

Jeff Cyr, Chair
Nicole Casolari, Vice Chair
Carol Constant, Clerk
Andrea Miles
Renee Sweeney

Lisa Wong
Town Administrator

HYBRID SELECTBOARD MEETING AGENDA

TUESDAY, JAN. 20, 2026 - 7 P.M.

SOUTH HADLEY SENIOR CENTER MULTI-PURPOSE ROOM

Join Zoom Webinar from your computer: <https://us02web.zoom.us/j/87112367688?pwd=5FUx7AeM2TymXh7iixE3C3lMsdCPp.1>

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Note: Not all topics listed here may be reached for discussion. In addition, the topics listed are those which the chair reasonably expects will be discussed as of the date of this notice. This meeting may be audio and/or visually recorded.

1. CALL TO ORDER
2. ANNOUNCEMENTS / PUBLIC COMMENT
3. BUDGET TASK FORCE - PUBLIC COMMENT PERIOD
4. APPROVAL OF MINUTES
Draft Minutes of Jan. 2, 2026

Documents:

[DRAFT JAN. 6, 2026 SELECTBOARD MEETING MINUTES.PDF](#)

5. NEW BUSINESS

- A. Special Municipal Employees
- B. MMA - MIA Voting Rep
- C. Selectboard Meeting Schedule

Documents:

[A. SPECIAL MUNICIPAL EMPLOYEE COOKE.PDF](#)
[A. SPECIAL MUNICIPAL EMPLOYEE REIDY.PDF](#)
[C. SELECTBOARD 2026 MEETING SCHEDULE1.PDF](#)

6. OLD BUSINESS

- A. Health Insurance Update
- B. Budget Update
- C. Town Meeting Review Committee Report Review
- D. Selectboard Action Plan Review

Documents:

[A MEMO HEALTH INSURANCE 2026 JANUARY.PDF](#)
[B. FY26_27 BUDGET PRESENTATION - JAN 20, 2026 UPDATED.PDF](#)
[C TOWN MEETING REVIEW COMMITTEE REPORT AND BACKGROUND UPDATED5324_202405031156416305.PDF](#)
[D. FY2026 SELECTBOARD ACTION PLAN.DOCX \(2\).PDF](#)

7. REPORTS

Documents:

[2026 01 TA REPORT.DOCX.PDF](#)

8. EXECUTIVE SESSION

Executive Session pursuant to Open Meeting Law (Chapter 30A Section 21 (a)(3)) - To discuss strategy with respect to collective bargaining strategy for Units A & B.

9. ADJOURN

SELECTBOARD MEETING MINUTES
JAN. 6, 2026 – 7 P.M.
HYRBID ON ZOOM AND SOUTH HADLEY SENIOR CENTER

Present in person were Chair Jeff Cyr, Vice Chair Nicole Casolari, member Renee Sweeney, and Town Administrator Lisa Wong. Member Andrea Miles and Clerk Carol Constant were present virtually. Miles left the meeting due to illness at 7:25 p.m.

CALL TO ORDER

Cyr called to meeting to order at 7 p.m.

ANNOUNCEMENTS / PUBLIC COMMENT

Sweeney encouraged folks to run for public office and reminded them nomination papers are available in the town clerk's office.

Cyr thanked the DPW for their hard work during the recent snowstorms.

Linda Young, of 15 Westbrook Rd., asked for notification of any future town projects that may affect homeowners. Cyr said the Capital Planning Committee met earlier tonight in which members explained such future projects. He encouraged folks to watch the video coverage.

Joanna Brown, of 25 Charon Ter., asked for an opportunity for folks to ask questions about the wastewater system. Wong said tonight's meeting is the first of many public conversations about it and her office can take questions at any time via email or phone.

Anne Stockton, of 325 Hadley St., thanked SHCTV15 for its assistance in covering the Our Roots Our Voice event.

Linda Sachs, of 193 Woodbridge St., and Marc Desrosiers, of 310 Amherst Rd., urged members not to rush the proposed agricultural bylaw amendments to a May town meeting and said meaningful public participation should drive the timeline.

APPROVAL OF MINUTES

Sweeney motioned to approve the draft minutes of Dec. 16, 2025. Cyr seconded.

Roll Call Vote

- Miles – Aye
- Sweeney – Aye
- Casolari – Abstain
- Constant – Aye
- Cyr – Aye

Four in favor, one abstention (Casolari). The motion carried.

FY27 BUDGET NOTICE AND CONTRACT SIGNATORY AUTHORIZATION HIGHWAY BIDS

Sweeney motioned to approve the Town Administrator as the authorized signatory. Cyr seconded.

Roll Call Vote (Miles left the meeting)

- Sweeney – Aye
- Casolari – Abstain
- Constant – Aye
- Cyr – Aye

All in favor. Unanimous.

COMPREHENSIVE WASTEWATER MANAGEMENT PLAN PRESENTATION

Peter Natowich and Steven Richtarik of BETA gave a presentation on the status of the Wastewater Treatment Plant and what improvements are needed. Director of Public Works John Broderick and Wastewater Plant Supervisor Melissa Labonte answered questions by residents Mitch Malinowski of 4 Michael Dr., Joanna Brown of 25 Charon Ter, Linda Young of 15 Westbrook Rd., and Denise Presley of 19 The Knolls.

The discussion is ongoing and tonight's presentation was the first look into the future upgrades.

LEDGES RATES

Ledges General Manager Michael Fonatine and Human Services Director Andy Rogers said the golf course has experienced several strong, positive financial years after long-term losses. Profits are now reinvested into course, equipment and restaurant improvements. They noted continued success as the course approaches its 25th anniversary, despite future capital needs. They described the proposed 2026 rate increases as modest, demand-based adjustments.

Sweeney motioned to approve the 2026 Ledges Golf Rates as presented. Casolari seconded.

Roll Call Vote

- Sweeney – Aye
- Casolari – Aye
- Constant – Aye
- Cyr – Aye

All in favor. Unanimous.

AGRICULTURAL USES BYLAW AMENDMENT ADVISORY COMMITTEE

Wong explained an Agricultural Uses Bylaw Amendments Advisory Committee has been formed by the Director of Planning and Conservation, and appointed by the Town Administrator, to review the draft zoning bylaw amendments. The committee held its first meeting on Dec. 18, 2025 and anticipates meeting several more times before sending final bylaw recommendations to the Planning Board.

CITIZEN PETITION – SHELD FACILITY

Casolari motioned to add the nonbinding public opinion advisory question on the submitted certified petition to the warrant for the April 14, 2026 Annual Town Election. Constant seconded.

Roll Call Vote

- Sweeney – Aye
- Casolari – Aye
- Constant – Aye
- Cyr – Aye

All in favor. Unanimous.

27 FULTON STREET SALE

Casolari motioned to authorize the sale of the Tax Title property located at 27 Fulton Street to Nicholas Bernier, or his nominee, for the sum of One Hundred Ninety-Nine Thousand Dollars and zero cents (\$199,000.00), pursuant to the Town’s authority under Massachusetts General Laws Chapter 60, Section 64A. Further move to authorize the Tax Title Custodian and Town Administrator to execute any and all other documents necessary to effectuate the sale, and to take any actions required to complete the conveyance pursuant to Massachusetts General Laws Chapter 60, Section 64A. Cyr seconded.

Roll Call Vote

- Sweeney – Aye
- Casolari – Aye
- Constant – Aye
- Cyr – Aye

All in favor. Unanimous.

BUTTERY BROOK PARK FEES

Sweeney motioned to accept the fees as presented. Casolari seconded.

Roll Call Vote

- Sweeney – Aye
- Casolari – Aye
- Constant – Aye
- Cyr – Aye

All in favor. Unanimous.

115 WOODBRIDGE STREET ZONING AMENDMENT PETITION

Sweeney motioned to refer the zoning amendment petition to the Planning Board. Constant seconded.

Roll Call Vote

- Sweeney – Aye
- Casolari – Aye
- Constant – Aye
- Cyr – Aye

All in favor. Unanimous.

BUDGET TASK FORCE COMMENT PERIOD

Denise Hammon, of 42 Hadley St., shared a recent positive experience at Gaylord Library and stressed the importance of that branch.

RESIGNATION

Sweeney motioned to accept the resignation of Alexander W. Hunter from the Historical Commission. Casolari seconded.

Roll Call Vote

- Sweeney – Aye
- Casolari – Aye
- Constant – Aye
- Cyr – Aye

All in favor. Unanimous.

ADJOURN

Casolari motioned to adjourn. Sweeney seconded.

Roll Call Vote

- Sweeney – Aye
- Casolari – Aye
- Constant – Aye
- Cyr – Aye


All in favor. Unanimous. The meeting adjourned at 8:58 p.m.

**Respectfully submitted,
Kristin Maher
Executive Assistant to Administration**

**DISCLOSURE BY SPECIAL MUNICIPAL EMPLOYEE
OF FINANCIAL INTEREST IN A MUNICIPAL CONTRACT
AS REQUIRED BY G. L. c. 268A, § 20(d)**

SPECIAL MUNICIPAL EMPLOYEE INFORMATION	
Name of special municipal employee:	Danielle Cooke
Put an X beside one statement.	<p>I am a special municipal employee because:</p> <p><input type="checkbox"/> I am a selectman in a town with a population of 10,000 or fewer people;</p> <p><input checked="" type="checkbox"/> I am not a mayor, alderman or city councilor, and</p> <p><input checked="" type="checkbox"/> I serve in a municipal position for which no compensation is provided, or</p> <p><input type="checkbox"/> I earned compensation for fewer than 800 hours in the preceding 365-day period, or</p> <p><input type="checkbox"/> By the classification of my position by my municipal agency or by the terms of a contract or my conditions of employment, I am permitted to have personal or private employment during normal business hours.</p> <p><input type="checkbox"/> I work for a company or organization which has a contract with a municipal agency, and I am a "key employee" because the contract identifies me by name or it is otherwise clear that the municipal is contracting for my services in particular, and the contract states that I am a special municipal employee or indicates that I meet one of the three requirements listed above.</p>
Title/ Position	Director of School-Based Services for James Levine & Associates, P.C. Board Certified Behavior Analyst (BCBA)
Fill in this box if it applies to you.	If you are a special municipal employee because a municipal agency has contracted with your company or organization, please provide the name and address of the company or organization.
Municipal Agency/ Department:	This is "my Municipal Agency." South Hadley School Committee
Agency Address:	116 Main Street South Hadley, MA 01075
Office phone:	[REDACTED]
Office e-mail:	dcooke@shschools.com
	Check one: <input checked="" type="checkbox"/> Elected or <input type="checkbox"/> Non-elected
Starting date as a special municipal employee.	Election of April 13, 2021

<p>BOX # 1</p> <p>Select either STATEMENT #1 or STATEMENT #2.</p> <p>Write an X by your financial interest.</p>	<p>ELECTED SPECIAL MUNICIPAL EMPLOYEE</p> <p>I am an elected special municipal employee.</p> <p><input type="checkbox"/> STATEMENT #1: I had a financial interest in a contract made by a municipal agency before I was elected to a compensated special municipal employee position. I will continue to have this financial interest in a municipal contract.</p> <p><input checked="" type="checkbox"/> STATEMENT #2: I will have a new financial interest in a contract made by a municipal agency.</p> <p>My financial interest in a contract made by a municipal agency is:</p> <p><input type="checkbox"/> A compensated, non-elected position with a municipal agency.</p> <p><input type="checkbox"/> A contract between a municipal agency and myself.</p> <p><input type="checkbox"/> A financial benefit or obligation because of a contract that a municipal agency has with another person or with a company or organization.</p> <p><input checked="" type="checkbox"/> Other work because a municipal agency has a contract with my company or organization and I am a "key employee" because the contract identifies me by name or it is otherwise clear that the municipal is contracting for my services in particular.</p>
<p>BOX #2</p> <p>Select either STATEMENT #1 or STATEMENT #2.</p> <p>Write an X by your financial interest.</p>	<p>NON-ELECTED SPECIAL MUNICIPAL EMPLOYEE</p> <p>I am a non-elected special municipal employee (compensated or uncompensated).</p> <p><input type="checkbox"/> STATEMENT #1: I had a financial interest in a contract made by a municipal agency, other than an employment contract, before I took a non-elected, compensated special municipal employee position. I will continue to have this financial interest in a municipal contract.</p> <p>My financial interest in a contract made by a municipal agency is:</p> <p><input type="checkbox"/> A contract between a municipal agency and myself, but not an employment contract.</p> <p><input type="checkbox"/> A financial benefit or obligation because of a contract that a municipal agency has with another person or with a company or organization.</p> <p>OR</p> <p><input type="checkbox"/> STATEMENT #2: I will have a new financial interest in a contract made by a municipal agency.</p> <p>My financial interest in a contract made by a municipal agency is:</p> <p><input type="checkbox"/> A compensated, non-elected position with a municipal agency.</p> <p><input type="checkbox"/> A contract between a municipal agency and myself.</p> <p><input type="checkbox"/> A financial benefit or obligation because of a contract that a municipal agency has with another person or with a company or organization.</p> <p><input type="checkbox"/> Other work because a municipal agency has a contract with my company or organization and I am a "key employee" because the contract identifies me by name or it is otherwise clear that the municipal is contracting for my services in particular.</p>
<p>Name and address of municipal agency that made the contract</p>	<p>FINANCIAL INTEREST IN A MUNICIPAL CONTRACT</p> <p>This is the "contracting agency."</p> <p>South Hadley Public Schools Special Education Department 116 Main Street South Hadley, MA 01075</p>
<p>Write an X to confirm this statement.</p>	<p><input checked="" type="checkbox"/> In my work as a special municipal employee for my Municipal Agency, I participate in or have official responsibility for activities of the contracting agency.</p>

FILL IN THIS BOX OR THE NEXT BOX	<p>ANSWER THE QUESTION IN THIS BOX IF THE CONTRACT IS BETWEEN THE MUNICIPAL AGENCY AND YOU.</p> <ul style="list-style-type: none"> - Please explain what the contract is for. <p>In my private-sector job as a Behavior Analyst, I work for James Levine & Associates, P.C., a local consultation and behavioral health agency. In this job, I serve as the Clinical Director of School-Based Services. I have previously disclosed this as a conflict, given my agency has other employees who work in/provide services for contracts between James Levine & Associates, P.C. and the South Hadley Public Schools (SHPS). I have not participated directly in the contracting between the agency and SHPS and have another representative from my agency do this work. At this time, however, our agency was contacted for work that is provided specifically by me.</p>
	<p>ANSWER THE QUESTIONS IN THIS BOX IF THE CONTRACT IS BETWEEN THE MUNICIPAL AGENCY AND ANOTHER PERSON OR ENTITY</p> <ul style="list-style-type: none"> - Please identify the person or entity that has the contract with the municipal agency. - What is your relationship to the person or entity? - What is the contract for? <p>I am a "sole source provider" of a new assessment service offering from our agency. I am the only provider in the region providing this service. SHPS would like to receive this service, but I would need to have this conflict disclosed and approved before my agency would be able to accept and generate a contract for this service. This service is an "Extended Evaluation Functional Analysis" and is a way to intensively evaluate a student who has been identified as potentially needing a higher level of care and out-of-district/private school placement is being considered.</p>
<p>What is your financial interest in the municipal contract?</p>	<ul style="list-style-type: none"> - Please explain the financial interest and include the dollar amount if you know it. <p>I have a financial interest in the municipal contract given that it would name me as a "key employee" and I would be responsible for completing the work. I am a salaried employee and am responsible for obtaining contracts to fulfill billable hour requirements so that my agency could be paid, and it would justify my salary. My office would handle the invoicing and billing, and the base contract for this service quotes an initial 60 hours of service, with an estimated cost of \$8,100.</p>
<p>Date when you acquired the financial interest</p>	<p>My agency engaged with initial inquiries about this service in December 2025 to determine if it would be an appropriate fit for a potential student with this level of need. The contract is not finalized and will not move forward unless this disclosure is approved.</p>
<p>What is the financial interest of your immediate family?</p>	<ul style="list-style-type: none"> - Please explain the financial interest and include the dollar amount if you know it.
<p>Date when your immediate family acquired the financial interest</p>	
<p>Employee signature:</p>	
<p>Date:</p>	<p>01/07/2026</p>

**SEE NEXT PAGE FOR APPROVAL
 BY CITY COUNCIL, BOARD OF ALDERMEN,
 BOARD OF SELECTMEN, TOWN COUNCIL,
 OR DISTRICT PRUDENTIAL COMMITTEE**

**APPROVAL OF EXEMPTION
BY THE CITY COUNCIL, BOARD OF ALDERMEN, BOARD OF SELECTMEN,
TOWN COUNCIL OR DISTRICT PRUDENTIAL COMMITTEE**

Name:	
Name of approving body: Write an X by one selection.	<input type="checkbox"/> City Council <input type="checkbox"/> Board of Aldermen <input type="checkbox"/> Board of Selectmen <input type="checkbox"/> Town Council <input type="checkbox"/> District Prudential Committee
Title/ Position	
Agency Address:	
Office phone:	
APPROVAL OF § 20(d) EXEMPTION	
	<p>We have received a disclosure under G.L. c. 268A, § 20(d) from a special municipal employee who seeks to have a financial interest in a contract made by a municipal agency of this city or town. We understand that the special municipal employee participates in, or has official responsibility for, activities of the municipal agency that made the contract. We approve this exemption under § 20(d) regarding the financial interest identified by the special municipal employee.</p>
Signature:	On behalf of the Council, Board or Committee identified above, I sign this approval.
Date:	

Attach additional pages if necessary.

File your completed, signed, approved Disclosure with the city or town clerk.

SME status

Thomas R. Reidy <[REDACTED]>
To: Melissa Couture Ribold <mcoutureribold@southhadleyma.gov>
Cc: Kristin Maher <kmaher@southhadleyma.gov>, Chuck Romboletti <cromboletti@southhadleyma.gov>

Wed, Jan 14, 2026 at 8:46 AM

Thanks Missy.

Please accept this email as a formal request to designate the Board of Assessors as Special Municipal Employees.

If you need anything else, please let me know.

Thanks

Tom
Thomas R. Reidy, Esq. (mobile)

Phone [REDACTED] | Fax 413.739.7740
6 South East Street Amherst MA 01002
[REDACTED] | baconwilson.com

Bacon Wilson, P.C.

Amherst | Northampton | Springfield | Westfield

On Jan 14, 2026, at 8:08 AM, Melissa Couture Ribold <mcoutureribold@southhadleyma.gov> wrote:

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe

Hi Tom,

Kristin from the Selectboard office has reached out to me as they have a request from another board for Special Municipal Employee status.

The Selectboard would like to include this on their next agenda and Kristin thought it would be good to include you on this one so it doesn't have to be done again later in the year.

Can you kindly send in your request - I have copied both Chuck and Krisitn on this email for ease of submission.

If you have any questions, please let me know.

Missy

Melissa Couture Ribold, MAA
Associate Assessor
South Hadley Board of Assessors
116 Main Street - Room M7 | South Hadley, MA 01075
Ph. 413-538-5030 x6105

Town Website: <http://www.southhadleyma.gov>
Assessors page: <https://www.southhadley.org/154/Assessors>
Digital Mapping: https://www.axisgis.com/South_HadleyMA/

*Do not print this email unless necessary

Jeff Cyr, Chair
Nicole Casolari, Vice Chair
Carol Constant, Clerk
Andrea Miles
Renee Sweeney

Lisa Wong
Town Administrator

2026 Selectboard Meeting Schedule

February

Feb 3, 10, 17

The 10th is needed for the board to sign the Feb. 25 Special Town Meeting warrant.

