q33 Which of the following best describes your current employment status?

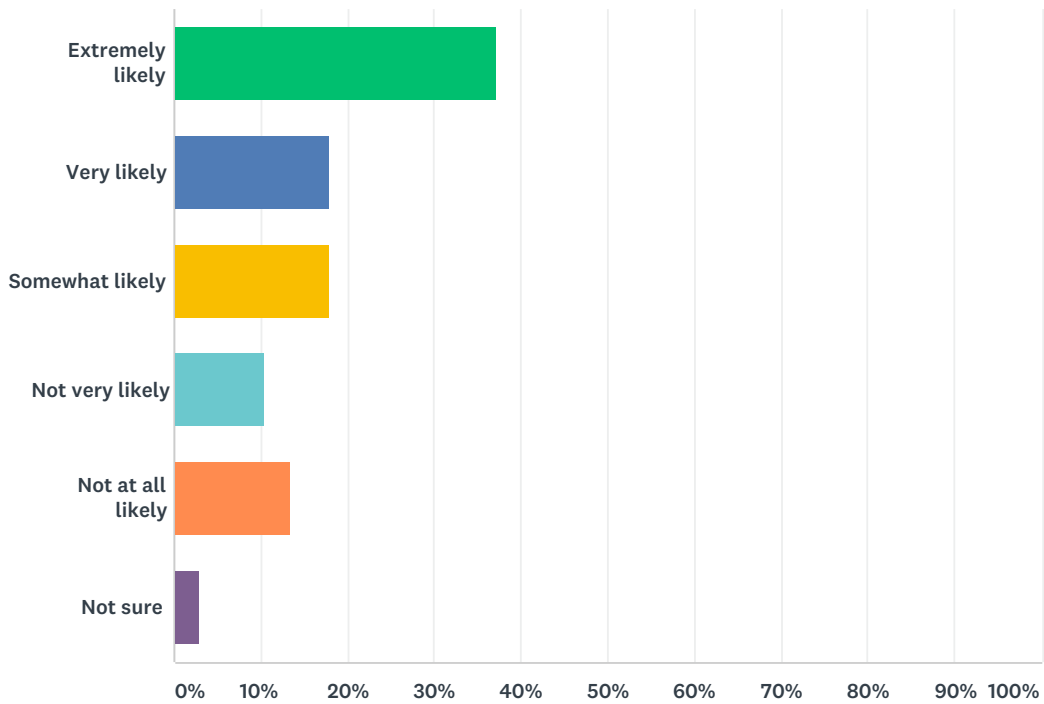
Answered: 115 Skipped: 6



ANSWER CHOICES	RESPONSES	
Self-employed, part-time --> GO TO Question 34	3.48%	4
Self-employed, full time --> GO TO Question 34	0.87%	1
Employed, part-time --> GO TO Question 34	11.30%	13
Employed, full time --> GO TO Question 34	25.22%	29
Unemployed, but looking for work --> GO TO Question 34	2.61%	3
Retired, not working at all --> GO TO Question 35	53.04%	61
Not in labor force for other reasons --> GO TO Question 35	3.48%	4
TOTAL		115

Q34 How likely is it that you will continue to work for as long as possible, rather than choosing to retire and no longer work for pay?

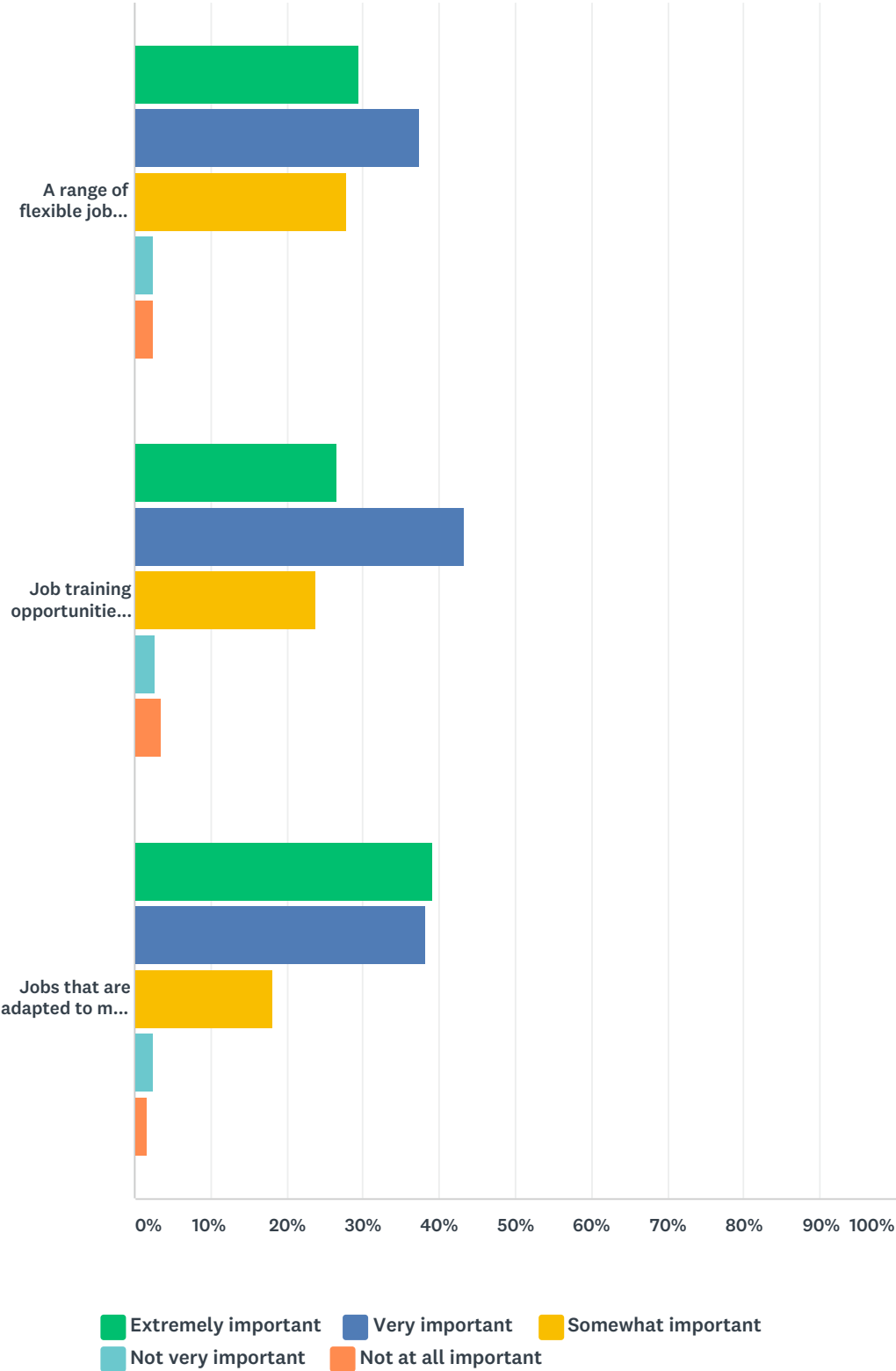
Answered: 67 Skipped: 54



ANSWER CHOICES	RESPONSES	
Extremely likely	37.31%	25
Very likely	17.91%	12
Somewhat likely	17.91%	12
Not very likely	10.45%	7
Not at all likely	13.43%	9
Not sure	2.99%	2
TOTAL		67

Q35 How important do you think it is to have the following in your community?

Answered: 115 Skipped: 6

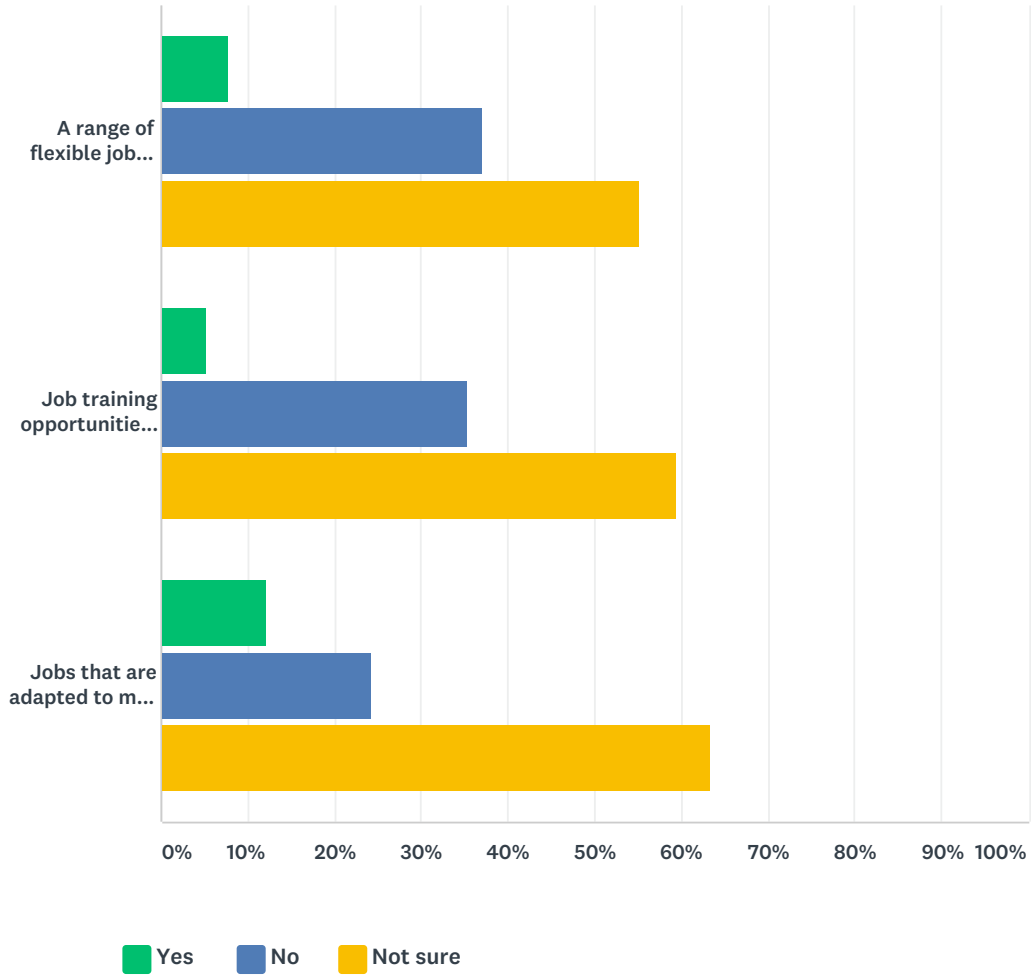


Livable Communities Survey - Chicopee, Holyoke, and South Hadley

	EXTREMELY IMPORTANT	VERY IMPORTANT	SOMEWHAT IMPORTANT	NOT VERY IMPORTANT	NOT AT ALL IMPORTANT	TOTAL
A range of flexible job opportunities for older adults	29.57% 34	37.39% 43	27.83% 32	2.61% 3	2.61% 3	115
Job training opportunities for older adults who want to learn new job skills within their job or get training in a different field of work	26.55% 30	43.36% 49	23.89% 27	2.65% 3	3.54% 4	113
Jobs that are adapted to meet the needs of people with disabilities	39.13% 45	38.26% 44	18.26% 21	2.61% 3	1.74% 2	115

Q36 Does the community where you live have the following?

