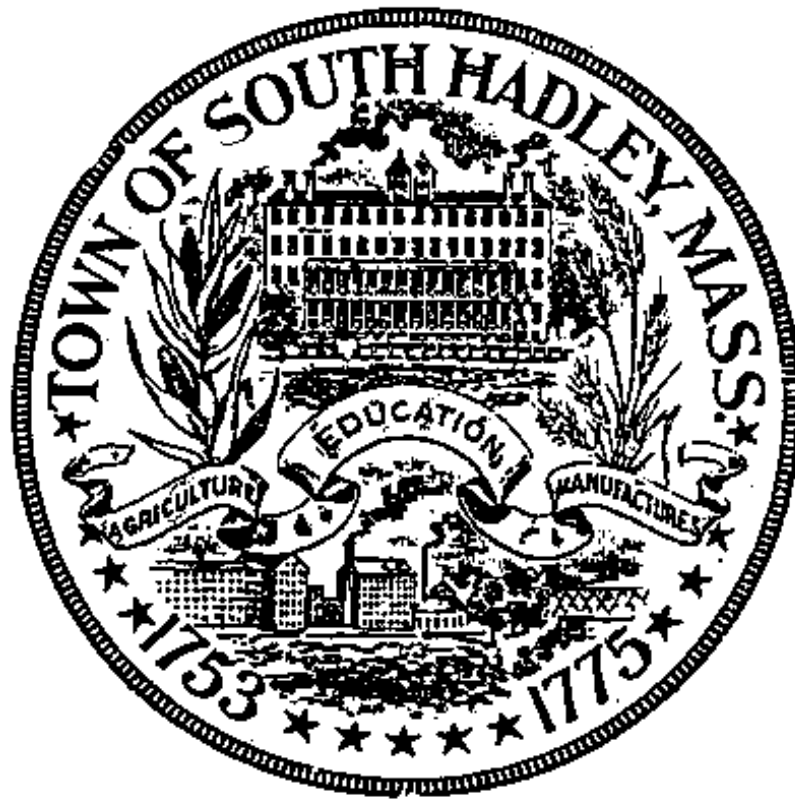


TOWN OF SOUTH HADLEY



ANNUAL TOWN REPORT JULY 1, 2010 – JUNE 30, 2011

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IN MEMORIAM

While we cannot include all of those who have passed during the period of this report we recognize the following for their service to the Town and their efforts on behalf of our community.

<u>Lorraine Benoit:</u>	Taught in South Hadley Schools	<u>Girard LaJeunesse:</u>	Member of the South Hadley Auxiliary Police for 25 years
<u>Jane M. Bernier:</u>	Mrs. Santa Claus at Buttery Brook for 15 years	<u>James Lertora:</u>	Teacher and Chairman of the Business Education Department at South Hadley High School
<u>Edward W. (Bill) Bielanski:</u>	Served on Council on Aging Board of Directors	<u>Shirley Martin:</u>	Council on Aging Staff member; served on Council on Aging Board of Directors
<u>Rev. Thomas A. Callahan</u>	Served as past Chairman of the Board of Health	<u>Dr. Francis Nelen:</u>	Served on Council on Aging Board of Directors
<u>Bernadette Chretien</u>	Worked as a Poll Warden and Poll Worker	<u>Jane (Beckwith) Noel:</u>	Member of the South Hadley TRIAD
<u>Blood:</u>	Worked for the South Hadley School Department	<u>Claire Pupek</u>	Council on Aging Meals on Wheels Driver
<u>Roger A. Daviau:</u>	Former Selectman	<u>William Todd</u>	Council on Aging Meals on Wheels Driver
<u>Paul Robert "Lefty" Dineen:</u>	Worked for South Hadley Town Clerk and Treasurer's Office, retiring in 1995	<u>Barbara Jean "B.J." White:</u>	Served on Council on Aging Board of Directors
<u>Phyllis C. (Chmura) Gazda:</u>	Worked as a bookkeeper for South Hadley Public Schools		
<u>Julia F. (L'Esperance) Hrybyk:</u>			

Facts of Interest about South Hadley

South Hadley area was first part of Old Hadley.

- 1675-1719 Individual grants of land were made by Hadley for settlement south of Mt. Holyoke Range.
- 1725 Settlement (delayed by fear of Indian attacks) began.
- 1732 Settlement became "South Hadley Precinct of Hadley."
- 1753 South Hadley Precinct was made a "district" by General Court with local self-government.
- 1755 South Hadley was incorporated as a town with its own representative in General Government.
- 1795 First navigable canal in U.S. began operation at Falls Village, whose mailing address became "South Hadley Canal."

Location

On east side of Connecticut River, about 11 miles North of Springfield, just across the river from Holyoke. Home of Mount Holyoke College.

Latitude of Town Hall

42 12'50" N

Longitude of Town Hall

72 35'40" W

Elevation

(Above sea level)
Town Hall top step 78.16 ft.
Mount Holyoke 878 ft.
Mount Hitchcock (at east end of Holyoke Range) 1,002 ft.

Area

18.3 square miles 11,712 acres

Requirements of Voting

A person must be 18 years old, American born or fully naturalized. May register first day move into Town. Register at Town Clerk's Office (see Directory and Calendar page), by mail or by motor vehicle registration renewal.

Population

Federal Census 2010-17,514
Federal Census 2000-17,196
Federal Census 2000-16,685
(Includes registered voters at Mt. Holyoke College)
Local Census – as of September 2011 – 16,863

Form of Government

Representative Town Meeting (1933 Charter)

Tax Rate

\$14.36 - FY 2011

Total Valuation of Taxable Property \$1,469,226,363 - FY 2011

Miles of State Highway

10.00

Miles of Town Highway

95.00

National, State and County Officials

Governor:

Deval Patrick

Secretary of the Commonwealth:

William Francis Galvin

Attorney General:

Martha Coakley

United States Senators:

John F. Kerry, Boston
Scott P. Brown, Boston

Representative in Congress:

(1st Congressional District)
Richard E. Neal

State Senator:

(Franklin/Hampshire District)
Stanley C. Rosenberg

Representative in General Court:

(2nd Hampshire)
John W. Scibak

Member of Governor's Council:

(8th Councilor District)
Thomas T. Merrigan

District Attorney:

David A. Sullivan
(Hampshire County)

Directory and Calendar - Board Meetings, Officials, Services
Town of South Hadley, 116 Main Street
www.southhadley.org

Police Department 538-8231

Fire Department (District #1) 533-7111

Fire Department (District #2) 533-4010

Ambulance 533-7111

Department of Public Works 538-5033

Selectboard/Town Administrator – Town Hall Office Hours, Monday through Friday 8:30 a.m. to 4:30 p.m. Meetings 1st & 3rd Tuesday at 7:00 p.m. **Tel.: 538-5017**

Human Resources – Personnel Officer/Chief Procurement Officer –Town Hall Office Hours, Monday through Friday, 9:00 a.m. to 3:00 p.m. **Tel.: 538-5017, ext. 129**

School Committee – High School Library, Newton Street, Meetings 2nd & 4th Tuesday at 7:00 p.m. **Tel.: 538-5060**

School Department – Town Hall Office Hours, Monday through Friday, 8:00 to 4:30 p.m. **Tel.: 538-5060**

Board of Health – Town Hall Office Hours, Monday through Friday, 8:30 a.m. to 4:30 p.m. Meetings 3rd Tuesday at 4:00 p.m. unless otherwise posted. **Tel.: 538-5017, ext. 204**

Town Clerk & Treasurer – Town Hall Office Hours, Monday through Friday, 8:30 a.m. to 4:30 p.m. **Tel.: 538-5017, ext. 201**

Town Collector – Town Hall Office Hours, Monday through Friday, 8:30 a.m. to 4:30 p.m. **Tel.: 538-5017, ext. 200**

Voter Registration – At Town Clerk’s Office, Monday through Friday, 8:30 a.m. to 4:30 p.m. Registration deadline is 20 days before election. **Tel.: 538-5017, ext. 201**

Town Accountant – Town Hall Office Hours, Monday through Friday, 8:30 a.m. to 4:30 p.m. **Tel.: 538-5017, ext. 207**

Board of Assessors – Town Hall Office Hours, Monday through Friday, 8:00 a.m. to 4:30 p.m. Meetings 2nd and 4th Monday of each month at 10:00 a.m. **Tel.: 538-5017, ext. 202**

Director of Veterans’ Services South Hadley/Granby/ Easthampton Veterans’ District, Veterans’ Burial Agent – John A. O’Connor, Town Hall Office Hours, Monday through Thursday, 8:30 a.m. to 12:00 p.m. **Tel.: 538-5017, ext. 137**

Building Commissioner – Town Hall Office Hours, Monday through Friday, 8:30 a.m. to 2:30 p.m. **Tel.: 538-5017, ext. 205**

Trustees of the Old Firehouse Museum – See postings for meeting schedule

Conservation Commission – Town Hall Office Hours, M, W, Th and Friday, 8:30 a.m. to 4:30 p.m., Tuesday 8:30-1. Meetings every third Wednesday at 7:00 p.m. **Tel.: 538-5017, ext. 208**

IT Department/Director - Town Hall Office Hours, Monday through Friday, 8:30 a.m. to 4:30 p.m. **Tel.: 493-1988**

Recreation Department – Town Hall Office Hours, Monday through Friday, 8:30 a.m. to 4:30 p.m. Meetings 2nd Tuesday of each month at 6:00 p.m. **Tel.: 538-5017, ext. 203**

Planning Board/Town Planner – Town Hall Office Hours, 8:30 a.m. to 4:30 p.m. Meetings 2nd and 4th Monday of each month at 6:30 p.m. **Tel.: 538-5017, ext. 206**

Wiring Inspector – Town Hall Office Hours, Monday through Friday, 8:00 a.m. to 12:00 p.m. **Tel.: 538-5017, ext. 205**

Plumbing/Gas Inspector – Town Hall Office Hours, Tuesday & Thursday, 9:00 a.m. to 10:00 a.m. **Tel.: 538-5017, ext. 204**

Council on Aging - Offices - Woodlawn Senior Center, Dayton St., Monday through Friday 8 a.m. to 4:30 p.m. Meetings 2nd Monday of each month at 4:00 p.m. at Senior Center. **Tel.: 538-5042**

Housing Authority – 69 Lathrop Street. Meetings 2nd Wednesday each month at 4:00 p.m. (see posting for location). **Tel.: 532-3194**

Sealer of Weights & Measures-Thomas Kelleher **Tel.: 532-7157**

Parks Division – Town Barn, Lincoln Street **Tel.: 538-5037**

Forest Warden – Evan Briant. **Tel.: (413) 530-7051**

Dog Officer – Robert Dufault. **Tel.: 538-8231**

Cable Studio Manager – Robert Smith, South Hadley High School. **Tel.: 538-5063, Ext. 5**

Date of Annual Town Election April 4, 2011

Date of Annual Town Meeting May 14, 2011

**Town Government
Elected Officials
April 4, 2011**

Moderator (1 year)

Edward J. Ryan, Jr. (2012)

Town Clerk/Treasurer (3 years)

Carlene C. Hamlin (2012)

Town Collector (3 years)

Deborah Baldini (2012)

Selectboard/Police and Sewer Commissioners (3 years)

Robert G. Judge, Chair (2014)

Francis J. DeToma, Vice Chair (2014)

Bruce MacCullagh, Clerk (2013)

John R. Hine (2012)

Marilyn G. Ishler (2012)

School Committee (3 years)

Dale Carey, Chair (2013)

Robert M. Abrams (2014)

Edward J. Boisselle, (2013)

Lorraine Liantonio (2012)

Barry Waite (2014)

Board of Health (3 years)

Walter Wolf, MD, Chair (2013)

Herman J. Picard DC (2012)

Michael A. Rosner MD (2014)

Municipal Light Board (3 years)

Cheryl Scott Nickl, Chair (2013)

Jeffrey Labrecque (2012)

Rita Lawler (2014)

Trustee for Free Public Library (3 years)

Mitchell B. Resnick, Chair (2012)

Constance A. Clancy (2012)

Larry S. Fuller (2012)

Helen Correia Gage (2014)

Hollis Haley (2013)

Joyce O'Neil (2014)

Susan Obremski-Crowther (2014)

Maxine Cechvala (2013)

Ann Marie Mahnken (2013)

Board of Assessors (3 years)

Kevin E. Taugher, Chair (2014)

Francis Conti (2013)

Hazel Snopek, Chair (2012)

Planning Board (5 years)

Joan Rosner, Chair (2012)

Thomas Callahan (2013)

Mark Cavanaugh (2015)

Ann Griffin (2014)

Helen Fantini, (2016)

Jeff Squire (2014)

Housing Authority (5 years)

Donna Robideau, Chair (2015)

Donna Asselin (2013)

Constance A. Clancy (2014)

Mary Dufault (2014)

Marguerite Clancy (State Appointee)

TOWN MEETING MEMBERS

PRECINCT A

PRECINCT B

PRECINCT C

Deschenes	Leo	2012	Blasko	Lucille J.	2012	Camp	Jon	2012
Eaton	Ann	2012	Blasko, Sr.	Robert F.	2012	Hollering	Edward	2012
Ewing	David G.	2012	Ellenburg	Judith	2012	Minor	Raymond	2012
Foley	William	2012	Farnham	Anthony E.	2012	Sabourin	Charles	2012
Fuller	Larry S.	2012	Keane	Kathleen	2012	Wall	Edward	2012
Kennedy	Michael J.	2012	Keane	Michael	2012	Wood	Robert	2012
Lafreniere	Michael	2012	Sinclair	Chester	2012	Ziomek	Robert P.	2012
Rondeau	Raymond E.	2012	Viens	Charles	2012	VACANT	VACANT	2012
Bright	Carol Anne	2013	Boisselle	Linda	2013	Corriveau	Roger C.	2013
Gauthier	Roger	2013	Boisselle	Edward	2013	Etelman	Sarah	2013
Germain	Richard	2013	Judge	Robert G.	2013	Germain	Joan	2013
Paulin	John M.	2013	Lacasse	Gerard A.	2013	Hollering	Evelyn	2013
Paulin	Elaine	2013	Schenker	Kurt	2013	Hubbard	William	2013
VACANT	VACANT	2013	Terry	Martha R.	2013	MacCullagh	Bruce	2013
VACANT	VACANT	2013	VACANT	VACANT	2013	Reale	Nancy	2013
VACANT	VACANT	2013	VACANT	VACANT	2013	Taucher	K. Michael	2013
Beattie, Jr.	Edward B.	2014	Belsky	Theodore	2014	Adams	William Roddy	2014
Bergeron	Deborah L.	2014	Chesky	Evelyn	2014	Beaudry	Andrew	2014
Clancy	Constance A.	2014	Craig	Carol E.	2014	Clancy	Marguerite	2014
Duguay	Barbara A.	2014	DeToma	Francis J.	2014	Cyr	Jeffrey A.	2014
Graveline	Robert E.	2014	Kaufman	Marjorie R.	2014	Gardner	Alan	2014
Malinowski	Mitchel J.	2014	Klepacki	Eleanor C.	2014	Hine	John R.	2014
Randall	Barbara F.	2014	Sheehan	Gregory R.	2014	Taucher	Kevin E.	2014
Roux	Roger	2014	Terry	Thomas R.	2014	Urekew	John	2014
Eaton	Ann	2012						

PRECINCT D

PRECINCT E

Town Meeting Ex-Officio

Cavanaugh	Mark	2012	Archambault	Christine M.	2012			
Fisher	Michael	2012	Dubois	Lawrence H.	2012	Ryan, Jr.	Edward J.	Moderator
Fitzgerald	Sheila	2012	Fortier	Judith	2012			
Jodoin	Margaret E.	2012	Ishler	Marilyn G.	2012			
Kraske	Patricia C.	2012	Kelleher	Daniel	2012			
Pyle	Christopher	2012	Maclean	John H.	2012			
Turner	Gertrude	2012	Robertson	Robert L.	2012			
VACANT	VACANT	2012	VACANT	VACANT	2012			
Boulais	Theodore J.	2013	Archambault	Glenn F.	2013			
Brezinsky	Ira	2013	Berwick	Robert S.	2013			
Constant	Carol P	2013	Dubois	Doris R.	2013			
Gass	Marilyn T.	2013	Gallivan	Kathryn	2013			
Johnston	Dale	2013	Hogan	Dennis	2013			
Rosner	Joan B.	2013	Kelsey	Susan M.	2013			
Smith	Curtis G.	2013	Obremski-Crowther	Susan	2013			
Steigerwalt	Gary	2013	Resnick	Mitchell	2013			
Bock	Warren M.	2014	Abrams	Robert M.	2014			
Bristol	Barbara E.	2014	Abrams	Frances R.	2014			
Constant	Richard	2014	Callahan	Thomas A.	2014			
Gagne	Beverly A.	2014	Carey	Dale	2014			
Gagne	Peter A.	2014	Knadler	Nancy	2014			
Koske	Michael	2014	Smelcer	Desiree A.	2014			
Rosner	Michael A.	2014	Swartwout	Dennis	2014			
Scibak	John W.	2014						

Appointed Officials For Fiscal Year 2011

Individuals

Town Administrator

Paul G. Beecher

Town Accountant (5 years)

William Sutton (2012)

Affirmative Action Officer (1 year)

Jennifer Wolowicz

Americans with Disabilities Act (ADA) Coordinator (1 year)

James Reidy

Animal Control Officer (1 year)

Robert Dufault

Assistant Animal Control Officer (1 year)

Robert J. Whelihan, Sr.

Building Commissioner (3 years)

Steven Reno (2012)

Assistant Building Commissioner (1 year)

Donald G. Demers

Chief of Police (3 years)

David LaBrie (2011)

Chief Procurement Officer/Personnel Officer (1 year)

Jennifer L. Wolowicz

Conservation Administrator (1 year)

Janice Stone

Constables (1 year)

Leslie Dickinson (Honorary)

Michael Dubuc

Robert Lynes

Donald St. Pierre

Council on Aging Director (1 year)

Joanne Trybus

Deputy Forest Wardens (1 year)

David Keefe

Robert R. Authier

Director of Golf Operations (1 year)

Marissa Kulig – *Resigned March 2011*

Emergency Management Director (1 year)

Forrest Price

Assistant Emergency Management Director (1 year)

David LaBrie

Fence Viewer (1 year)

Mitchel Malinowski

Forest Warden (1 year)

Evan Briant

Holyoke Range Advisory Committee Representative (1 year)

Bernard Nestor

Inspector of Animals (1 year)

Robert Dufault

Sharon Hart

Robert Whelihan, Sr.