March

Saturday, March 28 – Tentative Community Meeting

July / August Summer Schedule

Typically meet once each month.

September

First Tuesday (Sept. 1) is State Primary - no meetings on election days.

There are 5 Tuesdays in September.

November

First Tuesday (Nov. 3) is State Election - no meetings on election days.

Town Meeting is Monday, Nov 9.

MEMO

To: Selectboard
From: TA Lisa Wong, ATA/HR Chuck Romboletti, Treasurer/Collector Donna Whiteley
Re: Municipal Health Insurance - Monthly Update (January 2026)
Date: January 15, 2026

Hampshire County Group Insurance Trust (HCGIT) Updates:

- FY27 Planning & Rate Projections:
 - January 21, 2026 IAC Meeting: Preliminary rate projections based on current claims, preliminary health plan marketing results, and pharmacy program updates.
 - February 25, 2026 IAC Meeting: Final recommendations for plan designs and rates, including medical bid results and pharmacy management recommendations.
 - These projections are preliminary and may change as final bids and pharmacy evaluations are completed.
- HILB Group updates: HCGIT has engaged the Hilb Group to assist with FY27 planning and cost-management strategies. Hilb is analyzing current claims data and market trends to produce preliminary rate projections, reviewing health plan marketing outcomes, and collaborating with PBIRX on the pharmacy program and PBM marketing process. By the February IAC meeting, Hilb will present final medical bid results, plan design recommendations, and pharmacy management strategies to support rate stabilization, reserve rebuilding, and continued competitiveness of the Trust's plans.
- Member Unit Activity: By the Dec 1, 2025 deadline under Massachusetts law for municipalities to submit a Letter of Intent to join the Group Insurance Commission (GIC) for coverage beginning July 1, 2026, eight HCGIT members filed and are set to transition to the GIC, which include Town of Bernardston, Town of Chesterfield, Chesterfield-Goshen School District, Franklin Regional Council of Governments, Hampshire Regional School District, Leyden, Pioneer Valley Regional School District, and Town of Southampton. These decisions were confirmed following the December 1, 2025 deadline under the statutory process that begins the transfer to GIC coverage. Additional member units could leave HCGIT, with formal notice required by April 1. The impact on the Trust's overall medical costs and claims experience will not be fully known until after future renewals, since it depends on whether departing units' claims were higher or lower than the premiums they paid.

Western Massachusetts Health Insurance Survey – Initial Findings and Analysis

The Town spearheaded a working group of municipal officials from across Western Massachusetts to explore budget pressures related to rising health insurance costs. The group developed and distributed a survey to municipalities and public organizations to gauge the impact of health insurance on their operating budgets. The survey was open for about 1 month and some *preliminary* results have been analyzed internally:

- Survey Scope
 - Total responses: 23 entities, representing approx. 385,000 residents
 - Operating budgets represented: \$2.14B; Health insurance budgets: \$172M
 - Health insurance purchasing arrangements represented: HCGIT, Berkshire Health Trust, Scantic Valley Health Trust, GIC, MIIA, and several self-insured employers
- Health Budget Allocations as a proportion of Operating Budgets (FY26):
 - Range: 2.69% – 18.13% of total operating budgets; Mean: 9.58%; Median: 10.95%.
 - The figures illustrate significant variability across entities, influenced by entity type, population size, insurance purchasing method, and local financial constraints
 - The entities with the highest proportion of their operating budgets devoted to health insurance are primarily regional school districts, though high allocations are not limited to any particular purchasing group (2 GIC, 2 MIIA, 1 Berkshire Trust, 1 Self-insured). Among the top five entities:
 - Three are school districts: Berkshire Hills Regional School District (18.13%), Mohawk Trail Regional School District (15.35%), and Hawlemont Regional School District. These districts generally have smaller overall operating budgets, so fixed health insurance costs consume a larger share of total spending.
 - Two are larger municipalities: City of Pittsfield (14.59%) and Town of West Springfield (13.28%), demonstrating that high health budget shares are not exclusively a small-entity phenomenon. Note: City of Westfield had 6th highest at 12.76%
 - Growth is nearly universal, with 21 of 23 respondents reporting that health insurance budgets increased as a percentage of total operating budgets from FY25 to FY26. On average, health insurance now accounts for 0.86 percentage points **more** of the total budget than last year, reflecting the faster pace of health cost growth compared to overall municipal spending.
- Implications & Next Steps: Initial findings indicate that health insurance costs continue to place a significant and growing strain on municipal budgets in Western Massachusetts. While these initial findings are not surprising, the information collected provides concrete data that quantifies the extent of the impact and helps to confirm just how significant the financial pressure has become. The survey included additional questions not yet analyzed related to specific plan costs, designs and contributions, as well as qualitative impacts and potential interventions, which may provide further insights or add important context to the story. Preliminary results are being shared within the working group, and a more comprehensive analysis will be completed and distributed to inform regional discussions on municipal health insurance budgeting, cost management strategies, and potential opportunities for collaboration.

Budget

FY26 Update & FY27 Preview

Town Administrator Presentation
1/20/2026

KEY DATES

Feb 10 - Multi-Board Meeting to discuss
Budget Task Force Report

Feb 25 - tentative Special Town Meeting

March 3 Selectboard - Budget Public
Hearing

March 11 School Comm - Budget Public
Hearing

March 17 Selectboard - Budget Vote

March 25 School Comm - Budget Vote

March 28 - tentative community meeting

April 14 - Annual Town Election

FY2026 Operating Budget - \$63.42 million

Revenue

- Local: Interest rates, building permits below FY2025 but still above budget estimates*
- State: Final state budget lower than budget by \$40k, offset by \$40k increase in SHELD PILOT
- Taxation: New growth is about \$150k, \$10k below estimates

Expense

- Nov 2025 town meeting voted \$800k in free cash to cover mid year health insurance increase
- Snow and Ice is now in deficit
- Big unknown with education and police collective bargaining agreements not settled
- OPEB actuarial up \$2.6m

* Mid Year Financials will be presented at the Feb 10 meeting

Towards a Balanced Budget

IMPLEMENTED

- Human Services Dept - sustain services with \$86k payroll reduction from FY24 to FY26.
- Move \$90k annual payroll in Treasurer and Building to grant ending December 2026
- Green Communities designation
- Eliminate 1.5% PBE raises
- Insurance Opt-Out program

EVALUATING

- Benchmarking local fees
- Move to regional dispatching
- Volunteer PILOT program
- Health Care - plan design
- Strategies to encourage new growth and redevelopment
- Impact of loss of grants, state and federal funding sources
- Needs assessment

FY2027 Operating Budget - Potential Impacts

A Level Service Budget (\$67.7m) will yield a Budget Deficit of about \$3.5 million largely due to \$1.7m increase in health insurance, \$1.7m increase needed for school budget to offset grant loss*

Projected School Impacts (cut \$1.5m)

- Administration - 3 positions
- Student Facing - 20 positions
- Cuts to sports
- Cuts to extracurricular activities
- Reduce electives at middle/high school
- Reduce transportation options, review fees

**Other measures: Local funds up estimates by 400k.
OPEB payment down 200k. Free cash Use up 200k.**

Projected Town Impacts (cut \$1m)

- Library - close Gaylord, lose ability to borrow statewide
- Senior Center & Town Hall - reduce staff and close Fridays
- Reduce health & safety inspections
- Police - reduce supervisor, patrol, SRO
- Public Works - reduce staff, maintenance, close spray parks

* After cuts: Projecting \$1m deficit in FY29, \$2.5m deficit in FY30 and \$4.6m deficit in FY31

Override Options

The Budget Task Force is reviewing the needs for an override and will produce a report by February 9.

More information online: www.southhadley.org/1504/Budget-Task-Force

\$3 million

Raised in year 1

Average single family impact:
\$40 per month

Impact: Limits MORE cuts in FY29. Creates a \$2.2m stabilization fund in FY27-28 to cover FY29- 30. Estimated \$4.6m deficit in FY31.

\$6 million

Raised over 3 years

Average single family impact:
\$27 per month in year 1, 2 & 3.

Impacts: Limits cuts in FY27-29. Estimated \$1m deficit in FY30 and \$3.4m deficit in FY31. Schools funded \$1m below level funding.

\$9 million

Raised over 5 years

Average single family impact:
\$33 per month in year 1, \$28 in year 2-4, \$8 in year 5

Results: Limits cuts in FY27-30. Estimated \$1.m deficit in FY31. Schools at level funding with 3% increase/year.

Town Meeting Review Committee
Committee Report and Recommendations

Draft #1, April 2024

Charge and Members

The Town Meeting Review Committee (TMRC) is pleased to submit this report and recommendations to the Selectboard of the Town of South Hadley. The charge of the committee is defined by Town Bylaw 7-19:

“A Town Meeting Review Committee shall be appointed every five years beginning in 2015. Said committee shall include the Town Moderator, one representative each from the Selectboard, School Committee, Appropriations Committee, Planning Board, three Town Meeting members and up to four registered voters who are not Town Meeting members to be appointed by the Selectboard. Said committee shall report its findings and recommendations regarding ways and means to improve the effectiveness and efficiencies of Town Meeting to the Selectboard within six months of its appointment or such further time as the Selectboard may grant.”

The most recent previous report of the TMRC was submitted to the Selectboard in 2016.

Members of the TMRC:

- John Hine, Town Moderator (chair)
- Jim Everett, Appropriations Representative
- Michael T. Davis, Planning Board Representative
- Larry Dixon, School Committee Representative
- Nicole Casolari, Selectboard Representative
- Ira Brezinsky, Town Meeting Member
- Carlene Hamlin, Town Meeting Member (vice-chair)
- Rudy Ternbach, Town Meeting Member
- David Solender, Non-Town Meeting Member Registered Voter
- Meghan Bristol, Non-Town Meeting Member Registered Voter
- Denise Presley, Non-Town Meeting Member Registered Voter (resigned 10/2023)

Schedule and Process

The TMRC has met nineteen times, beginning in July 2023 with a concluding meeting on May 2, 2024. The extended life of the committee reflects a concerted effort to gather information as the basis for this report from Town Meeting Members regarding their understanding of Town Meeting, their perception of the effectiveness of its processes, and their awareness of their roles and responsibilities as representatives of their precinct constituents. We composed a twenty-four-question survey, distributed to the 120 Town Meeting Members in October 2023: the responses are attached to this report as Appendix A. While less than half of Town Meeting Members returned the survey (56 responses or 46%), their answers have been important in this committee's formulation of the recommendations below. In general, satisfaction with the size, format, effectiveness, efficiency, and information about Town Meeting was strong at around 70-75%. Our recommendations reflect ideas and incorporate comments regarding communication with Town Meeting Members, the frequency of Town Meeting, its location, and the budget approval process.

To supplement the Town Meeting Member survey, the TMRC formulated a two-question survey to take the pulse of the citizens of South Hadley regarding whether they feel informed about Town Meeting and their opinion about the effectiveness and efficiency of the current form of Town Meeting. To reach as broad a section of the population as possible, members of the TMRC participated in a Know Your Town meeting in February 2024, surveyed the public at multiple venues and events, and offered the questionnaire at the polls on election day in March 2024. A total of 847 responses were collected: the survey and data are attached to this report as Appendix B. It indicated that a significant percentage of the public felt poorly or only somewhat informed about Town Meeting and that many respondents did not know whether Town Meeting was functioning effectively and efficiently. We see this as, in part, a problem of clear and timely communication and easy access to information regarding Town government, the work of its boards and committees, and visibility of projects and priorities. Our recommendations aim to strengthen the means of communication between government and the public.

Recommendations

The Town Meeting Review Committee's recommendations are grouped under four headings:

1. Town Meeting Members: Information
2. Town Meeting Members: Accountability

3. Town Meeting
4. Bylaws

Recommendations

1. Town Meeting Members: Information and Communication

- a. The TMRC recommends that Town Meeting Members be provided with comprehensive and concrete information that will enhance the onboarding process for newly elected Members and ensure that continuing Members are conversant with a consistent set of procedures and regulations.
- b. We recommend two vehicles to facilitate this goal: first the creation of a Handbook for Town Meeting Members; second, the inclusion of a visible and well-organized site on the Town of South Hadley website that offers the information of the Handbook in electronic form as well as material relevant to the Town Meeting agenda.

The Handbook and website should include: the roles and responsibilities of Town Meeting Members; the conduct of a Town Meeting; a description of the process by which Warrants are created for and presented at Town Meeting; the process by which Town Meeting Members as well as members of the public can petition to add an article to the Warrant; the roles and purview of committees that participate in Town Meeting; publication of the specific act(s) of the legislature that pertain to South Hadley Town Meeting as well as bylaws relevant to Town Meeting.

To this end, the TMRC recommends the formation of an advisory committee(s) that will assist in the organization and maintenance of a page on the Town's website that will include the Handbook as well as the relevant complementary information that pertains to Town Meeting.

- c. To provide information to Town Meeting Members and the public in a timely fashion, the TMRC recommends the creation of a comprehensive calendar outlining key dates related to Town Meeting. The calendar should be published at regular intervals throughout the year.
- d. We encourage more communication, for example, through email "pushes", regarding committee meetings and items that would explain Town Meeting Warrants to Town Meeting Members (and the public). Participation of department heads in Appropriations

Committee budget meetings would strengthen contact with Town Meeting Members surrounding the annual budget.

2. Town Meeting Members: Accountability

- a. To strengthen the connections between Town Meeting Members and their constituents, the TMRC recommends that Town Meeting Members voluntarily publish their email addresses on the Town Meeting website and use other media to make their contact information available to their constituents. Town Meeting Members might consider forming a precinct group to serve as a forum for discussion with precinct residents and explanation of Town Meeting Warrants.
- b. The TMRC recommends that attendance records of Town Meeting Members at Town Meeting be made public and posted on the Town Meeting page of the website. As seen in Appendix C, attendance at Special Town Meetings typically ranges from 2/3 to 3/4 of Town Meeting Members and is consistently lower than attendance at the annual Town Meeting.
- c. We recommend that incumbent Town Meeting Members be required to gather a minimum of ten signatures when seeking re-election. Sending back a postcard is not sufficient.

3. Town Meeting

- a. The TMRC recommends that an earnest exploration of alternative locations to the auditorium of SHHS be undertaken for Town Meeting(s). The physical arrangement of the meeting space should also be considered to enable meaningful discussion and a face-to-face interactive exchange of information and opinions.
- b. A pre-selected date for a fall (Special) Town Meeting should be included as part of the annual scheduling process. This recommendation (for example, the second Wednesday in November) does not mandate a meeting but encourages a date be reserved in order to minimize conflicts that impact Town Meeting Member attendance. In the Member survey, approximately 70% of Town Meeting Members recommended that Town Meeting be held more than once a year.
- c. The TMRC recommends that serious consideration be given to changing the presentation of the budget to Town Meeting. Currently, the budget is presented on the warrant as a single unwieldy article. Alternatives should be explored that separate the budget into multiple articles, for example, groups of related departments.

4. Bylaws

- a. The Town Meeting Review Committee recommends that a study be undertaken for a charter that details the roles and responsibilities of Town Meeting Members, the policies and procedure of Town Meeting, and clarifies the relationship between the Town's executive and legislative branches.
- b. The Town Meeting Review Committee bylaw (7-19) should be amended to require that that the reports of this committee are sent to both the Selectboard and Town Meeting.
- c. The Town Meeting Review Committee recommends that a committee be formed with the charge of reviewing Town Bylaws to ensure that there are no conflicts among Town Bylaws and/or between Town Bylaws and Mass General Laws or other state regulations.
- d. The Selectboard should report annually to Town Meeting about progress on the implementation of TMRC recommendations.

Respectfully submitted,

John Hine, chair
Carlene Hamlin, vice-chair
Ira Brezinsky
Meghan Bristol
Nicole Casolari
Michael T. Davis
Larry Dixon
Jim Everett
David Solender
Rudy Ternbach

Appendixes.

- A: Town Meeting Member survey (10/2023)
- B: TMRC Public survey results (3/2024)
- C: Town Meeting attendance 2013-2023

**Town Meeting Review Committee
Initial Survey Results (As of 10/22/2023)**

56 Responses from:

Jeff Cyr
Chelsea Beaudry
Natasha Matos
Rudy Ternbach
Eric Friesner
Thomas Lake
Sarah Furtak
Anthony Pluta
Robin Wagner
Mitchell Resnick
Robert Judge
Paul Dobosh
Andrea Miles
Leonard Finkowski
Bill DeLuca
Michael Davis
Marie Rohan
Chevy (M P Chevrette)
Lucia Foley

Vohl Hamilton, Joan
Daniel Faille
Michelle Theroux
Renee Sweeney
Ken Picotte
Bob Berwick
Lori Souder
Jacqueline Dupre
Nate Therien
Carlene Hamlin
Susan Newton
Steve Hamlin
Cynthia Pyle
Margaret Jodoin
Martha Terry
Linda Young
Thomas Terry
Deborah Boehner
Joanna Brown

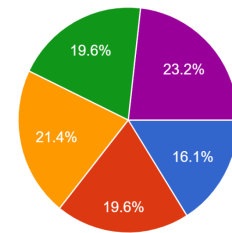
Nicole Casolari
Marilyn Ishler
Michael Wozniak
Susan Kelsey
Charles Miles
David King
Richard Constant
Neva Tolopko
Carol Constant
Hector Lomelin
Gena Lomelin
Regina Hall
Julie Gentile
Jon Camp
Kathleen Davis
Mark Adams
Kevin Taugher
Preston Smith
Amy Foley

How many years have you served as a Town Meeting member?

10
4
6 (I think)
10 1/2
5
4
1
15
5
30+
20
4
6
About 10
3
0
6 year
7
7
This is my first.
10
2
6 (I think)
1 town meeting
14
1 year
10 years
5
30 years
5.5
not sure but at least 10+ years
10 or 11 years
almost 30 years
approximately 10; not sure
I think 53 or 54 years. Not sure which year I started.
30
6 years
Four
6

What precinct do you currently serve?

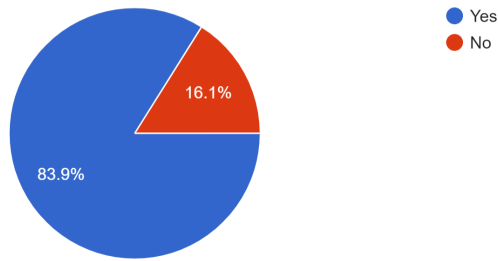
56 responses



- A
- B
- C
- D
- E

In your opinion is Town Meeting the right size?