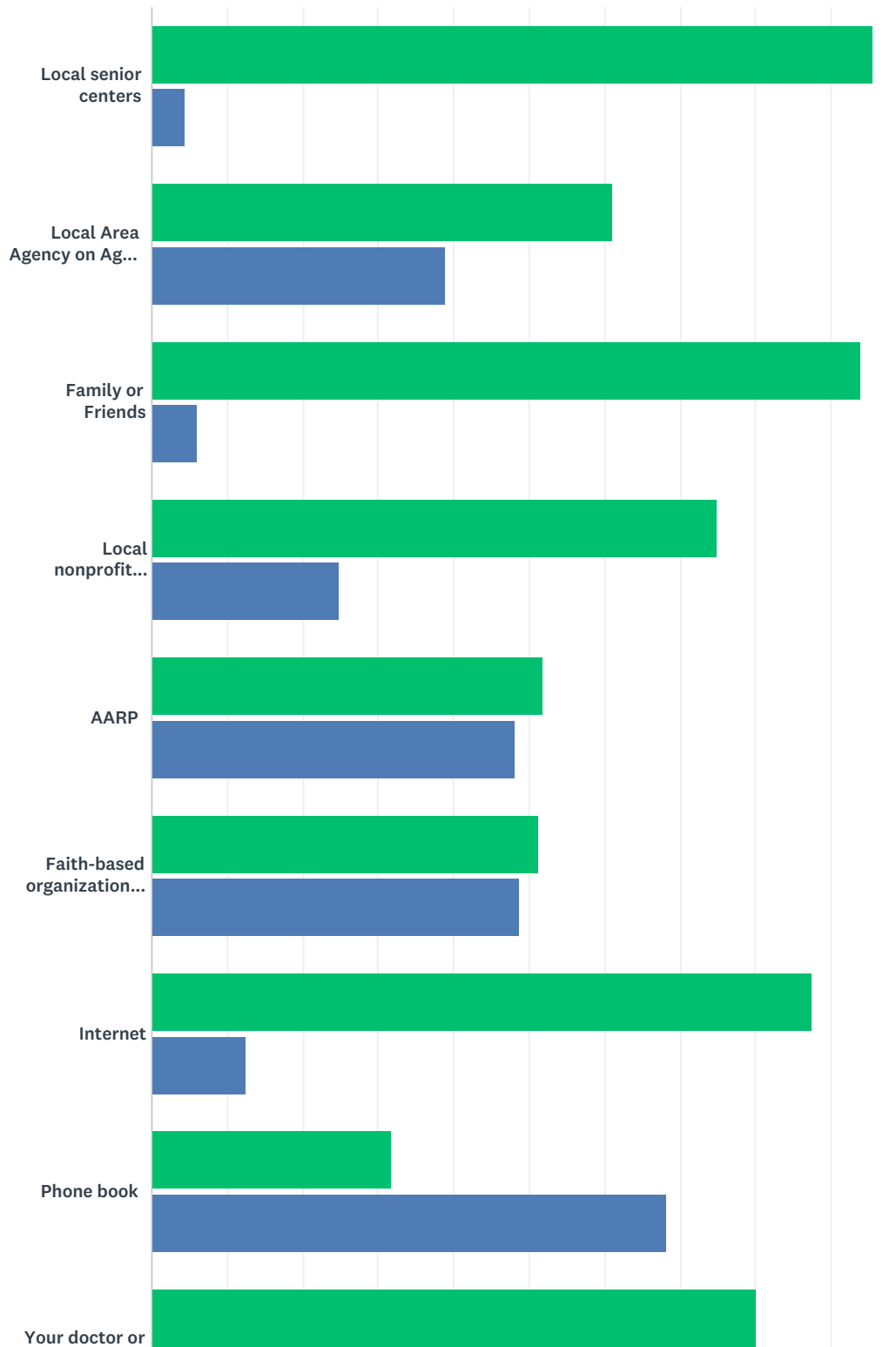
Answered: 116 Skipped: 5



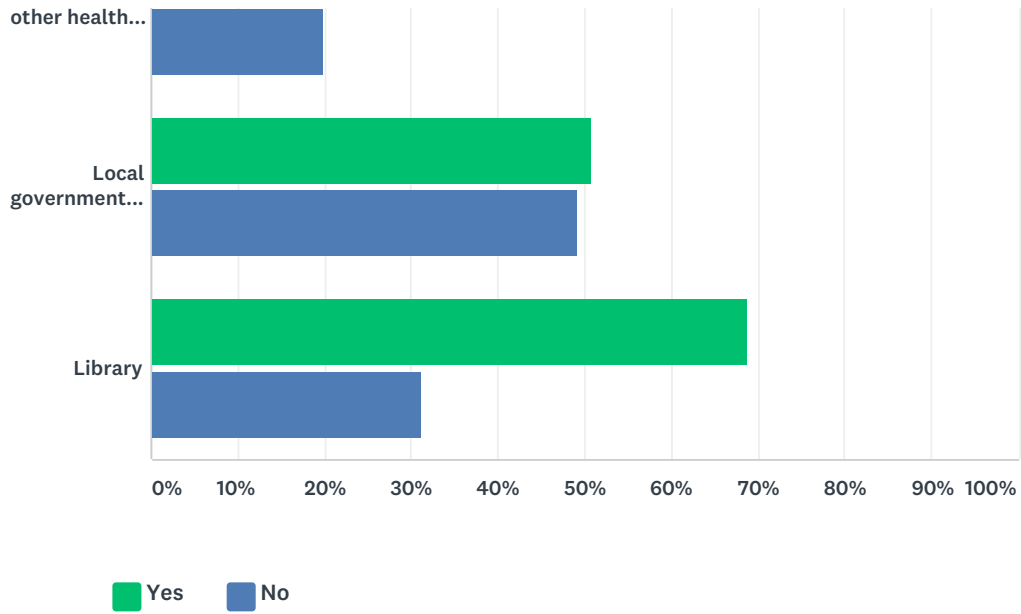
	YES	NO	NOT SURE	TOTAL
A range of flexible job opportunities for older adults	7.76% 9	37.07% 43	55.17% 64	116
Job training opportunities for older adults who want to learn new skills within their job or get training in a different field of work	5.17% 6	35.34% 41	59.48% 69	116
Jobs that are adapted to meet the needs of people with disabilities	12.17% 14	24.35% 28	63.48% 73	115

Q37 Would you turn to the following resources if you, a family member or friend needed information about services for older adults, such as caregiving services, home delivered meals, home repair, medical transport or social activities?

Answered: 116 Skipped: 5



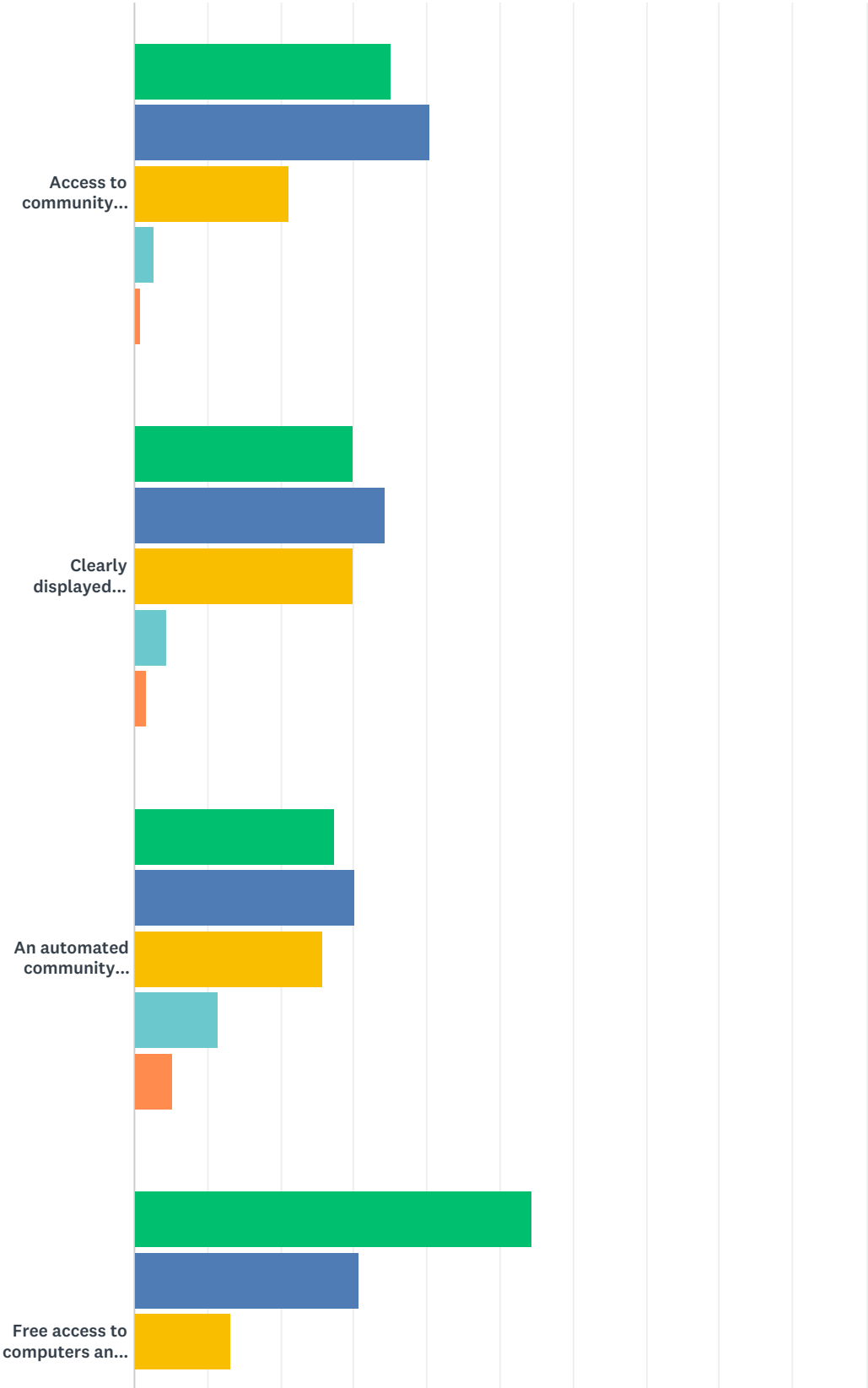
Livable Communities Survey - Chicopee, Holyoke, and South Hadley