IT Director (1 year)

Daniel Evans

Joint Transportation Committee Delegate (1 year)

Pioneer Valley Planning Commission

Jim Reidy

Joint Transportation Committee Alternate

Delegate - Pioneer Valley Planning Commission (1 year)

Yem Lip – *Resigned March 2011*

Municipal Hearing Officer (1 year)

Paul Beecher

Parking Clerk (1 year)

Laura Krutzler

Pioneer Valley Planning Commission Representative (1 year)

Mark Cavanaugh

Pioneer Valley Planning Commission Alternate Rep. (1 year)

Richard Harris

PVPC Bicycle & Pedestrian Way Subcommittee Rep. (1 year)

Yem Lip – *Resigned March 2011*

Pioneer Valley Transit Authority Advisory Board (1 year)

Marilyn G. Ishler

Pioneer Valley Transit Authority Associate Rep. (1 year)

Paul Beecher

Plumbing Inspector

Fred Marion

Recreation Director (1 year)

Andrew Rogers

Registrars of Voters (3 years)

Carlene Hamlin (Elected)

Clarice L. Bielanski (2013)

Joy Piquette (2011)
Shelley A. Gingras (2012)

Sealer of Weights and Measures (3 years)

Thomas Kelleher (2012)

Special Police (1 year)

Timothy Brock	Steven Mailhott
Sean Carne	Peter Michaels
Joseph Cartabona	Phil Nadeau
Timothy Cauley	Kevin Quensel
Robert Dufault	Christopher Roberts
Matthew Garvulenski	Robert St. Martin
Roger Gauthier	Liana Varosky
Michael Goff	Raymond Warren
Kevin Hennessey	Robert J. Whelihan, Sr.
Richard LaPierre	

Town Counsel (1 year)

Edward J. Ryan, Jr.

Tree Warden/Insect Pest Control Officer (1 year)

Michael Lamontagne

Veterans' Burial Agent (1 year)

John A. O'Connor

Veterans' Grave Officer (1 year)

Anthony S. Brin

Veterans' Services Director (2 year)

John A. O'Connor (2012)

Wiring Inspector (3 years)

Roy Rivers (2012)
Steven Jez, Assistant (2012)

Boards and Committees

Agricultural Commission (3 years)

Dawn Archambault (2013)
Larry Dixon (2012)
Wendy Kelleher (2012)
Ann Pemberton (2011)
Monica Walton (*Resigned- March 2011*)

Appropriations Committee (3 years)

Thomas Terry, Chair (2013)
Andrew Beaudry – *Resigned May 2011*
Veronique Blanchard (2011)
Ira Brezinsky (2013)
Chris Collins (2012)
Richard Constant (2011)
Lisa C. Gebhardt (2012)
Stephen B. Hamlin (2012)
Priscilla Mandrachia (2012)
James Provost (2011)
Kevin Taugher (2012) – *Resigned April 2011*

Board of Appeals (3 years)

Martha Terry, Chair (2013)
James Bright (2011)
Christine Archambault (2011)
Barbara Erwin, Associate Member (2011)

Bylaw Review Committee (3 years)

Shelia Fitzgerald (2012)
Mary Hirschel (2013)
David LaBrie (2014)
Josephine Wojnarowski (2012)
Edward Ryan, Ex Officio

Cable Advisory Committee (1 year)

Eric Zahm, Chair
Constance Clancy
William Collins
Sean Hannon
Dale Johnston
Robert Nolin
Robert Pueschel (*Resigned- April 2011*)

Canal Park Committee (3 years)

Richard Constant, Chair (2012)
William Bacis (2012)
Theodore Belsky (2012)
Nancy Howard (2011)
Eleanor Klepacki (2012)
Gerard Lacasse (2011)
David Rundle (2013)

Capital Planning Committee (3 years)

Theodore Boulais, Chair (2012)
William (Roddy) Adams (2011)
Ira Brezinsky (2011)
Edward Boisselle (2011)
Richard Germain (2012)
John Pietras (2011)
Forest Price (2013)
Joan Rosner (2011)
Schley Warren (2013)

Commissioner of Whiting Street Fund (1 year)

Agnes I. Everson, Chair
Deborah Baldini
Melissa Couture
Hazel Snopek
Margaret St. Martin

Community and Economic Development Committee (3 years)

Jacqueline B. Charron (2011)
Wayne Cordes (2013)
Francis J. DeToma (2011)
Michael Fisher (2012)
Jeffrey Labrecque (2013)
Connie LaPlante (*Resigned- March 2011*)
Robert Pueschel (2012)

Connecticut River Channel Marking Committee (3 years)

Lucien Brunelle, Jr. (2012)
Robert Fowler (2012)

William Nevill (2011)

Conservation Commission (3 years)

John Fleming, Chair (2012)

Brad Allen (2014)

James Canning (2012)

Dennis Swartwout (2014)

William Bacis (2013)

Council on Aging Board of Directors (3 years)

Irene Bernstein 2013

Doris Bibeau 2013

Elaine Foley 2012

Elizabeth Innocent 2013

M. Connie Laplante 2013

Thomas McAuley, Jr. 2012

Susan Meyers 2012

Francis Collins 2012

Melide Normand 2012

Donna Robideau 2012

Judith Strzempko 2012

Kenneth Guilbault (Honorary Member)

Cultural Council (3 years)

Marion Canning (Ex-officio, non-voting) (2011)

Constance Clancy (Ex-officio, non-voting) (2013)

Roger Corriveau (*Resigned May 2011*)

Lucia Foley (2013)

Richard Matteson (2011)

Walter Morse (2011)

Ann Root (2012)

Roberta Salthouse (2013)

Martha Terry (2012)

Forestry Committee (3 years)

Lyndon Bagg (2012)

Michael Lamontagne (2012)

Steven P. Roberts (2012)

Historical Commission (3 years)

Josephine Wojnarowski, Chair (2012)

Susan Canedy (2012)

David Daly (2012) – *Resigned December 2010*

Gail LePine (2013)

Robert Sklarz (2012)

Kenneth L. Williamson (2012)

Holyoke Dam Relicensing Intervenor Status (1 year)

Richard Harris, Chair

Theodore Belsky

Marilyn Ishler

Jim Reidy

John W. Scibak

Janice Stone

Master Plan Implementation Committee (3 years):

Christine Archambault (2013)

Ann Eaton (2013)

Carl Geitz (2011)

Margaret Jodoin (2011)

Dan Kelleher (2012)

Jesse Lytle (2013)

Melissa O'Brien (2012) (*Resigned- May 2011*)

Linda Young (2012)

Municipal Golf Course Commission (3 years)

Ryan S. Bagley, Chair (2013)

Stanley Czerwiec (2012)

Patrick Dowling (2012)

William Foley (2011) – *Appointed June 2011*

Dale Gurek (2012)

David E. Levy (2011) – *Appointed June 2011*

Mark Zraunig (2011) – *Appointed June 2011*

Open Space Committee (5 years)

Nicole Sanford, Chair – (2015) *Appointed June 2011*

Dawn Archambault (2011)

Roger Beer (2015)

Richard Harris (2011)

Ron Michaliski (2013)

Dennis Swartwout (2013)

Tom Wallace (2015)

Personnel Board (3 years)

Paula Auclair, Chair (2011) – *Resigned December 2010*

Ann Eaton (2013)

Kris Gagne (2011)

Michael Kennedy (2013)

Alison O'Donald (2013)

Jenna Rahilly, Alternate Member (2013)

Personnel Review Board (3 years)

Paula Auclair (2013) – *Resigned December 2010*

Kris Gagne (2011)

Dr. Francis Nelen (2013) – *Deceased January 10, 2011*

Alison O'Donald (2012)

Mitchell Resnick (2013)

Jennifer Wolowicz

Recreation Commission (3 years)

Amy Foley, Chair (2013)

John Broderick (2011)

Patrick Dawson (2012)

Mark Du Bois (2012)

Jane Gawron (2011)

Ronald Michalski (2012)

Allan T. Tracy (2013)

Solid Waste Advisory Committee (1 year)

Theodore Boulais

Michael Fischer

Sharon Hart

John Higgins

Yem Lip – *Resigned March 2011*

Ron Michalski

Sustainability and Energy Commission (3 years)

Josh Abrams (2013)

Veronique Blanchard (2011)

Ed Boisselle (2012)
Wayne Doerpholz (2012)
Thomas Gebhardt (2011)
Richard Harris (2012)
Schley Warren (2013)
Daniel Whitford (2013)

**Town Meeting Electronic Communication Advisory Committee
(3 years)**

Leo Deschenes (2012)
Larry Dubois (2011)
Dale Johnston (2012)
Daniel J. Kelleher (2011)
John Paulin (2013)

Traffic Sign Committee (1 year)

Chief of Police David LaBrie, Chair
Safety Officer Jesse Camp
Selectboard Rep. Marilyn Ishler
Public Works Supt. Jim Reidy
Citizen Rep. David B. Rundle
Citizen Rep. Robert Pueschel

Trustees of the Old Firehouse Museum (3 years)

Gerard Lacasse, Chair (2012)
Robert Blaney (2012)
Todd Calkins (2012)
Brian Duncan (2012)
Wayne Gass (2012)
Brenda Griffin (2012)
Diane LaRoche (2012)
Barbara Randall (2012)
Josephine Wojnarowski (2012)

Wetlands Bylaw Administrative Appeals Committee (1 year))

Ralph Blank
Mark Cavanaugh
Sharon Hart
John Hine
Yem Lip

Youth Commission – Adult Members (3 years)

Carol Constant (2013)
Amy Foley (2011)
Carol Isakson (2013) (*Resigned- April 2011*)
Tanya Kopec (2012)
David LaBrie (2012)
Christine Reardon (2013) (*Resigned- April 2011*)
Tracy Stefanowicz (2011)

Youth Commission – Youth Task Force Members

Rob Archambault (2011)
Virginia Constant (2013)
Melanie Demakis (2011)
Dante Pio (2013)
Jessica Stefanowicz (2012)

Selectboard

<http://www.southhadley.org>

The Selectboard had a busy Fiscal Year 2011. The Board presented the warrants for two fall special town meetings and for the annual town meeting in May.

The Selectboard addressed the unsatisfactory performance of the Ledges Golf Club by appointing an Ad Hoc Committee and charged it with investigating all options regarding the operations of the golf course, including (1.) continuing town management, (2.) seeking to improve the operation through private management, or (3.) closing the course.

The Board executed the documents necessary to further the application to the state for assistance to build a new elementary school to replace the Plains School.

Following the approval of Town Meeting, the Board executed the documents to purchase property from Northeast Utilities that would be used, contingent upon future successive steps, to build a new library.

In January, the Selectboard endorsed the financial management review report received from the Massachusetts Department of Revenue (DOR). The Board used the report to develop its own goals and objectives, creating a document that showed the work that the Board would have to undertake to implement or to support the implementation of (1.) the DOR's recommendations, (2.) the recommendations of the Master Plan, and (3.) the separate recommendations of a consultant from Management Resources, Inc.

In July, at the recommendation of the Solid Waste Committee, the Selectboard approved the development and implementation of the "Pay as You Throw" program that later in the year would be symbolized by the new green recycling bags seen all around town.

During the year, the Board received reports and met with representatives of Interstate Waste Services concerning its proposal to use the new technology of a Mechanically Stabilized Earthen (MSE) Berm at the landfill.

The Board worked with the many other town boards, commissions, and committees. One of the most active was the Community and Economic Development Commission, and the Board observed with interest the efforts of the Commission to concentrate on South Hadley Falls. The Board also worked with the several entities that were established as a result of the adoption of the Master Plan, including the Master Plan Implementation Committee.

The Board continued to coordinate with the Town Planner concerning issues involving Holyoke Gas and Electric, including the development of Lower Riverside Park and Upper Gatehouse Park and the future demolition of the Texon Building. In other ways, the Board's agenda

seemed to bring more closely together issues that involve both the Selectboard and the Planning Board. The Town Planner worked even more closely with the Selectboard this year than in previous years, and the Selectboard appreciates his work, for instance in the analysis of the proposal by the Pioneer Valley Planning Commission, Beacon Integrated Solutions and Siemens Building Technologies to conduct "performance contracting" energy conservation work for town facilities.

The Board worked with the Pioneer Valley Planning Commission on applications for Community Block Grant (CDBG) money, housing rehabilitation, and preparations for a Hadley Street (Route 47) "Visioning" workshop.

The Board decided not to pursue an agreement with other communities for a regional dispatch service.

The Board worked with Fire District 2 concerning its efforts to annex property in an area in a northern corner of South Hadley.

Following town meeting's vote to rejoin the Hampshire Council of Governments (COG), the Board began to participate in the Hampshire COG and endorsed its health services regionalization proposal.

The Board considered at length the interpretation of the Town commons policy and revisions to the process of appointments to town boards, commissions, and committees.

The Board applauded the continuing good work of the volunteers at the community garden, the volunteers at a new food pantry, those who provide the seasonal Thursday Farmer's Market on the Town Common, and Know Your Town (KYT), for its efforts to engage residents in our town government.

The Board expressed its support for the work being done by the new South Hadley Youth Commission and the newly created Youth Director position was filled. It also endorsed the suicide prevention training held in Town Hall in September.

In December, the Board thanked Mount Holyoke College for its sponsorship of a successful fundraiser for the Youth Commission. The Board gratefully accepted a generous offer from Mount Holyoke College to pay for a three-day workshop in "Mental Health First Aid," which would be offered in the autumn, and open to all South Hadley residents. The Board was impressed by the communication it had with the College's new President.

To continue to be informed about issues affecting town government, Selectboard members attended meetings held by the MA Municipal Association, the Hampshire County Selectman's Association, and other entities.

In April, the board reorganized, with Robert Judge assuming the Chair, Frank DeToma the Vice-Chair, and Bruce MacCullagh the Clerk. The Board thanked John Hine for his service as Chair in the previous year.

The FY 2011 work above does not include the many more routine activities of appointments, contract and license awards, public hearings, budget work, personnel decisions, and communication with the public.

The Board thanks the staff who supported its efforts during the year. It is the efforts of our employees that make the accomplishments of the Board possible.

The Board noted again the great amount of work that is done on behalf of the town by the many volunteers who serve on our boards, commissions, and committees. The Board thanks those volunteers, without whom much of the work of town government could not be accomplished.

The SB looks forward to another productive year in FY 2012.

Respectfully submitted,
Robert Judge, Chair

Board of Assessors

Fiscal 2011 welcomed a new member to the board, Mr. Kevin Taugher. Mr. Taugher received his assessor's qualification through attending the annual assessor's school at UMASS in August. This made him eligible to classify property as well as sign all necessary paperwork relative to the Fiscal 2011 town and district tax recapitulation sheets.

In keeping with the ever growing public need for transparency within government, the Assessors office has been diligent in its compliance. With aggressive changes to the Open Meeting Law, modifications needed to be made in how the Board carries out its business, including posting agendas and meeting minutes on the town's website. The Associate Assessor assisted with coordinating an Open Meeting Law seminar through the Hampden Hampshire Counties Assessors Association which was held in South Hadley for not only assessors but any public official. This was also taped by our town's cable studio for anyone wishing to view the DVD.

It was realized during the year that the assessor's web page was running out of space. The entire page was revamped to accommodate ease of use and creation of space for more information to be added. Two forms have been added to the site. The first is an Address Change Form for folks to download as this is requested frequently. Also, a new Abutter's List Request Form was created for uniformity as well as tracking purposes. This was not only added to the website but also provided to departments that would typically utilize the form.

At the end of fiscal 2010 we had started communications with Pioneer Valley Planning Commission to place our property record cards within the digital mapping program they were contracted to put in place.

We worked with both our vendor (Vision Appraisal) and our IT department to provide data files to the vendor for creation of property record card documentation to be placed on the Town's website. When the information was received back from Vision it was determined that all files needed to be renamed. The technician in the IT department started this task without question so that we could move forward with this project. The property record cards were then added to the digital mapping program at the start of this fiscal year. As there was a cost associated with the generation of these files as well as additional time spent by the IT department on configuration, we started looking into other possibilities to create these files. The Associate Assessor contacted the Town of Amherst's GIS Administrator, Mike Olkin, as he completes this task annually for Amherst in-house. He was gracious enough to allow the IT staff and the Associate Assessor to come to his office for a demonstration. He was also gracious enough to provide us with a copy of the script he uses to complete this task at no charge. Through the diligent efforts of our IT department, for which we thank them greatly, the script was changed to conform to our needs and the files were processed and completed by March 14 at no cost to the town.

This year with budget reductions, we needed to find a way to save money within the department. Starting on July 1, 2010 we started retrieving our own deeds from the Registry of Deeds website. Our typical budget expense for these transfers can range from \$1,100/year to \$1,500/year. There were a few stumbling blocks as we needed to create reports etc. to ensure all transfers were retrieved and processed, however the procedure has been embraced by the staff and is working well. From July 1, 2010 through June 30, 2011, four hundred and one (401) transfers were made on three hundred eighty six (386) parcels.

As you can see, this office utilizes technology as much as possible. In addition to the above changes, this year the town implemented a new email system as well as a new phone system. Also, this fiscal year the Munis software was upgraded twice (version 8.1 then version 8.2). Each time extensive testing of the software must be completed and was in a timely manner.

This year there were many Appellate Tax Board cases concerning both real estate and personal property that were settled. On the real estate side there were two properties both with three years of appeal. Through successful negotiation the cases were all withdrawn with no cost to the town. For the personal property cases, there are many pending appeals with wireless phone carriers stretching back to 2004. Through months of negotiation and analysis the town settled five years of appeals with one company at minimal cost to the town.

The Board of Assessors tries to promote public understanding of the Assessor’s office and its activities to the general public. Our office hopes that the public would contact the office with any questions they have. The Board would like to remind the general public that most of the information in our office is public and it is the Board’s hope that people would feel free to come in and look up information regarding real estate within the Town as well as accessing answers to numerous questions and reviewing properties on the Town’s website.

The work involved in the Assessor’s office is of a complex nature and could not be accomplished without the staff within the department. To them we say thank you. In addition, the cooperation and assistance of all the department heads, supervisors and their staff are sincerely appreciated.

In closing, the Board of Assessors is once again pleased to represent the Town of South Hadley as an independent elected board and self-governing body, and we will do our best to treat all taxpayers fairly and equitably during our tenure.

Respectfully submitted,

Kevin E. Taugher, Chairman
 Hazel R. Snopek, Clerk
 Francis M. Conti, Member

OFFICE STAFF:

Melissa L. Couture, Associate Assessor
 Irene Greenia, Assistant to the Associate Assessor
 Maureen Cronin, Senior Clerk

Board of Appeals

The Zoning Board of Appeals received no applications during the past year for either variances from the Zoning By-Laws or for administrative appeals. The Board met once for its annual organizational meeting. Martha Terry attended a training seminar on June 15, 2011 in Marlborough, MA on *The Next Chapter of 40B: The Latest Development in the Affordable Housing Law.*

Respectfully submitted,

Martha Terry, Chair

Board of Health

The primary responsibility of the local Board of Health is to respond and act on any situation that may affect the health and safety of the general public. Most of our duties are contained within many statutes, including mandatory licensing and inspection programs.

The Board of Health continues to respond to and educate the public on health issues such as Hepatitis A, Rabies,

Lyme Disease, West Nile Virus and Salmonella through local press releases, the media and our Cable Access Channel 15.