56 responses



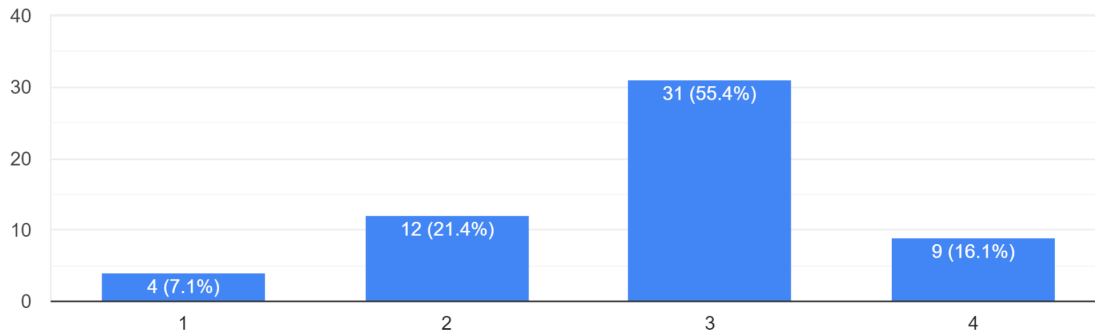
Answer	Reasoning
No	I would hope more people would be involved
No	Town Meeting is cumbersome, undisciplined, and disorganized in significant part because of its large size.
No	It seems too large.
No	Answered no-not sure if all parts of town have equal representation and that all populations in town have equal voice, or that members are well prepared for decision making
No	I think it is too large.
No	It would be beneficial to get a broader perspective. Right now I think most people who are members have been deeply entrenched in town government for a long, long time.
No	Because some precincts continue to have vacant seats on the ballot at every annual election.
No	Currently it's a small amount of people representing a large community; many don't show up for meetings unless they have a personal agenda item.
No	I think it could be reduced in size. I believe fewer members are attending the meetings.
No	There always seems to be vacancies for certain precincts, poor attendance, and non-campaigned write-ins. I would be curious to see how many of our current TMM were write in candidates and with how many votes they won.
Yes	Appropriate for 17000 residents
Yes	There are enough members in each precinct to be able to reach folks in different neighborhoods and different communities within the precinct. With too many more, I am not sure everyone who wants to would have ample time to speak.
Yes	It is a representative number for the five precincts.
Yes	I don't have a solid reason. It would be nice to know the size of other TM sizes.
Yes	Large enough to be representative but not so large as to be unwieldy.
Yes	So far so good from the 2 meetings I've participated in as a Member
Yes	usually, out of 100 members you get a quorum every time.
Yes	I don't think SH has the population to justify more members. Looking at census data and comparing to 2 other sample towns: Auburn, MA has just a little less population than SH with the same number of precincts and members. Natick, on the other hand, has almost exactly double the population of SH and has 10 precincts, but only 180 members. I don't think we should reduce the size of town meeting, either, as that would feel like taking away citizen representation and participation. The population of SH hasn't increased in any significant way over the years. Were the population to explode, this certainly should be

	revisited.
Yes	The number of members allows wide views to be heard and discourages an organized minority to unduly affect town policies.
Yes	It's big enough to be representative but not unwieldy
Yes	I believe the number, along with the precinct divisions, allows the opportunity for robust representation.
Yes	Good representation for each precinct
Yes	Seems like reasonable discussion is able to occur while not being too exclusive to people who would like to participate.
Yes	Local tradition.
Yes	Large enough to be representative without being unwieldy
Yes	There are a variety of opinions represented within the constituents of each district. A large, representative group of town meeting members, voted in by precinct members, allows all constituents to be represented.
Yes	Large enough to have a representative body, small enough that conversation is timely
Yes	I don't believe the number or percentage of representation is an issue.
Yes	If it gets much larger, I think it'd be difficult to conduct the business (with time for discussion) in a timely fashion.
Yes	There is adequate representation and sharing of viewpoints
Yes	It allows for different views to be heard...if smaller, then it may limit voices
Yes	Large enough to be representative, small enough for deliberation.
Yes	25 members per precinct, with the possibility (although improbable) of 8 new members per precinct per year, likely offers good representation for our town. Of course, I'm uncertain about the size of each precinct, so some precincts may be over-represented or under-represented among the 120 members, but trying to elect members proportional to precinct size would likely be unwieldy (plus, the precincts are oddly-enough drawn that there's unlikely to be lots of homogeneity with each precinct). 120 Town Meeting members provides enough diversity to ensure informed debate but not so many members that the logistics of Town Meeting are doable.
Yes	Members show up for meetings and quorums are met. Discussions seem to reflect both sides of various issues so there is representation. If the town's population grows significantly, there might be an argument for increasing the size of TM to reflect that.
Yes	Anything larger would be too cumbersome.
Yes	The 120 means a good cross representation of our five precincts and with many more younger people filling the ranks, South Hadley is being well served. A fewer number would risk that.
Yes	Not too large, but large enough to permit a diverse set of members
Yes	I have felt comfortable with the size of meeting, but I have not thought about the pros and cons of the membership's size. I'd be interested in hearing the # of meeting members being discussed.
Yes	TM is large enough to provide 8 members per precinct. This is a good representative ratio.
Yes	Enough for precinct representation and not too many that there is apathy re: attendance
Yes	It provides for a good representation of the town
Yes	I think there is enough representation in each district for the general public's voices to be heard.
Yes	If town meeting were much larger meetings would become unmanageable
Yes	Perhaps too large.
Yes	We have the right size to insure a quorum

Yes	Seems to pick up multiple view points and is capable of making decisions.
Yes	It's the right size if we have no difficulty getting a quorum and if it is not too difficult to get elected.
Yes	Seems to be functioning well with the issues being how TM votes don't have significant influence over what is put before them
Yes	Adequate amount of members from each Precinct to provide representation.
Yes	Adequate number of members to provide input
Yes	As long as precincts are represented equally, it is the right size
Yes	It is just right, not too large or too small
Yes	We seem able to get the job done with little difficulty,
Yes	As our population continues to grow and economic needs and priorities of the town diversify, there will be a need to ensure that there remains a pathway for their interests and issues to be aired.
Yes	Representative town meeting is appropriate for our town. The current number of members per precinct seems to be sustainable.
Yes	It still small enough for people to deliberate during the meetings.
Yes	To be honest, I struggled with this answer. I feel I am more in the middle; it is frustrating at times when positions are open in precincts which makes me feel as though maybe there are too many positions.

How effective do you think our current form of Town Meeting is?

56 responses



Rating	Please provide the reason(s) why you have answered the above in the manner you did.
2.789 AVERAGE RATING	
1	The debate is sometimes chaotic and dominated by a few people.
1	Since the Acts of 2012 were approved, I feel town meeting has lost its legislative power. The process in my opinion is very autocratic and siloed and everything is controlled by the executive branch with no input or say from the town meeting body.
1	Attendance is always short, at times we barely have a quorum, years ago we gave too much power to the Town Administrator, we have had selectboard members who are not qualified and often have personal agendas.
1	By the time we reach Town Meeting, it often feels that most of the decisions have already been made and that the vote on the floor is a "rubber stamp". It seems that TM lacks much, if any, power under our current form of government.
2	Not enough research by town meeting members prior to town meeting. A lot of questions that could have been addressed during the budget process
2	Nothing changes
2	Town Meeting is constrained by having only one meeting a year and much of its authority has been taken over by the Executive branch.
2	Individual budget lines need more specific attention
2	lack of communication with other town meeting members and with the district i represent
2	There is not a consistent application of the rules to all speakers. Time management and process are key issues that need to be addressed.
2	There is little opportunity for Town Meeting members to influence the direction the town is taking. For all intents and purposes, decisions have been made prior to Town Meeting each year.
2	TM has become a rubber stamp. A lot come to meetings not fully understanding the issue or what is at stake. The TA and the PB push their own adgendas, sometimes not giving a realistic or truthful analysis of what they want us to vote in favor of.
2	Town Meeting members are not sufficiently well read and educated on the articles on the Town Meeting Warrant. Town Meeting Members are able to speak at the microphone with unsubstantiated claims, misinformation, and disinformation about issues. At Town Meeting this past May, certain Town Meeting Members repeated, what in my opinion are, out and out lies at the microphone. And, in my opinion, the

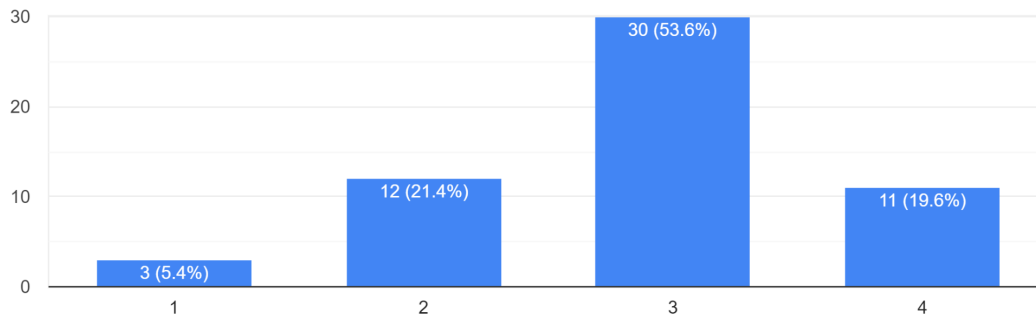
	Moderator disallowed adequate time for debate and rebuttal of these claims.
2	There is no time for individual town departments to present their strengths and weaknesses to the town meeting and to solicit input from town meeting members. The town meetings are extraordinarily streamlined and there is little discussion.
2	The public/TM can attend other meetings and provide comment, but does not have real influence over decisions being made except to say yes or no.
2	While I have only been there a year, I have seen and heard past instances where there have been issues of underrepresentation at Town Meeting sessions. But, when the group is engaged and well represented, then it does provide for a diverse array of dialogue which is when it's structure works.
2	Mostly, we vote for things like the budget up or down without and opportunity to influence what does into the budget
3	I very much appreciate the opportunities to learn more about each article before the meetings. I think the same people tend to talk at the mic multiple times. Sometimes there are people with experiences that would be helpful for town meeting members to learn from that are given very limited time at the mic. I think when possible, those with experiences related to the article should be allowed to speak even if they are not town meeting members, because they may be very passionate and learned about a particular subject, but not an elected town meeting member.
3	I think there are opportunities for us all to be informed and knowledgeable about warrant articles, but there are plenty of us that aren't. The more informed we are, the more effective we have the opportunity to be.
3	There are always divergent views, which is a good thing. But when some passionately hold divergent views, they sometimes have a hard time accepting when the majority view things differently.
3	there IS A GOOD BALLANCE AND REPRESENTATION OF THE TOWN.
3	Right now I don't see specific issues. The town meeting itself has a clear, written agenda that is posted and disseminated well ahead of time, and there are plenty of opportunities for discussion or debate. There are rules laid out for proposed amendments that are also open for discussion or debate. Even before warrants are written, there are plenty of public hearings leading up to that point. Poor civic engagement is a fact nation-wide, and SH is not unique there. Perhaps this is a lack of imagination, but I'm not sure how, bureaucratically, the Town Meeting could be more effective in how policy is written and debated. I left room for improvement in my score, as I am open to ideas.
3	TM has little influence on the budget unless members make the effort to attend public hearings and are aware of the issues. Having said that I don't want to go back to the days of 100+ citizens micromanaging the budget. Department heads, town administrator, and treasurer have a better understanding of needs and resources.
3	See above
3	I'd like to see the yellow button on the clicker activated for abstentions.
3	Effectiveness depends on large part on having well organized and informative background info.
3	During the last meeting, it seemed to me that some town meeting members go to the mic to simply say something, even though their comments had already been addressed. Their comments were redundant. We were held hostage at the last meeting, several times, in this way. In addition, some people stated inaccurate or misleading information, which further prolongs the meeting, because others must then rebut the inaccurate points. Finally, based on the public comments, it was clear that some town meeting members hadn't done their homework; they hadn't read and discussed the warrant issues with their constituents. They used the meeting for learning about the issues, instead of preparing beforehand. The solution? Maybe this is just the way of town meetings, and maybe it has value...but it greatly prolongs the meeting.
3	Town meeting conducts the business of the town. It is both necessary and a reliable form of government, seemingly free from unnecessary oversight

3	We get the warrant done, but things could improve in terms of getting folks to care about and vote in elections, and reflect on whether their town meeting members are representing them well. I think publishing the votes by member is a tremendous step forward in that regard.
3	I wouldn't call it perfect but it was effective
3	I've been impressed by the Town Manager and those who truly commit to understand the topics that are addressed
3	Well run, in general. But many members seem less informed than they should be. And too few people run. On the other hand, I have noticed membership is more diverse than when I first joined, particularly re: age of members.
3	It is more streamlined than it was when I began. The Warrant gets passed fairly quickly. I miss not hearing from the various department heads about their experiences in the past year and plans for the future, especially the Superintendent of Schools.
3	I believe that the Select Board and Town government has a good working representation of community members. I'm not sure that Town Meeting adds much to the government workings.
3	First, our Town Administrator does an admirable job pulling all of the information together and getting it out to us. Our Town Accountant does a fantastic job sorting through all of the info that comes from the State, sifting through the material that is pertinent to Town Meeting, and pulling it together in a form that the average TMM can understand. In addition, we have several good committees that do a lot of hard work prior to Town Meeting to get material to us to review and question. It can do better.
3	I have more positive feelings about our last meeting than negative.
3	In general, TM allows for commentary from the members as well as voting. I wish that there was a more balanced system of making sure that speakers for and against are held to the same time limits and speakers of both views are alternated (two mics with one for and one against, and speakers are chosen alternately from each aisle)
3	It's not perfect but it fits our New England community
3	I didn't say 4 because Sometimes we end up debating relatively meaningless things for a very long time, then fly right through major changes.
3	Would be more effective if TM members were aware of the TM topics prior to the meeting. The Admin provides the information in a great way.
3	It is important for the community to participate in the decisions of their community
3	Works, but every process can see improvements.
3	Folks who are interested and engaged can run for TM and have a chance to learn more and ultimately vote on important issues of the town.
3	The pre meetings with recent increased transparency and historical data have been helpful, particularly for the last Town Meeting. More improvement is still needed with getting information out ahead with more questions and engagement allowed ahead of time.
3	Representation from all parts of town with a variety of citizens expressing their ideas and concerns and then having a vote.

	<p>I'd really vote 2.5</p> <p>The meeting itself seems to work well. Folks who wish to share on an issue have a chance to do so. If they want to amend an article, they can make efforts to do that. The biggest difficulty, is knowing when and where the process for the development of an article begins. After working on issues in town for 8 years, I have a better sense of this now. However, for the average citizen, this process is very vague. Few folks know that the process begins many months before town meeting in committee meetings that they know little about. Where to take your issue???</p> <p>The town website is extremely difficult to find information even when you know where you should find the info you are seeking. For example, it seems like we're having a special town meeting on November 15. I have received no email to that effect and there is no mention of that on the website, nor of the informational meetings that are usually provided for town meeting members to understand articles to be presented.</p> <p>I really don't like how various budget items are grouped together in warrant articles. Items listed range from a few hundred dollars to thousands. Then you are expected to vote for all or nothing unless you make a motion to delete a particular item from the article. Items of large cost should be listed individually.</p>
3	The moderator has to do more to curtail those individuals who don't stay on topic for the article.
3	
4	The meeting finishes its business in the allotted time
4	I have seen a number of issues come through the town meeting and have been impressed by the response of the meeting
4	There is often rich discussion and experience brought to the floor, along with new ideas.
4	Those who attended the meeting help the town by passing the budget and new laws
4	<p>Governing through Town Meeting is messy and time-consuming, but Town Meeting—even the kind of representational Town Meeting we have in South Hadley—is more democratic, from my perspective. I think it's a significantly better way to structure executive and legislative decision-making than, say, a mayoral form of government or even a city council form. I've resided in towns with those forms of governance and I wasn't a fan.</p> <p>While not a native New Englander, I cherish the tradition of Town Meeting.</p>
4	Current set up seems to work fine
4	All town meeting members have the ability to express themselves on any given issue.
4	We can attend meetings & learn about articles before voting on them
4	Good informed people have the ability to express themselves, where in other forms of govt govt is just too big and turn people off

How efficient do you think our current form of Town Meeting is?

56 responses



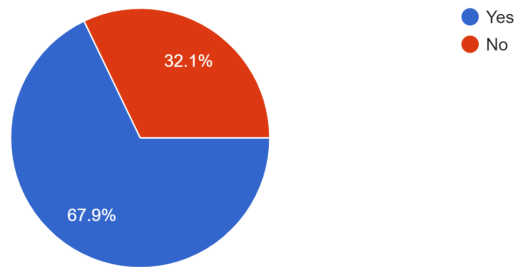
Rating	Please provide the reason(s) why you have answered the above in the manner you did.
2.859	AVERAGE RATING
1	There is not clear connection between TM actions and results. People often say, "What did we agreed to at Town Meeting?" It is often not clear what was agreed to.
1	Since the Acts of 2012 were approved, I feel town meeting has lost its legislative power. The process in my opinion is very autocratic and siloed and everything is controlled by the executive branch with no input or say from the town meeting body.
1	We now have a Town Moderator that doesn't have the experience and doesn't understand his role, he often lets the meetings get out of hand by letting town meeting members (often the same ones) continue to go on and on, often repeating themselves, he needs know when to call for a vote. He should defer to Town Counsel as it is obvious, he doesn't have the knowledge necessary to hold that role. He has been part of the political landscape for too long and has a personal agenda; just getting the position seemed politically motivated. The select board doesn't offer any guidance and always defers to the Town Administrator, which is understandable to some extent as she manages the day-to-day business, however, most don't know anything about how the town works and are there for their personal agenda, not for the good of the town.
2	It's the same people getting the same results
2	Too many speakers who seem to represent personal views rather than those of constituents.
2	Effectiveness and efficiencies are linked. We can be more efficient with greater use of technology and applying the time management rules across the board.
2	Some folks *really* like to hear themselves talk, and they reiterate points that have already been made, but it's only a couple times a year, and at least someone *wants* to participate?
2	The current role for Town Meeting is to rubber stamp what is brought before it. It is not a deliberative body, as it should be.
2	It's difficult to be efficient when you cram a year's worth of budgeting and planning proposals into one, sometimes two meetings/year.
2	I am unhappy with the way that the current moderator does not enforce time limits. He sets a time limit for Town Meetings members to speak at the microphone, but this should be published ahead of time so that members can prepare their statements to fit into the time frame. Also, the Town Moderator does not enforce time limits uniformly. He seems to permit certain people to exceed time limits and then seems to cut other

	people off. To me, this is a sign of favoritism by the Moderator. The Moderator does not allow adequate debate and back and forth discussion on certain subjects such as proposed zoning by laws.
2	Technology is not that new to South Hadley and while I think we are getting better each TM. progress in that regards seems to be a little slow. I suspect it has more to do with the infrastructure of our buildings than personnel.
2	Efficiency could be improved by having set speaking times and a digital timer system that gives a warning system and then cuts off the speaker microphone at the ending time.
2	See above. Also, efficient should not always mean "quick" and I am frustrated by how often our elected officials strive for quick meetings even when it is clear more debate and conversation is necessary.
2	see my comments above
2	The infrequencies of meetings slow things down.
2	It is efficient because the voting is streamlined, but it doesn't allow for the influence of the body.
3	Well organized
3	I think the "clickers" are quick and seem to be working well now. I also think this forces people to be transparent with how they vote, instead of going along with yaya or nays, whichever is louder.
3	Efficient b/c it gets a lot done in short time.
3	This also feels like a guess on my part. My hope would be that the review committee would explore other forms of Town Meeting to present alternatives. I can't really answer this without being presented with alternatives.
3	A town wide town meeting would be unwieldy. But a smaller elected council might be too political. As frustrating as town meetings can be, still might be the best choice for towns our size.
3	The last town meeting was long. The final business matter was a bit ridiculous and seemed inappropriate for the Town Meeting agenda.
3	see the explanation in the previous question.
3	Too many TM members advocate for an ideology rather than the best interests of our 21st century town. And yet the last town meeting proved to be quite efficient.
3	One or two meetings a year seems pretty good. The material has been presented well before the meetings and most warrants can be dealt with swiftly
3	I think the e voting works well and still allows for discussion.
3	I don't think a lot is asked of town meeting members. for example there is no expectation that town meeting members attend board meetings on critical issues and/or talk with their consistuants re issues that will impact on resources. For a small town South Hadley has a very burdensome form of government. an administrator, a select board, town meeting, and 2 prudential boards and all of these board have their won internal committees.
3	Time limit of three minutes per speaker unless s/he has special and recognized knowledge about the subject of debate.
3	Without knowledgeable and effective staff members it would be difficult for the body to operate.
3	My comments above apply here, too.
3	TM operation is fairly well understood. It has been proven over time to achieve its task.
3	I appreciate the updates of all the members emails-another way to enhance communication. Lisa Wong is transparent, is a visionary, and highly efficient
3	Under the new TA, members have better access to materials voted on. Also, electronic voting is more effective and transparent. Moderator is fair and clear.