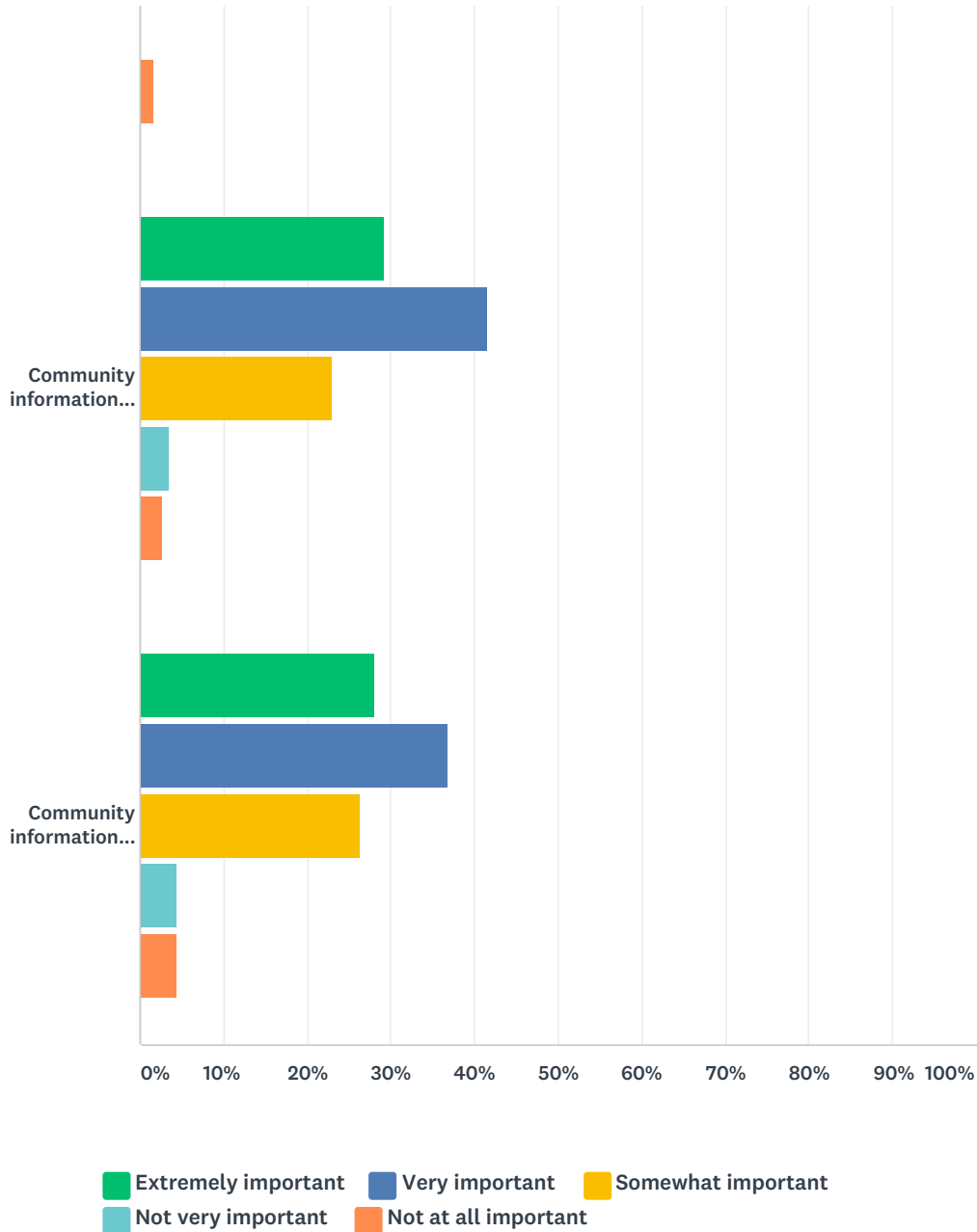
	YES	NO	TOTAL
Local senior centers	95.65% 110	4.35% 5	115
Local Area Agency on Aging (AAA)	61.11% 66	38.89% 42	108
Family or Friends	93.91% 108	6.09% 7	115
Local nonprofit organizations	75.00% 81	25.00% 27	108
AARP	51.82% 57	48.18% 53	110
Faith-based organizations such as churches or synagogues	51.33% 58	48.67% 55	113
Internet	87.39% 97	12.61% 14	111
Phone book	31.82% 35	68.18% 75	110
Your doctor or other health care professional	80.17% 93	19.83% 23	116
Local government offices such as the Department of Health	50.91% 56	49.09% 54	110
Library	68.81% 75	31.19% 34	109

Q38 How important do you think it is to have the following in your community?

Answered: 114 Skipped: 7



Livable Communities Survey - Chicopee, Holyoke, and South Hadley



	EXTREMELY IMPORTANT	VERY IMPORTANT	SOMEWHAT IMPORTANT	NOT VERY IMPORTANT	NOT AT ALL IMPORTANT	TOTAL
Access to community information in one central source	35.09% 40	40.35% 46	21.05% 24	2.63% 3	0.88% 1	114
Clearly displayed printed community information with large lettering	29.82% 34	34.21% 39	29.82% 34	4.39% 5	1.75% 2	114
An automated community information source that is easy to understand like a toll-free telephone number	27.43% 31	30.09% 34	25.66% 29	11.50% 13	5.31% 6	113
Free access to computers and the internet in public places such as the library, senior centers or government buildings	54.39% 62	30.70% 35	13.16% 15	0.00% 0	1.75% 2	114
Community information that is delivered in person to people who may have difficulty or may not be able to leave their home	29.20% 33	41.59% 47	23.01% 26	3.54% 4	2.65% 3	113

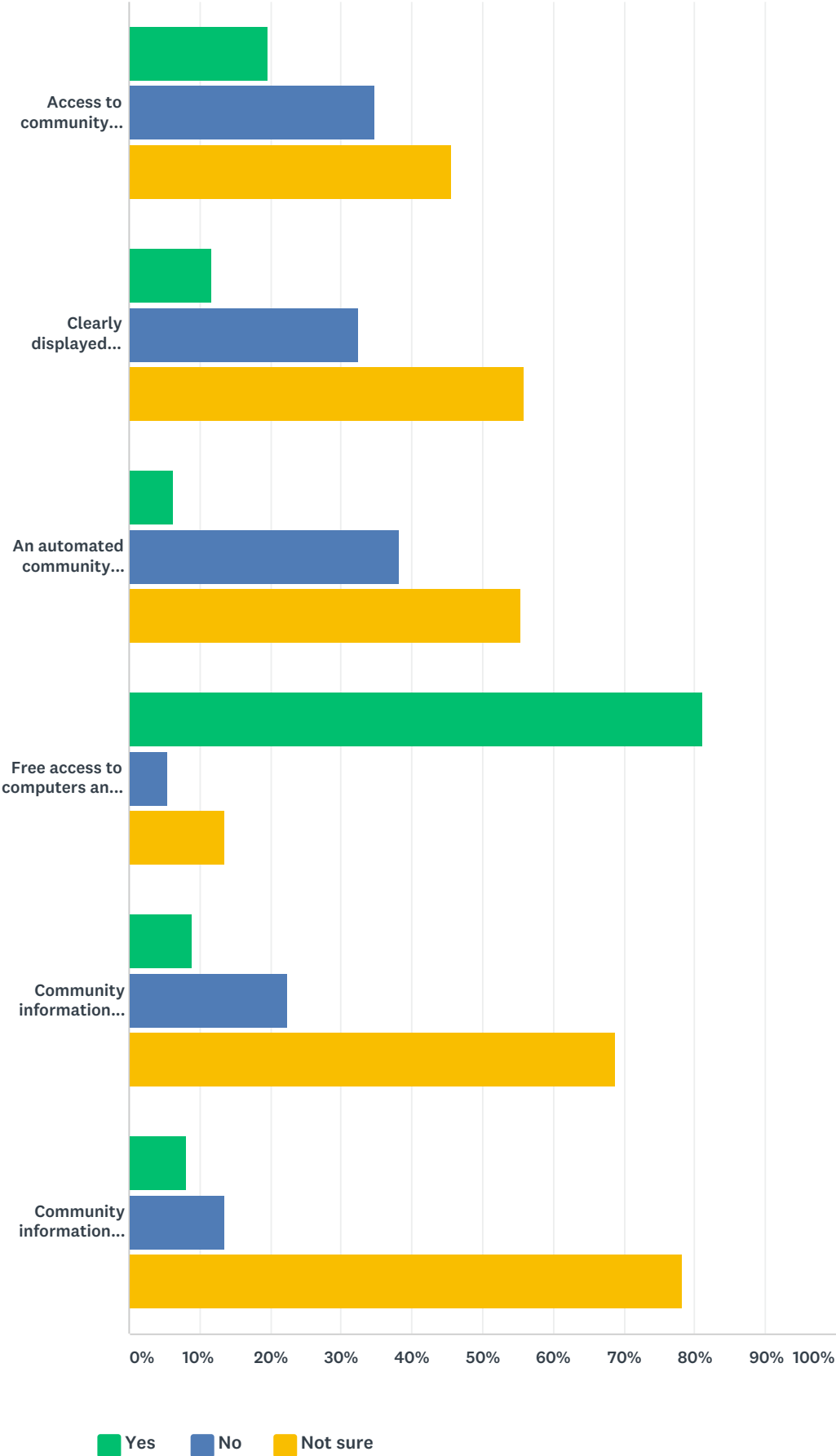
Livable Communities Survey - Chicopee, Holyoke, and South Hadley

Community information that is available in a number of different languages	28.07% 32	36.84% 42	26.32% 30	4.39% 5	4.39% 5	114
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Q39 Does the community where you live have the following?