The Board of Health director has spent time this year on the Town’s Solid Waste Advisory Committee and creating a “Permanent Unwanted Medication Program.” In addition, the Director of Public Health serves as Chair of the following regional committees:

- Mt. Tom Tobacco Coalition (receiving \$8,000 in grant funding)
- Hampshire Emergency Preparedness Coalition (receiving \$16,000 in grant funding). These funds contributed \$4,200 toward the town’s emergency notification system (Connect CTY) and enabled the purchase of the following items: a SmartBoard for emergencies, safety barriers, rescue throw bags for police vehicles, and contracted services to create a listing of all businesses in town.
- Vice-President: Western Massachusetts Public Health Association
- Member: Local Public Health Institute of Massachusetts (Boston University) Advisory Committee
- Member: Suicide Prevention Committee
- Member: Drug & Alcohol Task Force

During the period of July 1, 2010 through June 30, 2011 the department issued the following permits:

Food Service	\$12,610.00
Retail Food	\$3125.00
Mobil Food	\$475.00
Catering	\$500.00
Frozen Desserts	\$200.00
Milk	\$140.00
Camps & Pools	\$18.00
Health Establishments	\$2,450.00
Burial Permits	\$1260.00
Funeral Directors	\$300.00
Septic Hauler	\$6,450.00
Septic Installer	\$950.00
Septic Systems	\$300.00
Perc Test	\$200.00
Portable Toilets	\$300.00
Tobacco Permits	\$3075.00
Total	\$34,135.00

Our staff is successful in their efforts because of our strong and supportive three member Board of Health, who prioritize protecting public health above everything.

We acknowledge and appreciate the assistance and cooperation of all Town Boards, Department and Commissions.

It is with deep regret that we acknowledge the loss of a former member/chair of our board, Dr. Francis Nelen. For

more than 11 years, he served as the guiding force for Public Health in our community, both through the strong prevention and health promotion programs he was involved in and through his leadership roles. We, his colleagues and associates, offer our sincere sympathy to Dr. Nelen's family and friends and join them and the community in mourning the loss of a true champion of Public Health.

Respectfully Submitted ,

Walter R. Wolf, DPM, Chair
 Michael A. Rosner, MD, Vice Chair
 Herman J. Picard DC, Clerk
 Sharon D. Hart, Director of Public Health
 Margaret E. Bernard, RN, Community Health Nurse
 Fred Marion, Plumbing & Gas Inspector
 Robert Whelihan, Animal Control Officer
 Robert Dufault, Animal Control Officer
 Doris Leclair, Senior Clerk

Animal Control Department

The Animal Inspectors answered complaints on the following animals for the period July 1, 2010 through June 30, 2011.

Barn/Stable Inspections	60
Bats	3
Bears	5
Beaver	1
Birds	28
Cats	40
Coyote	12
Fox	8
Goats	12
Racoons	73
Opossum	14
Skunks	10
Snakes	1
Turtles	2
Rabbits	1
BOH Home Inspections	4
Total Calls Answered	221

Animal Control Officers/Inspectors are available 24/7 for any animal investigation including Rabies, West Nile Virus or any type of animal call that might need immediate attention. Inspector Robert Whelihan and Inspector Robert Dufault are equipped and trained to handle various situations involving the health of our community. Director Sharon Hart is always kept informed of all problems involving health issues.

Respectfully submitted,
 Inspector Robert Dufault
 Inspector Robert J. Whelihan, Sr.

Gas and Plumbing Inspector

During the period of July 1, 2010 through June 30, 2011 the following permits were issued:

PERMITS	FEES
306 Plumbing	\$14,145.00
315 Gas	\$12,425.00
620 Total Permits	\$26,570.00*

*an increase of 76 permits from last year.

Over the past year I have successfully completed state required continuing education. I have attended several seminars and meetings pertaining to installation and safety as they relate to the plumbing and gas industry. I have attended workshops and received certification in the newest allowable materials.

Respectfully Submitted,

Frederick Marion
 Gas and Plumbing Inspector

Public Health Nurse

Vaccinations		Clinics
Seasonal Flu	474	6 (plus homebound & office visits)

10 residents with latent TB were followed up monthly

DISEASE SURVEILLANCE	STATUS
Calicivirus/Norovirus	1 confirmed
Campylobacteriosis	1 confirmed
Cryptosporidiosis	1 confirmed
Giardiasis	1 confirmed
Group B streptococcus	2 confirmed
Haemophilus Influenzae	1 confirmed
Hepatitis B	1 confirmed
Hepatitis C	4 probable
Hepatitis C	5 confirmed
Human Granulocytic Anaplasmosis	1 revoked
Influenza	1 confirmed
Lyme Disease	5 suspect
Lyme Disease	4 probable
Lyme Disease	3 confirmed
Lyme Disease	5 revoked
Pertussis (and other Bordetella species)	1 confirmed
Salmonellosis	2 confirmed
Streptococcus pneumonia	3 confirmed

Residents of all ages received immunizations at clinics.

Monthly blood pressure and several glucose screenings were conducted throughout the year. Many visits were also made to home-bound, uninsured and neglected in need of assessments, screenings and referrals.

Respectfully submitted,
Margaret Bernard, R.N.
Community Health Nurse

Building Commissioner

During the period of July 1, 2010 through June 30, 2011, the Building Department issued 425 building permits and 95 Certificates of Inspection. A total of \$76,090.50 was turned over to the Treasurers Office for building permit fees with an estimated value of \$21,474,285.00 for improvements.

<u>PERMITS</u>		<u>FEES</u>
Above Ground Pools	8	200.00
Additions	12	2,146.00
Canopy	1	100.00
Cell Tower	1	200.00
Chimney	1	0.00
Commercial New	1	1,896.00
Commercial Renovations	10	13,132.35
Decks	20	590.00
Demolition	10	375.00
Doors	13	345.00
Exterior Stairs	1	45.00
Fence	18	450.00
Fireplace Insert	2	50.00
Fire Suppression System	2	200.00
Garage	9	2,230.40
In-ground Pools	1	50.00
Insulation	21	545.00
New Condos	12	8,269.35
New Duplex	2	1,890.00
New Homes	18	16,346.90
Pellet Stove	4	100.00
Porch	4	335.00
Ramp	2	295.00
Renovations	63	9,278.50
Roof	76	2,390.00
Roof/Siding	5	255.00
Shed	30	750.00
Sheet Metal	1	25.00
Sheet Metal Commercial	2	50.00
Siding	13	350.00
Signs	3	210.00
Skylights	1	25.00
Solar Panels	1	25.00
Stoves	3	75.00
Temporary Building	1	100.00
Tent-Temporary	8	475.00
Windows	35	870.00

Windows Siding	3	150.00
Wood Stove	7	175.00
TOTAL	425	64,994.50
<i>Certificate of Inspections</i>	<i>95</i>	<i>11,096.00</i>
Grand Total		76,090.50

Respectfully submitted,
Steve Reno, Building Inspector

Cable Television Advisory Committee

Hiring a new station manager was a matter of vital concern for the community television operation. Justin LeTellier, who was manager for over two years, left in April for a new position with Bay Path College. A search committee was formed consisting of Town Administrator Paul Beecher, Personnel Officer Jennifer Wolowicz and two CATV Committee members. It was determined that Cable Assistant Daniel Pease would serve as Interim Manager until a new Studio Manager was in place. Entering the new fiscal year, the search process is still underway.

Interim Studio manager Daniel Pease reports on the year as follows:

This year saw the upgrade of our control room to a state-of-the-art digital facility. This upgrade greatly improved the quality of programming produced in the studio, as well as allowed students to learn on equipment that will more closely resemble what they would encounter in a professional setting. We also finished work on re-networking the studio which has helped deliver a higher speed of internet and allowed us to incorporate a wireless network as well.

We also have continued our effort of web-based outreach. We now offer over 240 programs online as part of our "On-Demand" service including Selectboard and School Committee meetings. We also continue to update our Facebook Page (facebook.com/shctv15). This allows us to easily reach many community members, including students, who use the site regularly. We currently broke 100 "likes", so please check us out to stay updated with SHCTV15.

GREATER SOUTH HADLEY COMMUNITY

This year has shown a wonderful increase in new programming. A few were conceived and produced by studio staff, including: "To the Point" & "Off the Shelf". Others were inspired by town events and new ventures including: "Community Garden", "Farmers Market" and "Concert on the Common."

In addition to new programming produced by staff, there was also an increased volunteer base which resulted in some great recordings of South Hadley sports. Mainly football and basketball games were recorded this fall and winter with help from former students Addison Boroff and

Dan Dubuc. They assisted in setting up multi-camera shoots and announced the games live.

Channel 15 has continued to bring residents live and recorded Selectboard, School Committee and Town Meetings, as well as other meetings of interest to the broader community, including Know Your Town.

SCHOOL

Staff assisted in teaching “Visual Media” students basic video production and editing. The class produced approximately 10-12 programs including commercials, public service announcements, and short films. Staff also worked with the music and theater departments to film several performances highlighting the many talented children of South Hadley.

Justin LeTellier and Daniel Pease served as advisors for the extra-curricular club “Tiger Times” – the student-run TV news program and also assisted students with their production of video projects. They also functioned as a mentor in the High School’s “Connections” program by supervising student Peter Lambert as a production assistant in his internship program.

Respectfully submitted,

Eric Zahm, Chair
Constance Clancy
William Collins
Sean Hannon

Dale Johnston
Robert Nolin
Robert Pueschel



**Arbor Day Planting of Redbud in Honor of Conservation Commission’s 50th Anniversary.
(Lin Pickle, Linda Young and George Hahn in front)**

Conservation Commission

The year 2011 marks the 50th anniversary of the creation of the South Hadley Conservation Commission. Two ways we have celebrated so far are the Conservation Commission exhibit at the Firehouse Museum and the Arbor Day Committee’s honoring of the Commission this year. The exhibit includes historical documents, wildlife sculptures by South Hadley High School student artists, and wonderful real preserved birds, turtles and other animals on loan from Granby. The Arbor Day festivities honored the Commission’s 50th anniversary with the

planting of a beautiful redbud tree. In furtherance of the Commission’s responsibilities to protect wetlands and open space, we received the donation of a Conservation Restriction on six acres of wooded wetland off East Street Court that adds to existing conservation land and are working on a few more small conservation land projects.

Our biggest achievement this year was the completion of the Agricultural Preservation Restriction (APR) on 100 acres of McCray’s farm on the west side of Alvord Street. These acres are now permanently protected from development and, added to the 130 acres of APR land already owned by the McCray’s across the street, they create a large swath of scenic landscape with fabulous views to Mount Tom and the Mount Holyoke Range. Many thanks to all who contributed to make it happen, especially The Kestrel Trust and the MA Department of Agriculture.

Between July 1, 2010 and June 30, 2011 the Commission met 22 times to hold public hearings and meetings on proposed projects. We received five new Notices of Intent and 10 new Requests for Determination, and continued review on other projects. We issued 10 Determinations of Applicability, six Orders of Conditions and nine Certificates of Compliance. We also approved 26 Building Permits which included 16 new, single-family houses and a number of condominiums. The Commission also issued three Emergency Certification Orders, five Enforcement Orders and four violation letters. The Governor’s Act of 2010 automatically extended all land use and wetland permits current between August 15, 2008 and August 15, 2010 another two years beyond their expiration date. All of the wetland applications required plan review, site visits, legal notices, public meetings or hearings, issuance of Orders or Determinations, and monitoring. The most activity for monitoring and permitting involved the Mountainbrook subdivision this year. The Commission Orders approved sidewalk and drainage work on Canal Street, replacement of the outlet structure at Titus Pond, rebuilding of a house in Riverfront off River Road, invasive plant removal off Pearl Street, Mount Holyoke College’s Lower Lake Dam gate replacement, and the landfill’s vertical expansion of cell 2E.

The Conservation Administrator continues to monitor active projects around town for adherence to the commission’s Orders of Conditions; attend meetings on town issues; advise the public and the Commission on administrative procedures; and offer conservation department input on various projects including landfill expansion proposals, Texon building demolition and site re-use, and Planning Board permit reviews. The Administrator participated in meetings of the Intervener Status Committee on the Texon Building, Lower Riverside Park and Gatehouse Park; the Connecticut River Scenic Farm Byway committee; and the New England National Scenic Trail Advisory Committee. In addition we completed and put into effect regulations for the local

wetlands bylaw, which includes application fees that the Town receives as revenue.

The Conservation Commission continues work on trails and management of the conservation areas. We worked with the Trial Court Community Service crews on three occasions to re-open overgrown trails for public use at Bagg-Pierce Wildlife Sanctuary and Bachelor Brook North. We also had help with trail maintenance from volunteers including Lin Pickle and Bill Bacis; and Home Improvement Associates and Count Me In for an “Extreme Bridge Makeover” at Black Stevens Conservation Area in October. Many thanks to Home Improvement Associates for their time, skills and hard work preparing plans and materials and directing volunteers in this fun and fruitful effort, and to 84 Lumber for the wood. We also thank Eagle Scout Brandon Tetrault for his help leading a group of scouts in creating a new trail at Bachelor Brook-Stony Brook near the soccer fields (with Lin Pickle’s help), and repairing the dirt access road to the corn field. We also worked with the police on curtailing ATV use in the Black Stevens Conservation Area, and with the Board of Health to discourage dumping of yard waste at the Trompke Conservation Area with the use of surveillance cameras. With the help of DPW we installed a bench at the LeBlanc Conservation Area for walkers on their way up or down Brainerd Street. For outreach to the public, the Conservation Administrator made some new trail maps, and she and Lin Pickle led two public hikes in October, on the new trail at Bachelor Brook north of the Rt 47 bridge, and into the Bynan Conservation area off Lyman Terrace. Lin also did a talk to a standing room only crowd at the South Hadley library in July on the “Hidden Trails of South Hadley.” Many thanks for all his efforts again this year to our #1 volunteer Lin Pickle.

Respectfully submitted,
John Fleming, Chair
Dennis Swartwout, Vice-chair
James Canning, Secretary
W. Bradford Allen, Commissioner
William Bacis, Commissioner
Janice Stone, Conservation Administrator
Linda Scott, Conservation Clerk



New Bridge and Work Crew at Black Stevens Conservation Area.

Council on Aging

According to the U.S. Census Bureau forty percent of South Hadley’s population is 50 and over; almost one-fourth of that percentage encompasses individuals 85 and over. In addition almost fourteen percent of the population is between 40 and 49. With fifty-four percent of the population turning 60 in the next twenty years programs must be developed to insure the needs of the growing population are met. It is a documented fact that exercise is the key to healthy aging and the need to provide a large variety of exercise programs, suited for mature individuals, will be one of the areas addressed in future years. But the senior center, being housed in an old building, requires adequate facility maintenance in order to successfully provide the vast array of services for approximately 600 individuals who visit our Center each week. The senior center is in a great location and provides easy access to grocery stores, banks, restaurants and public transportation, although public transportation is limited in service. The majority of elder transportation is provided by our COA van and the PVRTA Dial a Ride service. The most recent application for CDBG grant funding for the roof repair, HVAC upgrade and structural work in the basement was denied. However, an appeal has been sent to the state.* It is very important to look to the future because the elder population continues to increase and evolve in needs and a new senior center will surely be needed, though an efficient and well-designed senior center will conceivably take years of planning and fund-raising.

Three new members were welcomed to the Board: Doris Bibeau, Frances Collins and Elizabeth Innocent. Two-hundred and twenty-three residents born in 1951 were added to the newsletter mailing list.

Below are the numbers of services provided for the core programs:

- ❖ Nutrition-11,359 congregate meals served to 600 individuals
- ❖ 18,912 home-delivered meals provided for 162 individuals, a **2 % increase** from last year (Congregate numbers remain constant, yet this is not the situation in most senior centers.)
- ❖ Transportation-4,321 trips provided (508 for grocery shopping)
- ❖ Activities:
- ❖ Recreation-10,096 units;
- ❖ Senior Travel Club Trips-600;
- ❖ South Hadley Reads – 11 people participated;
- ❖ PVRTA ticket sales increased to 240 units, a **40 % increase** from last year;
- ❖ Phone calls to the senior center-9,711 a **14% increase** from the previous year;
- ❖ Forms- 75 distributed;
- ❖ Community Education-363 units
- ❖ SHINE (Health Insurance Assistance)-102 individuals assisted with insurance plan options

- ❖ AARP Tax Assistance-228 individuals benefited from this free volunteer service with income tax preparation
- ❖ Fuel Assistance-116 applications (60 and over);
- ❖ 52 applications (under 60);
- ❖ 109 requests for information only;
- ❖ 6 applications for Joe for Oil
- ❖ Health Equipment Loan for all residents: 435 pieces of equipment were borrowed and returned, a **58% increase** from last year
- ❖ Individuals attended an exercise programs 2,840 times-a **73% increase** from last year
- ❖ Senior Net provided 548 units of computer education.
- ❖ Health Screening services provided approximately 1,178 units of service, a **30% increase** from the previous year.

OUTREACH AND ASSISTANCE: Since becoming a certified SHINE Counselor, Angie Wright has assisted 125 individuals on issues with health insurance, including Medicare and Medicaid. Other services include: Food Stamp (SNAP) applications (14) and 10 information requests; 26 Safe-link applications; 13 Lifeline applications and 50 referrals to other agencies. An additional fourteen elder households have successfully applied for Brown Bag assistance. The Brown Bag Program under the umbrella of the Western Mass Food Bank provided 1,183 bags of food to income-eligible individuals, continuing to deliver to elder's homes and housing sites. Farmer's Market Coupons were distributed to 60 elder households. A faithful volunteer made telephone calls to 2,477 residents 60 and over to wish them a "Happy Birthday". The Caregivers, Diabetes, Lo-Vision and Bereavement Support Groups all continue to draw new participants and **423 units** of service were recorded for these programs. The Peek and Poke rack continues to provide well over 700 free articles of clothing to those who visit and donations of clean and up-to-date items are always appreciated. The "Free Table" continues to be a source for various items and is a very busy place! Generous donors continue to add to the library by sending in current-release hard-cover books. Thirty people, 90 and over attended the 90+ birthday luncheon and Helen Komer at 98 was the oldest in attendance and received her own birthday cake. All celebrants turning 90 received special certificates from the State Legislature courtesy of Representative John Scibak. Shopping assistance provided 82 shopping trips for service for 4 individuals. Title III Grants offered Older Americans Act funding through WestMass ElderCare and provided 83 snow plowing trips, 13 hours of yard work, and 127 personalized trips with companions/escorts, a **32% increase** from last year.

Christmas Baskets: Fewer baskets were distributed and with the addition of a community food pantry more emphasis will be placed on the distribution of grocery store gift cards and electric credits for individuals needing financial assistance. In December of 2010, only ten households elected to receive a holiday basket but fifty-six families chose grocery store gift cards and 41 households received an electric credit. In the spring eighty-two elder

households received an additional fifty-dollar credit on their electric bill. The Masons provided gifts for several families and All Saint's Church sponsored a giving tree and 52 individuals received a holiday gift through their generosity. The First Congregational Church cookie sale coordinated by Karen Anderson provided \$843 for the annual program. Your support is greatly appreciated and essential to the success of the holiday gift program.

Talented and generous knitters continue to provide mittens, hats and scarves and lap blankets for various area social service agencies, churches and the food pantry as well as continued donations for premature infants at Bay State Neo-Natal Center.

South Hadley TRIAD produced the program about "Safety" in the spring of 2011. Thanks to Dan Pease the program is on Channel 15. In addition, House Numbers and Files of Life are distributed through TRIAD and daily checks are made on individuals who live alone through the "Are You Okay?" program.