3	Again, decision-making through a Town Meeting form of governance can sometimes feel like a slog, so to say it's "Very Efficient" would be a little daft. But that's no reason to throw out the baby with the bathwater. Much better to think of strategies for improving its efficiency—say, holding awards ceremonies outside of Town Meeting, or at the very least, finding a way to acknowledge awardees briefly during annual meetings while projecting their accomplishments on screens (at our last Town Meeting, the presentations probably took close to an hour—it's important to call out stellar service by our citizens, but...). Also, offering additional prep opportunities for Town Meeting, such as by precinct, could aid efficiency. And I'm sure the Town Meeting Review Committee will be able to provide a number of recommendations for improving efficiency.
3	As far s how the current form of TM is it probably runs as efficiently as it can.
3	I'm not sure our meetings are more or less efficient than other towns, but I know they are much more democratic than the last town I lived in 30 years ago.
3	It's not perfect
3	Could be more efficient if discussions were limited. Some town meeting members tend to ramble on.
3	Some TM members just keep talking about the same thing. Wish there was a way to streamline the input.
3	We have been fortunate to have executive leadership and commuted town meeting memembers with the interests of the community
3	Repeat question. See above
3	The TM warrants are debated and voted on. It's a fascinating participatory process. One never really knows how the debate and vote will go.
3	There are often too many articles to vote on at one meeting in addition to the budget. Split meetings, 1 for just the budget and 1 for the other articles, would be better.
3	Many articles voted on in a period of several hours is efficient
3	Must people read the information sent to them, others do not
3	Representative town meeting has inefficiencies we have to live with.
4	Warrants are setup to be previewed so most members have their minds made up before attend the meeting.
4	Materials are provided in advance-people know what they're voting on
4	The agenda is well prepared and presented by the Town Manager and Select Board
4	We were able to get through the agenda. At times too much debate citing similar points
4	See answer above.
4	Plenty of opportunities to receive information in advance
4	Over the last six years, the process for learning about legislation has been extraordinarily streamlined.
4	See above answer
4	With the adoption of technology it seems TM moves much more quickly and with a level of accountability for votes
4	Auditorium voting has been very effective
4	I think the move to the electronic voting system has improved efficiency.

Are you satisfied with the roles and responsibilities of our Executive Branch (commonly known as the Selectboard and Town Administrator) and the Laws of 2012 that govern the Town of South Hadley?

56 responses



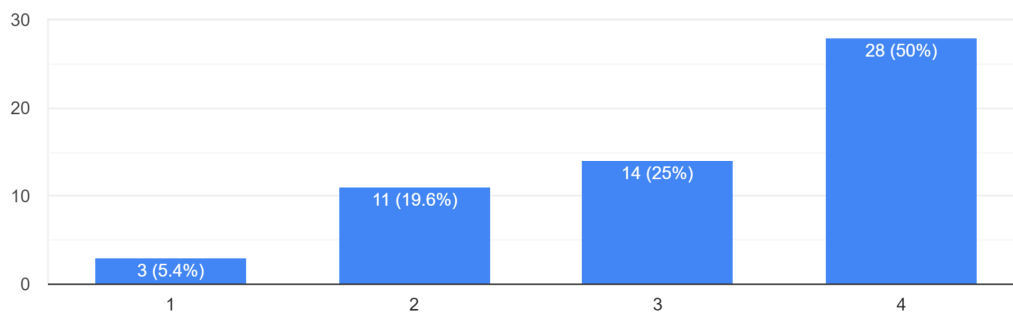
Answer	Please provide the reason(s) why you have answered the above in the manner you did.
No	Same answer as above
No	Exec. branch is defined in the Acts but it's relationship to Town Meeting is not specified in the Acts.
No	The legislative branch is Town Meeting, so see my comments above. The Selectboard is hampered from effective decision making by the infrequent town meeting schedule.
No	i am not sure most things are ironed out before they come to town meeting,
No	If Town Meeting members are not going to say anything about some Articles, we might as well have a mayoral system in South Hadley.
No	The Town Administrator is an unelected position and the TA has no direct accountability to the people. The position is accountable to the Selectboard, but it is too distant from the people for the electorate to have any influence over policy or financial decisions.
No	I would like to see TM have more involvement in the Legislative Branch.
No	TA and SB have time and focus to administer business; and TM, thanks to improved communication, has basis for approving/rejecting decisions. But TM is not set up to initiate change, in the way legislative bodies do. At the very least TM members need to be better informed re how to add items to the Warrant.
No	While the Acts of 2012 clearly define the roles and responsibilities of the Executive Branch as shown in the drop down link I don't see the same delineation of what the roles and responsibilities are for the Legislative Branch. I feel strongly that we should adopt a town charter that clearly outlines these two legislative bodies.
No	I have already mentioned some reasons. We need checks and balances, the current model is broken, too much power given to the Town Administrator, who is paid way too much money for her role in managing town hall only, the mayor of Boston doesn't make the salary she does; the Select Board has nobody qualified to negotiate her salary. We have had many people leave the employment of the town, something isn't right there and where is our Select Board challenging her as to why? Our form of government is archaic and with Town Meeting, we have too few people representing our taxpayers. It would be nice if the Town Administrator and the Select Board treated the taxpayer's money like it was their own and be a little more frugal and review all positions in town to see if they are necessary, perhaps our town employees need to work a little harder rather than add another position that is not necessary. By the way, where is the study on town employee positions and salaries measured against other towns of our size, the Town Administrator has been supposedly working on this for over a year now; I just saw the Select Board discussing her increase/contract, it would be nice to see that report rather than the Chair and Vice Chair offering their limited research.
No	The Selectboard has too much power. The Town Administrator has too much power. Certain committees in town such as the by law review committee have too much power. I feel that there are discussions, and then decisions are made by a small number of people "behind the scenes", outside of public meetings. I feel that certain members of the Selectboard have conflicts of interest,

	such as with realtors or developers and make decisions favorable to these special interests.
No	You have to remember that I have been at this a long while and the Acts of 2012 basically took away the ability of TMM to see into departments, what they do on a regularly basis, and to ask questions directly with department heads. While today's TMM may not know that they could have been doing this, I do and I think it has hindered my understanding of our Town government.
No	While there is a great deal of information regarding the Selectboard and TA's roles, there is very little with regard to the responsibilities of Town Meeting. This is where, I believe, TM had lost a great deal of its power, especially when we consider checks and balances of the the two branches.
No	The executive branch has very strong powers, and the power of town meeting has declined.
No	In practice it seems opposite, TM, like POTUS, ie executive branch, signs or vetos budgets and bills, while Select Board and committees put together and submit them. TM needs more influence over the board/committees and their direction before it gets to the final vote.
No	Input and feedback early on for the budget during the Select Board meetings still needs much improvement. The same response at every Town Meeting claiming "it is what it is and we worked so hard" should not be warranted if feedback was truly taken into account early on. As elected representatives for Town, Town meeting members must feel heard on such an important document and handling of taxpayers funds.
No	Many town meeting members are unprepared for decisions on voting. The Selectboard needs to be more involved in actively supporting the warrant articles.
No	I like the direction the town administrator is taking the town, but I would like town meeting to have more say in the composition of what we are presented.
Yes	Presently both
Yes	I think the roles are defined well, and I think the burden of the work falls more on the executive branch. I know meeting members who do not even attend meeting.
Yes	Each branch seems to be doing its job.
Yes	It would be an inefficient disaster to have town meeting make all the day to day decisions. For efficiency alone need to have a strong executive branch.
Yes	Seems efficient
Yes	They have a good balance there as well. They have a fiscal responsibility.
Yes	see the explanation in the previous, previous question. Any other answer would just be a reworked version of that.
Yes	Each funding season, the executive branch should understand and manage the resources available for the current year and advocate for that budget. Executive branch should also anticipate needs and resources for future years. Town needs should be based on department heads' input and advocacy. In addition to needs, we must not forget to invest in our personnel and infrastructure. I am disappointed by the stagnant School Department budget and apparent lack of School Department advocacy for a prudent forward-thinking budget.
Yes	It seems to work better than many neighboring towns
Yes	I believe the roles help spread the centrality of power
Yes	All parties are interested in the success of the town
Yes	I don't see any reason to change the current format
Yes	The distribution of decision-making seems appropriately balanced.
Yes	See previous answers
Yes	I follow their work via the documents sent in advance by Kristin Maher, and via the Town Reminder. These folks who represent us are doing a fine job, and I appreciate this.

Yes	No issues come to mind
Yes	The structure and duties are clearly delineated. The question arises when the people in those positions do not follow the statutes.
Yes	I appreciate that meetings seem to be much more professional than say, certain independent districts we may be familiar with.
Yes	Only 1 town meeting but I was satisfied
Yes	Whenever I have written Carol Constant and Lisa Wong, they have responded almost immediately
Yes	Re: the executive branch, yes, I'm satisfied with both the definition of the roles and responsibility of the Selectboard and TA and with the enactment of those roles by our current TA and Selectboard. Re: the legislative branch, I was a little confused by the numbers listed there—42 per precinct—but I assume the number of precincts has changed since 1988.
Yes	I suppose so. I wouldn't want a different form of government.
Yes	I have a lot of confidence in our current Town Administrator.
Yes	Professionals should create budget and Town representatives approve or amend
Yes	I feel positively about both our town administrator and the selectboard. I am grateful the Selectboard members hung in there through the last 3 years. When I watch their meetings I appreciate the way members speak to and listen to each other. (Our last town mtg made me aware that a former board member has issues with at least 1 member of the selectboard.)
Yes	I am grateful that we have a Town Administrator (rather than a mayor), and a Town Meeting representative form of government.
Yes	An executive branch is needed for day to day issues whereas the legislative branch passes the budget, by laws and other non immediate issues
Yes	I believe they take the time to study a given issue and they come to meetings prepared.
Yes	It works. The TA and town staff are professional and there is only limited opportunity for the types of nonsense that happens when the Selectboard can intervene in personnel matters etc
Yes	Yes. Town Administrator is the best form of government for this size municipality.
Yes	Town administrator and Selectboard are doing an excellent job
Yes	Currently seems to work.
Yes	The Selectboard members are elected to represent the resident interests and give oversight of the TA and the professionally qualified TA oversees the day to day operation. The Acts of 2012 assure that a trained professional has the ability to administer and lead.
Yes	Town Administrator fulfills duties as outlined as do the Selectboard. The roles of each balance out each other.
Yes	It works
Yes	Just watch the selectboard meetings and read the read ahead and you would see people are well informed.
Yes	For the most part, there is opportunity to speak to issues of importance at the Selectboard meetings. Lisa Wong seems responsive to issues brought to her attention.
Yes	It provides a check and balance when it comes to acting on issues. It also allows for greater accessibility from the town's inhabitants. Again this is important given the stark compositions of the town's Precincts.
Yes	

How well do you feel you're provided with information prior to the Town Meeting and or given opportunities to discuss warrant articles with Appropriations Committee and or Department Heads?

56 responses



Rating	Please provide the reason(s) why you have answered the above in the manner you did.
3.193	AVERAGE RATING
1	Insufficient ongoing communication between Toen Meetings regarding warrant articles and development of by-laws.
1	<p>Limited communication from central office. No meetings with department heads. One virtual meeting with Appropriation Committee all other meetings were closed to questioned from town meeting members at the direction of the Town Administrator per the Acts of 2012.</p> <p>Suggestions:</p> <p>1. Appropriation Committee through the establishment of Charter become a Finance Committee.</p> <p>A Finance Committee under the general laws would act as an advisory committee to the Town meeting and have powers and duties given to finance committees under the general laws, except as may otherwise be provided for in the creation of a Town charter. The Finance Committee also could also have jurisdiction over the reserve fund, conduct long range fiscal planning, advise on fiscal policy, make recommendations on the Town's budget and perform duties assigned by bylaw or voted by Town meeting; this provides for checks and balances that we currently don't have.</p> <p>2. Reestablish a Personnel Board The Personnel Board is established under M.G.L. c.41 s. 108 and C. The board provides guidance pursuant to the town's human resources systems in accordance with State Laws and hopefully a new Town Charter. The board could also advise Town Meetings when appropriate on new positions being proposed with in town government. Once again, this board would provide checks and balances which the current Acts of 2012 don't require.</p>
1	This may seem counterintuitive to what I've said previously BECAUSE you included department heads in this question. TMM doesn't get to talk with Department Heads even when both they and you sit in the same room at a Appropriations Committee meeting. Appropriations Committee usually defers to Town Administrator rather than expressing their own opinions.
2	the decision are worked out ahead of time.
2	Materials are sent with enough time for review. Issues have come up when questions submitted go unanswered prior to the town meeting.
2	Overwhelmed with info to review in short time. Did not know I could talk to dept heads or committee

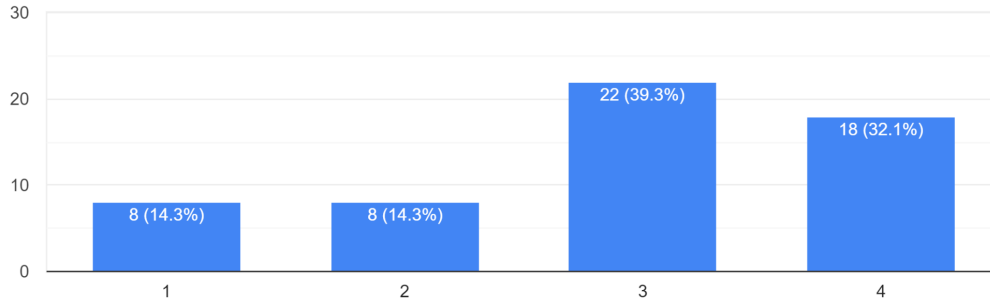
2	Yes to the first. A big no for the second.
2	The prior Town Administrator was awful, and nothing was communicated, the current one has done a little better, at least we did get to hear from department heads, which was nice, that hasn't happened in many years. The Town Website is not managed very well, and it is difficult to find information, let alone if it is up to date and accurate.
2	No opportunity was given to speak ahead of time with the By Law Review Committee, yet they render yes or no verdicts on all by laws, even zoning by laws, without having any standards or means to justify these important decisions.
2	While some of these meetings were added to hear about each department, the ability for questions to be asked of department heads was very limited and often times the TA was answering for the Dept. heads.
2	I'm not familiar with discussing warrant articles with Appropriations Committee of Department Heads.
2	Well considering that there supposedly is a Town Meeting on November 15, I know nothing of the list of articles to be presented. Also there should be several meetings for Town Meeting Members to hear a presentation of the planned articles and get a chance to ask questions. Not all folks are available for just one meeting with the above leaders.
2	Why aren't the department heads required to be present at town meeting?
2	Although I do appreciate the meetings the appropriations meeting has and the recording of those meetings, I think there is something lost without department heads being present at town meetings. In the past, department heads defended/explained their budget process/decisions at town meetings or at least were present at town meetings to answer questions. I have also found it difficult at times to find a copy of the budget containing each department's line items.
3	Emails are sufficient with information regarding the meetings coming up
3	There is room for improvement. Generally the town administrator does a good job of covering warrants prior to town meeting. But some feel left out of process of coming up with the specifics of the warrants. Admittedly it is hard to get the balance right.
3	The information is usually adequate. The problem is what is done with the information.
3	I'm pretty comfortable with the details supplied
3	I am furnished with necessary materials.
3	I can't attend many of previews of the Articles because of work. Perhaps a video of same could be made available? (Do they exist now?)
3	I think we get adequate information from the Appropriations Committee and Department heads.
3	The TA's revision of the budget making process, which now includes open meetings at which Departments present budgets, is a great improvement. And overtime, perhaps more people will participate. But incorporating TM members in a more formal way, and perhaps earlier, might be a good idea. This might be possible via precinct meetings. Or the creation of a subcommittee of TM members with the explicit responsibility of participating. I should say, too, I am pleased with the way TM has included the presence of Department heads to directly answer questions from the floor (notably the Planning Director, Building Inspector, Police Chief, School Superintendent). This owes much to the TA's commitment to transparency.
3	Since I've been a Town Member, I feel that Mike Sullivan and now Lisa Wong does a good job of providing written information and oral presentations about the warrant articles, as does Tom Terry's Appropriations Committee. I could always use more information, of course, and I think it might be especially useful sometimes to hear ahead of Town Meeting from particular department heads about their budget. For example, the police budget always produces a bit of debate. At the last Town Meeting, Chief Gunderson gave a great explanation (I thought) of necessary budget increases and how those are supporting better officer training, including around DEI issues. I would have appreciated the chance for that conversation prior to Town Meeting. Of course, at the same time, I appreciated hearing from Town Meeting members who were

	opposed to the increases in the police budget and would hate to miss those kinds of debates. Still, smaller meetings ahead of time, including with individual department heads, could be useful.
3	I'm aware of meetings focused on the warrant articles with the Town Administrator, Selectboard and with Appropriations. I do not know about discussions from department heads. I suppose there are ways to attend various meetings when budgets are being discussed. A written summary of those budgets might be helpful for TM members.
3	The sessions (TA and Appropriations, etc.) prior to TM are extremely important. This is how one can be informed as to what the details are.
3	I would appreciate having more discussions about the details of the budget. The budget summary and appropriation meeting does not provide enough detail.
3	Some votes have good backup and backgrounders others are skimmed over, but feel like members have the opportunity to attend session up front of meeting to dig deeper if the choose.
3	The Town Administrator has taken big strides to really improve providing information early on. More opportunities to discuss larger articles that impact Town should be provided.
3	Getting the information via email is fine and it's content and detail is fine too. However, getting it a little sooner would be more constructive. That is why I didn't give it a 4 ranking.
4	I serve on many committees
4	I love the meetings before that offer us chances to ask questions, and know that if I'm not able to attend, I can watch the recordings and reach out with questions. I also once asked to meet in person and had lots of questions answered.
4	I involve myself throughout the year, so I feel prepared. If I waited to be presented with information when it was sent out, I don't think I'd feel prepared. Town Meeting requires me to be involved throughout the year on my own proactively. Waiting to be served the info wouldn't give me the time needed to prepare.
4	Overall very well; however, as mentioned above, the last item of business in May was a waste of time and little context was provided ahead of the town meeting.
4	very well
4	My inbox is never not full of notifications about public hearings, warrants, and prep for town meeting.
4	I think TTMs are given ample notice of public budgetary hearings, but I think we should hear more from department heads in those meetings. I understand that it is impossible to attend every hearing, but I think Admin could do more to notify when minutes are posted and to encourage department heads to keep posting minutes on a timely basis, notably Appropriations and Capital Committees.
4	Ample info given, ample forums and sessions both from TA and SB, along with outside groups like KYT
4	Those committees spend many hours processing the budget requests and provide positive information to the Town Meeting members
4	Its clear the town goes above and beyond to get info to town meeting members if they are interested in it.
4	With the support of the SelectBoard, Lisa had done a great job in guiding a more open and informative process.
4	See previous comment.
4	The addition of Town Manager reviews before town meeting have been extremely helpful. Other than that, each TMM should expect to put the work in to come prepared.
4	There's usually a walkthrough with slides and explanation available beyond the warrant we're given. I do think maybe less tech-savvy folks may need some extra help getting themselves sorted out.
4	There is enough time to have conversations and to read the material on my own
4	Numerous meetings are held prior to the meeting

4	It is my responsibility to make sure I am ready to make informed votes at town mtg.
4	There has been a great change in the past 15 or so years where much information is available to make informed decisions
4	Town meeting members get information from the Town Administrator and the selectboard in a timely manner.
4	Members are always given a thorough schedule for Appropriations and other meetings before the regular town meeting.
4	Because the materials are sent out
4	Kristen always provides details. Good job.
4	Numerous opportunities for information and questions
4	It is great to hear from department heads about their work but think it is inappropriate for residents and TM members to grill department heads over their duties and budgets. Employees should answer to one (maybe two) supervisor. Imagine how difficult their job becomes if they suddenly have 17,000 bosses?!! Who would want that? How would we attract and retain good employees?
4	Committees are typically responsive
4	Warrants handed out early, Q& A with TA
4	The information sent out ahead of time and the briefings before the TM are very detailed
4	I think we given the right information in a timely fashion.