Answered: 112 Skipped: 9

Livable Communities Survey - Chicopee, Holyoke, and South Hadley

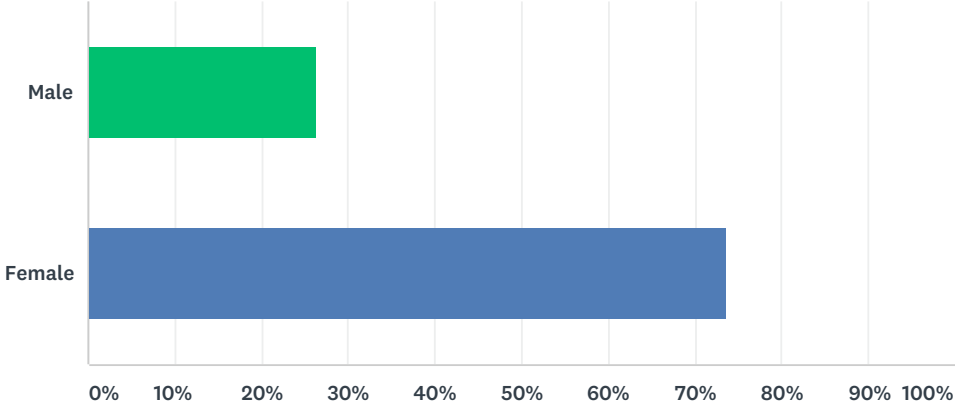


Livable Communities Survey - Chicopee, Holyoke, and South Hadley

	YES	NO	NOT SURE	TOTAL
Access to community information in one central source	19.64% 22	34.82% 39	45.54% 51	112
Clearly displayed printed community information with large lettering	11.71% 13	32.43% 36	55.86% 62	111
An automated community information source that is easy to understand like a toll-free telephone number	6.36% 7	38.18% 42	55.45% 61	110
Free access to computers and the internet in public places such as the library, senior centers or government buildings	81.08% 90	5.41% 6	13.51% 15	111
Community information that is delivered in person to people who may have difficulty or may not be able to leave their home	8.93% 10	22.32% 25	68.75% 77	112
Community information that is available in a number of different languages	8.18% 9	13.64% 15	78.18% 86	110

Q40 Are you male or female?

Answered: 110 Skipped: 11



ANSWER CHOICES	RESPONSES	
Male	26.36%	29
Female	73.64%	81
TOTAL		110

Q41 What is your age as of your last birthday?

Answered: 112 Skipped: 9

#	RESPONSES	DATE
1	77	7/9/2019 12:09 PM
2	48	6/28/2019 8:40 PM
3	78	6/27/2019 12:03 PM
4	66	6/26/2019 1:10 PM
5	68	6/18/2019 9:41 AM
6	62	6/13/2019 9:41 PM
7	75	6/13/2019 1:56 PM
8	58	6/13/2019 4:25 AM
9	71	6/12/2019 6:55 AM
10	77	6/7/2019 5:52 AM
11	62	6/7/2019 5:22 AM
12	64	6/6/2019 2:58 PM
13	76	6/5/2019 6:43 AM
14	55	5/29/2019 4:31 AM
15	66	5/19/2019 11:49 AM
16	76	5/7/2019 11:18 AM
17	82	5/7/2019 10:56 AM
18	68	4/29/2019 7:27 PM
19	74	4/24/2019 12:42 PM
20	79	4/24/2019 8:27 AM
21	83	4/22/2019 5:18 AM
22	35	4/21/2019 3:30 PM
23	62	4/17/2019 12:49 AM
24	84	4/16/2019 12:05 PM
25	50	4/16/2019 4:01 AM
26	41	4/15/2019 9:29 AM
27	70	4/15/2019 6:30 AM
28	56	4/10/2019 6:38 AM
29	72	4/10/2019 5:45 AM
30	44	4/10/2019 5:18 AM
31	70	4/1/2019 6:02 AM
32	71	3/28/2019 12:47 PM
33	57	3/28/2019 12:25 PM
34	62	3/27/2019 7:34 AM
35	72	3/26/2019 7:16 PM

Livable Communities Survey - Chicopee, Holyoke, and South Hadley

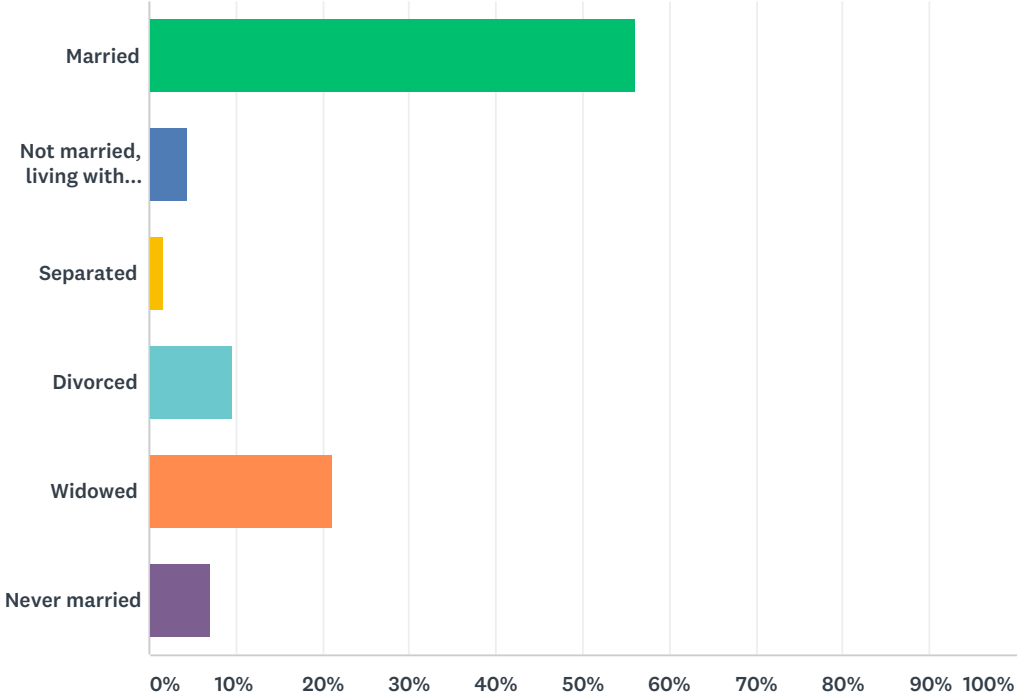
36	46	3/26/2019 8:08 AM
37	68	3/23/2019 7:56 AM
38	73	3/22/2019 5:38 PM
39	76	3/22/2019 4:15 PM
40	64	3/20/2019 5:27 PM
41	41- I don't like thAt ? Before only had 2 options for gender...	3/17/2019 1:58 PM
42	75	3/16/2019 10:48 AM
43	65	3/15/2019 1:09 PM
44	64	3/14/2019 12:39 PM
45	89	3/14/2019 7:20 AM
46	92	3/14/2019 7:03 AM
47	69	3/14/2019 6:52 AM
48	81	3/14/2019 6:35 AM
49	83	3/14/2019 6:01 AM
50	77	3/14/2019 5:50 AM
51	74	3/14/2019 4:37 AM
52	71	3/14/2019 4:17 AM
53	75	3/13/2019 7:27 AM
54	63	3/13/2019 7:06 AM
55	90	3/13/2019 6:44 AM
56	84	3/13/2019 6:17 AM
57	82	3/13/2019 6:08 AM
58	69	3/13/2019 5:45 AM
59	75	3/13/2019 5:33 AM
60	76	3/13/2019 5:21 AM
61	83	3/13/2019 5:07 AM
62	78	3/13/2019 4:52 AM
63	73	3/12/2019 12:05 PM
64	51	3/12/2019 9:46 AM
65	80	3/12/2019 8:54 AM
66	45	3/12/2019 8:25 AM
67	67	3/12/2019 7:35 AM
68	49	3/12/2019 6:27 AM
69	51	3/12/2019 4:34 AM
70	75	3/12/2019 4:11 AM
71	66	3/11/2019 5:28 PM
72	62	3/8/2019 11:08 AM
73	37	3/8/2019 5:14 AM
74	75	3/7/2019 3:59 PM
75	68	3/7/2019 8:03 AM
76	61	3/7/2019 5:47 AM

Livable Communities Survey - Chicopee, Holyoke, and South Hadley

77	58	3/7/2019 4:28 AM
78	55	2/28/2019 1:23 PM
79	68	2/28/2019 11:20 AM
80	63	2/27/2019 9:31 AM
81	26	2/27/2019 6:01 AM
82	31	2/27/2019 3:43 AM
83	64	2/26/2019 12:28 PM
84	52	2/26/2019 9:55 AM
85	75	2/26/2019 9:45 AM
86	46	2/26/2019 8:49 AM
87	95	2/26/2019 8:42 AM
88	55	2/25/2019 6:05 PM
89	55	2/25/2019 9:55 AM
90	73	2/24/2019 11:56 AM
91	70	2/24/2019 10:03 AM
92	74	2/24/2019 8:24 AM
93	61	2/24/2019 7:14 AM
94	74	2/23/2019 10:10 AM
95	70	2/23/2019 4:17 AM
96	71	2/22/2019 8:29 PM
97	70	2/22/2019 2:24 PM
98	33	2/22/2019 6:44 AM
99	67	2/21/2019 8:36 PM
100	61	2/21/2019 7:25 AM
101	45	2/21/2019 7:00 AM
102	42	2/20/2019 6:35 PM
103	39	2/20/2019 12:32 PM
104	63	2/20/2019 11:31 AM
105	68	2/20/2019 10:30 AM
106	40	2/20/2019 10:13 AM
107	41	2/20/2019 8:39 AM
108	60	2/20/2019 8:21 AM
109	39	2/20/2019 7:45 AM
110	43	2/20/2019 7:04 AM
111	70	2/20/2019 5:54 AM
112	62	2/19/2019 8:59 AM

Q42 What is your current marital status?