Stella Warzenski, Jeanne Garon and Dolly and Harry Crossland attend the Halloween Luncheon.

During the past year three former staff members passed away: Shirley Martin who was the Office Senior Aide, Claire Puppek and William Todd, both home-delivered meals drivers. Also, four former members of the Council on Aging Board passed away: Edward (Bill) Bielanski, Shirley Martin, Dr. Francis Nelen and Barbara Jean (B.J.) White. B. J. was also a long-time member of the WestMass ElderCare Advisory Board. We extend our sincere sympathy to their families.

Without the commitment of over 200 active and faithful volunteers the number of services provided at the Senior Center would not be possible. This year 18,500 volunteer hours were recorded or the equivalent of 10 full-time employees. Sixteen new volunteers were added to the program. The staff takes pleasure in hosting the annual Volunteer Appreciation Event in April. The Friends of the South Hadley Elderly with their independent volunteer program provided \$4,500 to subsidize all of the special events and gifts throughout the year and provide a

photocopier and its maintenance for the office. Sincere appreciation is extended for their financial support.

Transition continued when Wayne Walton announced his plans to retire after working at the Senior Center for ten years. In November of 2010, James Tomlinson was hired as the Assistant Cook. In addition, Ola Herbert joined the COA staff as a much-needed and well appreciated part-time Senior Clerk.

Accomplishments included renewal of a three-year nutrition contract with WestMass ElderCare, Inc., an interview with the Director, Social Service Coordinator and Board member on "To the Point" which aired on Channel 15, completion of a Volunteer Manual, re-organization of the Senior Center Library with the assistance of three volunteers, a Girl Scout Silver Project which provided health and beauty gift bags, "Count Me-In" volunteer projects that included home-delivered meals gift bags, knitting project for local distribution, a sing-along by High School students, painting of the Conference room ceiling by students and teachers, and placemats and table favors for the dining room. New programs include a monthly celebration of a World Country at lunch, 2 trips to Bright Nights, Yoga and a Music Appreciation Class.



Choralites Floyd Downey, Jan Boczon, Jackie Herd and Gerry Durand perform at holiday luncheon.

Financial support was provided by the Town of South Hadley, the Executive Office of Elder Affairs, WestMass ElderCare, Citizens for Citizens, Friends of the South Hadley Elderly, Inc., South Hadley Senior Travel Club, HIP (Health Information Partners Group), the South Hadley Women's Club, the local churches and the generous support of the local businesses and the community.

Our hope is to receive funding within the next year to make the necessary repairs to secure the integrity of the structural posts in the basement, to update and relocate the heating/cooling equipment from the dining room ceiling and convert to a more energy-efficient system and replacing the Senior Center roof and drainage system. The Senior Center is well worth the investment because it is

truly a "home away from home" for more than 600 individuals every week.

***Happily, in late August of 2011 town officials learned that thanks to the advocacy of State Senator Stanley Rosenberg and State Representative John W. Scibak, South Hadley was awarded \$406,450 in FY 2011 CDBG Reserve Funds to replace the senior center roof. Combined with \$250,000 from an earlier CDBG award, the money will be used to install a new roof on Council on Aging headquarters by October 31, 2012.**

COA STAFF:

Director: Joanne K. Trybus
Assistant Director: Lisa Napiorkowski
Social Service Coordinator: Angela Wright
Activity/Volunteer Coordinator: Anne O'Connor
Senior Clerk: Kathryn Gallivan
Senior Clerk: Ola Herbert
Food Service Coordinator: Billy Poe
Assistant Cook: Wayne Walton through November 2010;
James Tomlinson
Hot Meals on Wheels Coordinator: Liz Methot
Hot Meals on Wheels Drivers: George Perreault
Nancy Blodgett
Francis Cyr

Custodian: Bob Methot
Sub Custodian: Richard Dufault, Muriel Hunter and
volunteer Dan Jodoin
Minibus Driver: Richard Carrigan
Sub Drivers: Minibus-Fran Wagner, Al Guyott, Roger
Duval; HMOW-Richard Belanger, Al Guyott, Sal Canata,
Kathy Lamontagne, Alice Pont, Richard Dufault, Robert
Blodgett
Sub Cook: Howard Kirkpatrick
Citizens for Citizens/Springfield Partners for Community
Action sponsored Senior Aide: Muriel Hunter

Respectfully submitted,

M. Connie Laplante, Chair
Donna Robideau, Vice Chair
Melide Normand, Secretary
Irene Bernstein
Doris Bibeau
Frances Collins
Elaine Foley
Elizabeth Innocent
Thomas McAuley, Jr
Susan Myers
Judith Strzempko

Cultural Council

Local Cultural Council (LCC) Program Grants

Eighteen (18) LCC program grants totaling \$6,727 were awarded for cultural programs during the most recent funding cycle. The council received twenty-eight (28) applications, with requests totaling nearly \$18,000. The South Hadley Cultural Council will accept applications for the next cycle in the fall, with a deadline for proposals of October 15, 2012.

Grant recipients included the South Hadley Community Chorus, the South Hadley Children’s Chorus, the Black Cat Theater, and the South Hadley Recreation Department’s Summer Concert Series. The Plains and Mosier Elementary Schools and South Hadley High School received funding for in-school programs centered on storytelling, dance, and multicultural music. Students from South Hadley Middle School will attend a theater production about math and science at Springfield’s City Stage. Additional details about grant awards are available at: www.mass-culture.org/south-hadley

The South Hadley Cultural Council is part of a network of 329 Local Cultural Councils serving all 351 cities and towns in the Commonwealth. The LCC Program is the largest grassroots cultural funding network in the nation, supporting thousands of community-based projects in the arts, sciences and humanities every year. The state legislature provides an annual appropriation to the Massachusetts Cultural Council, a state agency, which then allocates funds to each community.

Envisioning the Cultural Landscape of South Hadley

The council held open ‘visioning’ sessions in May and October of 2011 seeking input from the community. Those who attended included practitioners in a wide range of disciplines, as well as those who enjoy and support the arts. All were enthusiastic about creating opportunities for connecting with others who share their interests and expressed support for future meetings. Findings from the sessions will inform and guide local grant guidelines, as well as cultural planning and activities. Additional meetings are planned for 2012.

Key needs and opportunities identified by participants included:

- ❖ Cultural calendar functions, including web-based tools for regional program planning and audience development
- ❖ Arts spaces (especially permanent space) for display and exhibit, classes, and performances
- ❖ Arts and economic development opportunities, especially in the Falls
- ❖ Directory of the town’s creative community/resources, platforms to bring people together

Master Plan implementation

The Council is assisting in gathering data about community venues where meetings and cultural activities might be held, with a goal of publishing the information on the town website. Information about annual events and a list of local resource links are also being compiled for the

website. The Council studied a number of regional calendars and has recommended the Massachusetts Pioneer Valley online calendar www.artspioneervalley.com to the local arts community for regional event planning and listings, based on overall functionality and ease of use for individuals and organizations wishing to post information about events. A number of calendar options are outlined at the [South Hadley Arts](#) link on the Cultural Council area at: www.southhadley.org/Pages/SouthHadleyMA_Bcomm/cultural

Respectfully submitted,

Lucia Foley, Chair	Marion Canning
Bobbie Salthouse, Vice Chair	Connie Clancy
Richard Matteson, Treasurer	Walter Morse
Martha Terry, Secretary	Ann Root

Dog Officer

My report as Animal Control Officer from July 1, 2010 thru June 30, 2011 is as follows:

Calls Received	1172
Dogs Unrestrained	55
Dogs Claimed	47
Dogs Adopted	8
Dogs Euthanized	0
Cat Complaints	60
Other Animals	176
Citations	5

Animal Control is available 24/7 for animal problems. We wish to thank the following for their help and assistance.

Members of the Police Department
VCA South Hadley Animal Hospital Staff
Memorial Drive Animal Clinic/Dr Cutting/Staff
The Homeless Cat Project / Linda Gaunt
Granby Dog Officer Gordon Landry

Respectfully submitted,

Robert Dufault	Robert Whelihan
Animal Control Officer	Asst. Animal Control Officer

Emergency Management

This past year saw the Emergency Management Department faced with a series of weather-related problems unlike recent years. A series of closely spaced winter storms dropped a large amount of snow which caused roof problems all across Massachusetts. South Hadley was fortunate and only experienced minor problems unlike some cities and towns which saw more collapses of residential and commercial buildings. Then

the June 1st tornado reminded Western Massachusetts that even though these are rare weather events in New England they can occur and cause widespread damage. Again we were lucky and were spared any serious damage. But these and other events caused us to review our emergency warning systems and begin a series of presentations on Emergency Preparedness to our residents. The first presentation was at the South Hadley Public Library on May 25th. Shortly thereafter the Emergency Management Director was invited to visit the South Hadley Housing Authority and discuss the concepts of emergency preparedness for SHHA residents. Future programs are being planned to build on these beginnings. In addition, emergency preparedness articles and tips are being posted on the Emergency Management Section of the town's website.

In December 2010 the town was awarded a \$5,000.00 Emergency Management Performance Grant in recognition of our efforts to continue to prepare our community for any emergency. We are currently using this grant to improve our emergency communications capability.

Respectfully Submitted,

Forrest Price
Director of Emergency Management

Forestry Committee

The Committee held two meetings in fiscal 2011 (spring and fall). Judd Forest Reservation is in good condition. The area is kept clean of broken glass and invasive exotic plants. All bounds are in good condition. The gate on Old Amherst Road is kept locked, by and large eliminating drinking parties with their broken glass. The signs that were placed in the park in the previous year are still in place and in good condition.

The Reservation is used by the Boy Scouts for camping, hiking, and nature study. The University of Massachusetts Salamander Study is ongoing. There is only one study pond within the Reservation. We are still awaiting a response on the draft Town Policy on invasive exotic plants.

The committee is working on a park usage form to be submitted to the Town of South Hadley for approval in 2012. A draft was previously submitted and changes need to be made. The park is currently being used by hikers, hunters, mountain bikers and the scouts with the no apparent problems.

Respectfully submitted,

Steven P. Roberts
Forestry Committee Chairman

Gaylord Memorial Library

www.GaylordLibrary.org

“Libraries...America’s great information equalizers.”

Technology has changed the way people use libraries, but libraries are far from obsolete. Libraries play many roles in our world, and remain relevant and important to all of us, regardless of our age or stage in life.

Gaylord Memorial Library continues to enrich our community as a lively and magical place for adults and children of all ages and from every economic level. The Library has always been a free source of leisure reading, entertaining and educational media and periodicals, and relevant and inspiring programs for all ages. It has also become a great place to stay connected with the ever-increasing amount of digital and print information. A vital role of librarians today is to educate the public in the best ways to access and evaluate that information, and to respond to changing technology in order to best serve the public.

“Gaylord Library is a celebration of learning ... that is available to all, regardless of one’s social standing or circumstance.”
~ Sophie M.

There’s something for everyone at Gaylord Library. Our active Youth Services Department, dedicated to serving the youngest in our community, offered 89 day and evening programs for babies to teens. In addition to drawing families, we serve area day care centers and scouting groups, and reach out to South Hadley’s schools through programs such as “Celebrate Reading”, a gathering of reading teachers, parents, students and librarians who support children struggling with reading.

“One World, Many Stories”, the Massachusetts Summer Reading Program, stresses the importance of cultural understanding while providing a fun way to retain reading skills over the summer. Storyteller Tim Van Egmond kicked off the program with a rousing performance supported by the South Hadley Cultural Council. Stories, crafts, Toddler-Time, and prizes make summer reading special and motivating for children of all ages.

In December, area children and their parents crowded around four “make your own gifts” tables to hear stories and prepare for the holidays during the annual Stroll, co-sponsored with South Hadley’s Chamber of Commerce.

“Gaylord Library is a wonderful place to introduce our children to the world of books and storytime. We love walking to our favorite destination!”
~ Judith D.

New this year in the Youth Department – A Parent/Child book group for age 9 and up which focuses on books that received the Newbery Medal for their distinguished contribution to American literature. Also new is the Young Adult volunteer program. Outstanding and talented youth hold story and craft programs, shelve books, and perform administrative tasks to support the library. In doing so, they not only help their community, but they gain valuable work experience and develop their own library skills. A new puppet collection, graphic novels, custom-made storyboard decorations and a gaming collection are now also being offered in the Youth Room.

Our adult and young adult patrons attended 135 free programs designed to appeal to a wide variety of interests. Beverly Viamari offered Self-Hypnosis and Stress Relief; Dexter Eldridge taught beginners how to meditate; Cathy Rigali brought back her popular series of Memoir Writing Workshops; Author Martha Johnson encouraged patrons to find their bliss with her book, “Why Not Do What You Love?”; Win Lavallee, author of “Tempest in the Wilderness”, described his historical research and writing process, and in conjunction with our annual South Hadley Reads program; Nancy Kundl impressed a standing-room only group of teens and adults with her moving account of her Journey to Auschwitz.

Now in its 10th year, South Hadley Reads, a collaboration between Gaylord Library, South Hadley Public Library, South Hadley Council on Aging, and Odyssey Bookshop, with financial support from PeoplesBank, **promotes reading across the community through a shared reading experience.** Each venue hosted programs for adults and children which related to the 2011 selection, Jamie Ford’s Hotel on the Corner of Bitter and Sweet. Other Library/ community collaborations include the annual Holiday Stroll, the Plains School Labels for Education Program, Neighbors Helping Neighbors Food Pantry, and a Comprehensive Strategic Plan developed by South Hadley Public Library and Gaylord Memorial Library that was submitted to the Mass. Board of Library Commissioners to create a vision for library services in South Hadley.

Our Adult Reading Group, Knit and Chat Group, and Friday Tea-Times continue to draw “regulars” and new members. Others have connected with the Library community and helped to raise funds by attending one of our popular Wine Down First Friday events or our annual Wine, Cheese and Chocolate gala winetasting in June, which drew over 100 guests and generated \$3,500 in income.

In an effort to generate even more profit this year, our creative Friends group sold Gaylord Library tile coasters and private label wines, amusingly named “The Red Bottle of Courage” and “Grapes of Wrath.” We thank Rep. John Scibak for his support of this project, as well as for returning as our lively event auctioneer, and Dan Davis for his night-time image of the Library. At the event,

photographer Glen Suttentfield displayed his stunning architectural photographs of the Library, which are still available for order.

The Friends’ Annual Used Book Sale, a Columbus Day tradition, brought in nearly \$2,000. An auction of historical military artifacts raised nearly \$5,000, and generous book lovers donated over \$12,000 during our two fundraising campaigns. With increasing costs of operation and level-funded town support, which represents approximately 15% of the Library’s budget, these fundraisers are crucial to the Library’s continued operation. We can’t thank our volunteers and patrons enough for their support.



Knitting Group

Other notable gifts include the local Beavers organization, under the direction of Skip Jodoin, who came to our aid by providing a custom oak media cabinet when they learned that our CD collection was quickly outgrowing its makeshift storage space. Another welcome gift came from Susan Canedy who answered our call for a Keurig hot beverage maker so that our patrons can sip a hot drink while browsing the shelves. We are also delighted to offer to our borrowers a Kindle E-reader donated by Dan Barry. Just as television did not mean the end of radio, we find patrons are embracing this new technology while still appreciating the advantages and the aesthetics of actual books.

“Gaylord is my lifeline! Without books I could not survive!”
~Judie S.

Libraries are still relevant in today’s world as they respond to their community’s needs, adapt to technological changes, and provide opportunities and free access to materials and information not everybody can afford. Libraries provide social and educational support and community-building, job-hunting and research assistance, and create a community of life-long learners. Why not come to Gaylord Library to see what we have to offer YOU!

Thank you to the Town of South Hadley, South Hadley Public Library, South Hadley Council on Aging, Odyssey Bookshop, South Hadley Chamber of commerce, Mount Holyoke College, area businesses and individual contributors, our loyal cadre of volunteers and our library patrons, who delight us daily with their enthusiasm, interesting questions, and appreciation.

Respectfully submitted,

Christine Quigley, Director
Mary Anne Lak Senecal, Youth Services Librarian

Board of Trustees:

Charles Viens, President	Matthew McDonough
Jeffrey Barna	Joyce Roberts
Susan Canedy	Priscilla Ryan
Barbara Erwin	Susan Stockman
Nancy Kundl	Bernice Strong
Sara Lawrence	David White
Joseph Marois	

Golf Commission

FY2011 proved to be a challenging year for the Ledges. Total rounds played for the year were down by more than 10% over the prior year as the pressures of a difficult economy continued to affect the golf industry. Competitive analysis has shown that the decrease in rounds was not specific to the Ledges and that most golf courses nationwide have been affected. This decline in rounds has been severe, causing a number of local competitors to close their operations or sell their courses at auction. Due to the lower number of rounds, revenues at the Ledges also decreased to \$729,000 for the fiscal year.

Despite the downturn in the golf industry, the Ledges has been able to maintain a consistent number of memberships and continued to have strong showings in league play. Additionally, many of the outings and tournaments from the previous year also returned to the Ledges during the 2010 golf season. The biggest impact was felt in daily play rounds which also are the highest source of revenue for the course.

Mike Fontaine and International Golf Maintenance continue to do an excellent job maintaining the course. For the past several years under Mike's care the course has received numerous accolades and been ranked as one of the best maintained courses in the area. This has been no small feat as Mike had to deal with unfavorable weather conditions, ongoing issues with the pumps and irrigation system, and poor drainage in several areas of the course.

One of the most significant changes at the Ledges was the resignation of Marissa Kulig as General Manager close to the end of the fiscal year and just prior to the start of the 2011 Golf season. Marissa's departure left the course without a General Manager during a time that is critical for

renewing memberships, leagues, and outings. Due to the importance of having a General Manager in place at that time, the Town Administrator turned to Meadowbrook Golf, the parent company of IGM and asked them to quickly step in to manage the operations. Unfortunately, due to the fact that the required bid process was not followed for obtaining the contract, the agreement had to be severed after a few short weeks and the course was again without a manager. At this point, Mike Paquette was hired as the General Manager for the Ledges and he began the task of getting up to speed on the operations while the course was already open for the season.

In summary, FY2011 was a difficult time for the Ledges and the golf industry overall, but the Ledges continues to maintain its reputation as one of the finest courses in the area. As the course deals with these challenging macro conditions, management remains focused on providing excellent customer service and finding creative ways to increase the amount of rounds played at the course in order to increase revenues.

Ryan Bagley, Chair
Municipal Golf Course Commission

Human Resources Department

The Human Resources department is an essential part of the town and provides support and guidance to department heads/appointing authorities and employees. The Department deals with a wide variety of issues relative to the quality of life in the workplace and seeks to improve the effectiveness of town services by recruiting the best employees.

The Department handled over twenty personnel transactions relating to a myriad of positions. This includes retirements, resignations, promotions, reclassifications, transfers, vacancy postings and advertisements, interviewing, selection, and orientation of new employees.

The Personnel Officer acts as the professional advisor to the Personnel Board.