Should Town Meeting meet more than once annually?

56 responses



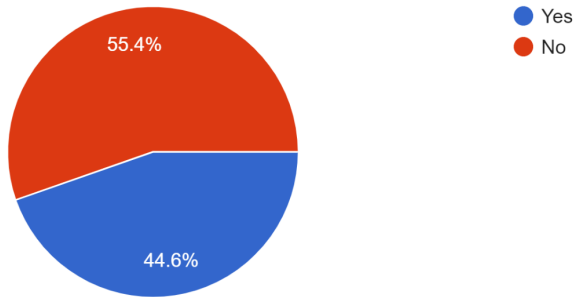
Rating	Please provide the reason(s) why you have answered the above in the manner you did.
2.893 AVERAGE RATING	
1	Town Meeting should meet as often as the needs of the Executive Branch dictate.
1	So far the system appears to work
1	I would like to see the need for more meetings come before the desire for more meetings
1	Once seems sufficient
1	Once is enough.
1	Once is enough
1	Most issues can be addressed annually. We can always have a special meeting if necessary.
1	There should be one town meeting, except for a special meeting in the fall to handle FINANCIAL warrant articles.
2	Depends on what issue arise
2	We usually meet twice annually, as a Special Town Meeting is more often than not something considered necessary in the Fall. That is enough, in my opinion.
2	Only if there are compelling reasons for that to happen and there is sufficient direct input prior to and and all Town Meetings.
2	Warrant articles could be split into two meetings one approves financial articles and the other approves zoning and planning articles.
2	I'm not sure, its dysfunctional to begin with and we seem to have a lot of special town meetings. I think part time town meeting members don't put in the time to understand how the town works and most are not qualified to vote on issues at hand, there are a small bunch of folks that seem to always be driving an agenda, there is no accountability.
2	I think the Selectboard, Town Administrator and Town Accountant can provide a better answer to that. It appears the current annual and specials are working but I don't see the day to day workings of Town government.
2	A special town meeting is normally held in the fall so we already meet twice, and additional meetings can be called if needed
2	We should have the number of town meetings in a year that are necessary to conduct the business of the town.
3	Maybe there are too many matters and some get shoved under the rug because the more pressing matters are all there is time for once a year.

3	It is so low commitment-I think a more regular meeting might encourage more participation.
3	In years when there are few issues to cover, perhaps one annual meeting would do. But when there a numerous contentious issues it would be better to have more than one town meeting.
3	Twice for budget. Once for zoning.
3	We often do, but an annual meeting is well precedents for most annual items. We've often had 1-2 special town meetings a year.
3	The meeting is usually long but very informative and worthwhile.
3	A second meeting could be useful if additional time is needed to resolve some of proposals
3	Better to have 2 reasonably long meetings than 1 extremely long meeting
3	maybe
3	Issues and items come up all the time. Fewer meetings mean forcing too many articles into the limited attention span and desire to go home to bed of many attendees; that's probably the reason for the limited debate on some issues.
3	The town needs to meet in November/December to decide if programs (or other expenses) can be funded after the state has certified the free cash amount to the town. The town needs to move ahead in a timely fashion and complete business that would otherwise have to be done at the spring annual town meeting. In addition, having those dates on the calendar far in advance helps to ensure attendance by town meeting members.
3	If meeting more often keeps the meetings from being marathon long then I'm in favor. No one makes good decisions in hour 3, hour 4, etc.
3	I think it could be more effective with 2 meetings
3	Town Meeting has always needed to give approval for expenses or conditions that come up at other times of the year, often unexpectedly . Members of Town Meeting ought to be made aware of this possibility. I don't know if you're asking if there should be a second meeting as part of the official schedule.
3	I think that might be a good way for being more informed.
3	I have mixed feelings on this and would like to hear it debated.
3	I believe that two regularly scheduled meetings would allow for more robust conversation that can be focused by topics. This would also create time to potentially split up the financial article by departments.
3	We usually end up needing more than one for issues or events which arise. I'm in favor of having a seperate meeting for by law issues
3	More meetings would give members a chance to hear from more town departments.
3	Depends on the topics
3	When necessary
3	As needed
3	Perhaps meet as committees in order to have more regular input.
4	Need more than a single meeting per year.
4	twice a year
4	Town Meeting should be replaced by a very much smaller Town Council, as in Amherst, that would meet regularly, for instance every two weeks.
4	Would facilitate more timely responses to town issues
4	There are almost always two meetings, so why not eliminate the uncertainty and make that the default, while leaving an option to not meet if it's unnecessary?

4	by default we have had bi-annual meetings in recent years. To be more effective and efficient, town meeting should meet more than once a year to move issues forward. A good example of this would be the approval of a by-law change. It makes no sense for something to sit for 10 months because it needs to go to town meeting before a change can be enacted.
4	Twice a year-we can help communicate to our precincts what the town is doing
4	One, maybe two meetings/per year is not enough do the business that needs to be addressed.
4	Too often, there is little time for discussion of important issues, given the statutory requirement for approvals. The Consent Agenda format is helpful. But recent meetings show the body is capable of engaging issues seriously. Two meetings per year seems the minimum necessary; a third meeting could make sense to allow deliberation of an important issue presented by a town committee (other than those already empowered, ie SB, PB).
4	Of course, Town Meeting generally DOES meet more than once annually given special town meetings called in most falls of the year. However, I think at least two scheduled meetings per year would be helpful. For one thing, this would help members plan ahead. I now always know not to book any travel or agree to other obligations on the second Wednesday of May, but last fall I had to miss the special town meeting because I'd already scheduled a trip. This year, I'm barely able to make the special town meeting now called for November 15. Additionally, at least two scheduled meetings would take some pressure off committees and town officials to get warrant articles ready, knowing that they'd always have a chance approximately a half year later AND with the opportunity of still calling a special town meeting in case of a real emergency. Finally, two town meetings could allow us to spread warrant articles out a bit, leading to shorter meetings. I sometimes worry that we wrap up meetings too quickly, with insufficient discussion of particular issues, because fatigue sets in for many of our members.
4	We ought to have two meetings a year, rather than always wondering if we would have a Special Town meeting and when it might be.
4	I believe they should meeting twice per year. There are always new issues that need to be resolved by town meeting.
4	Would keep meeting shorter and provide more discussion as needed for each item if over 2 meetings vs one.
4	To have more opportunity to guide bills, amendments, and planning to be voted on
4	One meeting should be specifically budget related. Another meeting to vote on any other Articles. The amount of time it takes to fully understand each item, ask questions, discuss, and make a sound vote to represent our Precincts on everything in one meeting is overwhelming. Especially with how little time the information is provided prior to Town Meeting. Separate meetings would also allow all Town Committees to fully provide input and opportunities to share important information on the budget AND the warrants with more time for all to prepare and understand the vote.
4	Twice a year..would keep us more current rather than meeting once a year.
4	Things change between the annual TM that need to be acted on
4	Once a year doesn't position the town to address issues in a more timely manner. Also, if it meant 2 times (3 would probably be asking too much for some), maybe the meetings wouldn't last as long either, which in and of itself is why there has been low participation in the past.

Would you like alternative locations for the Town Meeting to be explored?

56 responses



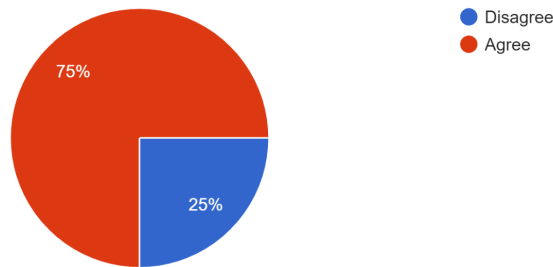
Answer	Options
No	
No	I've met at Town Hall, a church parking lot, and the high school. All have met my needs. On second thought, let's maybe drop the church lot from the list of preferred venues...s
No	
No	The High school works well.
No	I actually don't have an opinion about this one way or another.
No	
No	
No	
No	
No	
No	
No	High school was fine
No	Location is fine. We just need wider chairs with more legroom.
No	
No	There is a shortage of suitable space in Town. But Senior Center, High School can suffice.
No	
No	not SHHS
No	I think the high school is a good choice especially because of parking. There is limited parking at the town hall.
No	
No	
No	
No	
No	Town hall?
No	
No	

No	The High School is a great place to hold the meetings
No	The high school is ok, though not exceptionally comfortable. Key is to have it handicapped accessible. Town Hall was OK.
No	
No	
No	
No	
Yes	Senior center
Yes	No, but I liked when we faced each other in town hall more than looking at the stage. It was easier to see speakers.
Yes	Town Hall.
Yes	I like the high school auditorium better than the meeting room at Town Hall or the church parking lot.
Yes	No.
Yes	I am actually OK with the high school but do remember much more comfortable seats in Gamble Auditorium at the College, if they would let us use it.
Yes	Not at present but always good to keep options open
Yes	When the weather is nice, outside. Also, the Senior Center maybe
Yes	the large church in the falls, the high school gym,
Yes	We have many choices in town. Would love to meet once at the Amphitheater of Mount Holyoke College (summer).
Yes	I have no preference.
Yes	The town hall was always a good room to meet in. We can sit so that we can face one another. I do not like a forum where everyone is facing forward. It decreases meaningful dialog.
Yes	Senior Center
Yes	I actually feel that the high school auditorium has been a great location for our recent town meetings, providing lots of space and great technical support (the "clickers" are a wonderful innovation, by the way, as is using that technology to make public all members' votes). However, our community supported the construction of a new senior center partly because of its potential use by Town Meeting. It would be great to see if the community room there could also work. Finally, possible use of Mount Holyoke facilities (such as Chapin Auditorium) should be explored. I think it would be good for town-gown relations and also potentially provide a better window for MHC students on the inner workings of municipal government as they look ahead to their own responsibilities as active citizens.
Yes	I thought the high school auditorium was awful, fix whatever the problem is at Town Hall and move it back there. The size of the room and being able to set up the seating so it feels inclusive rather than as an audience watching a movie; I'll reserve my comment as to what type of movie.
Yes	I thought the Town Hall auditorium was a great place for the meeting. Members could see one another, the Selectboard, Appropriations and any department heads asked to speak without turning around in their seats or feeling they were too far away. The High School Auditorium is not well lit and does nothing to create an atmosphere of camaraderie among members.
Yes	The auditorium at the high school is a zoo. The acoustics are horrid. It is difficult for Town Meeting Members to exit a row and get to the microphone. At this past May's Town Meeting, people in the back of the auditorium who were not Town Meeting Members but who were there to support the recipient of the Joseph Taylor Award were rustling bouquets of flowers wrapped in plastic and talking among themselves. They

	could be heard very loudly and were very disruptive to town meeting proceedings.
Yes	Town Hall though the parking isn't as good, but the seating arrangements are much, much better than the high school auditorium. Is the multi purpose room at the Senior Center too small? Would we be too crowded?
Yes	No
Yes	I have concerns about air quality in the auditorium.
Yes	Chapin Auditorium, Mount Holyoke College.
Yes	Senior Center
Yes	Not sure what the options would be, but worth knowing if we have considered all possible venues that can provide parking and seating and good ventilation for a large group.
Yes	If it is felt the current location is inappropriate, any location considered should be wheelchair accessible and have ample parking.
Yes	Open to other locations.

As a town meeting member, I feel there has been adequate time devoted to discussing and reviewing the town meeting warrants?

56 responses



Response	Reasoning
Agree	Serve on many committees
Agree	Again, the emails and pre-meetings are very helpful!
Agree	I've always felt knowledgeable and prepared heading into the meeting.
Agree	Agree but barely. We could do better.
Agree	Overall town meetings seem efficient and effective
Agree	yes, there has
Agree	There are plenty of public hearings, meetings, chats, power point presentations, and email packets.
Agree	The current offering of hearings is the best in a long time. Hearings should continue to be recorded and available for streaming.
Agree	It is not the "discussing an reviewing" that is the problem. The problem is the action, or lack thereof, that results from that discussion and review.
Agree	I feel that going into town meeting I am pretty prepared for the meeting and further questions have been discussed in the meeting itself.
Agree	There are many meeting opportunities and forums
Agree	The agenda items are presented in an easy to understand format. There is time for questions
Agree	Again, I think the town goes above and beyond before the meeting to allow for input and learning if the town meeting member is interested.
Agree	if you watch meetings then yes
Agree	Yes, time enough - we only need to get some debate started.
Agree	Most discussion should happen as part of gaining consensus through an open community education and participation process. Providing members with informative background materials ahead of Town meeting helps everyone to be prepared. Having key people available at the meeting to clarify details and answer any questions is very useful, as well.
Agree	I read and asked questions (and received answers) regarding all the preparatory information beforehand, and it was reviewed at the Town Meeting by responsible committee members or the TA. I felt like I was well prepared to understand and vote upon the issues.
Agree	Town Manager review is critical. Early availability of warrant documents is also key.
Agree	We receive the information timely.
Agree	There's usually a walkthrough with slides and explanation available beyond the warrant we're given.

Agree	At Town Meeting, yes. Marginally OK prior to TM.
Agree	Offering hearings and then the Town Meeting allows for enough time
Agree	Sometimes too much time.
Agree	I think every year there has been more and more transparency about the warrant. Virtual meetings are great for people unable to attend in person. The Town Administrator has given members a lot of time to hear her review of the articles. Appropriations as well.
Agree	There are several sessions prior to Town Meeting. If a member affords him/herself the time to be present at these meetings then there is adequate time for discussion.
Agree	For me, I start attending meetings early and being able to listen to the Selectboard's agenda item on the budget each week helpful. The Appropriations Committee, Capital Planning, By-law Review Committee should have all have their meetings taped for Channel 15 review.
Agree	The budget is discussed at numerous Selectboard and Appropriation Committee meetings
Agree	I trust the members of the appropriation comm.
Agree	Presentation, questions and answers, and discussions are all very important aspects of preparation. We need more time for each part.
Agree	Budget information is normally available early April for May TM. There are budget hearings for those who feel the need for more specific info.
Agree	Yes they are publicized well in advance and there are review sessions to go over them prior to the town meeting.
Agree	The town administrators have provided a lengthy written and oral discussion of the warrants.
Agree	I don't have a discussion for this
Agree	Plenty of time to review prior to the meeting.
Agree	Ample opportunities but residents need to avail themselves
Agree	Mostly agree. As stated before some warrants could use more description. But in my experience, I have been able to ask questions of other town officials to get clarity.
Agree	The TA and appropriations give overviews and allow time for questions. The programs are televised and residents and TM members are able to reach out to the administration with further questions.
Agree	While there is time to review, there is still need for more engagement and more input ahead of time, ie another meeting and voting
Agree	We are provided with information to make an informed decision.
Agree	We have the opportunity to attend all public meetings prior to TM
Agree	The time is OK
Agree	
Disagree	Time runs out
Disagree	Not enough information about warrant articles is shared with TM members and there aren't enough opportunities for TM members to evaluate individual bylaws and budget issues before a vote is taken.
Disagree	individual budget items need more specific consideration
Disagree	Would have liked more detailed of a department summary presented at the meeting.
Disagree	We have improved, but I think we can do more, as suggested in earlier remarks. I will say, too, that an important limiting factor will always be the readiness of members to commit the time necessary.
Disagree	I'm unclear as to how anyone elected or appointed can understand a \$54M budget in a few weeks under the current budget schedule.

Disagree	I'd like to see budget info come to us sooner, if possible.
Disagree	Too many people vote on warrants they don't understand. The Town Administrator and Selectboard should be holding sessions to educate at times that work for the taxpayer.
Disagree	<p>The budget is passed as one motion though there are hearings ahead of time. A budget of this magnitude needs to be separated into smaller units at Town Meeting.</p> <p>Also, zoning by law amendments are not given adequate time for discussion. The Moderator at this past Town Meeting had set a capricious time limit and proceeded to cut off discussion arbitrarily. He did not allow adequate deliberations and debate.</p> <p>I feel that the previous Director of Planning had and the current Director of Planning has an agenda that does not reflect the will of the citizens of the town. I feel that the Director of Planning gives a very biased overview of proposed Zoning By Laws in an effort to sway Town Meeting Members to vote in a certain way that is very partial to developers or to commercial interests. I feel that most Planning Board Members who are also Town Meeting Members are also biased in favor of development, their own objectives, and commercial interests and do not reflect the views of the public whom they are supposed to represent.</p> <p>The ByLaw Review Committee says yes or no at the microphone to zoning by law amendments but gives no reasons whatsoever for their decisions. In my opinion, this is despicable and authoritarian-----a committee having a yes or no vote in these important decisions but giving no reasons or justification whatsoever for their decisions. They have no published standards or reasons for making their decisions. Therefore how can they justify their decisions as not being capricious or arbitrary?</p>
Disagree	There is a HUGE amount of information to digest within a few weeks by the time budgets have been finalized.
Disagree	Split meetings for the budget vs the warrants is needed.
Disagree	As I note above, usually there is one meeting with the Town Administrator and Appropriations committee. At least 2 of these should be provided to allow opportunities for all Town Meeting members to attend considering work and family responsibilities.
Disagree	As mentioned earlier, given the amount of issues to review in the warrant, the time crunch is real. Again, maybe meeting more often can help (move non budgetary topics to other meeting sessions), might help lessen the time crunch along with getting things out sooner.
Disagree	<p>There needs to be a narrative explaining the reasons behind each article.</p> <p>We have never seen the salary history of town employees. Why is the non-union employee salary pool capped at 1.5%? Why is there concern for the contract raise for the town administrator of 2.3% (?) not amounting to COLA when the town employees are capped at 1.5%?</p>
Disagree	There is enough time in the meeting, but perhaps other opportunities to discuss what goes into the budget before it is formed.

What questions should we have asked you that we didn't ask you?

Do you believe town meeting is the correct format of government

N/a

Whether we feel we had adequate knowledge about how town meeting worked before we ran for the position.

There was no question regarding effectiveness of current TM process.

I would have liked to have been presented with alternatives to the form and size of Town Meeting. Asking if I'm satisfied with those without any sort of reasoning didn't really prompt a confident answer from me.

I realize that the whole idea of representative town government is that elected town meeting members make the decisions for the town. But when the issues are contentious, can't help wondering if there may be some better way of getting town wide input. Perhaps in the form of non-binding ballot questions, where the pros and cons have been fairly worked out ahead of time.

None

Should the Town moderator take better control of the meetings?

How effective do you think the Town Meeting Moderator is?

There should be a time limit imposed by the Moderator on questions from TMMs that turn into ideological statements and become personal tirades and/or screes.

"Should South Hadley change its form of government?"

Can you suggest ways to encourage more candidates. But I am glad you didn't since I don't yet have an answer.

NA

Good questions

none

Could time (relatively brief) be set aside for open discussion of issues voiced by constituents?

how do you collect information from people you represent about issues that will come before town meeting.