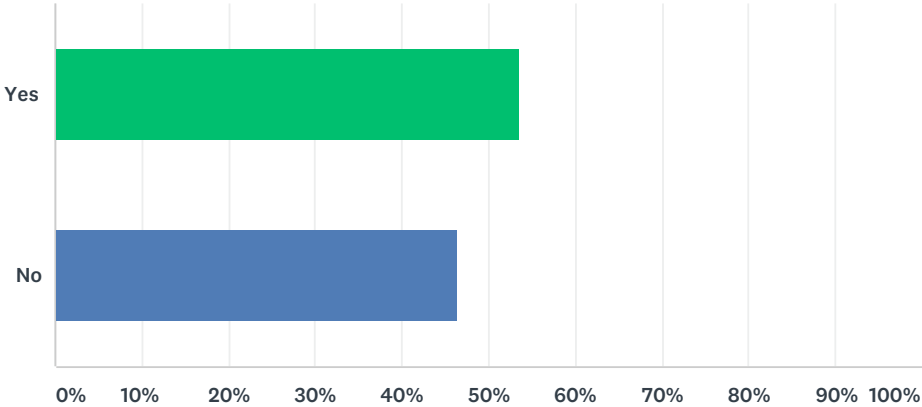
Answered: 114 Skipped: 7



ANSWER CHOICES	RESPONSES	
Married	56.14%	64
Not married, living with partner	4.39%	5
Separated	1.75%	2
Divorced	9.65%	11
Widowed	21.05%	24
Never married	7.02%	8
TOTAL		114

Q43 Are you and your spouse currently a member of AARP?

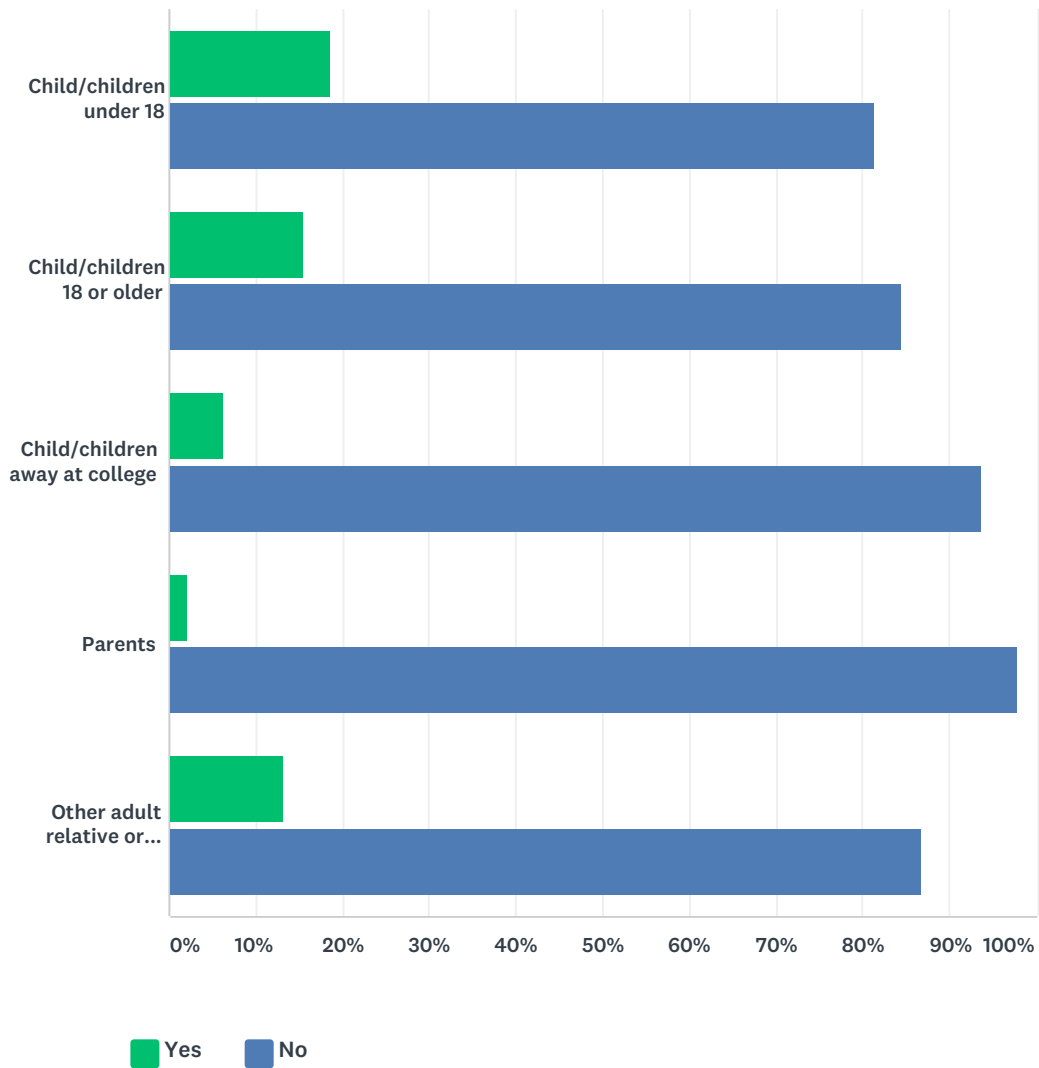
Answered: 112 Skipped: 9



ANSWER CHOICES	RESPONSES	
Yes	53.57%	60
No	46.43%	52
TOTAL		112

Q44 Besides yourself, do you have any of the following people living in your household?

Answered: 113 Skipped: 8

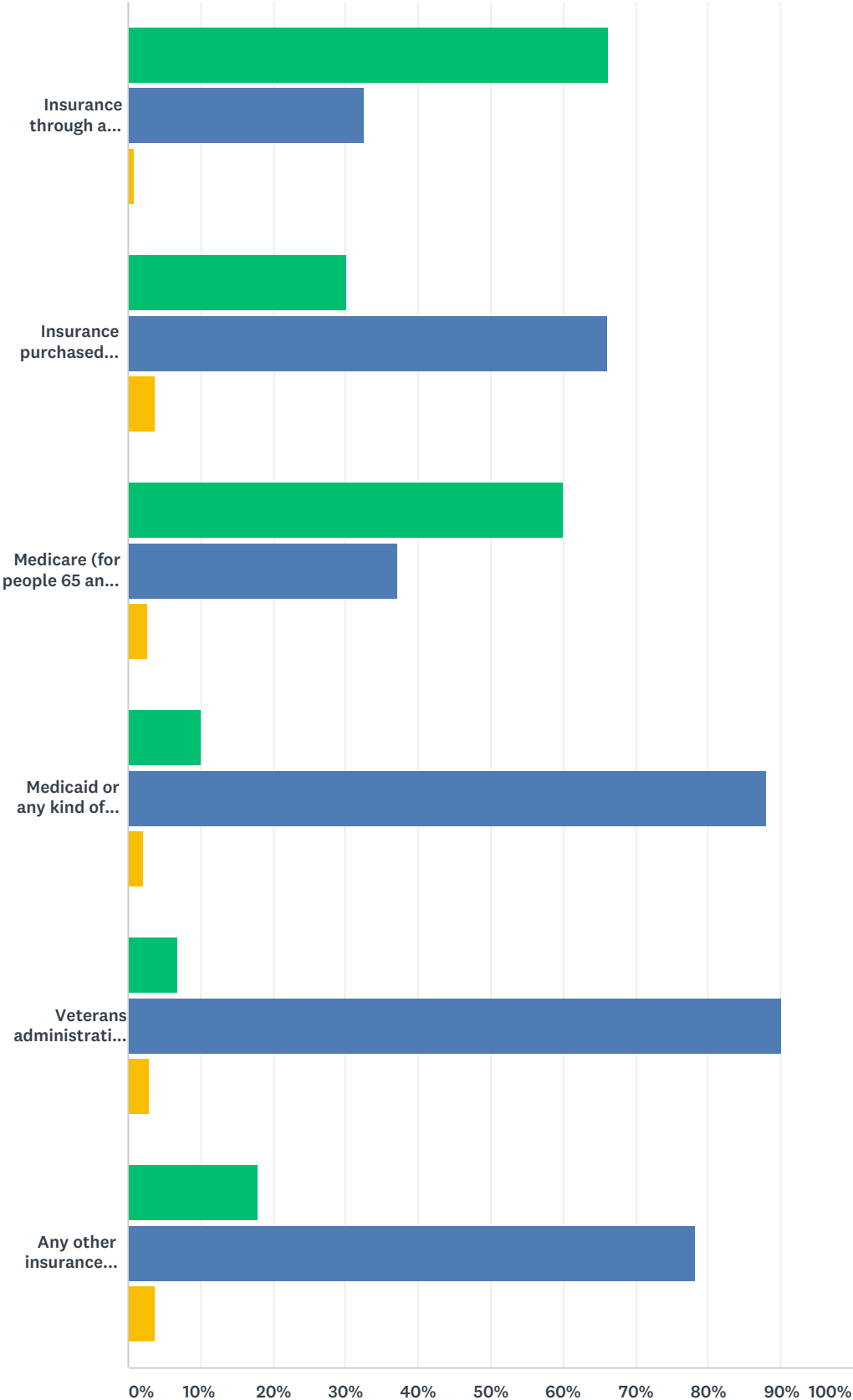


	YES	NO	TOTAL
Child/children under 18	18.63% 19	81.37% 83	102
Child/children 18 or older	15.53% 16	84.47% 87	103
Child/children away at college	6.32% 6	93.68% 89	95
Parents	2.13% 2	97.87% 92	94
Other adult relative or friend 18 and older	13.13% 13	86.87% 86	99

Q45 Do you have any of the following kinds of health care coverage?