Respectfully submitted,

Jennifer L. Wolowicz
Personnel Officer/Chief Procurement Officer

Information Technology (IT) Department

The Information Technology department exists to support the Town's technology needs and to establish a direction for the future. It is crucial for the Town to invest in and keep current with technology. In fiscal year 2011, projects included implementation of a new email system for Town employees. This system allows for email and

collaboration tools, such as document sharing, to be utilized from any computer with an Internet connection. We also implemented a new email archival system which complies with the new Public Records law. Also underway is the installation of a new phone system for Town Hall. In addition to increasing efficiency, this system will be a significant cost saver in the long run. We are constantly looking to streamline processes. We implemented several upgrades to our Municipal Information System (MUNIS). We continue to provide technical support for all Town Departments.

The Town's website continues to serve as a resource to residents and a clearing house for information on local news and events. We strive to offer more and more services to the residents of the Town. We have seen a steady increase in people utilizing such services as online bill paying and downloading of forms. Through our website, we are committed to continued and improved customer service as well as government transparency.

In the future, the I.T. department will be seeking support from the Town for many technology initiatives that will help us into the future in a cost effective and efficient way, always with an eye on customer service to the residents of South Hadley.

Respectfully submitted,

Daniel J. Evans
Information Technology Director

Intervenor Status Committee

The Intervenor Status Committee (ISC) was formed by the Board of Selectmen in 1995 to advise the Town on the relicensing of the hydroelectric facilities at the Holyoke Dam. The Federal Energy Regulatory Commission (FERC) issued a new license to the Holyoke Water Power Company (HWP) for the Project in August 1999. Subsequent to issuance of the license, the dam and the license were transferred in 2001 from HWP to Holyoke Gas & Electric (HG&E). As a result of the efforts by the ISC and other Town officials, the license included certain conditions binding on the license holder which affect the Town regarding Channel Marking, the Texon Building redevelopment, creation of a riverfront park, Cove Island, and erosion control.

Development of the Comprehensive Recreation & Land Management Plan (CRLMP) in consultation with numerous parties including the Town of South Hadley was a key condition imposed on the license holder by FERC. Intended to address the dam's impacts on the impoundment area, this plan interconnects many of the other conditions and issues involved with relicensing of the Holyoke Dam.

The past year saw the ISC continue efforts toward implementation of the license, CRLMP, and related project

plans. ISC members work towards facilitating cooperation among the participating agencies to expedite projects. In this vein, the ISC functions more in the capacity as a mechanism for coordinating the various departments and agencies of the Town that have jurisdiction over specific aspects of the licensee's activities.

During the sixteenth year of its functioning, the ISC concentrated on efforts to work with Holyoke Gas & Electric to implement projects required by the CRLMP and the license. Three principal aspects of the CRLMP and license conditions occupied the ISC this year: resolution of the Texon building, development of a system of parks stretching from the Gatehouse above the dam to the 116 Bridge and management of the impoundment area in the vicinity of the Bachelor Brook/Stony Brook Resource Conservation Area.

- Development of the Lower Riverside Park project was continued by HG&E. While the park was near completion, vandalism and lack of adequate vegetative growth kept the park from being completed. Working with the Conservation Commission and Massachusetts Department of Environmental Protection, HG&E undertook improvements to address the impact of the vandalism and to complete the environmental requirements.
- As the efforts to revitalize the Texon building faded with the dampened economic conditions, HG&E pursued permits for demolition of the Texon building. The ISC members spent considerable time and held one meeting and conducted several site visits in efforts to work with HG&E to reach an acceptable plan for reuse of the property upon completion of the Texon building demolition. As the year ended, in spite of working with the Corps of Engineers and other parties, the ISC and HG&E remained at an impasse as to how the new Texon park should address the Historic South Hadley Canal. All parties are awaiting the Corps of Engineers to decide on the required elements of the mitigation plan.
- Work began on the Upper Gatehouse Park which is required under a 2001 mitigation plan for demolition of the former boiler room. The Massachusetts Department of Environmental Protection developed an agreement with the HG&E as to the required work activities for this park.

The Members of ISC, Selectboard members, and the Town Administrator continue to participate in meetings regarding the license requirements including development and implementation of plans for the riverfront park. While efforts have been undertaken to expedite the various approvals required for the riverfront parks to be developed, the participants have worked steadily to ensure that the parks will be assets for the community.

Respectfully submitted,

John Scibak
Ted Belsky
Richard Harris
Paul Beecher

Marilyn Ishler
Janice Stone
Jim Reidy

Old Firehouse Museum

The Old Firehouse Museum was tested often by the challenging weather of 2011, but came through mostly unscathed. The heavy snowfall early in the year caused a metal chimney support to tear away from the roof, this required a repair in the spring. Repairs to the chimney flashing were also necessary to stop a water leak into the building. We were pleased to note that our alarm company was able to inform us of a low battery in a smoke alarm in the building even before it was noticed by those who use the Museum.

Mr. Gerry Lacasse has resigned as the Chairman of the Board of Trustees. We are grateful for the many years of service and leadership that Mr. Lacasse has provided, and will likely continue to seek out his knowledge and guidance from time to time in the future. According to records of the South Hadley Historical Society, the number of visitors to the Firehouse Museum last year was impressive. The Board of Trustees will continue to make every effort to insure that the building remains a safe, secure home for our town's historical treasures.

Respectfully submitted,

Diane M. LaRoche, Trustee of the Firehouse Museum

Open Space Committee

The Open Space Committee was formed in the spring of 2011. Members recognized that the Committee was created as a follow-up to the development of the 2010 Master Plan and that the main responsibility of the Committee is development and management of the Town's Open Space and Recreation Plan. As such, meeting twice a month, the Committee spent the remaining few months of Fiscal Year 2011 reviewing the Master Plan and establishing a process for updating the Open Space and Recreation Plan.

Respectfully Submitted,

Nicole M. Sanford, Chair
Dawn Archambault
Roger Beer

Richard Harris
Ronald A. Michalski
Dennis Swartwout

Personnel Board

The activity level of the Personnel Board varies from year to year, depending upon the amount of work given to the Board. The July 1, 2010 to June 3, 2011 period was one of limited activity for the Board. The members of the

Personnel Board read with interest the comments made about the Board in a report received by the Town from the MA Department of Revenue.

The Personnel Board listened to comments that were made by the Selectboard and others during the year about the need for a new compensation study, given that the last one was done about ten years ago. The Personnel Board stood ready to be called upon by the Selectboard if a decision was made to proceed with a new study.

Respectfully submitted,

Paula K. Auclair, Chair
Alison O'Donald, Vice Chair
Ann Eaton, Secretary

Kris Gagne
Michael J. Kennedy
Jenna Rahilly, Associate

Planning Board

The Planning Board is pleased to submit its 74th Annual Report to the citizens of South Hadley.

The Planning Board consists of five unpaid, elected members who serve staggered five (5) year terms and one unpaid, appointed Associate Member who serves a three (3) year term. The Board's Mission is to assist the community in efforts to achieve balanced growth, quality development, and preservation of community assets through effective development regulation, assistance in obtaining funding resources for community projects, and long-term planning. Direct staff support in carrying out this mission is provided by Town Planner Richard Harris and Senior Clerk Doris Leclair with additional assistance and advice provided by DPW Superintendent Jim Reidy, Town Engineer Dan Murphy, Building Commissioner Steve Reno, other Town Departments, Boards, and Commissions, and the Fire Districts and their Water Departments.

The Board wishes to recognize the service of Ann Griffin and Thomas Callahan who stepped down from the Board during this past year. In joint meetings, the Selectboard and Planning Board appointed Jeff Squire and Melissa O'Brien to fill these vacancies until the next municipal election. Jeremy King was jointly appointed to fill the Associate Member position upon Ms. O'Brien's appointment as a member of the Board.

Maintaining and administering the Town's Zoning By-Laws and Subdivision Regulations is a major responsibility of the Board. The Board makes recommendations to Town Meeting on proposed amendments to the Zoning By-Law and Zoning Map.

Public hearings are conducted by the Board on applications for Special Permits, Site Plan Reviews, subdivision proposals and Zoning By-Law and Subdivision Regulation amendments. In carrying out its responsibilities the Board coordinates and works closely with other Town boards and departments in review of

applications for land use and development. This process ensures that a proposed development is consistent with Town regulations and that each developer's performance fulfills the terms agreed upon.

During the past year, the Planning Board focused on three primary tasks: finalizing and implementing the new Master Plan, expanding dissemination of information through the new Town website, and development management.

Master Plan. After more than 6 months of reviewing the work by the 16-member Comprehensive Plan Advisory Committee (CPAC) and hired VHB, Inc. the project consultant, the Planning Board held a public hearing and obtained additional community input on the draft Master Plan. On August 29, 2010, the Planning Board adopted the Master Plan. Subsequently, it was endorsed at a Special Fall Town Meeting. Four new committees/commissions have been created as recommendations from the Master Plan. The Planning Board, with funding approved by Town Meeting, has contracted with the University of Massachusetts Landscape and Regional Planning Program to undertake a Design Assessment of the town to serve as a basis for a Design Review Process. With other funding approved by Town Meeting, the Planning Board initiated a Request for Proposal process to hire a consultant to assist in strategic revisions to the Zoning Bylaw. In the interim, the Planning Board has revised its Special Permit Rules and Regulations to ensure that the Master Plan is given consideration by Special Permit applicants when considering applying for a Special Permit.

Website. During the past year, the Planning Board, through the Town Planner, continued use of its webpage http://www.southhadley.org/Pages/SouthHadleyMA_Planning/board to provide ready access to minutes of meetings, agendas and background materials for the meetings, and many other routine items. But, this webpage is also being used to provide the community access to site plans under consideration by the Board, copies of the Development Status Reports, and maps which can inform the community and our visitors. Many persons who used to have to purchase copies of the Planning Board's regulations (Subdivision Regulations, Zoning Bylaw, etc.) or come by to pick up application forms have learned they can download these materials from the webpage – a cheaper, more convenient, and more timely method.

Development Management. While work on the Master Plan was underway, the Planning Board discouraged efforts to make amendments to either the Zoning Bylaw or Zoning Map until the Master Plan is complete. Even with the Master Plan having been adopted, the Planning Board intends to refrain from making major amendments until the work of the Zoning Bylaw Revision Consultant is complete. However, at the request of several residents/property owners, the Board resubmitted an amendment to the Zoning Bylaw to allow commercial kennels in some zoning districts by Special Permit. This amendment was approved at the Fall 2010 Special Town

Meeting. Also at the request of several residents, the Board began work on revisions to the sign regulations and Zoning Bylaw provisions which restrict keeping of chickens in the Residence A-1 zoning district. Zoning Bylaw amendments related to these topics are expected to be submitted for Town Meeting consideration during the FY 2012 Fiscal Year.

Even though the economy has slowed and development is less active, development management activities continued to play a dominant role in the Board's functions. The Town Planner continued to play an active role in the Development Review Team established by the Town Administrator. This Team, which consists of various Town departments and representatives of SHELDT, the Fire Chiefs, and the Water Superintendents, meets bi-monthly (sometimes monthly) to review proposed developments and issues associated with ongoing developments.

The Planning Board conducted public hearings on several Special Permit requests including: a request to modify the Special Permit for the Orchards and a Special Permit for Southern Plains Condos. The Board denied the request for the Orchards; but approved, with conditions, the Special Permit for Southern Plains Condos (a proposed 6-unit development which has not been initiated). The Board also initiated the public hearing on a proposed 31-unit condominium development on Ferry Street (Rivercrest Condominiums). Requests to waive Site Plan Review were granted to allow expansion of several facilities including EInk and the Raymond Center. Following public hearings, the Board granted Site Plan Review approval for the development of a new public safety building for Mount Holyoke College and waived Site Plan Review for conversion of an industrial facility to allow operation of a UHaul rental business. An illuminated sign permit was granted for EInk. The Notre Dame Cemetery was granted a Stormwater Management permit for regarding a portion of their facility on Lyman Street. Informational meetings were held with property owners and interested parties regarding a proposed restaurant development, duplex, small subdivision, and a used car license.

During the past year, fees totaling \$5,347.20 were collected by the Planning Department for applications, inspections, reviews, and copies. Overall, this total reflected a 10% decrease from the previous year. However, since one-third of the previous year's revenues were derived from an annual installment of an Earth Removal Fee which is no longer due, the revenues actually reflect a slight resurgence in development interest and activity (with the annual installment fee, the Board's revenues would have increased by over 20%). The Special Permit fees accounted for one-third of the revenue while ANR Plans, Form H Plans, and Notification of Abutters, each accounted for approximately 18% each of the total fees. A breakdown of the fees for FY 2011 is provided below:

	July 2010 - June 2011
Approval Not Required (ANR) Plans	\$ 1,000.00
Preliminary/Definitive/Form H Subdivisions	975.00
Special Permits/Waivers	1,850.00
Site/Exempt/Sign Plan Reviews/Waivers	410.00
Earth Removal	0
Notification of Abutters	1,047.20
Inspection Fees	0.00
Miscellaneous Fees	65.00
TOTAL	\$5,347.20

Working with other boards is also a major function of the Planning Board. Using funding appropriated by Town Meeting, the Town completed its project with the Pioneer Valley Planning Commission (PVPC) to develop a new digital base map which can be integrated with other databases and serve as the basis for the Assessor's maps. The Town is working to have all departments and the mapping programs of the two Fire Districts coordinated with this new base map. Building on this effort, with Selectboard approval, the Town Planner, Assessor, and Technology personnel continued to work with the PVPC to establish a new web-based Mapping Program which includes copies of the Assessor's Property Data Cards. This Mapping Program is accessible by the public and further enhances the dissemination of public information to the community through the Town's website.

In closing, the Planning Board would like to express its gratitude to the other Boards and Committees in Town for their cooperation and assistance.

Respectfully Submitted,
Joan Rosner, Chair
Helen Fantini, Vice-Chair
Jeff Squire, Financial Secretary
Mark Cavanaugh, Clerk
Melissa O'Brien, Member
Jeremy King, Associate Member
Richard Harris, Town Planner
Doris LeClair, Senior Clerk

Police Department

The Department experienced an unusually large turnover in personnel this year. Fortunately experienced officers transferring from local departments allowed us to fill those vacancies quickly. On behalf of the entire Department, I want to extend well wishes and a thank you for the years of service to the three retirees: Sergeant Mark Linnehan

(25 years), Officer Paul Klekotka (22 years) and School Resource Officer Todd Dineen (16 years).

Officer Dineen was responsible for transforming the DARE program into the current School Resource Officer position for the Department. He received many accolades and letters of gratitude from both educators and parents for the compassion and dedication he demonstrated in assisting youths in the community.

Officer Klekotka was at the forefront of organizing the Department's TRIAD program into a regional and national model for law enforcement and senior citizens working together to address the concerns of the elderly.

Transferring to South Hadley from local departments were; Officer Jeffrey Goulett (3 years Greenfield PD), Officer Cynthia Boyle (3 years Pittsfield PD and 5 years Director of Community Educations and Outreach for the Northwestern District Attorney's Office) and most recently Barry O'Connor (7 years Hadley PD). All three completed an abbreviated field training program and are now assigned to patrol duties.

Officer Ryan Czepiel graduated from the State Police Municipal Academy in January. He earned the Overall Achievement Award for achieving the highest overall average in the basic police recruit curriculum involving 50 recruits from across the state. He has also been assigned to patrol duties having completed the field training program.

Officer Steven Fleming, who partnered with Officer Klekotka in developing our TRIAD program, has been assigned to the School Resource Officer position and Officer Michael Pollender has been assigned as the Department's TRIAD liaison officer. Both have extensive experience outside of law enforcement which will benefit the community they serve.

State and Federal Grants once again allowed for additional enforcement patrols, training, and supplanting emergency dispatcher salaries:

The Governor's Highway Safety Bureau also provided a \$7,400 Traffic Enforcement Grant. This grant provided additional traffic enforcement patrols through various enforcement mobilizations including, "Click it or Ticket," "Drunk Driving: Over the Limit," "Under Arrest," and "Road Respect."

New to the Department is a \$3,891.80 Executive Office of Public Safety Grant to combat underage drinking. With the assistance of South Hadley High School students the Department has initiated an educational and enforcement campaign to make the community aware of the dangers of under age drinking.

The Executive Office of Public Safety /Statewide Emergency Telecommunications Board awarded the

Department a total of \$49,185.00, which was utilized to support the emergency dispatch center operation.

On behalf of the South Hadley Police Department I extend thanks to the volunteer Special Police led by Robert Whelihan Sr. Not only did they provide welcome assistance at the July Fireworks and Memorial Day Parade, their weekly cruiser patrols insure Town property is secure and protected. Sincere thanks to the residents, town officials, and town employees who have given their support and assistance to me and officers of the department throughout the year.

Activity Report	2007	2008	2009	2010
Calls Received	24,661	17,652	15,618	16,902
Arrests (Total)	285	234	164	279
Arrests (OUI)	49	30	16	27
Motor Vehicle Crashes	301	311	303	325
MV Violations	1,464	1,190	978	1,480
Motor Vehicle Theft	11	15	22	12
Incident Reports	940	987	1,030	1,199
Disturbance Reports	447	421	420	494
Domestic Violence	80	70	60	58
Fraud	50	41	41	44
Larcenies	194	171	266	239
B&E Dwelling/Storage	116	110	130	87
Malicious Damage	276	229	166	193

Respectfully Submitted

David LaBrie, Chief of Police

DPW– Administration and Engineering

The South Hadley Department of Public Works is responsible for the following infrastructure:

- Approximately 95 Miles of Road (Plowing, Sanding, Sweeping, Line Painting, Patching, Signage)
- About 20 Miles of Drainage Pipe (Cleaning Catch Basins, Clearing Blockages, Repairing Structures)
- About 80 Miles of Sewer Main (Responding to Back-Ups, Root Control, Flushing, Main Repairs)
- A 4.2 Million Gallon per Day Wastewater Treatment Plant and 5 Pump Stations
- A 26 Acre Landfill (Contractor Operated), Compost Area, and Recycling Center
- Eleven Parks and Various Other Town-Owned Property (Mowing, Snow Removal, etc.)
- Thirty DPW Vehicles, Seven Trailers, and Various Equipment (Repairs, Maintenance)
- Town Tree Maintenance Under the Direction of the South Hadley Tree Warden

This past February, our Town Engineer, Yem Lip, accepted a position as Town Engineer for another

community. I wish Yem the best of luck in his new job. Dan Murphy became our new Town Engineer in July of 2011. I look forward to working with Dan on the various projects we have planned for the near future.

Here is an update of some of our major projects.

Brainerd Street Road and Sidewalk Project.

Construction of the Brainerd Street Road and Sidewalk Project began in July of 2011. This project is being funded through Chapter 90 money. The project scope includes the following:

- Resurfacing of Brainerd Street from Route 116 to Lathrop Street
- Construction of asphalt sidewalks and berm from Route 116 to Lyman Street
- Replacement of existing guardrail
- Installation of a new stormwater headwall
- Line striping

Morgan Street/Route 202 Resurfacing Project.

Construction of the Morgan Street/Route 202 Resurfacing Project is scheduled to begin in September of 2011. This project is being funded by about \$1,300,000 of Transportation Improvement Program (TIP) funds. The scope of work includes the following:

- Resurfacing of Morgan Street from Route 116 to the Granby Town Line
- Resurfacing of Route 202 from the Connecticut River Bridge to Douglas Avenue
- Reconstruction of 800 feet of sidewalk and installation of new curb/berm at Morgan Street
- Line striping

Infiltration and Inflow (I & I) Mitigation Project.