Besides town meeting what other town government meetings have you attended.

is there sufficient orientation for prospective and new town meeting members

what is one advantage and one disadvantage of south hadley's form of government

how long do you think the term for a town meeting member should be. Town m

Are we satisfied with the new clicker system? No, because one cannot easily abstain. What was wrong with standing up and being counted? I'd like to see who is for and against an article. Pro - Con - Abstention

Meeting timing (best nights/start times, maximum meeting length)

None

None

How does SH educate the town regarding the role of town meeting and get voters interested in running? How do we engage new members better?

I'd like you to grapple with how to publicize to NON-members what Town Meeting is, and does, and the decisions that get made so that if they would like to get involved the timeline and methods are more visible.

What could be improved with technology at the town meeting?
Is it time to revisit the idea of a change in government?
none
Should we continue using the electronic vote tabulators?
What might encourage more —and different—people to run for TM? How might procedures or facilities at TM engaged more discussion (e.g rojection of documents, talking points, etc)?
My hope is this Committee solicits feedback from our residents since we represent the current form of government and as a town meeting member I'd like to know if they think this current form of government is effective and efficient.
One question might have to do with subcommittees that could support the greater effectiveness and/or efficiency of Town Meeting. Not only would subcommittees provide more “hands” for the work of Town Meeting, they might invest more Town Meeting members in that work because it would be more than a once-a-year obligation. I'd have to think more about the kinds of subcommittees that might be useful—I remember Rudy Ternbach suggesting some kind of executive committee, for example, although it's purpose would need to be more fully explored. I'd also have liked to be asked about what kind of non-financial or warrant article information might be useful. I'd appreciate receiving reports from some of the working committees in town—what kind of progress the SEC is making toward South Hadley becoming a Green Community, for example, or the results of the upcoming SH Showcase being sponsored by our Cultural Council (e.g. numbers of attendees, feedback that our town should consider for future years), or the work being done by the Historical Commission on projects such as the history of slavery in the area. These reports could be written and distributed at Town Meeting or links to the reports could be provided to Town Meeting members (it's not always easy to go through the minutes of each committee, and many of the committees don't seem to publish minutes).
Is it time to review our form of government and consider moving to having a mayor and town council.
Can't think of one right now.
I have no suggestions.
By Law Review Committee-----what authority should they have?
<ol style="list-style-type: none"> 1. How do TMM reach out to their precinct constituents? Are there specifics needs of each precinct that TMM should know about? 2. School Committee budget is big. How do we get that broken down to an understandable format AND find out what their greatest needs are? How do we pay for this long-term? 3. Why is there not publicity regarding the need for TMMs and how do we go about doing this? 4. Early in the budget process, A time-line should be given to each TMM that includes the meeting dates of ALL (especially School Committee) public hearings on the budget.
If you do not feel that sufficient information is provided or that there are not enough opportunities for input, do you attend Selectboard and Appropriation Committee meetings, and if not, why not?
Nothing comes to mind.
1. How can we improve the effectiveness and efficiency of Town Meeting? 2. What do you think happened at the last Town Meeting that was inappropriate or against the spirit of a democratic Town Meeting?
Should the town form a charter commission?
no
None

Should South Hadley be looking at a mayoral system of government with a town council?

How can town meeting better involve the rest of the community?

N/A

?

None that I can think of.

I miss walking to the Egg and I for lunch! How about having light supper catered for those who can come early and want to socialize?

How do you feel the process of voting items being presented is going? Should the recall of town meeting members or select board members be reviewed? How would you rate town meeting transparency?

NA

You asked excellent questions which should provide a lot of good feedback

?

No

I think that more should be done to clarifying how to find things on the Town website. An expenditure of funds to find expertise on web design to increase accessibility for the common citizen is critical. One needs a compass to find one's way. However, as it is, very close workings with town government is needed to find one's way to information that is sought.

At this juncture, nothing. Obviously, if there are considerations to restructuring the size of the town meeting body, frequency of meetings etc., then that would open up an array of other questions to be explored.

The results of the survey will likely generate more questions.

What is the best way to give input on the budget and other items before town meeting besides the public comment periods? I think town meeting member should have more regular contact on the budget and appropriations.

Is there anything else you'd like us to know? (Answers of "No" and/or "Thanks" redacted)

good survey

I am not suggesting an executive committee, but an opportunity for members to participate in the governing process in committees more than once a year.

I appreciate that you sent out this questionnaire. We should all be heard and issues should be respectfully discussed with open minds.

I appreciate you asking for our input!

I believe your questions have been adequate.

I feel at Town Meeting would be made more effective and efficient if there were. Town Meeting Subcommittee that met at least monthly (Sept.-June) to discuss TM business and work with the Executive Branch on legislation and TM related issues.

I plan to watch the archived TM Review Committee meetings to get a bit more clarity on what's been discussed so far. Thanks for your work on this, and looking forward to watching.

I sometimes wonder if anything is lost in the quick conduct of business in our TM. My daughter-in-law is a TM rep in Arlington and their meetings often take several weeks to finish the warrant. The two communities are not comparable of course, but it does seem we might want to consider if we could be missing something.

I would like town Meeting members to have more influence over contract negotiations so we don't just get told, "oh well, that's the budget because that's what we already agreed to in contract negotiations so voting it down would lead to a lawsuit..."

Interested in the survey results

Just to not underestimate the fact that the composition of our town Precincts. They truly have different perspectives. We need a structure that provides true access for all

KYT and Ed Ryan did a session for new Town Meeting Members. I think this should be brought back so that TMM know the reverence that should be applicable at TM. This is a respectful position we have been elected to and respect must be displayed even when you don't agree. Is it time for a TMM (and all involved with TM) protocol primer?

TMM need a chance to unwind and discuss what happened at TM. The Saturday luncheon helped with this. Are we really wed to a Wed. night? Is 6 p.m. too early for working people?

Thank you for asking!

Longmeadow, MA has a Town Meeting structure that has two microphones set up, one for "pro" speakers, one for "con" speakers. The Moderator allots a set time for every speaker, and a timer holds all speakers to the same standard. The Moderator calls upon a speaker from one mic, then the speaker from the other mic, so that Pro and Con view points are evenly presented.

All warrant articles should have designated speakers (decided in advance) to present the rationale for the warrant article. In the last TM, there was confusion about who should speak to present the rationale for some of the warrant articles.

South Hadley should replace its Town Meeting with a Town Council form of government, such as in Amherst. Thank you for your work in preparing this survey.

The answer to the above: The by law review committees in other towns almost always deal only with by laws not zoning by laws. Zoning by laws are the expertise of the Planning Board not people on the by law review committee. The by law review committee has no published standards or methods or even a matrix for making their decisions. Their presence is not required at Public Hearings on proposed Zoning By Laws . Why should this small committee have so much power They should have no say over Zoning By Laws.

Their power needs to be scaled back? To me, their decisions are capricious, whimsical, and arbitrary. I was shocked, disenfranchised, and disgusted at this past May's town meeting that a representative of the By Law Review Committee gave a recommendation for or against each proposed Zoning By Law but gave no reason whatsoever for these recommendations. The Moderator did not permit anyone to question this representative.

This was a useful survey. Many thanks to the TMRC for reaching out to TM reps.

TM was much more engaging when we could visibly see how members were voting. That was taken away by the use of electronic vote tabulators.

Town meeting is one way the town offers to meet people from a variety of streets in town.

We live in a Democracy and our educational system needs to redirect Civics classes in our schools before we loose our democratic system to the autocratic tendencies on a national level and eventually on a local level

We should be careful that the TM member job description does not become so onerous that it prevents participation.

What is the compensation history of the Electric Light Dept, for both union and management personnel? How do these salaries compare to town employees with revenues limited by proposition 2 1/2?

When voting on members of a board or committee, it was hard remembering who was who to fairly vote.

Yes, I believe there will be one article considered at the next meeting on which I MUST abstain according to the ethical guidelines. I will make a point of it in debate first.

Yes! I REALLY appreciated the way we vote! It's super-efficient, and I was able to confirm - each time - that my vote was counted accurately. Thanks! In addition, John Hine did his utmost to keep the meeting on track and moving along. He did a fine job.

	Do you feel that you are sufficiently informed about Town Meeting to know how it runs? (1-4)	How effective and efficient do you think our current form of Town Meeting is? (1-4)	If 2nd answer was "I don't know" insert 1 here and leave previous box blank	Additional Comments
	2	3		
	3	3		
	3	1		
	4	1		Study government, stop raising taxes people can't afford it, no low income housing
	3	1		No sense of transparency from town meeting
	2	2		Property taxes are unbelievable high
	3	1		Not happy with green bags
	3	2		
	3	1		We need change in government
	2	1		
	1	1		
	3		1	
	4	3		
	3	2		
	2	2		
	2	2		
	3	2		
	1	1		
	3	3		
	2	2		
	2	2		
	3	3		
	3	1		
	1		1	Engage with youth
	4	4		
	3	1		They don't listen to the people of this Community
	4	4		
	3	2		
	4	4		
	4	1		Want a mayor
	2	1		
	3	3		Trash bags are too thin
	2	1		
	3	3		

	Do you feel that you are sufficiently informed about Town Meeting to know how it runs? (1-4)	How effective and efficient do you think our current form of Town Meeting is? (1-4)	If 2nd answer was "I don't know" insert 1 here and leave previous box blank	Additional Comments
	3	2		more exposure for the public to know what's going on
	4	2		
	3	3		
	1	3		
	4	4		stop asking questions
	3	2		
	3	3		
	4	1		we need a mayor
	3	2		
	2	2		
	3	1		
	3	1		time to merge districts and get rid of corruption
	2	2		
	3	2		
	1	1		
	1		1	
	2		1	
	3	2		
	3	2		
	3	3		
	4	4		
	2	2		
	4	2		
	1		1	
	3	3		
	1	1		i want to know more
	4	2		no transparency
	1	1		
	3	2		same old talking heads
	2	1		we need a mayor, we need ppeople who know how to budget and run things
	3	2		
	4	2		time for change in government
	3	3		
	1	1		

	Do you feel that you are sufficiently informed about Town Meeting to know how it runs? (1-4)	How effective and efficient do you think our current form of Town Meeting is? (1-4)	If 2nd answer was "I don't know" insert 1 here and leave previous box blank	Additional Comments
	3	2		
	1		1	
	4	1		town meeting should be abolished
	4	2		time for change
	3	2		
	1	1		
	3	3		
	1	1		can't seem to find any information town hall not accessible
	3	2		
	2	1		town meeting outdated for this day and age.
	1		1	don't keep up with local government
	3	1		
	2	2		
	2		1	
	2	2		get rid of water districts
	2	2		
	2	2		
	4	3		
	1	1		
	3	2		
	1	3		
	2	2		
	1	1		
	2	1		fix our roads
	1		1	
	3	3		
	1		1	
	1		1	
	3	2		
	2	2		
	1	1		
	2	2		
	1			I have never been contacted by any of my town meeting members, also concerned there are often not enough willing to serve and those who do don't know enough.

	Do you feel that you are sufficiently informed about Town Meeting to know how it runs? (1-4)	How effective and efficient do you think our current form of Town Meeting is? (1-4)	If 2nd answer was "I don't know" insert 1 here and leave previous box blank	Additional Comments
	3	1		Doesn't meet the needs of the community
	2	1		
	3	1		taxes are high for services provided
	3	1		need a mayor someone who lives and works in our community
	4	2		
	2		1	i haven't bothered to educate myself about South Hadley government
	1		1	
	1	1		
	3	1		ineffective trash removal, eliminate green bags
	3	2		out of touch with voters
	1		1	
	2	2		same old voices
	4	2		
	4	4		
	3	3		
	4	1		town meeting antiquated and not working for the people
	1	1		always looking for people to run
	2	1		Prudential/fire District looks like it's part of the town on the website but it's not very misleading
	4	2		can't ask questions because no one is ever in thier offices
	3	2		
	2		1	
	2	2		
	2		1	
	1		1	Don't have an opinion
	2	2		
	3	2		
	3	1		
	3	2		
	3	1		
	2	2		don't really follow but not happy with roads and services
	4	3		
	3	2		
	4	2		never hear or read about my members
	2	2		

	Do you feel that you are sufficiently informed about Town Meeting to know how it runs? (1-4)	How effective and efficient do you think our current form of Town Meeting is? (1-4)	If 2nd answer was "I don't know" insert 1 here and leave previous box blank	Additional Comments
	2	1		
	2	2		
	4	3		
	4		1	I don't understand or know what they do but think we need a new govenrmet structure
	1	1		
	4	2		i like Amherst town gov't model much more efficient
	1	1		
	2	1		
	1	1		
	3	1		time for a charter commission
	2	1		
	2	2		Don't like that town hall is never open
	2	2		too political with same people
	1	1		
	2	2		
	3	2		
	2	2		
	3	2		
	2	2		
	3	3		
	3	1		
	2	2		
	3	1		
	2	2		
	3	3		
	1		1	
	2	2		
	2	2		
	4	4		
	2		1	
	3	3		
	2	1		
	2	1		residents have no say on issues
	3	2		

	Do you feel that you are sufficiently informed about Town Meeting to know how it runs? (1-4)	How effective and efficient do you think our current form of Town Meeting is? (1-4)	If 2nd answer was "I don't know" insert 1 here and leave previous box blank	Additional Comments
	2	1		more about what happens and how it impacts
	3	3		
	2	2		
	4	2		very antequated
	3	1		time for change
	3	3		
	1		1	
	4	2		mayor
	2	2		
	2	2		
	3	2		
	3	1		
	4	2		
	3	2		
	1		1	
	3	1		more money spent on school needs
	3	1		senior tax write off like Holyoke and Northampton
	2	2		
	2	2		
	3	2		
	4	2		Not sure why we pay such high salaries when we have school budget issues
	3	2		I rarely attend town meeting but have close friends that do and they are concerned
	3	3		
	3	1		Meetings I watch questions are never answered well or not at all.
	3	1		Need to professionalize
	2	2		
	3	1		
	3	2		
	3	3		
	3	1		not enough info or debate
	4	2		not effective enough to address the community needs
	2	2		
	3	1		
	4	2		relative is a town meeting member and says ineffective

	Do you feel that you are sufficiently informed about Town Meeting to know how it runs? (1-4)	How effective and efficient do you think our current form of Town Meeting is? (1-4)	If 2nd answer was "I don't know" insert 1 here and leave previous box blank	Additional Comments
	3	2		
	2	2		
	3	1		
	2	2		
	2	2		
	3	3		
	4	2		study other communities
	2	2		
	3	1		don't hear anything until I start getting my tax bills
	2	2		
	3	1		
	2	2		
	2	2		
	2	2		
	2	2		
	2	2		
	3	2		not happy
	4	1		town meeting is a thing of the past
	2	2		
	3	1		
	2	2		
	1		1	
	1		1	
	2		1	
	3	1		no accountability
	2	2		
	2	2		
	3	2		
	4	2		
	2	2		
	3	1		used to be much better time for change
	2	2		
	1		1	
	2	2		
	3	3		

	Do you feel that you are sufficiently informed about Town Meeting to know how it runs? (1-4)	How effective and efficient do you think our current form of Town Meeting is? (1-4)	If 2nd answer was "I don't know" insert 1 here and leave previous box blank	Additional Comments
	3	2		
	3	2		
	3	2		
	3	2		
	3	1		I was asked to vote for a rep and they couldn't tell me why they were running just that someone asked them too
	2	2		
	2	2		
	2	2		
	2	2		
	3	2		
	3	2		
	3	3		
	4	4		
	3	2		
	3	2		
	2	2		
	2	2		
	3	1		too expensive to live here
	2	2		
	3	2		
	1		1	
	2	2		
	3	3		
	2	2		
	1		1	
	3	1		
	4	2		
	3	3		
	2	2		
	3	1		too expensive no services
	4	1		
	3	2		
	3	1		bad schools
	2	2		

	Do you feel that you are sufficiently informed about Town Meeting to know how it runs? (1-4)	How effective and efficient do you think our current form of Town Meeting is? (1-4)	If 2nd answer was "I don't know" insert 1 here and leave previous box blank	Additional Comments
	2	3		
	3	3		
	2	2		
	4	1		study government
	1	1		
	2	2		property taxes too high
	3	1		a lot of promises but no one does anything
	3	3		
	3	1		very ineffective
	2	2		i think we need a change like the other towns around us
	2	1		
	1	1		
	3		1	not sure what they do
	4	3		
	3	2		
	2	3		
	2	2		
	2	2		
	2	2		
	2	2		
	2	2		
	3	2		Just voted my ballot and not enough reps running!
	1	1		
	3	3		
	3	1		Watched last meeting I'm very concerned
	2	2		
	2	2		
	2	2		
	2	2		
	2	2		
	2	2		out of touch
	3	3		
	3	3		
	1		1	
	4	4		

	Do you feel that you are sufficiently informed about Town Meeting to know how it runs? (1-4)	How effective and efficient do you think our current form of Town Meeting is? (1-4)	If 2nd answer was "I don't know" insert 1 here and leave previous box blank	Additional Comments
	3	2		
	2	2		
	3	4		bad trash system
	2		1	
	3	3		
	2	2		public doesn't have a clue nor do I think it's members do
	4	2		
	3	3		
	1		1	
	4	4		
	3	4		It is super helpful to add the upcoming meetings to the Community Facebook page and the ability to attend virtually
	4	3		
	1	2		
	2	1		I learn about Town Meeting thru individuals occasionally
	4	3		Why the membes don't meet ahead of time according to their district
	2	3		More info should be made to public
	2	2		
	3	2		No Clear communication
	4	4		
	4	4		
	1		1	The town org map is really confusing
	2		1	
	1		1	
	2		1	
	1		1	
	1		1	
	1		1	Not sure
	4	4		No
	2	3		More advertising articles
				Typically, don't know about it until it's passed
	3	3		
	1		1	
	4	2		Not meeting needs of community
	4	4		

	Do you feel that you are sufficiently informed about Town Meeting to know how it runs? (1-4)	How effective and efficient do you think our current form of Town Meeting is? (1-4)	If 2nd answer was "I don't know" insert 1 here and leave previous box blank	Additional Comments
	3	3		
	3	3		
	4	2		We need a Mayor
	3	2		
	2	2		
	3	1		
	1	1		
	2	2		
	3	2		
	1	2		
	1		1	
	2		1	
	3	3		
	3	3		
	3	3		
	4	4		
	2	2		
	4	3		
	3	1		Not hearing needs of schools
	1		1	
	3	3		
	2	2		
	4	2		
	2	2		
	3	2		
	2	1		Need a Mayor
	3	2		
	4	3		
	3	3		
	1		1	
	3	2		
	1		1	
	4	1		Town Meeting should be abolished
	4	2		

	Do you feel that you are sufficiently informed about Town Meeting to know how it runs? (1-4)	How effective and efficient do you think our current form of Town Meeting is? (1-4)	If 2nd answer was "I don't know" insert 1 here and leave previous box blank	Additional Comments
	3	2		
	1		1	
	3	3		
	1		1	
	2	1		No information
	3	2		
	2	2		Outdated for this day and age
	1		1	
	3	2		
	3	2		
	2		1	
	2	2		
	2	2		
	2	2		
	2	2		
	2	2		
	4	3		
	2	2		
	3	3		
	3	2		
	2	2		
	1		1	
	2	2		Roads are a mess
	3	2		
	3	3		
	2	2		
	2	2		
	1		1	Would like more information
	3	3		
	3	2		
	1	1		
	2	2		
	2	2		never been contacted asking for opinion
	3	2		