Answered: 115 Skipped: 6

Livable Communities Survey - Chicopee, Holyoke, and South Hadley



Yes No Not sure

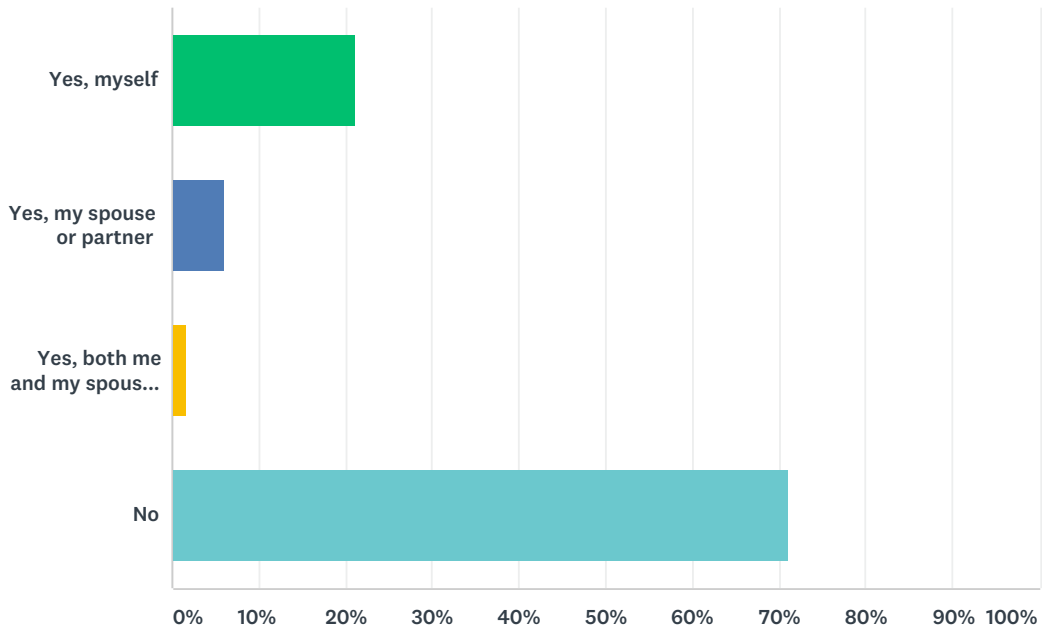
YES	NO	NOT SURE	TOTAL
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Livable Communities Survey - Chicopee, Holyoke, and South Hadley

Insurance through a current or former employer of yours or your spouse	66.36% 73	32.73% 36	0.91% 1	110
Insurance purchased directly from an insurance company (not through an employer)	30.19% 32	66.04% 70	3.77% 4	106
Medicare (for people 65 and older or people with certain health disabilities)	60.00% 66	37.27% 41	2.73% 3	110
Medicaid or any kind of government assistance plan for those with low incomes or a disability	10.00% 10	88.00% 88	2.00% 2	100
Veterans administration or other military health care	6.93% 7	90.10% 91	2.97% 3	101
Any other insurance coverage	17.92% 19	78.30% 83	3.77% 4	106

Q46 Does any disability, handicap, or chronic disease keep you and/or your spouse or partner from fully participating in work, school, housework or other activities?

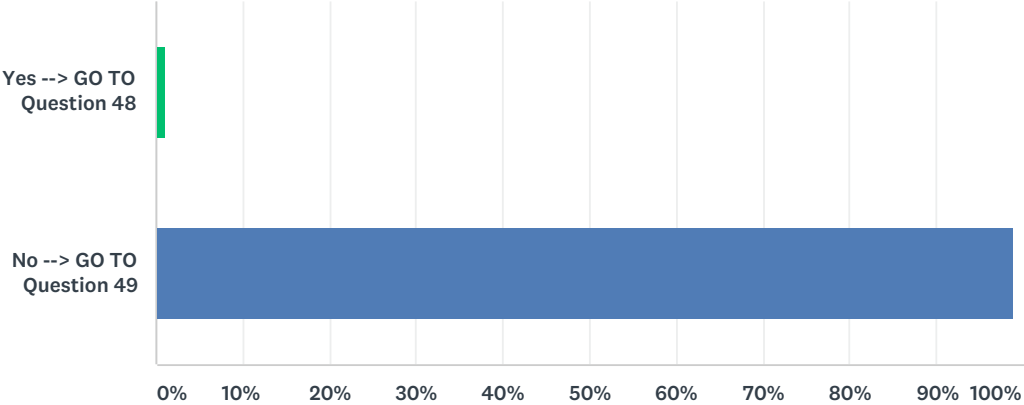
Answered: 114 Skipped: 7



ANSWER CHOICES	RESPONSES	
Yes, myself	21.05%	24
Yes, my spouse or partner	6.14%	7
Yes, both me and my spouse or partner	1.75%	2
No	71.05%	81
TOTAL		114

Q47 Are you of Hispanic, Spanish, Latino origin or descent?

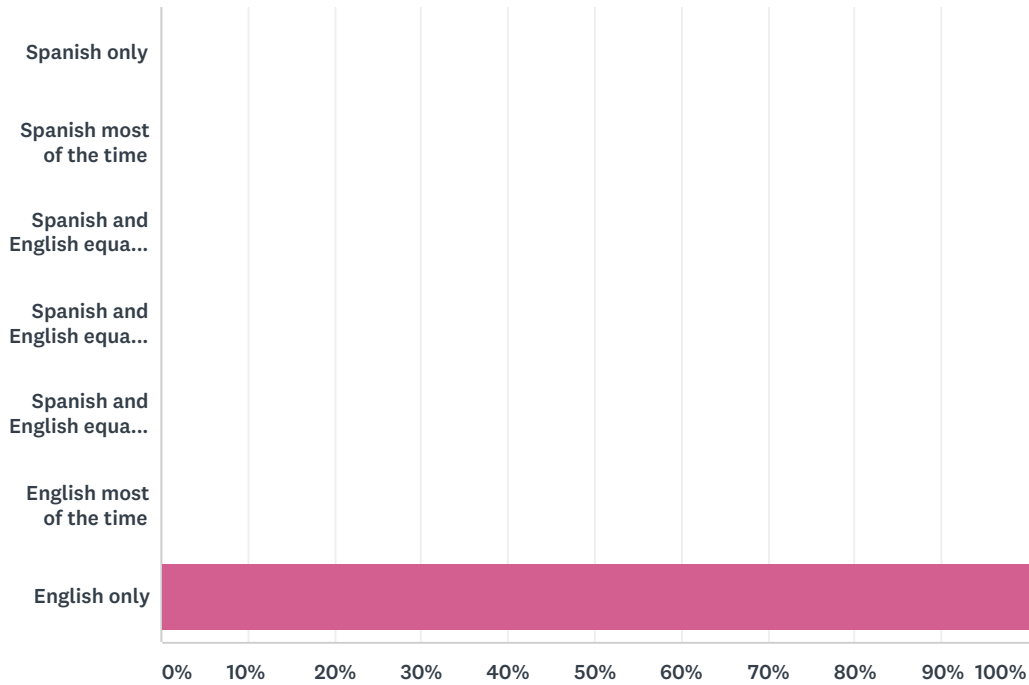
Answered: 105 Skipped: 16



ANSWER CHOICES	RESPONSES	
Yes --> GO TO Question 48	0.95%	1
No --> GO TO Question 49	99.05%	104
TOTAL		105

Q48 If you are Hispanic or Latino, please indicate which one best represents the language(s) you speak at home.

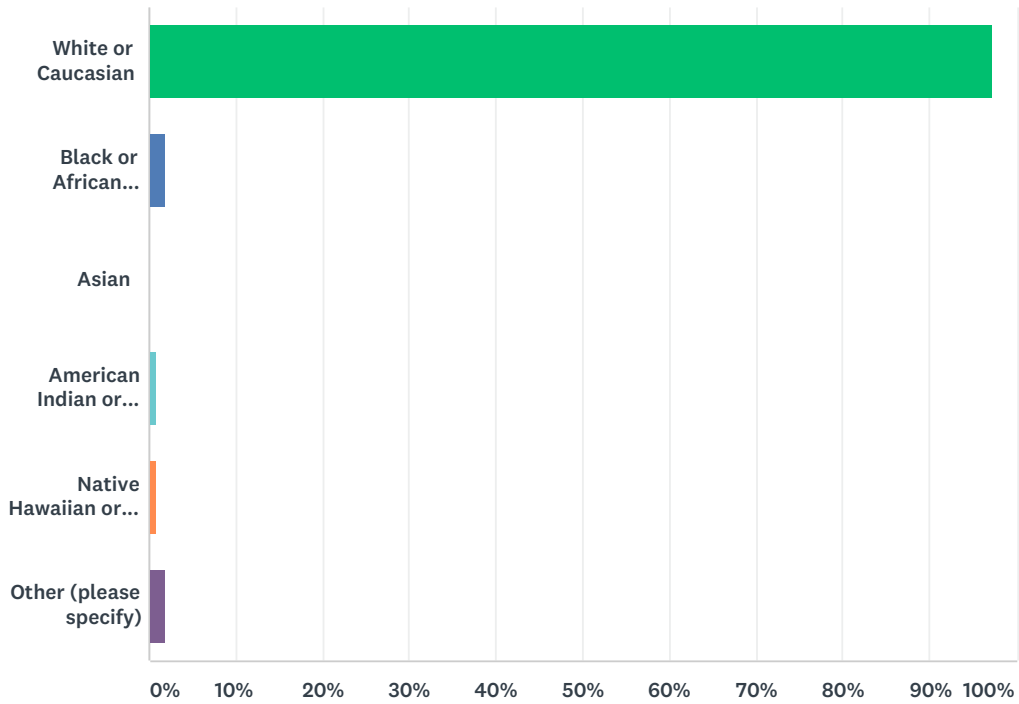
Answered: 17 Skipped: 104



ANSWER CHOICES	RESPONSES	
Spanish only	0.00%	0
Spanish most of the time	0.00%	0
Spanish and English equally but prefer Spanish	0.00%	0
Spanish and English equally and do not have a preference	0.00%	0
Spanish and English equally but prefer English	0.00%	0
English most of the time	0.00%	0
English only	100.00%	17
TOTAL		17

Q49 What is your race/or ethnicity [CHECK ALL THAT APPLY]

Answered: 112 Skipped: 9

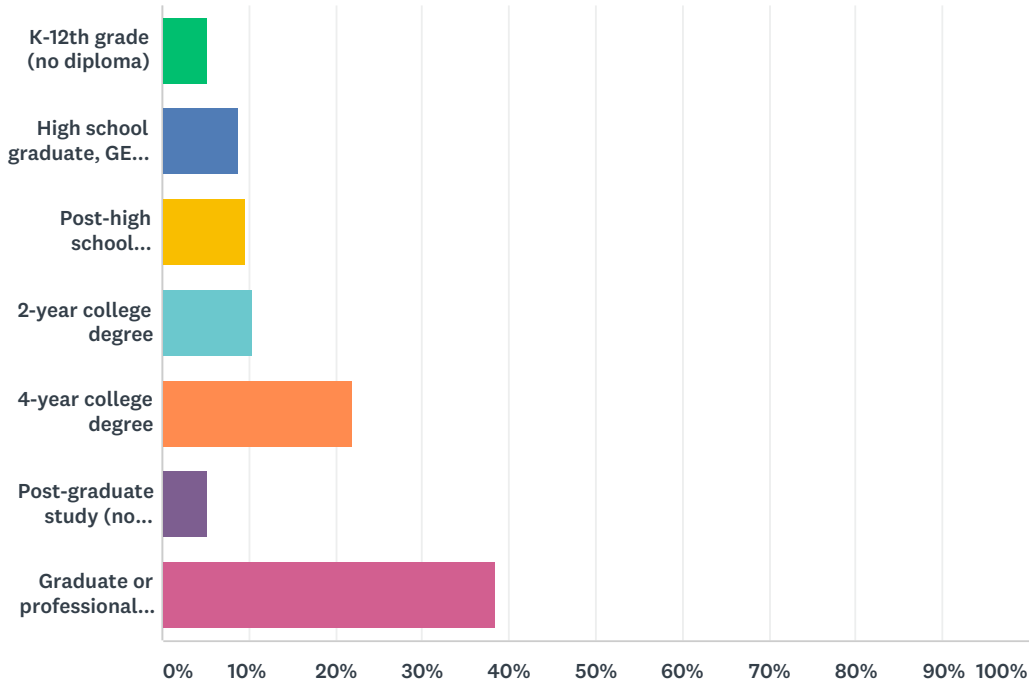


ANSWER CHOICES	RESPONSES
White or Caucasian	97.32% 109
Black or African American	1.79% 2
Asian	0.00% 0
American Indian or Alaska Native	0.89% 1
Native Hawaiian or other Pacific Islander	0.89% 1
Other (please specify)	1.79% 2
Total Respondents: 112	

#	OTHER (PLEASE SPECIFY)	DATE
1	Celtic	3/28/2019 12:25 PM
2	GREEK	3/13/2019 6:44 AM

Q50 What is the highest level of education you have completed?