At the end of the construction season last year, the DPW's Highway Department crew disconnected two catch basins from the sewage collection system at High Street. About 600 feet of drainage pipe was installed so the basins now connect to the existing storm drainage system.

Buttery Brook Park. The Town recently received very good news – the Department of Conservation and Recreation has awarded the Town a \$250,000 grant for improvements to BATTERY BROOK PARK. The Friends of BATTERY BROOK PARK will be working with the Recreation Department to decide how to spend this grant money.

I would like to thank the Selectboard, Town Administrator, and residents of South Hadley for your continued support. I also want to thank all of the Town and District Departments for their cooperation and help. Finally, I want to thank the employees of the DPW for their continued efforts and dedication to their jobs.

Respectfully submitted,

Jim Reidy, DPW Superintendent

Highway Division

The Highway Division oversees, maintains, and repairs the Town's road, easement, and bridge network in the interest of providing safe travel conditions for residents. In addition, any infrastructure excavation, site grading, earth moving, hauling, tree work, snow and ice maintenance and removal, sign and road markings maintenance, and vehicle maintenance is assumed under this division.

The Highway Division working staff includes 11 employees: (1) Superintendent, (1) Chief Mechanic, (2) Sewer/Drainage Maintenance employees, (2) Sweeper/Sign Department employees, (4) Construction/Infrastructure Repair employees, (1) Recycling/Compost Equipment Operator, (1) Specialized Equipment Operator. This workforce was reduced this past year by one with the retirement of 36-year town employee Don Sowinski. Don's experience, knowledge and dedication to the Town over the years with CETA, Parks, Landfill, and then the Highway Department will be greatly missed. We wish him the best in his retirement.

Limited localized sidewalk and curbing improvements, including sectional patches and driveway aprons, were undertaken by DPW crews, using nearly 300 tons of asphalt.

The Highway Division staff completed numerous in-house projects and tasks. These projects include: structure rebuilds and paving on Dickinson Farm Road, Ludlow Road, Hartford Street, and Fulton Street; numerous catch basin rebuilds around town; drainage improvements on Alvord Street, Upper River Road, and Red Ledge Road; road repairs and improvements on Hartford Street. The Sign Department continued the systematic Town-wide replacement of all street signs and upgrades/maintenance to all traffic and directional signs. The traffic marking crew has continued line painting of all school parking lot markings, playgrounds, crosswalks, stop lines, and handicapped parking spaces, as well as main road parking markings. The DPW completed the annual town-wide sweeping program of all Town roads and parking lots during late July. Roadside mowing and brush cutting is scheduled and performed throughout the year.

All DPW vehicle maintenance and repairs are performed at the Highway Division garage. This task involves many pieces of different equipment, from lawn mowers to heavy duty bucket loaders and plow trucks. As the fleet becomes older, repairs and maintenance become more involved, especially on the vehicles used during the winter season. The crew takes pride in repairs and upgrades to the vehicles throughout the year.

The Highway Division is also involved with the following projects: fireworks set-up and clean-up, voting booth set-up/take down, Town Meeting set-up/take-down, Town building roof maintenance, special event assistance with

traffic control, gravel road maintenance and building repairs and furniture/equipment moving.

The recent winter season was a challenge compared to previous winters, as the department responded to 21 snow/ice events, with extremely heavy snow from mid-January through the end of February. Snow removal with heavy equipment, in the business districts, took place twice, and heavy snows forced the town to remove snow build-up on Town building roofs for the first time ever. Heavy equipment assistance provided by Water District 1 was instrumental in clearing snow from school buildings, while DPW crews worked on streets and sidewalks. There were no major vehicle or equipment breakdowns associated with snow removal this past winter. As always, each storm is different, therefore the way each storm is dealt with differs, ultimately ending up with the same results: clear, safe roadways, in a reasonable amount of time, with cost considerations in mind.

The Highway Division would like to thank the South Hadley Electric Light Department, Water Districts #1 & #2, Fire Districts #1 & #2, The South Hadley Housing Authority and the South Hadley Police Department for their cooperation and assistance.

Respectfully submitted,

John Broderick
DPW Highway Superintendent

Parks/Playground Division

The Parks Division, based primarily in the big white barn next to the high school football field at 28 Lincoln Street, provides mowing, athletic field marking, and landscape management on all of the School and Town properties.

Parks, fields, and properties under the Division jurisdiction include; Town Hall, the Police Station, Beachgrounds Park, the Town Commons, the Old Fire House Museum (Fred Smith Park), Canal Park, Plains School, the High School, Mosier School, the Michael E. Smith Middle School, Ferry Field, Emerson Park, Marion Street Park, North Street Park, Lecca Park, the South Hadley Library, the COA, and Buttery Brook Park.

Buttery Brook Park on Route 33 provides two picnic pavilions, picnic tables, a zoo, bandstand, basketball facilities, and playground facilities. The Park continued to have great activities and events this past year. The Friends of Buttery Brook Park have done an outstanding job working with all groups organizing its efforts. The Friends have raised funds - primarily at the Friday night cruise nights - for new playground equipment at the park. The Celebrity Chefs, recruited from different organizations, have helped at cruise nights to make them an even larger success. Big Rig day, sponsored by SHELD, once again was a wonderful day for all the children and adults

attending. The annual Santa's Land event was again enjoyed by many children and parents. Donations by patrons totaled over \$1800.00 and helped fund this very popular annual event. The DPW made landscape improvements to the playground area and have continued to maintain and staff the park on weekends during the picnic season. The volunteered time by the Friends of Buttery Brook Park has continued to be invaluable for the continued existence of Buttery Brook Park.

The DPW Parks Division continues aggressive turf management operations and maintenance of town fields. The four step fertilizer program, along with more frequent and timely aerating, overseeding and watering, have proven to be very productive in providing better playing areas for the town's sports programs. The Parks Division utilizes an Integrated Pest Management Plan to comply with legislation affecting the application of pesticides on school athletic facilities and grounds. We have worked with town officials and school administrators on the IPM plan. The IPM plan is mandated by the Commonwealth. Its purpose is to minimize environmental impacts and risk to adults and children at play on the fields and in schools.

The Division continued to incorporate high quality infield mix into its baseball and softball fields as needed. This provided better playing surfaces on the dirt portions of the fields. New sod and irrigation were installed on the Woodlawn park infield. The Beachgrounds baseball field #2 had new sod installed. The Beachgrounds Spray Park continued to be a very popular destination for many area children and parents.

Landscape improvements were made by the Division at the Town Hall monuments and the Bridge and Main Street welcoming park next to Stoney's pub. This included grass seeding, irrigation, new shrub and flower plantings.

I wish to thank the staff, the many athletic groups, town officials and residents for their efforts and support over the past year.

Respectfully submitted,

William J Simard
Parks Supervisor

Solid Waste Division

The Solid Waste Division of the Department of Public Works (DPW) oversees curbside collection of trash and recyclables, the Town owned landfill (managed by Interstate Waste Services), and management of the compost area and recycling center. Republic Services (formerly Allied Waste Services) is contracted by the Town to provide curbside pickup; DPW staff manage the Compost Area and Recycling Center.

Income to the landfill enterprise fund includes monies received for materials from the curbside collection and

recycling center drop-off; in FY11 the Town recycled 937.12 tons of paper and 474.82 tons of bottles and cans, for a total of 1,411.94 tons of recycled materials. The scrap metal pile at the center recycled 128.17 tons and brought in an income of \$25,047.54.

The Recycling Center continues to collect and either recycle or properly dispose of: electronics, products containing mercury, mattresses and recliners, tires, propane tanks, white goods, used motor oil and antifreeze, used vegetable oil and grease, appliances, and of course paper and mixed containers.

Traffic at the Swap Shop continues to increase as this portion of the recycling center becomes more popular. Volunteer efforts remain crucial to the running of the Swap Shop. Improvements this year include the purchase of an outdoor tent to cover donation tables and repainting of the main swap shop building for Earth Day, April 22nd, 2011.

Special events held this year at the Center include:

Rain barrels, June 12th, 2011– residents pre-ordered rain barrels, composters, and solar pumps through New England Rain Barrel Co., and pickup was held at the DPW.

Paper shredding, May 16th, 2011 – South Hadley hosted one regional paper shredding event. This is the third year that ProShred Security has generously provided this service for free. This year's event was so popular that the truck was completely filled, which is a rarity with community shredding events.

Household hazardous waste collections, including unwanted medications collection. Two events were held, November 6th, 2010 and June 25th, 2011. The Town has been exceedingly fortunate to have the services of Pharmacist David Daly to aid in the collection of unwanted medications. Board of Health Director Sharon Hart, South Hadley police officers, John Workman and Karen Bouquillon also gave their time and expertise to ensure these collections run smoothly.

Green Bag Program:

On September 21, 2010 the Selectboard voted unanimously to adopt a waste reduction program for the Town of South Hadley. This program was recommended by the Solid Waste Advisory Committee (SWAC) which had been working since 2007 on solid waste options for South Hadley in anticipation of the expected closure of the landfill on December 31, 2010. After extensive review of alternative solid waste programs, the SWAC recommended a waste reduction program in which residents would pay for each bag of trash produced, with a start date of July 1, 2011. Planning for and implementation of this new 'Green Bag Program' as it has become known has been a major focus of the Solid Waste Division in FY11. On October 25th, 2010 the Town was informed that it had been awarded a Sustainable Materials Recovery Grant (SMRP)

from the Massachusetts Department of Environmental Protection (DEP) as well as a Targeted Small Scale Initiative Grant. The SMRP grant monies are to be used to help defray the start up costs associated with the green bag program including education, and the purchase of recycling bins and green bags. The final SMRP grant award was \$47,992. The Targeted Small Scale Initiative Grant award was \$1,250 in a two-thirds match of funds for the purchase of ten more MassCor green mesh outdoor recycling containers.

The SWAC as well as DEP, in the person of Municipal Assistance Coordinator Arlene Miller, gave the Department of Public Works invaluable assistance in planning and implementing the green bag program. Key tasks which were performed in FY11 include:

- Development of an educational video, produced in conjunction with South Hadley's own Channel 15
- Solicitation of local vendors to sell the green bags
- Green bag logo and bag specifications (size and thickness)
- Green bag education flyer inserted in fourth quarter tax bills
- July 1 through December 31, 2011 curbside schedule (including new information on green bag program procedures) printing and publication
- The 'Bag Lady Talks Trash' forum sponsored by Know Your Town (recorded for use on Channel 15)
- Initial order of 375 cases of small green bags and 875 cases of large green bags
- 1200 recycling bins and lids ordered
- Meetings with Republic Services to discuss program implementation and hauler enforcement, including new 'We're Sorry' stickers incorporating green bag regulations, and a swap out of municipal dumpsters to include locking mechanisms
- Green bag educational flyers available in sixteen locations in South Hadley
- Official store posters given to participating vendors
- Interviews with press

Permanent Unwanted Medications Drop-Off.

Veronique Blanchard Smith and Jack Schmitter of the Solid Waste Division, Sharon Hart, Board of Health Director and Chief LaBrie of the Police Department worked together this year to establish a permanent site for drop-off of unwanted medications. In years past, residents had only been able to dispose of unwanted medications during the two annual household hazardous waste collections. On November 15th, 2010, the new drop off box was officially opened at the Police Department. The new drop off point saw a large influx of medications for the first few months of the program, which has now slowed to a steady but still impressive stream of

medications. Every several months the medications are transported to Covanta Springfield for a witnessed burn. To the best of our knowledge, this program is the first of its kind in Massachusetts.

Business Recycling Education.

The DPW and Board of Health have teamed up with the Center for EcoTechnology (CET) of Florence, MA to work with South Hadley businesses to increase recycling and composting in Town. CET is working to correct and update South Hadley's business listing (with help from Walter Hamilton, working through the Board of Health) and will be contacting each business to offer advice and technical expertise.

Respectfully submitted,

Véronique Blanchard Smith, Solid Waste Coordinator

Water Pollution Control Division

The Water Pollution Control Facility, located on James Street in Chicopee, is an activated sludge secondary wastewater treatment plant designed to treat 4.2 million gallons of wastewater per day. The original plant, built in 1959/1960, was a primary treatment facility only. The plant was upgraded to secondary treatment in 1979/1980. Sludge dewatering improvements were made in 1991, and a facility upgrade was completed in 2008. The wastewater treatment system also consists of 5 pumping stations strategically located around Town, which assist in transferring the sewage to the treatment plant. The plant also serves small portions of the City of Chicopee and the Town of Granby.

Operationally, there were a few issues during the past fiscal year that required reporting to the State and EPA. In August, the plant began having difficulties that initially presented as an operational problem. The plant lost most of the biomass and had little growth. There was some evidence of toxicity but a cause was never determined. The plant began to recover, but developed a filamentous bloom in September which led to another upset condition in early October. Despite extensive analytical testing and outside assistance, a definitive cause was never identified. In March, the area received 3.45 inches of rain in 24 hours, which wreaked havoc across the region. Plant flow peaked at 17.4 MGD and remained elevated above design flows for 24 days, resulting in several violations. Over the fiscal year, the plant treated an average of 3.1 million gallons of wastewater per day, processed 2,556 wet tons of sludge, and disposed of 609 dry tons of sludge at the South Hadley Landfill.

Plant staff was diligent in performing routine and preventative maintenance at the plant and 5 pump stations. Final repairs were made to the Grit System and it was put back online in September, and return activated sludge (RAS) pumps #1 and #2 were rebuilt. A new bubbler

system and a transfer switch for the emergency generator were installed at the Main Street pump station and numerous valves were replaced / rebuilt at the Topor pump station to improve operation and extend life expectancy of the station. A new alarm system was purchased and installed for the plant and pump stations to address ongoing issues with false alarms. Two stands of pine trees that were too close to the tanks and contributing to equipment problems were removed, and several smaller trees were planted in more appropriate locations.

The Federal NPDES Permit for the Wastewater Treatment Plant is currently up for renewal. Applications were submitted to EPA and MA DEP as required and the current Permit will continue in force until the new Permit is issued, possibly early 2012. No major changes to the Permit are anticipated; however there will be new standard language included, some pertaining to system infrastructure mapping. The Water Pollution Control Division continues to share some responsibilities for other programs, including Inflow/Infiltration and Stormwater Phase II. The new Stormwater Phase II Permit, expected to be issued by EPA in late 2011, will also include language pertaining to mapping of outfalls, as well as dry and wet weather monitoring. In anticipation of these requirements, the WPC Division has purchased a Trimble GPS unit and software, as well as ESRI ArcGIS 10 programs for both the WPC and Engineering Divisions. Analytical testing, industrial stormwater compliance, and State and Federal reports were completed in a timely manner. The Industrial Pretreatment Program continues to oversee commercial and industrial discharges to the Town's sewer system. There are six industrial locations included in the program. There were no significant issues or violations associated with these locations during the past fiscal year.

Respectfully submitted,

Melissa A. LaBonte
WPC Compliance Manager

Michael J. Cijka
WPC Operations Manager

Recreation Commission

The Recreation Commission gratefully acknowledges the hundreds of volunteers who assisted us in implementing all of our programs and activities. These people include coaches, officials, board members and those who assisted in various fundraisers. Their time and effort allows the Recreation Department to provide a wide array of activities in meeting the community's recreation needs.

The Recreation Department started our new Co-ed Softball league in April. We had four teams that played games on Sunday afternoon/evenings. We look forward to expanding this league in 2011 and beyond.

Programs and activities: *Youth sports offerings* included: baseball, basketball, softball, tee-ball, field hockey, football, soccer, cheerleading, swimming, team tennis,

lacrosse and wrestling. *Summer sports camps* included: baseball, basketball, soccer, lacrosse, golf, tennis and Summer Creations. *Adult offerings* included: Aquacise, Total Body Blast, Pilates, Cardio Kickboxing, Zumba, co-ed volleyball, Boot Camp, basketball, and softball. *Bus trips* took us to Fenway Park for the Red Sox, New York City for two holiday shopping trips, both Toronto and Pittsburgh for the Red Sox, and Tanglewood for James Taylor. *Special Classes*: Babysitting training classes and Little Chefs.

Special Events: The Annual Independence Day Fireworks Celebration was held on July 3, 2010 at the Michael E. Smith Middle School. The Major Corporate Sponsor of the event was PeoplesBank once again and they are committed to be the sole Major Corporate Sponsor for years to come. Generous donations were also received from the following Major Sponsors: South Hadley Lions Club, Metras Insurance, and Easthampton Savings Bank. *Summer Concert Series*: Concerts were held on nine Thursdays in July and August as part of the 2010 Summer Concert series. This event was funded by the Village Commons, multiple businesses and a grant from the South Hadley Arts Council. Fun was had by all!

We would like to thank two members of the Recreation Department that moved on in 2010/11. First, a huge thank you to our Recreation Assistant Elizabeth Steig. Liz worked for the Recreation Department for four years and did an outstanding job. The children really responded well to her and she definitely left her mark on the Town of South Hadley. Second, a big thank you to John Broderick for his many years of service on the Recreation Commission. John was a past chairman of the Recreation Commission and always went the extra mile for our participants. Both will be missed!

In closing, the Recreation Commission extends its fondest appreciation to all the Town departments who had a hand in our successes: Department of Public Works and Parks Department, Police, Fire Districts 1 & 2, SHELD, Water Departments, School Department and the Selectboard.

Respectfully submitted,

Amy Foley, Chairperson
Patrick Dawson
Mark Du Bois

Jane Gawron
Ron Michalski
Allan Tracy

Recreation Staff

Andrew Rogers, Recreation Director
Gertrude Sugrue, Senior Clerk

Report of the Public Schools

Personnel

- In April Barry Waite and Bob Abrams were elected to a three year term on the School Committee, replacing JoAnn Jordan and Kathy Mazur. Dale Carey was elected Chair. Bob Abrams had to resign from the

committee for health reasons on July 1 and was subsequently replaced by Kevin McAllister, who was jointly appointed by the Selectboard and School Committee on September 6, 2011, following the procedure prescribed by M.G.L. Chapter 41, Section 11. Dr. Gus Sayer is completing his eighth year as superintendent.

- Dan Smith, Principal of the High School for 10 years and a member of the staff for 34 years, retired in June 2011. After a thorough search he was replaced by Sean McNiff. Sean had previously been Assistant Principal and Acting Principal at Marblehead High School.

Budget

- Town Meeting approved a school budget for FY2012 of \$19,252,563 which represented a 2.45% increase over FY2011. In view of the loss of ARRA grant funds and increases in Special Education out-of-district costs, this budget provides a smaller operating budget than in the previous year. As a consequence the schools eliminated 4.2 teaching and support positions leading to lay offs of 4 staff members.

Facilities

- Town Meeting approved a capital project to replace tiling in five rooms at Mosier School. Although they represent no current risk, the aging tiles contain asbestos and are starting to wear. The project will be carried out in the summer of 2012.
- The project to install a new dishwasher at Mosier School was completed.
- The project to install a pool cover at the Middle School was also completed. The use of a pool cover will lead to significant changes in the cost of heating the pool.
- The Plains School building project moved into the Feasibility Study stage with the appointment of an Owner’s Project Manager from Arcadis, Inc, a Springfield firm that specializes in school building projects.