	Do you feel that you are sufficiently informed about Town Meeting to know how it runs? (1-4)	How effective and efficient do you think our current form of Town Meeting is? (1-4)	If 2nd answer was "I don't know" insert 1 here and leave previous box blank	Additional Comments
	2	1		
	3		1	taxes are too high
	2	1		Need a Mayor
	4	2		
	2	2		
	1		1	
	2	2		
	3	1		Not happy
	2	2		
	2	2		
	2		1	
	4	2		
	4	3		
	3	3		
	4	1		Antiquated form of government
	3	1		Not sure members realize what they're voting on
	2	2		
	4	2		No opprotunity for public opinion
	3	2		
	2		1	
				Don't follow but I'm not happy about my taxes
	2	2		
	4	3		
	3	2		
	4		1	
	2	2		
	2	2		
	4	3		
	4	2		
	1	1		
	1	1		
	2	2		
	2	1		
	3	2		

	Do you feel that you are sufficiently informed about Town Meeting to know how it runs? (1-4)	How effective and efficient do you think our current form of Town Meeting is? (1-4)	If 2nd answer was "I don't know" insert 1 here and leave previous box blank	Additional Comments
	2	2		
	2	3		
	2	2		
	1		1	
	2	2		
	3	2		
	4	3		
	2		1	
	3	2		
	2	2		Residents aren't aware until they get bills
	4	4		
	2	2		
	3	2		
	3	2		
	2	2		
	2	2		
	3	2		
	1		1	
	3	2		
	2	2		If things continue I won't be able to live here
	3	2		
	3	2		Have friends who are town meeting members and they aren't happy
	2	2		I attended meetings and no one answers any concerns
	2	2		
	3	2		Hybrid meetings don't represent peoples voices
	3	3		As a new town meeting member I need more information, election process should be same for everyone, more communication and outreach.
	3	2		
	2	3		
	3	2		Very concerned if things continue no one will want to move here and I won't be able to sell my house
	3	2		
	3	1		More commercial and development needed to help sustain tax base
	2	2		
	2	2		

	Do you feel that you are sufficiently informed about Town Meeting to know how it runs? (1-4)	How effective and efficient do you think our current form of Town Meeting is? (1-4)	If 2nd answer was "I don't know" insert 1 here and leave previous box blank	Additional Comments
	2	2		
	2	2		
	3	2		
	3	2		very concerned about schools
	3	2		
	2	2		
	2	2		
	3	2		
	4	2		review current form this form isn't working for the community
	3	3		
	3	2		My kids aren't happy with school system
	2	2		
	2	3		
	3	3		
	3	2		Poor Management
	4	2		Used to be a town meeting, stopped because it's already determined before meeting begins
	2	2		
	3	2		My neighbors a town meeting and she's concerned so I'm concerned
	3	2		
	3	1		Moved here recently and it's too expensive. Neighboring town I lived in we payed less, better schools and government was more engaged.
	2	2		
	2	2		
	2	2		
	1		1	No information available except town reminder and that's only feel good stories
	3	2		Very concerned that you don't listen to the community
	3	2		
	2	2		
	2	2		
	2	2		
	4	3		
	3	2		No longer a good place to live
	3	2		
	3	3		Concerned they only seem to be worried about affordable housing

	Do you feel that you are sufficiently informed about Town Meeting to know how it runs? (1-4)	How effective and efficient do you think our current form of Town Meeting is? (1-4)	If 2nd answer was "I don't know" insert 1 here and leave previous box blank	Additional Comments
	3	2		Meeting doesn't hear concerns of schools
	2	2		
	3	3		So much division
	2	2		
	1		1	Don't know much but my family isn't happy
	2	2		
	2	2		
	3	1		Budget too big for this type of government
	3	2		
	2	2		
	4	4		Don't want to see a Mayor
	3	1		Not happy
	2	2		
	2	2		
	2	2		
	2	2		
	2	2		
	2	2		
	1		1	
				Hard to get any information
	3	2		
	3	1		Concerned for our Seniors
	3	2		
	2	2		
	3	3		
	3	2		School Committee is responsive
	3	3		
	1		1	
	4	3		
	3	3		
	2	2		
	2	2		
	3	3		
	3	3		

	Do you feel that you are sufficiently informed about Town Meeting to know how it runs? (1-4)	How effective and efficient do you think our current form of Town Meeting is? (1-4)	If 2nd answer was "I don't know" insert 1 here and leave previous box blank	Additional Comments
	3	2		
	3	2		Not comfortable with this form of government
	2	2		
	1		1	
	2	2		
	3	2		
	3	3		
	2	2		
	3	2		
	4	3		
	3	2		
	3	2		Don't know who represents me
	2	2		
	3	1		Need to change to Mayor
	3	3		
	2	2		
	3	2		
	4	2		Never hear from anyone
	3	2		
	3	2		
	3	2		Not sure what's going on too hard to get information
	2	2		
	3	2		Concerned about the spending and can't follow because of lack of information
	2	2		
	3	2		All I know is my taxes keep going up, poor management
	2	2		
	3	2		
	2	2		
	3	3		
	2	2		
	1		1	
	2	2		
	2	2		
	2	2		

	Do you feel that you are sufficiently informed about Town Meeting to know how it runs? (1-4)	How effective and efficient do you think our current form of Town Meeting is? (1-4)	If 2nd answer was "I don't know" insert 1 here and leave previous box blank	Additional Comments
	2	2		
	4	4		
	3	1		Moved here 5 years ago and things just continue to get worse from roads to trash
	2	2		
	3	3		
	3	2		
	3	3		
	3	1		Following Planning Board and so concerned and then meeting just endorses
	2	2		
	3	3		
	2	2		
	4	2		Not meeting needs of schools
	2	2		
	2		1	Need more info
	4	4		
	2	3		
	2	3		
	4	4		
	3	3		
	2	2		
	3	3		
	2	2		
	3		1	
	1		1	
	3	2		
	3	2		
	2	2		
	3	4		
	4	4		
	2	2		
	3	3		
	1	1		
	4	2		
	4	2		

	Do you feel that you are sufficiently informed about Town Meeting to know how it runs? (1-4)	How effective and efficient do you think our current form of Town Meeting is? (1-4)	If 2nd answer was "I don't know" insert 1 here and leave previous box blank	Additional Comments
	2	2		
	1	1		Town is headed in wrong direction. Schools are too weak. Town is headed too liberal
	2	2		
	2	2		
	2		1	
	4	4		
	3	3		
	2	2		Better communication of times and locations
	3	3		
	1		1	
	3	2		Need more publicity
	2	2		
	2	2		
	3		1	Address the golf course
	2	1		TMM seem to bend the will of the other departments rather than challenge them
	3	3		
	3	3		
	2	2		
	3	2		
	1		1	
	4	4		
	3	3		
	2	2		
	2	2		
	4	2		
	2	1		
	3	3		
	2	1		
	1	1		
	2	3		
	4	3		
	2	3		
	1	1		
	2	3		

	Do you feel that you are sufficiently informed about Town Meeting to know how it runs? (1-4)	How effective and efficient do you think our current form of Town Meeting is? (1-4)	If 2nd answer was "I don't know" insert 1 here and leave previous box blank	Additional Comments
	3	3		
	3	2		
	1	1		
	1		1	
	2	3		
	3		1	
	2	2		
	2	2		
	4		1	
	1		1	
	2	3		
	3	2		Don't know where to go to get info on what's being or been discussed
	1	2		
	1	2		Better advertising
	3	3		
	3	3		
	1		1	Have a good website
	3	2		
	1	1		Stop spending our tax money foolishly
	3	2		
	3	3		
	2		1	
	1	1		
	2		1	
	3	2		
	4	4		
	1	3		
	1	2		
	1	2		
	3	4		
	1	2		
	2	2		
	2	3		Notify of video recording then would watch
	1		1	Improve communication

	Do you feel that you are sufficiently informed about Town Meeting to know how it runs? (1-4)	How effective and efficient do you think our current form of Town Meeting is? (1-4)	If 2nd answer was "I don't know" insert 1 here and leave previous box blank	Additional Comments
	1		1	
	3	2		
	1	3		
	3		1	
	3	3		
	3	3		
	2	2		
	1	3		
	1	4		
	2	2		
	3	3		
	1		1	
	4	3		
	2	2		
	2	2		
	2	3		
	1		1	
	1		1	When does it meet?
	4	2		
	2	2		
	2	2		
	3	4		
	2		1	
	4	3		
	2		1	
	2	2		
	3	2		
	2	2		
	3	3		
	3	2		
	4	3		
	1	1		Budget needs to be presented well in advance of Town Meeting
	2	1		
	3	3		

	Do you feel that you are sufficiently informed about Town Meeting to know how it runs? (1-4)	How effective and efficient do you think our current form of Town Meeting is? (1-4)	If 2nd answer was "I don't know" insert 1 here and leave previous box blank	Additional Comments
	4	4		
	3	2		Nope
	1		1	
	1		1	
	4	3		more meetings or on weekends are better for more time
	2	3		
	1	3		
	1		1	
	4	3		N/A
	4	2		Already contributed Chevy
	4	4		This isn't a great survey
	3	3		More voting throughout budgeting process
	1		1	
	2	3		
	1	3		
	2		1	No
	1		1	Have information more accessible
	1		1	
	2	3		
	3		1	N/A
	3		1	
	3	3		
	1		1	
	1	1		
	3	3		
	3	3		
	4	4		
	3	3		
	3	3		
	1		1	
	1		1	
	3	1		
	4	4		
	1	1		1. School Budget should be voted on by all the voter and not by the selectman 2. Do not pay too much money for a translator

	Do you feel that you are sufficiently informed about Town Meeting to know how it runs? (1-4)	How effective and efficient do you think our current form of Town Meeting is? (1-4)	If 2nd answer was "I don't know" insert 1 here and leave previous box blank	Additional Comments
	4	4		
	2		1	All I know about Town Meetings in New England I learned from Gilmore Girls :)
	2		1	
	1		1	More publicity about candidates' backgrounds & issues
	1		1	Would be great to have more info on ways to know about the Town Meetings sent to each address
	2		1	More visibility in how to see whats going on
	3	1		
	1		1	
	3	3		
	2		1	
	1		1	
	2		1	
	1	3		
	1		1	
	3	3		
	2		1	
	3	3		
	2			
	1		1	New to area. How do I get info
	2	2		
	1		1	
	1		1	More info / word of mouth
	4	2		
	2	3		
	2	4		
	1	1		All town meetings & <u>School Board</u> should be <u>in-person</u> *where we see & hear each other
	4	4		
	1	1		Get weed stores
	1	2		pint in on Town Newspaper
	1	2		Yes. Help newcomers understand how our town works! And why on earth don't we combine FIRE DISTRICTS?
	2		1	
	1		1	

	Do you feel that you are sufficiently informed about Town Meeting to know how it runs? (1-4)	How effective and efficient do you think our current form of Town Meeting is? (1-4)	If 2nd answer was "I don't know" insert 1 here and leave previous box blank	Additional Comments
	3	3		
			1	
	1	1		Would be better if it was open - all residents being members
	3	3		
	1		1	no
	1		3	no
	2	1		Perhaps virtual OR [ion?]
	2		1	
	1	1		Check <u>IDs</u>
	3	3		N/A
	4		1	
	3	1		Would be cool if there was a bike path in town
	1		1	
	2		1	
	1	3		
	1		1	
	2	2		
	1	1		
	1		1	No.
	1		1	No.
	3	3		
	1	1		
	3	3		
	1		1	
	2	3		
	4	4		Wish I knew who are my reps
	4	3		
	2		1	
	3		1	
	1		1	Not all seniors have computers we need another way to communicate
				There needs to be an enrichment campaign for the citizens to learn about the position of Town Meeting Members to encourage participation. Also, citizens should be encouraged to know and be able to contact their representative, directly.
	3	3		
	1	2		Need more transparency

	Do you feel that you are sufficiently informed about Town Meeting to know how it runs? (1-4)	How effective and efficient do you think our current form of Town Meeting is? (1-4)	If 2nd answer was "I don't know" insert 1 here and leave previous box blank	Additional Comments
	3	2		
	1	3		Sources of information needed to be expanded outside of e-mail
	1	3		too much virtual
Average Rating	2.45	2.13	131	
Mode	3	2		
Median	2.00	2.00		
			15.35%	
847 Total Responses			Total "I don't know" responses and % of total surveys completed	

South Hadley Town Meeting Attendance 2013-2023

Date	Annual TM		Special TM		
	Attending	%	Attending	%	
11/15/2023		0.00%	89	73.55%	
5/10/2023	112	92.56%		0.00%	Precinct A & D 100% attendance
11/20/2022		0.00%	82	67.77%	
5/11/2022	93	76.86%		0.00%	
6/17/2020	103	85.12%		0.00%	
11/20/2019		0.00%	93	76.86%	
5/8/2019	104	85.95%		0.00%	
5/9/2018	102	84.30%		0.00%	
1/10/2018		0.00%	81	66.94%	
5/10/2017	90	74.38%		0.00%	
1/11/2017		0.00%	90	74.38%	
11/18/2015		0.00%	88	72.73%	
5/19/2015	92	76.03%		0.00%	
5/10/2014	92	76.03%		0.00%	
11/19/2013		0.00%	82	67.77%	
6/19/2013		0.00%	78	64.46%	
5/11/2013	96	79.34%		0.00%	
1/10/2013		0.00%	78	64.46%	
Average		81.18%		69.88%	

* Percentages calculated assuming that all TM seats are filled

South Hadley Selectboard FY2026 Action Plan

Document last updated 2025.07.26

1. What are the three most important jobs of the Board?

- Set vision and goals for the Town Administrator and town operations (2)
- Policy Making and Executive Management (2)
- Assure sound financial practices and planning (3)
- Review and discussion of the budget in conjunction with current and future town needs
- Promote transparency, inclusion, and participation by residents in the process. Treat all residents equally. Listen to concerns of all residents and try to address appropriately (3)
- Ensuring services are provided appropriately to all residents.
- Communication with Town Administrator
- Ensuring the health and safety of the community.

2. List a few major accomplishments of the Board over the last couple of years.

- Engaged residents through public hearing on changes in trash collection and sewage treatment fees. (3)
- Was able to use ARPA money for a wide variety of needs, schools, capital projects, health, and strategic wishes to promote business and the arts.
- Supported the establishment of the Human Rights Commission and Affordable Housing Trust.
- Making Town operations and finances more transparent. Facilitating community engagement through budget forums, board meetings, and website materials. Making hard decisions about increasing fees on several things so we can afford to make much-needed improvements. (4)
- Forming a budget task force. Funding a stabilization fund to begin the replacement of the Mosier Elementary School.
- Frequent meetings and check-ins with other departments or boards, namely DPW, School Committee, and Appropriations. While this is helpful around budget time, it's most helpful year-round when there are projects or concerns.
- Hiring Lisa as our Town Administrator. She's been the juice this town needs.

3. What should the Board accomplish over the next year?

- Implementing the New Trash and Recycling Program: With carts being delivered in June 2025, we need to ensure a smooth transition and continued public communication about the program. (2)
- Advancing the Elementary School Building Project: We must move forward with the selection of an Owner's Project Manager and a designer/architect to conduct the feasibility study.
- Continue the open communication between the town administration and the schools.
- Addressing Fiscal Challenges: We anticipate a difficult budget year due to potential significant reductions in state and federal funding. We will need to continue our robust budget planning and monitoring, potentially creating a budget task force to forecast, recommend funding sources, and prioritize programs. Follow the work of the Budget Task Force and make recommendations on their final report. (2)
- Address facility challenges at the Senior Center.
- Promote business development (2)
- The Human Rights Commission and South Hadley for All Ages, human services
- Promote awareness and participation in town government by hosting a Town Government Event and updating the Board and Committee Handbook.
- I would like to see us be able to take stands on issues that face other boards. If we say we are a board that is in support of invigorating small businesses, new businesses.
- Affordable housing, we need to be able to communicate that to the boards that have more direct input over those areas, such as planning, zoning, town meeting, conservation, etc. If they do not have the same goals, we are at odds and lots sit empty and projects go incomplete. (3)
- I'd like to see continued discussion of services and programs for residents especially involving permitting.

4. What should the Board accomplish over the next 3 to 5 years?

- Seek ways to strengthen residents' connection to each other and the town, work toward the vision of making South Hadley a socially and economically vibrant community.

- Create a dedicated and plug-and-go space for hybrid meetings.
- Off-hours scheduled programming at the Senior Center for other age groups. Adult fitness programs? Lectures? A teen night?
- Support efforts to address the expense and redundancy of two fire and water districts expense to the taxpayers.
- Comprehensive Capital Planning: create a robust 5-year capital plan to ensure adequate resources for ongoing maintenance and major public works projects.
- Moving forward on Green Communities projects, working on hazard mitigation plan updates, and exploring new ways to engage with environmental issues.
- Set a plan to review golf course operations.
- Determine the direction for ledges Golf Club after the bond is paid and the contract with IGM is expired.
- Modernizing Operations and Technology: continue to invest in digitization, improve permitting systems and processes, and leverage technology to increase efficiency and transparency across Town departments.
- The Board needs to take a hard look at future budgets and try to minimize the impact on residents along with recommendations from the budget task force.
- I'd like us to have a clear plan for Falls Redevelopment. Join with the Redevelopment Authority and MPIC to have a clear goal.
- Further, we need to get a new elementary school built and ensure the fortitude of other town-owned facilities.
- Look at more possible shared services and programs with the school department (similar to what was done for Facilities) and possibly other communities.