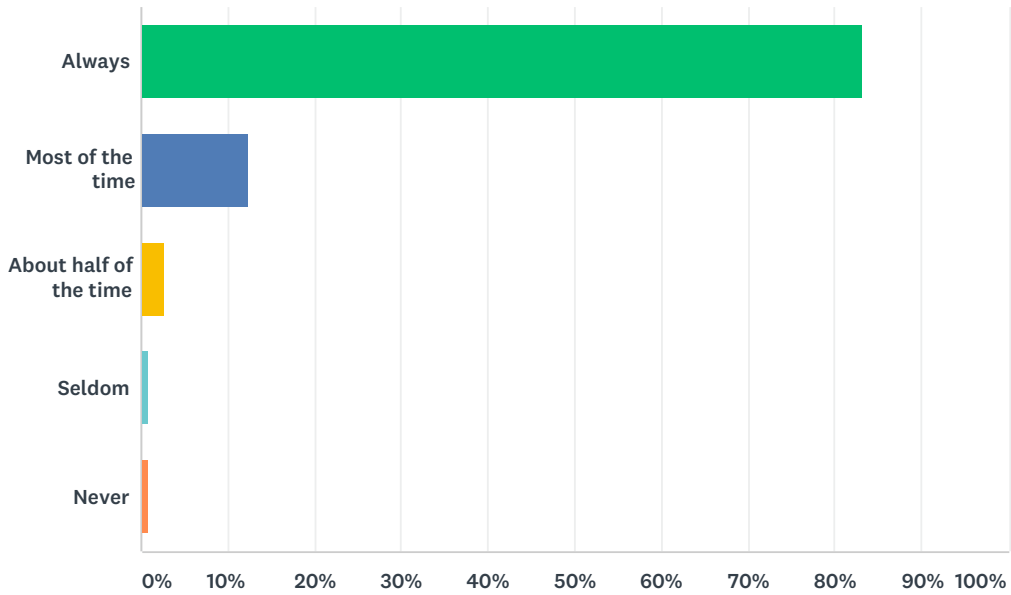
Answered: 114 Skipped: 7



ANSWER CHOICES	RESPONSES	
K-12th grade (no diploma)	5.26%	6
High school graduate, GED or equivalent	8.77%	10
Post-high school education/training (no degree)	9.65%	11
2-year college degree	10.53%	12
4-year college degree	21.93%	25
Post-graduate study (no degree)	5.26%	6
Graduate or professional degree(s)	38.60%	44
TOTAL		114

Q51 Thinking about state elections for Governor and Legislators in the last five years, how often would you say you voted?

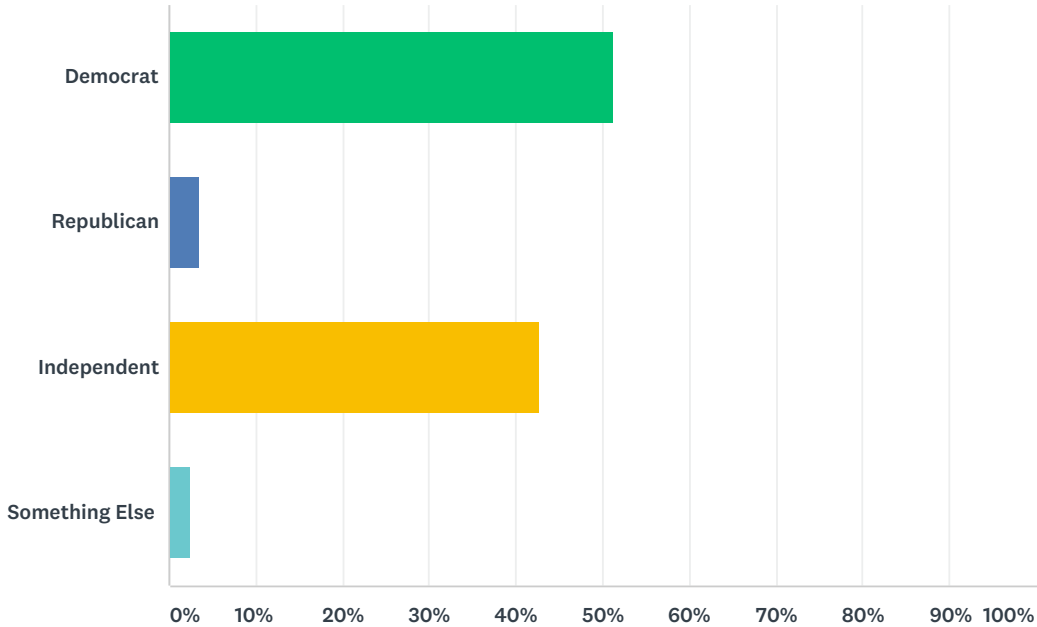
Answered: 114 Skipped: 7



ANSWER CHOICES	RESPONSES	
Always	83.33%	95
Most of the time	12.28%	14
About half of the time	2.63%	3
Seldom	0.88%	1
Never	0.88%	1
TOTAL		114

Q52 Do you consider yourself to be a Democrat, a Republican, an Independent, or something else?

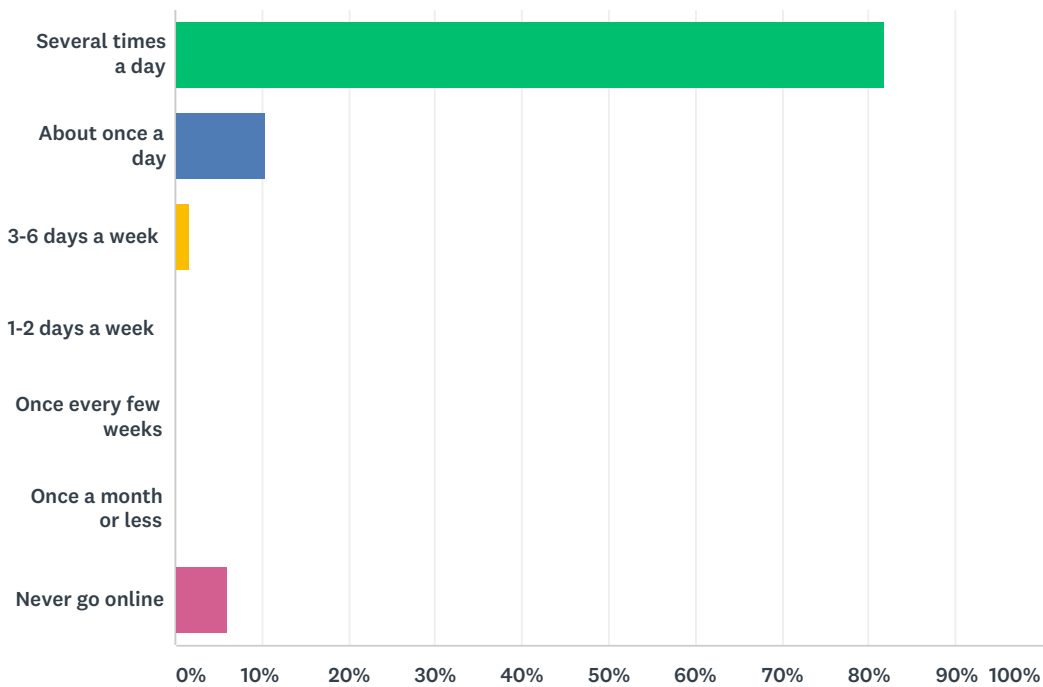
Answered: 115 Skipped: 6



ANSWER CHOICES	RESPONSES	
Democrat	51.30%	59
Republican	3.48%	4
Independent	42.61%	49
Something Else	2.61%	3
TOTAL		115

Q53 In general, how often do you go online to access the internet for things like sending or receiving email, getting news and information, paying bills or managing finances or buying products or services? This includes access from home, work, a mobile device (such as a smartphone), or someplace else.

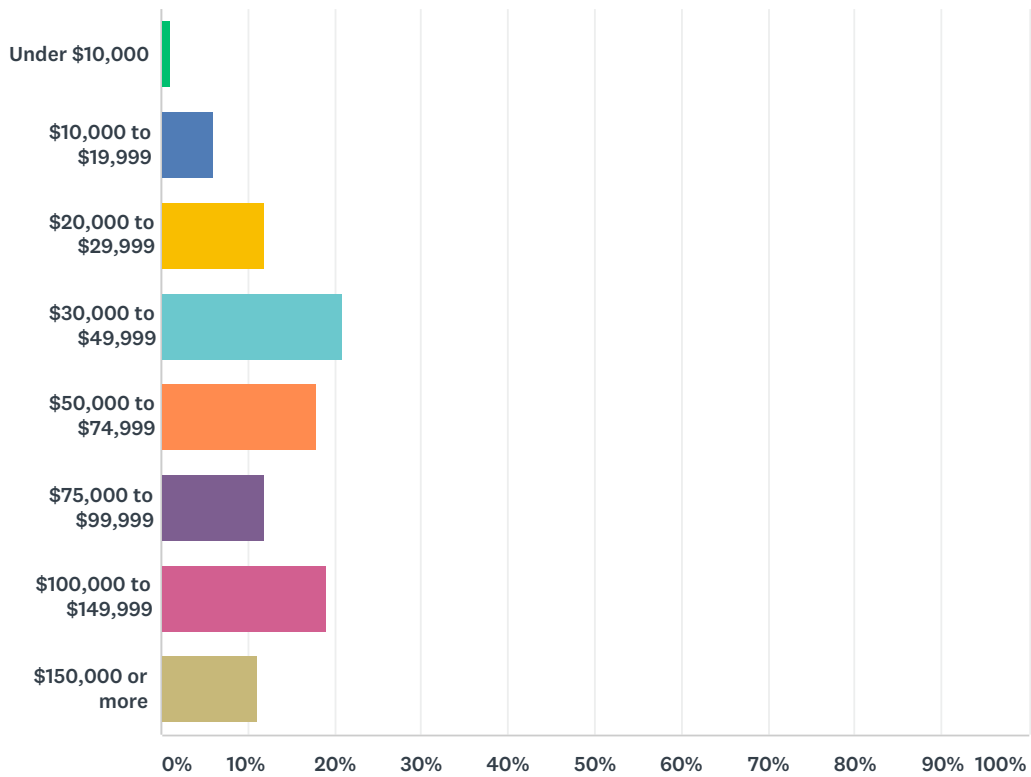
Answered: 115 Skipped: 6



ANSWER CHOICES	RESPONSES	
Several times a day	81.74%	94
About once a day	10.43%	12
3-6 days a week	1.74%	2
1-2 days a week	0.00%	0
Once every few weeks	0.00%	0
Once a month or less	0.00%	0
Never go online	6.09%	7
TOTAL		115

Q54 What was your annual household income before taxes in the most recent tax year?