Other actions

- Approved a policy to carry out annual body mass screening of students, as required by Massachusetts law.
- Heard a report on the High School Cultural Club’s visit to Ireland, England and Wales.
- Approved a Bullying Prevention Plan, as now required by the Department of Elementary and Secondary Education
- Formed a School Schedule Committee to study the starting times of the four schools in light of research

that suggests high school students perform better if their school day starts later.

- Approved an increase of \$.05 in the price of lunch, based on a new federal law requiring school districts to charge as much for regular lunches as they receive for each free and reduced price lunch served.
- Awarded a Special Education van transportation contract to Van Pool.

Respectfully submitted,

Dale Carey, Chair
 Barry Waite, Vice-Chair
 Kate Paleologopoulos, Student Representative
 Ed Boisselle
 Lorraine Liantonio

Sealer of Weights and Measures

The Sealer of Weights and Measures inspected, tested and sealed 67 scales of various capacities and 104 gasoline and diesel fuel dispensing devises. In addition, I tested all School Department scales as well as Board of Health Scales and responded to 13 inquiries regarding computer malfunctions on gas pumps.

Respectfully submitted,

Thomas J. Kelleher
 Sealer of Weights and Measures

Superintendent of Schools

Student Achievement

Several years ago we set a goal of sending a higher percentage of graduates to 4-year colleges and to broaden the range of schools to which students applied. The current economy has certainly played a role in families’ choices for post-secondary education. Despite this, our 4 year college acceptance rate rose to 60% in 2011, a new high. The overall college acceptance rate was 88%.

This past year’s MCAS achievement scores were very similar to the previous year’s results. There were some gains in mathematics at Mosier School, but decreases in mathematics achievement at the Middle School.

Percentages of South Hadley students (2010) scoring

	Proficient or Advanced		Warning or Failing	
High School	SH	State	SH	State
ELA	82 %	78 %	3 %	4 %
Math	84 %	77 %	2 %	7 %
	Proficient or Advanced		Warning or Failing	
Middle School				
ELA	68 %	71 %	9 %	8 %
Math	50 %	55 %	21 %	18 %
Mosier School				

ELA	65 %	59 %	6 %	10 %
Math	63 %	57 %	7 %	11 %

Success in Advanced Placement courses increases students' chances of being accepted to competitive four year colleges. The high school has received a grant from the Massachusetts Mathematics and Science Initiative, a program supported with funds from the Bill and Melinda Gates Foundation, to strengthen instruction and to expand enrollments in Advanced Placement courses. The MMSI project provides incentives to students, teachers and schools to increase enrollments in Advanced Placement courses in English, Science and Mathematics, as well as training for teachers and coaching for students. As a result of our participation in the MMSI project, enrollments in Advanced Placement courses jumped from 160 to 260 in 2010. The AP Test results show that 70% of the English and Mathematics AP students earned grades of 3, 4 or 5, which is high enough to meet the expectations of most colleges for AP credit. Only a little more than 25% of students earned these grades on the Science AP tests, pointing to the need to strengthen coursework in that area.

We continue to take many steps to support improvement in student academic achievement. In the English/Language Arts area we formed data teams in the elementary schools that were trained on the use of data to assess curriculum and instruction in literacy. We also provided K-4 teachers with a series of workshops on writing instruction. The workshops were led by staff from the Lucy Calkins Writing Program at Columbia University. Results from the Kindergarten ERI Reading program introduced in the preceding year showed that more children had successful reading experiences in first grade. With support from Lesley College, middle school teachers introduced the Writing Workshop, Reading Workshop and Word Study components of the Literacy Collaborative program. A cross-school team of teachers and curriculum leaders began implementation of a District Literacy Plan which strengthens interventions for students having difficulty learning to read and coordinates literacy programs across the four schools.

Last year was the first in which students taking Mathematics in Grades 6 and 7 were grouped for instruction. (Previously, mathematics grouping began in Grade 8.) The grouping enables teachers to accelerate the curriculum for the most mathematically capable students and to address more effectively the needs of the less mathematically able students. At the elementary level our Mathematics Resource Teacher has helped teachers use supplemental mathematics software to enhance children's learning of mathematics concepts. New materials that teachers are using are the *Shapes Program* at Plains School and *Symphony Math* at Mosier. A group of our elementary and middle school teachers and administrators has become part of a larger Five Colleges grant initiative to strengthen mathematics instruction in the Pioneer Valley.

New Programs

The Middle School Chinese program begun in 2009-10 at Grade 6 was expanded into Grade 7 to permit interested students to continue their study of the language. The program will expand further into Grade 8 in 2011-2012.

Race To The Top Grant

The School Committee, South Hadley Education Association and the Superintendent agreed to participate in the RTTT grant that has been awarded to the State, despite the fact that they do not necessarily support all of the initiatives in the grant. South Hadley will receive \$132,000 over four years to help implement components of the RTTT initiatives of the Department of Elementary and Secondary Education, including alignment with the newly adopted Massachusetts Common Core Standards, implementation of a new Teacher and Administrator Evaluation System and piloting of State-developed curriculum units. A committee of 8 teachers, 4 administrators and 1 School Committee member will oversee the grant in South Hadley.

Anti-Bullying Campaign

The Anti-Bullying Task Force Steering Committee continued to meet through the 2010-2011 school year. The Steering Committee completed writing the South Hadley Bullying Prevention Plan, a requirement for all school districts under the new Massachusetts Bullying Law. The Steering Committee monitored implementation of the Plan, reviewed data and survey results about the amount and nature of bullying in the schools, and made revisions to the Plan, based on the schools' experience in its first year of implementation.

The Bach Harrison survey of youth risk behavior was administered to South Hadley 8th, 10th, and 12th grade students in the spring of 2010 and again in 2011. One of the questions on the survey asked whether students had been bullied in the past year and, if so, how often. Below is a summary of the data:

High School:	2011	2010
0 days	84.9%	74.3%
1 day	4.5%	11.6%
2-3 days	6.3%	6.3%
4-5 days	1.3%	2.5%
6+ days	3.1%	5.3%

Middle School:	2011	2010
0 days	59%	65.6%
1 day	16%	11.2%
2-3 days	13%	5.6%
4-5 days	4%	4%
6+ days	9%	13.6%

- Only 60 bullying incidents were reported at the high school last year, and 65 incidents at the middle school. These represent just about 10% of what the survey

results indicate that students experience at school. The low rate of reporting is one reason that bullying is such a difficult issue for schools to handle.

- The percentage of high school students who reported they had not been bullied at all over the past year rose significantly, from 74.3% to 84.9%.
- The county average for reporting 0 days of bullying at the high school was 81%. South Hadley's outcome for 2010-2011 is significantly better than the average of other Hampshire County communities.
- The percentage of high school students who reported they had been bullied on 4-5 or more days also dropped significantly, from 7.8% to 4.4%. This group includes those students who are at greatest risk for physical or psychological harm.
- The middle school results show little change in the number of students who were subjected to bullying. Responses of being bullied 0 or 1 day fell from 76.8% to 75%.
- Middle school students who reported being bullied on 6 or more days fell by a third, from 13.6% to 9% this year.

These results are the first evidence that the South Hadley Bullying Prevention Plan is having a positive impact on students' behavior. A full report about accomplishments in the Anti-Bullying campaign can be found at the school district website, www.southhadleyschools.org.

School Schedule Committee

The School Committee appointed a School Schedule Committee to study the starting times of each of its schools in view of research about when students learn best. The 11 member committee includes parents and teachers from each level of the school system. The committee plans to conduct a survey in the fall to find out the impact that changes in school starting times would have in the community.

Building Project

Fall Town Meeting approved hiring an Owner's Project Manager and an Architect to conduct a Feasibility Study of replacing or renovating the Plains School. The Massachusetts School Building Authority gave its approval for the Elementary School Building Committee to move forward on the project in June. The Feasibility Study will be carried out in the fall and winter of 2011-2012. The Building Committee plans to bring a proposal for the Plains School building project to the Spring 2012 Town Meeting.

Respectfully submitted,
Gus A. Sayer, Superintendent of Schools

South Hadley Public Library

<http://www.shadleylib.org>

Fiscal Year 2011 proved to be a year of excitement and progress at our library. Through the dedicated work of the staff, Trustees, Building Committee, Friends, and many volunteers our dream of a new, state-of-the-art public library in our community became that much closer to reality. But before we talk about that, there were many other achievements and actions along the way:

202,349 items were checked out at our circulation desk, showing a 28% growth in circulation of library materials since FY2007. By keeping our collection of printed books and digital media current we are able to offer the community a quality selection of materials for all interests and ages.

19,848 items were received from other libraries for the personal use of our patrons, thanks to the resource sharing service of our C/WMARS library network. All residents of town are able to take advantage of this inter-library loan delivery with a South Hadley Public Library card and are also able to use their SHPL card at the public libraries in Amherst, Northampton, Granby, Chicopee, Holyoke, and most other Western Mass. communities. An additional 18,701 South Hadley items were sent to other communities in the spirit of mutual cooperation.

Our 2010 Summer Reading Program was themed "Go Green at Your Library," and the library registered 438 youth participants, an increase of just over 17%. Many positive nature programs were offered at no charge, including events focused on fossils, recycling & upcycling, and ferrets. Adults also participated in a summer program, with programs focusing on fair trade, dealing with adversity, and a presentation on local hiking opportunities presented in cooperation with the Conservation Commission.



Library Bruins Award

The Youth Room was busy when a new Boston Bruins "Reading Rink" was awarded through a competitive grant

process with the Massachusetts Board of Library Commissioners and the Bruins. Blades, the Bruins' mascot and a member of the Bruins' Ice Girls delivered a new Bruins-themed table, stools, carpet, and book cases (made from hockey sticks!) now adorn the Youth Room. We were grateful to be one of eight communities to receive this grant, and the only one from Western Mass.

Continuing our tradition of cooperative service with the Gaylord Memorial Library, a *Comprehensive Plan of Library Services for the Town of South Hadley* was developed by a group representing the South Hadley Public Library, Gaylord Memorial Library, and the community. Our two libraries have always complemented each other without duplicating many services and the Comprehensive Plan lays the groundwork for improved collaboration between our municipal town library and the independent Gaylord Library.

One area that the two libraries have collaborated on for a decade is the South Hadley Reads community reading program. The 2011 town-wide reading title was *Hotel on the Corner of Bitter and Sweet* by Jamie Ford. Set in the ethnic neighborhoods of Seattle during World War II and Japanese American internment camps of the era, this debut novel tells the heartwarming story of widower Henry Lee, his father, and his first love Keiko Okabe. Programs at our library included a historical overview of Westover Air Force Base, book discussion, a historical re-enactor, and local WWII veterans sharing their experience.

Other collaborative efforts included working with South Hadley Community TV on a series called "Off the Shelf" that featured best-selling authors Jon Katz and Deborah Harkness as well as critically-acclaimed writer William Lychack. The library contributed to the Historical Society's exhibit at the Firehouse Museum on the history of local organizations and received funding from the South Hadley Cultural Council for adult and children's programs.

September was National Library Card Signup Month and the Circulation staff was busy with outreach activities. Staff worked an information table at the town election, visited the Senior Center, promoted cards at local bars, wrote an editorial in the Town Reminder, and held a raffle. A total of 118 new cards were registered.

The library debuted a new online service call "Wowbrary." Wowbrary is a nonprofit service that provides free weekly emails and RSS feeds about the library's most recent acquisitions. Go to www.wowbrary.org and search by zip code for our library, then follow the instructions for receiving the weekly newsletter – it's a quick and easy way to keep up-to-date on new materials. Updates are also posted on our facebook page.

Our Friends of the Library were very active with fundraising and we appreciated all the time and effort on their part. An online flower/bulb sale took place for the first time, and another new fundraiser was through the sale

of bags made from recycled plastic. The Friends also took part in the Canal Village Potpourri and spent time at the Farmers Market at the Center to talk about our library services and programs. Special thanks go to Friends President Nancy Reale and her team of dedicated volunteers. Through the activities of the Friends, we are able to offer public programing at no cost to those who attend.

Our nine-member, publicly-elected Board of Library Trustees was also busy this year, working with many other town departments, boards, and commissions in a collaborative effort to move our library forward. Thank you to Maxine Cechvala, Connie Clancy, Larry Fuller, Helen Gage, Hollis Haley, Ann-Marie Mahnken, Joyce O'Neil, Susan Obremski-Crowther, and Chair Mitch Resnick for all their efforts.

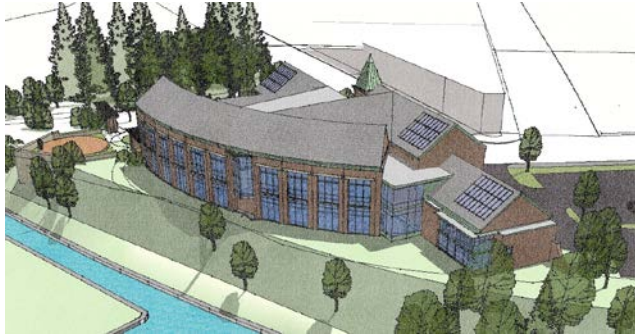
Finally, FY2011 was the year many of the pieces came together for our new building project. The highlights of our project included:

- ❖ Following a public process to solicit input and proposals on a new library site, the Library Trustees and Selectboard voted on the land owned by Northeast Utilities at the corner of Main and Canal Streets as the best location for a new library for reasons that include matching identified goals of the Town Master Plan.
- ❖ On November 9th, Special Town Meeting authorized, by a 2/3 majority vote, funds to purchase the NU site for a new library. The same town meeting also approved, by a simple majority, the preliminary schematic design for the new library at that site. In January, the Selectboard approved and signed the Purchase & Sale agreement.
- ❖ The library formally submitted the Public Library Construction Grant application in January following much editing and revisions by the Library Design Study Committee.

Following several months of waiting, the Massachusetts Board of Library Commissioners (MBLC) voted to award the Town of South Hadley a General Construction Provisional Grant totaling \$4,841,312 towards the construction of a new South Hadley Public Library. Twenty-eight libraries completed the MBLC grant round process. Through a rigorous review process, seven other public libraries in Athol, Everett, Grafton, Granby, Shutesbury, West Springfield, and West Tisbury were awarded provisional construction grants. The libraries were selected based on many factors including community need, project design, and the relationship of the design to the library building program. Community matching funds are needed before any of these projects move forward.

The new South Hadley Public Library is planned for the vacant industrial site along the Connecticut River at the corner of Main & Canal Streets. The two-floor building is organized to provide an easy to use facility for both patrons and staff. The design of the building is meant to

recall South Hadley's heritage as a leading mill town, combining traditional architecture with modern library design while reconnecting the community to the river. If you go online to www.youtube.com/SouthHadleyLibrary you will be able to take a virtual tour of the new library! Facebook users can also like www.facebook.com/newSHPL to get the latest updates and twitter users can follow "@SHPLibrary" to stay current.



Birds-eye View of New Library

A busy library like ours stays successful because of the continued hard work of our library staff: Meg Clancy, Jennifer Comeau, Lorraine Ensor, Liz Frosch-Dratfield, Jeanne Hebert, Jeff Lachowetz, Rena Lapinski, Linda Manijak, Bethany Roberts (who joined us as our new Circulation Assistant) and Desiree Smelcer. It is their combination of dedication and (yes, sometimes) perspiration that keeps our library moving forward.

Respectfully submitted,
Joseph Rodio, Library Director

Tax Collector

Statement of outstanding balances for the Fiscal Year ending June 30, 2011

Description Outstanding Balances

Description	Outstanding Balances
Real Estate Taxes	
2011	283,610
2010	24,435
2009	5,918
2008	2,269
Prior Years 1999-2007	3,716
All balances from 1999-2008 are on Owner Unknown Parcels	
Personal Property	
2011	5,736
2010	10,741
2009	3,195
2008	3,080
Prior Years	4,464
Motor Vehicle Excise	
2011	86,043
2010	27,873

2009	10,565
2008	7,737
2007	8,634
Prior Years 1996-2005	75,538
Boat Excise	
2008-2011	3,037
2003-2007	1,288
Rollback Taxes	22,507
Sewer Use Charges	201,500
	\$21,600 of this balance is a bill owed by Intelicoat
Curbside Rubbish	25,642

The Collector's Office issues and collects Real Estate, Personal Property, Sewer Use Fee, Curbside Pickup Fee, Motor Vehicle and Boat Excise bills. The office provides current and accurate financial information to the public, financial institutions, the legal community and other town departments, answering all of these inquires with emphasis on quality customer service.

The Collector's Office is now offering taxpayers the option of paying their bills with a credit or debit card in the office or over the phone. Although a fee is charged to the resident by the credit card company, many have used this option and are pleased that it is available. This service is being provided at no cost to the town.

A request for abatement of delinquent motor vehicle excise bills dating from 1984 through 2000 that were deemed as uncollectable was submitted to the Board of Assessors and the request was approved. The abatements are being processed by the Assessor's Office and then all fees and interest associated with these bills will be adjusted off by the Collector's Office. Accomplishing clearing these levies has been a long-time goal and also a recommendation made by the Town's outside auditors.

In an effort to stay abreast of changes in the laws and functions pertinent to the Collector's Office the Assistant Collector, Joan Germain has attended all courses offered by the Mass Collector/Treasurer's Association and I am pleased to announce that she attained her certification this year.

All bills for FY2011 were issued in a timely fashion and the new practice of co-mingling the sewer and curbside bills with the corresponding quarterly real estate bill has resulted in postage savings of approximately \$4,000 to the town.

As always, I wish to thank my Assistant, Joan Germain, and Senior Clerk, Claudia Frappier for all of their hard work and dedication to their jobs.

Respectfully submitted,

Deborah Baldini, Collector

Town Clerk

MISSION STATEMENT

To provide the citizens of the Town of South Hadley with election, licensing, registration, records and preservation, serves as required by Massachusetts General Laws, the Constitution of the United States and the By Laws of the Town of South Hadley in a consistent, courteous, accurate and efficient manner.

Vital Statistics for the Town of South Hadley Calendar Year 2010

Births	128
Deaths	237
Marriage Intentions	99
Marriage	96
Affidavits of Corrections to Amend	8
Homebirths	0
Out of Commonwealth Births	0
Business Certificates and Changes	89
Dog Licenses Neutered & Non Neutered	1,441
Raffle Permits	9
Gas Permits	10
New Voters Registered	658
Wedding Ceremonies	6
Fishing Licenses	472
Hunting Licenses	30
Sporting Licenses	237
Archery Stamps	88
Primitive Stamps	70
Waterfowl Stamps	32
Licenses Distributed to Residents over 70	202

Town Meeting Electronic Communication Advisory Committee

The Town Meeting Review Committee recommended the formation of the Town Meeting Electronic Communications Advisory Committee (we abbreviate as ECAC). Five members were appointed to the ECAC in the spring of 2010.

The Town Meeting Electronic Communications Advisory Committee's (ECAC's) mission is "to ensure that electronic communications between Town Meeting members, Town Employees, and the public are comprehensive, effective and efficient."