Town Administrator's Monthly Report January 2026

Administration, Finance and Operations

- **Administration:**

- **Budget/Town Meeting:** Save the date for a potential Special Town meeting to discuss the budget/override on February 25, 2026.
 - **State/Federal news:** The Governor's budget is expected to be released by the fourth Wednesday of the month. This budget will give the town an idea of what to expect for state aid. The state has a dashboard to track federal impacts on the state budget: www.mass.gov/info-details/impact-of-trump-administration-and-congressional-cuts-on-massachusetts
 - **Elementary School Building Project:** The committee is working on narrowing preliminary design choices.
 - **Budget Task Force:** Over 1800 respondents to the survey so far. The survey will be open through the end of January but please fill out by Jan 26 to be included in the preliminary results to be shared at the Jan 26 Task Force meeting. A level service budget is \$3.5million higher than anticipated revenues. Cuts would impact most departments. Three main scenarios are being explored:
 - 3m - a 3m override would likely need to be raised in year 1. Unfortunately this would not eliminate service cuts. It would prevent MORE cuts in 2028. Schools receive 200k more but be a net reduction due to loss of ARPA
 - 6m - a 6m override would likely be raised over 3 years. Schools would receive about 700k more and there would still be some service cuts, but not likely to be any deep cuts until 2029 or 2030.
 - 9m - a 9m override would likely be raised over 5 years. Schools would be funded at an amount where cuts would be limited if any.
 - **Needs Assessment:** The town is seeking volunteers to be part of the Needs Assessment advisory committee. Contact Selectboard@southhadleyma.gov for info. Project is 100% grant funded.
 - **PVPC:** They have been awarded the contract to conduct the "South Hadley Community-wide Historic Preservation Plan.", 50% of which will be paid by a grant
- **Accounting:** The department is working on mid year financials.
The Schedule A has been submitted and approved by the State

- **Assessor:**

- Assisted with finalizing numbers on Town of Granby tax rate recap for submission to the Department of Revenue.
- Once Granby tax rate was reviewed and approved, the Fire District #2 tax rate was approved.
- Processed transfer of rubbish and sewer delinquent accounts as well as manually entered electric light delinquent accounts for inclusion on the third quarter actual tax bills as liens.
- Successfully processed property tax exemptions for inclusion on the third quarter actual tax bills.
- Successfully processed both the real estate and personal property tax billing for the Town and two (2) Fire Districts timely.
- Motor vehicle Excise - commitment 5 for 2025 was processed with an issuance date of January 5.
- Fiscal 2027 Personal Property Forms of List were mailed to approximately 480 businesses.
- Working on finalizing database information for closing out fiscal 2026 data and opening fiscal 2027 for property data and ownership changes.
- Working with IT on correcting the bridge between Vision (real estate data) and Open Gov (permitting software).
- Starting to review building permits from July 2025 forward for fiscal 2027 processing.
- Answering a multitude of questions regarding valuation and taxation increases with residents and property owners.
- Training office support staff provided through Administration.
- Participation in educational opportunities regarding laws and software processes.
- Department staff continue on working to restore, replace, update and streamline digital data and processes.
- **Cable:**
 - Closed Captioning Funding: The director is working with the Budget Task force to tape videos.
- **Collector/Treasurer**
 - 3rd Quarter Real Estate and Personal Property bills sent with a due date of 2/2/26.
 - Final Notices for FY25 Trash and Sewer delinquents were sent. Any outstanding amounts from FY25 not paid will be liened onto the 3rd Quarter Real Estate tax bill due on 2/2/26.
 - FY26 Boat bills were issued 11/10/25 and are due 1/10/2026.
- **IT:**
 - Buttery Brook Park: Procure and configure/test equipment for wifi.
 - Configure Scanning on Plotter in Planning/Conservation
 - Replace Obsolete Equipment
 - Continue work on Large Event application form

- Install and configure large format scanner in Building Department

Building and Zoning

- **Liquor License Inspections:** Annual inspections were all completed and issued prior to the end of the year. The two businesses without certificates are now in compliance and have been issued as well.
- **Certificates on Inspection (3 families and above):** All second notices have been sent to delinquent responders. Fines have begun to accrue for any property owner which received a second notice and does not respond within 30 days (about 20 properties currently.) We are over 75% of buildings in town now compliant (from just over 10% when we started) with nearly a dozen more working through final details.
- **Problem Properties:** All notices have been resent to properties with long-standing issues (unregistered vacancies, zoning/building code violations). Fines will begin to accrue 30 days following receipt of notice. All accrued fines will be added to quarterly tax bills going forward. List available to any/all parties interested.
- **Short Term Rental:** Still awaiting state guidance as to whether they will officially modify the code to exclude any short term rental with 5 rooms or less from the sprinkler provision. Any newly registered properties which will need to comply immediately. We are investigating dozens of properties throughout the town to have visual confirmation of these properties in operation that are not in compliance with the local or state regulations. To date, no new properties have been registered with the town

Clerk

- **Nomination papers available:** Nomination papers are now available for this year's Annual Town Election scheduled for April 14, 2026. The deadline to pick up nomination papers is Friday, February 20th. Visit southhadley.org/Elections for more information, including key dates in the election cycle and what positions are on the ballot.
- **Office of Campaign and Political Finance (OCPF) Deadline** - The year-end report is due on or before January 20. The year-end report must be filed each year, so long as a committee is in existence, or a candidate maintains a campaign fund, has outstanding debts, or is an incumbent elected official.
- **Census:** Annual census forms will be mailed to every residence in January 2026. Returning the census keeps registered voters on the active voter list. The data is also used for grant applications, creating the annual street list, helping the school district project upcoming enrollment, and connecting veterans and surviving spouses with our Veterans Agent. Massachusetts is the only state in the nation that conducts a mandatory annual municipal census.
- **Dog Licenses:** Dog License renewal season is here and ends March 31, 2026. Dogs registered after March 31, 2026 are subject to a \$5.00 late fee. All dogs over 6 months old residing in the Town of South Hadley must be licensed annually. Owners who

registered their dogs in 2025 and have an OpenGov account will receive email reminders to renew their license between January and March. The annual census will have a tear off paper application residents can also use to register their dogs. Residents can register their dog(s) after January 1 online:

<https://southhadleyma.portal.opengov.com/categories/1084/record-types/6425>

- **New Voter Registration System:** The MA Elections Division rolled out the new voter registration system used by the Division and all election offices in Massachusetts. Voters and residents will not be affected by the change to the new system.
- **Additional Liquor Licenses:** You can follow the progress of the Act submitted submitted by Representative Gómez here: <malegislature.gov/Bills/194/HD5438>
- **Petitions for 2026 & 2028 ballot questions:** You can find the list of questions that received the required number of certified signatures to be sent to the MA Legislature here: <https://www.sec.state.ma.us/divisions/news/left-story.htm> If the Legislature does not pass an initiative through the normal legislative process by May 5, 2026, petitioners can begin collecting the additional 12,429 needed to place the question on the November 3, 2026 State Election ballot.

Department of Public Works

- **Center/Warner/Graves Project:** DRainage install on Graves St. completed. Granite curb and concrete sidewalks completed: Center St. and Warner St. Graves St. granite curb and sidewalk installs next (weather permitting).
- **Buttery Brook Park:** Project completed, except for pickleball court issue: engineering contract awarded to Levesque; contract in progress.. Spring 2026 construction.
- **Main Street TIP Project:** MassDOT in review of utility and right of way plans. Utility Conflict site walk through: 10am Tuesday January 13, 2026.
- **DPW:** Stanton Avenue drainage install; easement approved with MHC. Construction spring 2026.
- **RT 33 paving:** Paving and temporary road markings in place. Spring 2026, recessed markings and solar x-walk stanchion install, to complete project.
- **Spring 2026 Ch. 90: Road Paving and Cracksealing Projects:** Prep work in progress for April/May projects to take place.Finalizing lists to budget funding.
- **Main Street pump station permanent by-pass project:** Bypass work completed. Spring 2026 loam and seed to complete project.
- **WWTP: CWMP:** Final Report to Town at January 6, 2026 Selectboard Meeting.
- **2025/26 Sidewalk Program:** new sidewalk installations: plans in progress for new installations on : Park Street, Brainerd Street, Hartford Street, Lathrop Street, bidding/oversight/construction as funding allows. DPW removal of existing sidewalks: Upper Prospect Street, Bombardier Street, Douglas Street, Berwyn Street, Camden Street.

- **DPW/COA vehicles auction: COMPLETED by Auctions International: 2000**
International Vac Truck DPW (\$16,600), 2014 Ford E350 Van COA: \$3,050. Fees - \$60.
Net : \$19,590.
- **Rt. 116 brick sidewalk lighting upgrades:** in review with lighting consultant/engineers.
Will provide a safer lighting environment.
- **NEW: RRFB installs:** 4 locations completed: (1) Morgan at Mosier and Park Streets, (2) MESMS at Mosier School, (3) Brainerd St. at Lyman St., (4) Main St. at Pleasant St.
Spring 2026: 1 new install at Main and Spring Street, with advanced warning sign.
- **Tree Wardens:** John Broderick and Rebekah Cornell attended the 2026 Massachusetts Tree Wardens annual conference in Sturbridge, Ma on January 6 and 7.

Emergency Management

- **Massachusetts Emergency Management Agency (MEMA):** To provide for future matriculation into senior emergency management positions, the South Hadley Emergency Management Director is continuing to work with MEMA to put together workshops that will focus on upskilling first responders. Also, looking into regional incident command classes for Western Mass.
- **Drones:** Drone team (PD, FD1 & 2) continues to train on the drones. The Regional Drone Team participated in an exercise with MHC. Amazing job!
- **Warming Shelters - Times and Locations/Winter Storm Safety Guidance:**
Educational materials continue to be sent out on shelter time and locations and on winter storm preparation for before, during and after.

Facilities

- **Ledges:** HVAC replacement and building envelope sealing is scheduled and awaiting equipment delivery
- **MS:** The elevator modernization project has delays in shipping which may push the project to February break. The building automation system replacement is underway.
- **HS:** Ground fault condition in the fire alarm system has been repaired. Bid for the new dust collection system has been awarded.
- **PD:** Camera system is out for bid on Jan.14 and bids due Feb. 5.
- **Capital Planning:** 5 year plan complete, Department Head presentations started Jan. 6

Human Services

- **Recreation:**
 - Working on band shell and pickleball courts at Buttery Brook Park w/ design firms.
 - Middle School Ski/Snowboard starts Jan 7.
 - Working on the summer schedule now!
- **Veterans:**
 - Recertification period for Veterans Chapter 115 cases.

- **Council on Aging:**

- Federal funding for the Low Income Home Energy Assistance Program has been released. Fuel Assistance applications are now being processed. The Fuel Assistance window runs until April 30, 2026. All allotted funds must be spent by that date as well, so applying as soon as possible is paramount.
- Our Food Service Coordinator, Dakota Lyman, will be leaving as of January 16. We will be holding a goodbye event at 12 pm on Friday. All are welcome to stop by!
- The COA is holding a special intergenerational Family Fun night during school vacation week, on February 19. Registration is required. Older adults and their younger companions will be treated to a fun movie night with movie refreshments. Cost is \$4 to attend.
- AARP tax appointments will be taking place at the COA, free of charge, starting in February. All appointments filled during the first week of being available. Most COAs are reporting that their appointments have already filled, but as of 1/14, Holyoke COA still has appointments available.
- If anyone is interested in learning more about the independence that can be gained through use of the PVRTA transportation options, they will be presenting their Travel Training Program at the COA on February 26 at 2:00 pm.

Human Resources

- **Now Hiring!** The Town of South Hadley is seeking a **Food Service Coordinator** for the Council on Aging to support daily congregate meals and community food programs for older adults. This full-time, benefitted municipal position offers a predictable weekday schedule and the opportunity to make a meaningful impact serving local seniors. [Click here](#) for a full posting and to apply (open until filled).
- **Insurance/Benefits:** The Hampshire County Group Insurance Trust (HCGIT) is expected to set health insurance rates for FY27 (effective July 1, 2026) by end of February. Once rates are finalized, updated rate charts and related information will be shared with employees and posted on the Human Resources page of the Town website. Employees with questions may contact GCongram@SouthHadleyMA.gov or HR@SouthHadleyMA.gov. The Town is also planning to host a virtual open enrollment fair this year, with a tentative timeframe in early April. The virtual format is expected to include brief, scheduled presentations from health insurance carriers, benefit vendors, and other partners. Presentations would be recorded and made available online to ensure broad and convenient access. Employees are encouraged to share suggestions as planning continues by contacting the Human Resources Department.

Library

- **Technology Grant:** The library has been awarded a technology grant through the Massachusetts Broadband Institute's (MBI) Connected & Online Program. We will receive

devices to replace almost all of the public computers at SHPL and add Chromebooks that people can borrow and use inhouse. This grant will allow us to improve activities related to workforce development, education, and healthcare access.

- **Programming Grants:** The South Hadley Cultural Council awarded the library two grants. One is an original local history program on South Hadley's Pearl City. The second is our family event to kick off the summer reading program featuring [Acrobat Li Liu](#).
- **Staff Anniversaries:** Three staff are hitting milestones this winter. In December both Adult Services Librarian Desiree Smelcer and Circulation Librarian Rena Stromgren hit their 20-year anniversary at SHPL. In January, Library Page Linda Manijak will reach 30 years of library employment.
- **Author Event:** Local author Linda Bass will launch her new book, [A Tiny White Light](#), at a [special event](#) in the Community Room on Tuesday, January 27 at 6:30.

Planning and Conservation

- **Routes 202/33 Corridor Rezoning:** Passed by Town Meeting exceeding a $\frac{2}{3}$ vote!! Bylaws submitted to AG's Office for review.
- **Master Plan Annual Forum** - Coordinated registration and participated in Master Plan Annual Forum on 12/12/25.
- **Sign Zoning Bylaw Amendment:** The Planning Board will work on this over the winter for possible submission for May Town Meeting.
- **Agricultural Uses in Zoning Bylaw Amendments:** Advisory Committee held first meeting; attempting to get this through Planning Board for May 2026 ATM adoption.
- **Floodplain Bylaw Update:** The Town is required to update their Floodplain Bylaw. The Planning Board will begin work on this and attempt to get it to Town Meeting in May 2026.
- **Subdivision Regulations Update:** The Planning Board will finalize and adopt updates this winter.
- **Affordable Housing Trust:** First meeting on 12/4/25; submitted grant application to MHP for technical assistance to fund Trust.
- **Tree Planting Program:** The Shade Tree Challenge is accepting applications on a rolling basis from now until June 2026.
<https://www.southhadley.org/1063/Tree-Planting-Program>
- **Planning Board Permit Applications:** Current applications under review by the Planning Board may be viewed online: [Permit Applications | South Hadley, MA - Official Website](#)
- **Conservation Commission Permit Applications:** Current applications under review by the Conservation Commission may be viewed online here: [Project Plans | South Hadley, MA - Official Website](#)
- **Redevelopment Authority:** Winter edition of the Falls Digest under development; Information about how to make a donation to the Frank DeToma South Hadley Falls

Memorial Fund can be viewed here: [Frank DeToma South Hadley Falls Memorial Fund | South Hadley, MA - Official Website](#) ; Applications are being accepted for the Falls Business Improvement Grants [Falls Business Improvement Grant | South Hadley, MA - Official Website](#)

Public Health

- **MPIC** - Participation in the Master Plan Annual Forum by all staff members .
- **Influenza** - Data and notices have gone out. Masks available to residents.
- **Second Generation Anticoagulant Rodenticide regulation:** regulation written, approved by the BOH and sent to Town Counsel for any edits.
- **Kratom regulation:** regulation written, approved by the BOH and will be sent to Town Counsel for any edits.
- **NOISOME TRADE Regulation:** A noisome trade regulation was written and approved by the board of health and regulated under M.G.L. c. 111 s 143: the core law empowering local Boards of Health (BOH) to control trades emitting noisome odors or harming health/property. **Waiting for Town Counsel review.**
- **NITROUS OXIDE Regulation:** A Nitrous Oxide Regulation was written and approved by the board of health. This regulation aims to reduce substance misuse, prevent associated health consequences, and support broader public health efforts in harm reduction. regulation written, approved by the BOH and sent to Town Counsel for any edits. **Waiting for Town Counsel review.**
- **Pilot Project:** The Health Department has been working with Abigail Jeyaraj, a recent Master of Public Health (MPH) graduate to address the chronic health issue of Asthma. We are working on a Pilot Project, creating a survey and providing air purifiers to a select group of families whose youth are affected by this chronic illness. Also, we are working together with Yale(air sensors), the Massachusetts Department of Public Health and Mt. Holyoke College. We hope to develop community outreach programs, increase awareness about asthma triggers, and provide resources for better management.
- **Health Department Drop-in:** The Health Department is hosting a drop-in hour at the South Hadley Public Library on the third Monday of each month to give residents the opportunity to discuss their concerns, hear about new initiatives and learn about programs and services available.
- **BIOBOT:** Biobot wastewater testing started in November and will continue for a year for
- **High Risk Substances (HRS):** Cocaine, Fentanyl, Nicotine, Methamphetamine, Xylazine, Ketamine, Metedomidine, Alprazolam (Xanax)
- **Substance Use Disorder Treatment (SUD):** Naloxone, Buprenorphine, Methadone
- **Opioids:** Heroin, Morphine, Oxycodone, Acetyl fentanyl, Carfentanil, Codeine, Dihydrocodeine, Hydromorphone, Hydrocodone, Oxymorphone, Sufentanil, Tianeptine, Tramadol, Para-fluorofentanyl

OPIOID -

- **School Engagement:** Health Department tabled at several school district events for students and families to share resources related to mental health, substance use

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prevention and recovery support, and other family health information. Increasing local mental health and substance use support, recovery, and harm reduction information available at the South Hadley Health Department.

- **Meeting with SHHS Adjustment Counselor and Graduate Intern:** to review progress on a vaping cessation and support group that was piloted at the high school this fall and identified opportunities for collaboration.
- **Prevention Needs Assessment Survey 2025 Data:** Summary shared with facilitator of Peer Leaders at SHHS with invitation to review to inform areas of collaboration or programming this year.

Public Safety

- **Military Deployment:** The South Hadley Police Department sends its best wishes to Patrol Officer Chance Sliwa (Captain Chance Sliwa, U.S. Army Reserves) as he begins a one-year military deployment. On January 4, 2026, Captain Sliwa was ordered to report to his military base in Vermont, pending further international assignment. The South Hadley Police Department anticipates Captain Sliwa's return to service by December 2026. Be safe, Captain Sliwa, and thank you for your service.
- **Activity:** In December, Police personnel conducted investigations for 42 incident reports, and Dispatch personnel handled 1,944 calls for service. A detailed call summary can be [found here](#). Summary of reported incidents: Larceny or Fraud (Felony) – 4 | Property Destruction (Felony) – 2 | Unattended Death –6 | Welfare Check/Person at Risk/Involuntary Hospitalization – 3 | Burglary – 5 | Assault and Battery – 1| Motor Vehicle -Leaving Scene of Crash – 6 | Civil Dispute-1| Burglary -2 | Missing Person-1 | Harassment-1 | Shoplifting – 1
- A total of 22 individuals were criminally charged during the month of November. Summary of offenses charged: Abuse Prevention Order Violation –2 | Domestic Assault & Battery – 1 | Motor Vehicle Offenses – 3 | Warrant Arrests – 1 | Assault & Battery – 1 | Motor Vehicle, Leaving Scene of Crash- 2| Operating Under the Influence – 3 | | Burglary – 1 | | Assault & Battery-Strangulation-1 | Assault and Battery-Dangerous Weapon – 1 |
- **Community Outreach:** After another successful annual Toy and Gift Card Drive, on 12/22/25 members of the South Hadley Police delivered gifts and cards to Neighbors Helping Neighbors. Thank you to the many SHPD members who helped organize and promote this event.
- **Helping Community:** Officer Whelihan, Officer Swaby and Officer Farber handed out holiday gift bags to South Hadley seniors on 12/17/25. The bags contained many useful items which were packed and had been donated by The Friends of South Hadley Seniors. This has been a tradition the Police Department has been involved with for several years, along with both Fire Departments.
- **Volunteer Efforts:** On 12/07/25 Officer Patrick Burke and his running partner Angel ran the Hot Chocolate Run for Safe Passage. Safe Passage is a charity that assists victims of domestic violence. Officer Burke and Angel have competed this race as a duo for four

consecutive years. This year Officer Burke and Angel ran their best time yet, finishing in 22:31 and beating their previous record by over 30 seconds.

- **Safety Reminder:** The South Hadley Town Bylaw § 315-2.3 requires the removal of snow from sidewalks within twenty-four (24) hours after a snowfall, a tenant or occupant (and if no tenant or occupant, the owner) of property abutting a public way shall remove the snow from the sidewalk(s) abutting such property. Failure to remove snow could result in a fine of \$100 each day the snow is not removed. § 315-2.4 Placement of snow on public streets. No person shall shovel, plow, blow, or otherwise place snow onto any public street. Violating any subsection of this section may be subject to a fine not to exceed \$300.
- **Recruitment:** The South Hadley Police is accepting applications for a lateral transfer of a sworn police officer. [The hiring process is outlined here.](#)
- **Chief's Community Office Hours:** [Police Chief Jennifer Gundersen](#) will hold the following office hours for community members to stop by and share questions or suggestions:
January 20, 2026: 5:00 p.m to 6:30 p.m –*Library*
January 29, 2026: 10:30 a.m.–12:00 p.m. – *Council on Aging*
February 4, 2026: 12:00 p.m.–1:30 p.m. – *Neighbors Helping Neighbors*
February 5, 2026: 12:00 p.m.–1:30 p.m. – *Lathrop Village Community Room*