Answered: 100 Skipped: 21



ANSWER CHOICES	RESPONSES	
Under \$10,000	1.00%	1
\$10,000 to \$19,999	6.00%	6
\$20,000 to \$29,999	12.00%	12
\$30,000 to \$49,999	21.00%	21
\$50,000 to \$74,999	18.00%	18
\$75,000 to \$99,999	12.00%	12
\$100,000 to \$149,999	19.00%	19
\$150,000 or more	11.00%	11
TOTAL		100

Q55 Please use the space below for any additional comments.

Answered: 28 Skipped: 93

#	RESPONSES	DATE
1	Thanks for seeking opinions of Sr. citizens. I have a few suggestions to improve our ability to 'age in place' ... how about repealing some of the antiquated zoning laws? For example, South Hadley doesn't permit unrelated persons to live together (a/k/a Accessory Housing) so it's impossible to legally rent an extra room to someone in exchange for yard work or snow removal. Similarly, a "B&B" license, which costs hundreds of dollars, is required to legally rent via VRBO or Airbnb to earn extra money to pay the ever increasing real estate taxes. Over half of the Town's roads are considered "private" and high taxes render many Seniors unable to afford the \$\$ to have roads resurfaced. So pot holes and deteriorated pavement make walking extremely hazardous. Similarly, access to public transportation is limited/ nonexistent due to a lack of public parking.	6/18/2019 9:41 AM
2	I like to walk. When there are no sidewalks, signs such as the following would be very helpful. "SLOW FOR PEDESTRIANS" and "PEDESTRIANS HAVE THE RIGHT OF WAY".	5/7/2019 11:18 AM
3	SPEED LIMITS SHOULD BE MORE AGRESSIVELY ENFORCED ALONG WITH DUI'S	5/7/2019 10:56 AM
4	Although there are some services like the Council on Aging and the Senior Center, they are limited in scope and variety and seem to cater to older elders vs. the 60 to 70 age. Need more general adult resources/services/activities that are affordable.	4/17/2019 12:49 AM
5	I love South Hadley, but would love to see more cultural activities here in town. A gallery and performing arts theater would be amazing in that grassy open area across from SHELD.	4/15/2019 9:29 AM
6	The Comment about surveillance is because while Boston and Cambridge have policies about police use of drones, etc. it caught Hartford off guard. They have been given a gift for purchasing drones, but they don't have a policy. Now the City Council has been surprised to find out that the police have 600 cameras in the city, mostly in areas where people of color live. The Council wants to vote on the use of the Drones as well as the Shots Fired System and Cameras. Do the police have to get a warrant to use drones. If there is an event with more a specified number of people can the police use drones without having to get permission. South Hadley was caught off guard by the Taser donation. The Long Range Plan should state which areas, if any, Town Meeting wants to be involved in decisions regarding these technologies. If they are fine leaving that to SHPD, it should say so. BUT, we should NOT find ourselves in a situation where "there is no law or code against it" only because we never had the discussion in the first place.	3/28/2019 12:25 PM
7	My biggest complaint/suggestion is to reinvigorate the Falls, the old-fashioned streetlights on Main and Bridge street need painting. They are rusty and look terrible. The huge gray railroad car storage unit at the lights is ugly. When coming into the Falls from Holyoke everyday, it is embarrassing how this part of So. Hadley is neglected as compared with the Center. We need to have a downtown that incorporates a market, shops, restaurants and not just industrial type businesses.	3/27/2019 7:34 AM
8	We need more bike and walking access from falls area to the existing paths like in Noho, Eastampton, Belchertown, etc. also there needs to be new hip and exciting businesses developed in the falls area by library. Things that are family friendly but not dumpy. The falls fest, library, park are good starts. There's a lot of potential for people, especially families, to want to do business in the falls "downtown" because the library and park there (think coffee shop/ eatery, etc)	3/17/2019 1:58 PM
9	none	3/14/2019 12:39 PM
10	PLEASE POST RESULTS AT THE SENIOR CENTER	3/13/2019 5:21 AM
11	ENGLISH HAS ALWAYS BEEN THE PRIMARY LANUAGE OF OUR COUNTRY. PEOPLE SHOULD BE BI-LINGUAL IF THEY SO CHOOSE BUT ENGLISH SHOULD BE PRIMARY.	3/13/2019 4:52 AM
12	This survey seemed to be geared to aging population with very little consideration to younger population or those with families.	3/12/2019 9:46 AM
13	This questionnaire is too long. Many people will just give up and not finish it.	3/12/2019 8:54 AM
14	Thanks for doing this. Great first step.	3/12/2019 7:35 AM

Livable Communities Survey - Chicopee, Holyoke, and South Hadley

15	Would like to see a community education program in my community	3/12/2019 4:34 AM
16	Audible pedestrian signals that comply with the current law, not audible more than 6 to 12 feet from the intersection. The center of South Hadley has a very loud, annoying chirp that is outdated and illegal now. I would not want anything like this near me. Nor would anyone else. Audible signals should be audible only 6 to 12 feet from the pushbutton so that visually impaired people can hear if the traffic has stopped and so that neighbors do not have to listen to annoying chirps and beeps and all else. I have researched current law and it says that the audible signal can be only audible for 6 to 12 feet from the pushbutton to activate the signal. Thank goodness!	3/11/2019 5:28 PM
17	Get rid of the golf course which is drain on the taxes and efforts of the Town Employees	3/7/2019 3:59 PM
18	Please edit the survey so male/female are not the only two options!	2/28/2019 1:23 PM
19	South Hadley Falls is essentially a wasteland. There's nothing here other than bars, convenience stores, and car washes. Nowhere to get groceries unless you have a car since the buses rarely run anymore. It seems all of the infrastructure budget goes to improving the commons. The sidewalks on the bridge to Holyoke are never plowed & it keeps me from being able to safely walk to the transportation center so I can catch a bus to get to work. I can only imagine the feelings of imprisonment that senior citizens in South Hadley Falls have to deal with on a daily basis being essentially trapped in their homes/apartments. Forced to eat all of their meals from the bodega on the corner because they can't make the quarter mile trek to the nearest bus stop to catch a bus that only comes every two hours just go to the grocery store.	2/27/2019 3:43 AM
20	I appreciate your trying to facilitate vibrant communities for an aging population.	2/26/2019 9:55 AM
21	Need affordable housing for seniors who are not extremely low income but are just above the established guidelines for low income	2/26/2019 9:45 AM
22	n/a	2/24/2019 11:56 AM
23	South Hadley Town Hall employees are TERRIBLE in communicating various news and updates to its residents to keep us informed on what goes on with town employees and their different departments. As residents we have no real idea of their projects and outcomes unless we wait to read about it in the Annual Reports. Ridiculous. The Town website is just awful in easily trying to find info. NO training whatsoever for residents who volunteer in town, no networking, no rapport established between Town Hall and other volunteers unless they personally do it on their own. Town is wasting its volunteer resident resources by avoiding/neglecting them and not encouraging interaction across all resident volunteer age groups. This is the realm of the Town Administrator who controls all communication and policies and doesn't seem amenable to having one central employee disseminate news about ALL the departments, or even work at pulling volunteers together for a periodic "communication social", which would also help recruit ongoing volunteers. No real recognition of volunteers' efforts to improve town life through their various committee work and commitments. Deplorable. Volunteers are almost viewed as being necessary evils in getting unpaid, but critical work done. No transparency, lots of departmental silos. This attitude by Town Hall really MUST change esp as residents age and they want/need to be more involved in community life! PLEASE!! THANK YOU!!	2/24/2019 7:14 AM
24	I'm actually 'Retired, but still working part time' (project-based work for my former employer), but since there was no option for that, I selected 'working part time,' which seems a bit misleading given the survey content. I know I'm not alone, so maybe it's a category to consider!	2/22/2019 8:29 PM
25	I already have a plan to move out of South Hadley because it is too expensive to live here.	2/22/2019 2:24 PM
26	I would be interested in working with people on this or other community project. My phone number is 413-322-9885	2/21/2019 7:25 AM
27	there is major needs for improved sidewalks in the falls area, lighted and raised pedestrian walkways like near the college are needed around the park. The entire Ludlow road should have a sidewalk for families that want to go to Beachgrounds.	2/20/2019 6:35 PM

Livable Communities Survey - Chicopee, Holyoke, and South Hadley

28 Growing up in Northampton, I moved to South Hadley to raise my daughter post-divorce to be close to my teaching job in Chicopee and although a better place to live than the city in which I work; I find this an extremely frustrating town to live in. The political scene and the social scenarios have been akin to something out of a Hollywood movie, no one would believe some of the happenings in this town. I could not have imagined a more isolated situation in which to move and a more backward working political environment. I constantly watch my real estate taxes rise and money flush down the sewer while hearing of the good ol'boys political network. If one is not born and raised or married into a native South Hadley family then one is an outcast for life, as my daughter and I have lived with for the last eleven years regardless of her sports play and academic achievements. We can't wait to escape this time warp. I can not imagine if I was a lesser educated struggling resident, how much worse would my experience have been over the last decade plus? South Hadley has to change at its moral and ethical core not the facade and simplicities being addressed by surveys and grants.

2/20/2019 7:04 AM