The ECAC conducted a Town Meeting Member (TMM) survey that established what existing communication and education channels were utilized by TMMs and what their preferences were based on the survey. Over 75% of TMMs responded to the survey, which is a very large sample of the TMM population.

The survey revealed among other things that TMMs don't want to use their personal email but prefer an Information Technology Department issued email (i.e. jsmith@tmm.gov). to receive and send messages as well as exchange other information pertinent to their charge as TMMs.

Since the Committee started its work two State Statutes have been revised that affect communications and records retention. Both the "new" Open Meeting Law and the revised records retention statute have affected Local Governmental bodies such as the Selectboard and ECAC (but not Town Meeting as a legislative body). We have yet to determine if they will affect TMMs communications (such as email).

The ECAC requested the State Attorney General's Office to determine if the "new" Open Meeting Law (OML) covered TMMs. The Assistant Attorney General stated that TMMs are exempt from the Statute because they are members of a local government legislative body (note: The State Legislature is exempt).

The ECAC recommended that Boards and Committees submit agendas and/or meeting minutes to both the Selectboard Administrative Assistant and the Town Clerk. The Selectboard Administrative Assistant would be responsible for the posting on the southhadley.org web site and the Town Clerk would post on the public viewing screen at Town Hall.

The ECAC asked the Massachusetts Secretary of State's Office to determine if TMMs were subject to the State's Records Retention Statutes requiring TMMs to retain their email or other correspondence (e.g. letters) as elected officials of the Town. The Secretary of State's Office Official wouldn't give an official response to the request for clarification.

One of the concerns of citizens, Town Employees, and Town Meeting members is that TMMs aren't as well informed as they could or should be prior to voting on important or rapidly developing issues or situations. Providing the TMM's with an email capability will foster more interaction between TMMs, TMMs and Town Employees, as well as the citizens of this community. This would help provide a more effective and efficient process for TMMs to become more informed and involved.

The ECAC has reviewed various email systems and application programs as potential solutions for the TMM email or email plus application programs (e.g. Google Apps, Google Docs).

The ECAC met with the Information Technology Department (ITD) and both agreed that an email only system would adequately do the job in the near future at the lowest cost while minimizing the burden on the IT Department to administer the system.

Recommendation

The Town Meeting Electronic Communications Advisory Committee (ECAC) hereby recommends that the Information Technology Department issue and administer email accounts for Town Meeting members beginning in fiscal year 2012.

Town Employees should have access to the names and emails of TMMs to send them such information as:

- Town Meeting packet information
- Special Town Meeting packet information
- Other material commonly mailed to Town Meeting Members

Basic Implementation Costs

The TMM email program is estimated to cost approximately \$500 per year for 150 emails to cover TMMs. The cost to administer the program by the Information Technology Department is expected to be minimal. The cost of implementing the proposed email system would be partially or wholly offset by:

- Reducing postage cost
- Reducing paper, envelope, copier toner, printer ink, and electricity usage
- Reducing Administrative Assistance Time to provide hard copy information to TMMs
- A better informed TMM legislative body
- A more educated and informed citizenry

Respectfully submitted,

Dale Johnston, Chair
John Paulin

Lawrence Dubois

Town Treasurer
July 1, 2010 – June 30, 2011

Balance in the Treasury	July 1, 2010	18,706,462.00
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July 1, 2009 – June 30, 2010

Receipts	70,050,848.00
Expenditures	67,681,860.00

Balance in the Treasury	June 30, 2011	21,075,450.00
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As of June 30, 2011

Non-Interest Bearing Checking Accounts	0.00
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Interest Bearing Checking Accounts	
People's United	213,802.32
People's United	1,301,797.77
Peoples Bank	300,134.42
Peoples Bank	129,564.47
Peoples Bank	206,760.59
Peoples Bank	390,671.98

TD Bank	165,087.46
Chicopee Savings	204,322.64
United Bank	.01
United Bank	.01
	2,912,141.67

Liquid Investments		
People's United	Savings 5774	178,780.57
Peoples Bank	Savings 4216	82,304.33
TD Bank	Savings 3703	778,126.43
TD Bank	School Activities	138,752.48
Peoples Bank	Library	4,361.84
Peoples Bank	Recreation Rev.	87,563.12
EHS	Gen Fund 1812	508,923.46
EHS	Gen Fund 5984	527,346.02
EHS	Gen Fund 5992	528,272.02
EHS	Ambulance 6057	971,512.44
EHS	Arts Lottery	36,596.24
Unibank	3381,SHELD,6231/286	4,001,450.90
Unibank	BB Rev Acct 0688	3,940.53
United Bank	Gen Fund 6537	1,002,576.48
		8,850,506.86

Term Investments	
U.S. Treasury Bills	0.00
Repurchase Agreements	0.00
Other	0.00

Trust Funds		
Raymond James	Legal List Investments	8,969,608.52
MMDT	Acct #2489	15,565.03
Peoples Bank	Scholarship Accts	115,604.44
John Hancock	Scholarship Accts	18,219.47
EHS Bank	Performance Bonds	5,072.00
Chicopee Savings	Trust Funds	188,731.77
Total Trust		9,312,801.23

All Cash and Investments	21,075,449.76
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Tree Warden

The year has proven to be a challenge to all cities and towns in Massachusetts. Excessive snow in January prevented many from observing any damage to our trees. The June tornado luckily didn't affect South Hadley but a severe microburst did damage trees from the Ledges Golf Course to the Falls area, uprooting trees and knocking out power. In cooperation with the DPW, SHELD, and Northern Tree, we were able to remove many of the hazards.

The October 30th snow storm caused massive damage and outages in Hampshire and Hamden counties. Almost every street in South Hadley received damage. Numerous trees were removed due to severely damaged branches

and/or hazards that needed immediate attention. The Fire Districts, the Water Departments, the DPW, and SHELD had crews working to clear up our streets and return power.

Due to such massive losses of trees and removals from past years, we are planning to start replacing trees this spring. I am also pursuing grants through the Mass DCR for restoration. I am attempting to switch the Street Tree Inventory to a program called I-Tree that will expand the information and values of our street trees and identify work that must be performed in order to protect and enhance our street trees.

I am also putting together a program, modeled after cities and towns nationwide, to train and utilize interested volunteers that would like to learn about tree issues, street tree planting, and inventorying our street trees.

Asphlund Tree has been keeping our power lines clear, through a contract with the South Hadley Electric Company.

I have answered and handled 312 emails from residents, DPW, Selectboard, Conservation Commission, Mass DCR, SHELD, Planning Board, and developers. Most emails from residents involved requests to remedy dying/dead branches, declining or dead trees, and questions on ownership of individual trees. All residents are required to contact the tree warden regarding pruning or removal of trees in front yards that may be town trees. If the tree is a public shade tree and isn't a hazard, the tree requires a public hearing before removal.

Again this year, I assisted the Planning Board by reviewing proposed developments in town and the Conservation Commission with questions from residents living on the edge of Conservation Land.

I would like to thank the DPW, SHELD, Linda Young, and the Selectboard Office for the assistance I have received during the year.

Respectfully submitted,

Michael E. Lamontagne MCA
South Hadley Tree Warden

Veteran Services Department

The Veterans' Services Department provided financial and medical assistance to 40 South Hadley residents during the period of July 1, 2010 to June 30, 2011. The department expended a total of \$203,918.19 in the areas of budget & fuel assistance, medical insurance, and burial benefits. This was a significant increase from the previous year.

Reimbursement of veteran's benefits from the Commonwealth amounting to \$90,000.00 was received. The Department assisted 21 South Hadley residents in

receiving annuity benefits from the Commonwealth amounting to \$42,000.00.

Fourteen South Hadley residents were assisted with Department of Veterans' Affairs claims during the period of July 1, 2010 to June 30, 2011. As a result of these claims, \$96,000.00 was received in annual benefits, and \$14,200.00 was received in retro-active benefits for a total of \$110,200.00

Nine veterans were assisted in securing a cemetery plot in the Veterans Cemetery in Agawam. The office was also instrumental in coordinating Memorial Day and Veterans' Day programs.

Respectfully submitted,

John A. O'Connor, Director of Veteran's Services

Wiring Inspector

The time has once again arrived for a report on the work completed by the office of Wiring Inspector for the fiscal year July 2010 to June 2011. There were 258 permit applications issued and a total of \$20,779 collected in fees.

Alarm Systems	26
New Homes & Condos	24
Additions & Remodeling	63
Above-Ground Pools	4
In-Ground Pools	1
Service Upgrades & Repairs	57
Temporary Services	4
Appliances Misc. (A/C, Dryers, Oil Burners, Etc.)	44
Commercial Work	34
Yearly Prepaid (MHC)	1

At this time, I would like to express my appreciation for the assistance and cooperation I have received in the performance of my duties as Wiring Inspector.

Respectfully submitted,

Roy Rivers, Wiring Inspector

Youth Commission

In the summer of 2010, Selectboard members gathered a group of interested adults and youth to review a possible structure, mission and vision for a Youth Commission. Members of the ad-hoc committee researched youth commissions across Massachusetts and beyond and formulated a structure, vision and mission for a youth commission in South Hadley.

On October 5, 2010, the Selectboard voted to establish the South Hadley Youth Commission with the mission of empowering all youth to become change-makers in the community and a vision of building a positive community

by working to eliminate prejudice based on race, religion, national origin, cultural background, gender, age, sexual orientation, or ability.

Youth and adults were appointed in a bifurcated structure of Youth Task Force and Adult Task Force members. With emphasis on youth empowerment, the role of the Adult Task Force is to support leadership opportunities for members of the Youth Task Force.

Work began in earnest on a fantastic opportunity, provided by Mount Holyoke College, for a fundraiser to sell tickets to a Capital Steps performance on campus on December 18, 2010. At the same time, planning began for activities led by the youth that took place throughout the winter and spring of 2011. These activities included:

- Planned and facilitated Community Arts Night in January.
- Planned and facilitated a Wii room and Bingo room at the Winter Carnival in February.
- Created a commercial to advertise the Youth Commission at the high school and on the community cable station in March.
- Held a logo contest at the high school for the Youth Commission in March.
- Participated in the Skate Park Clean up on Saturday in April.
- Participated in a Youth Summit leadership program sponsored by Mount Holyoke College in April.
- Planted a traffic island at the Vietnam Veterans Bridge near Stoney's Pub in May.
- Held a Battle of the Bands at the South Hadley High School in June.

In the meantime, members of the Adult Task Force successfully lobbied Town Meeting to fund a new part-time Youth Commission Director to work directly with the Youth Task Force in leadership development through project planning and completion.

Members of the Selectboard, Town Meeting and the leadership in South Hadley are to be commended for their vision and support in the creation of a Youth Commission that continues to be an advocate for positive culture and leadership among the young people in our community.

Respectfully submitted,

Adult Task Force Members

Tracy Stefanowicz, Chair
Amy Foley, Vice-Chair
Carol Constant
Carol Isackson
Tanya Kopec
Dave LaBrie

Youth Task Force Members

Melanie Demakis, Chair
Rob Archambault
Sarah Beaudry
Nicole Casolari
Virginia Constant
Hannah Flemming
Brett Flaherty
Brenna Fogarty
Maddie Gatzounas
Tess Gauthier
Haley Guhn-Knight
Sophia Kebbede
Katelyn LaBrie
Amanda Lachat
Evan Mariani
Lizzy Menard
Dante Pio
Jeff Rainaud
Pedro Santiago
Patrick Sears
Colleen Sheehan
Hannah Spring
Allie Steinbock

Annual Town Election April 4, 2011

Precinct	A	B	C	D	E	Total
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MODERATOR FOR ONE YEAR

Edward J. Ryan, Jr.	183	322	269	225	265	1264
Blanks	49	85	75	66	70	345
Write Ins	3	2	3	2	3	13
TOTAL	235	409	347	293	338	1622

SELECTBOARD FOR THREE YEARS

Francis J. DeToma	146	287	218	247	236	1134
Robert G. Judge	187	300	260	210	243	1200
Chester T. Sinclair	93	117	118	65	104	497
Blanks	52	111	93	63	92	411
Write Ins	2	3	5	1	1	12
TOTAL	480	818	694	586	676	3254

SCHOOL COMMITTEE FOR THREE YEARS

Robert M. Abrams	110	200	167	113	188	778
Shannon L. Hann	80	112	113	59	101	465
Kevin M. McAllister	90	141	144	127	127	629
Barry CD Waite	111	237	179	204	178	909
Blanks	79	127	88	83	81	458
Write-ins	0	1	3	0	1	5
TOTAL	470	818	694	586	676	3244

BOARD OF HEALTH FOR THREE YEARS

Michael A. Rosner	182	309	258	217	257	1223
Blanks	49	98	87	76	79	389
Write Ins	4	2	2	0	2	10
TOTAL	235	409	347	293	338	1622

MUNICIPAL LIGHT BOARD FOR THREE YEARS

Rita M. Lawler	130	203	191	96	168	788
Dale H. Johnston II	88	162	126	168	147	691
Blanks	17	44	29	29	22	141
Write-ins	0	0	1	0	1	2
TOTAL	235	409	347	293	338	1622

LIBRARY TRUSTEES FOR THREE YEARS

Helen Correia Gage	141	225	227	133	190	916
Susan E. Obremski-Crowther	151	276	218	168	229	1042
Joyce M. O'Neil	149	232	226	131	205	943
Barbara S. Salthouse	82	171	114	155	143	665
Blanks	181	321	250	291	244	1287
Write Ins	1	2	6	1	3	13
TOTAL	705	1227	1041	879	1014	4866

BOARD OF ASSESSORS FOR THREE YEARS

Kevin E. Taugher	170	302	275	188	256	1191
Blanks	62	107	69	104	80	422
Write Ins	3	0	3	1	2	9
TOTAL	235	409	347	293	338	1622

PLANNING BOARD FOR FIVE YEARS

Helen J. Fantini	172	285	250	183	239	1129
Blanks	60	124	94	110	96	484
Write-ins	3	0	3	0	3	9

TOTAL	235	409	347	293	338	1622
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PLANNING BOARD FOR THREE YEARS

Jeffrey D. Squire	168	289	256	184	243	1140
Blanks	66	119	89	107	93	474
Write-ins	1	1	2	2	2	8
TOTAL	235	409	347	293	338	1622

HOUSING AUTHORITY FOR FIVE YEARS

Constance A. Clancy	192	318	275	177	261	1223
Blanks	42	91	71	115	74	393
Write Ins	1	0	1	1	3	6
TOTAL	235	409	347	293	338	1622

Precinct	A	B	C	D	E	Total
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TOWN MEETING MEMBER PRECINCT A

FOR THREE YEARS (VOTE FOR EIGHT)

Deborah L. Bergeron	162	0	0	0	0	162
Constance A. Clancy	178	0	0	0	0	178
Barbara A. Duguay	164	0	0	0	0	164
Mitchel Malinowski	167	0	0	0	0	167
Barbara F. Randall	167	0	0	0	0	167
Roger R. Roux	161	0	0	0	0	161
Ed Beattie	1	0	0	0	0	1
Robert E. Gravelin	1	0	0	0	0	1
Write Ins	15	0	0	0	0	15
TOTAL	1016	0	0	0	0	1016

TOWN MEETING MEMBER PRECINCT A

FOR TWO YEARS

Blanks	465	0	0	0	0	465
Write-ins	5	0	0	0	0	5
VACANCY	0	0	0	0	0	0

TOWN MEETING MEMBER PRECINCT B

FOR THREE YEARS (VOTE FOR EIGHT)

Theodore B. Belsky	0	288	0	0	0	288
Evelyn G. Chesky	0	196	0	0	0	196
Carol E. Craig	0	231	0	0	0	231
Francis J. DeToma	0	230	0	0	0	230
Eleanor C. Klepacki	0	231	0	0	0	231
Marjorie R. Kaufman	0	216	0	0	0	216
Anne Awad	0	124	0	0	0	124
Priscilla Mandrachia	0	175	0	0	0	175
Gregory R. Sheehan	0	200	0	0	0	200
Hazel R. Snopek	0	183	0	0	0	183
Kristin Stueber	0	143	0	0	0	143
Thomas A. Terry	0	237	0	0	0	237
Blanks	0	791	0	0	0	791
Write-ins	0	27	0	0	0	27
Wayne Cowan	0	26	0	0	0	26
TOTAL	0	3298	0	0	0	3298

TOWN MEETING MEMBER PRECINCT C

FOR THREE YEARS (VOTE FOR EIGHT)

William Roddy Adams	0	0	242	0	0	242
Andrew R. Beaudry	0	0	238	0	0	238
Marguerite A. Clancy	0	0	236	0	0	236
Alan M. Gardner	0	0	221	0	0	221
Gail C. Lehtomaki	0	0	198	0	0	198
John Urekew	0	0	222	0	0	222
Jeffrey A. Cyr	0	0	236	0	0	236
John R. Hine	0	0	232	0	0	232
Kevin E. Taugher	0	0	221	0	0	221
Blanks	0	0	720	0	0	720
Write Ins	0	0	10	0	0	10
TOTAL	0	0	2776	0	0	2776

TOWN MEETING MEMBER PRECINCT C

FOR TWO YEAR (VOTE FOR ONE)

Blanks	0	0	326	0	0	326
Write-ins	0	0	21	0	0	21
Evelyn Hollering	0	0	1	0	0	1
TOTAL	0	0	348	0	0	348

TOWN MEETING MEMBER PRECINCT D

FOR THREE YEARS (VOTE FOR EIGHT)

Warren M. Bock	0	0	0	181	0	181
Barbara E. Bristol	0	0	0	168	0	168
Richard A. Constant	0	0	0	197	0	197
Philip W. Costello, Jr.	0	0	0	86	0	86
Beverly A. Gagne	0	0	0	151	0	151
Peter A. Gagne	0	0	0	149	0	149
Michael R. Koske	0	0	0	162	0	162
Elizabeth S. Lacey	0	0	0	107	0	107
Michael A. Rosner	0	0	0	156	0	156
Robert W. Salthouse	0	0	0	122	0	122
John W. Scibak	0	0	0	206	0	206
Blanks	0	0	0	654	0	654
Write Ins	0	0	0	5	0	5
TOTAL	0	0	0	2344	0	2344

TOWN MEETING MEMBER PRECINCT E

FOR THREE YEARS (VOTE FOR EIGHT)

Frances R. Abrams	0	0	0	0	241	241
Robert M. Abrams	0	0	0	0	240	240
Thomas A. Callahan	0	0	0	0	251	251
Linda L. Young	0	0	0	0	256	256
Desiree A. Smelcer	0	0	0	0	232	232
Blanks	0	0	0	0	1457	1457
Write-ins	0	0	0	0	27	27
Nancy Knadler	0	0	0	0	4	4
Dennis Swartwout	0	0	0	0	1	1
Dale Carey	0	0	0	0	1	1
TOTAL	0	0	0	0	2710	2710

TOWN MEETING MEMBER PRECINCT E

FOR ONE YEAR (VOTE FOR ONE)

Marilyn G. Ishler	0	0	0	0	247	247
Blanks	0	0	0	0	87	87
Write-ins	0	0	0	0	4	4